

February 2010



Subaru of America, Inc
Subaru Plaza
PO Box 6000
Cherry Hill, NJ 08034-6000
856-488-8500
www.subaru.com

Dear Subaru Owner:

We would like to thank you for selecting a 2002 or 2003 Model Year Subaru Impreza WRX. At Subaru, we take pride in our products and are committed to your continued satisfaction. We have discovered that in extremely cold outside temperatures, a certain fuel delivery line/ hose located under the engine intake manifold may temporarily seep some fuel during initial cold engine start up. If this condition occurs, vehicle occupants may notice the smell of fuel.

As a result of this finding and in the interest of your satisfaction, we are extending the warranty coverage period on this engine fuel delivery line/hose to 12 years / unlimited mileage. Warranty coverage begins on the date the vehicle was delivered to the first retail purchaser. If the vehicle was used as a demonstrator or company vehicle before being sold at retail, warranty coverage begins on the date the vehicle was first placed in demonstrator service. Should your vehicle experience the condition previously described, and require replacement of the engine fuel line/hose within this extended warranty period, an authorized Subaru dealer will perform this repair at no cost to you. All other warranty terms and conditions, including exclusions, will continue to apply.

To locate the nearest Subaru Dealer you can access our website at www.Subaru.com and select "Find a Dealer". If you need additional assistance, please contact us directly:

- Telephone: 1-800-SUBARU3 (1-800-782-2783) Monday through Thursday between 8:30 a.m. and 7:00 p.m. EST and Friday between 10:30 a.m. and 5:00 p.m. EST.
- E-mail: Go to Subaru.com and select "Contact Us".
- U.S. Postal Mail: Write us at:

Subaru of America, Inc.
Attn: CDS Department
P.O. Box 6000
Cherry Hill, NJ 08034-6000.

In the event that you have already paid for repairs associated with this condition, you may be eligible for reimbursement.

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Reimbursement consideration will be based on the amount an authorized Subaru dealer in your area would charge for replacement of the fuel line and hose. For repair reimbursement, please submit your request in writing as follows:

- Send the original service repair order, including the name of the repair facility, date of repair, mileage at the time of repair, complete vehicle identification number (17 digits), and your name, with correct mailing address and telephone number.
- Send original payment receipts only and retain a photocopy for your records.
- Mail to:

Subaru of America, Inc.
Customer Dealer Service Department
Attention: WRX Engine Fuel Line Extended Warranty Program
P.O. Box 6000
Cherry Hill, NJ 08034-6000

We will attempt to process your reimbursement request as quickly as possible, but it may take up to 90 days for this process to be completed.

If you have moved or sold your vehicle, please complete the enclosed prepaid postcard and mail it to us. Your continued satisfaction with your Subaru is important to us. Please retain a copy of this letter in your Subaru Warranty & Maintenance Booklet for future reference.

Sincerely,

Subaru of America, Inc.