



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: EQ 09-007  
 Prompted By: 09V318  
 Date Opened: 08/18/2009  
 Principal Investigator: JENNIFER TIMIAN  
 Subject: FALLING BUS WINDOWS

Manufacturer : DAIMLER COMMERCIAL BUSES NA, DAIMLER BUSES NORTH AMERICA, INC.,  
 Products: NA  
 Population: 999999999 (ESTIMATED)

Problem Description:

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	0	0
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other*:	0	0	0

\*Description of Other:

Action: Open EQ

Engineer: Jennifer Timian

Date: 08/18/2009

Div. Chief: George Person

Date: 08/18/2009

Office Dir.:

Date: 08/18/2009

Summary RMD received a defect information report from Daimler Buses North America, Inc. (Daimler Buses) on August 7, 2009, reporting some of the screws to the tip-in transom windows on its model year 2006-2009 Orion VII buses may loosen and allow those windows to dislodge and fall into the bus. Daimler Buses reported that Hehr International supplied these windows.

The purpose of this investigation is to determine whether these windows were supplied to any other vehicle manufacturers or as replacement equipment and, if so, prompt additional safety recalls if and where needed.