



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: AQ09-002  
Prompted By: 08V179, 08V298, 08V539, 08V098  
Date Opened: 12/17/2009  
Principal Investigator: Jennifer Timian  
Subject: Monaco Coach Recalls Performance

Manufacturer: Monaco Coach Corporation  
Products: Various Models and Model Years 2006-08 Monaco Vehicles  
Population: 1,493

Problem Description: Navistar, current owner of Monaco Coach and RV refuses to service prior recalls announced prior to Navistar acquiring Monaco's assets.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	0	0	0
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other:	0	0	0

Description of Other:

Action: Open an AQ.

Engineer: Jennifer Timian JT  
Div. Chief: George Person  
Office Dir.: Kathleen C. DeMeter

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Summary:

Several recall campaigns initiated by Monaco Coach Corporation (Monaco Coach) have low completion rates and overdue quarterly reporting. RMD understands that Monaco filed for bankruptcy and that Navistar, Inc. (Navistar) purchased some or all of its assets during the course of those proceedings. RMD also understands that Navistar continues to manufacture Monaco brand vehicles through a new corporation named Monaco RV, LLC (Monaco RV), but has disclaimed responsibility to owners for remedying recalled Monaco Coach vehicles at no cost, or for reporting on the status of recalls Monaco Coach initiated.

The purpose of this audit query is to investigate the status of Monaco Coach and Monaco RV, learn what the nature of the relationship between those companies and Navistar is, and decide whether Monaco RV and/or Navistar can or should be obligated to provide a free remedy to owners and provide quarterly reports to the agency, on those safety recalls Monaco Coach initiated.