



U.S. Department
of Transportation
**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE09-027
Date Opened: 05/21/2009
Principal Investigator: Sonny Murianka
Subject: Door Glass Detachment

Date Closed: 09/24/2009

Manufacturer: Freightliner LLC
Products: 2008-2010 Thomas Built C2 Buses
Population: 13,945

Problem Description: Windows installed in the entry doors are detaching while the bus is in motion.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	15	15	15
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other:	0	0	0

Description of Other:

Action: The investigation is closed. Daimler Trucks North America has filed a Safety Recall (09V-344).

Engineer: Sonny Murianka
Div. Chief: Richard Boyd *RB*
Office Dir.: Kathleen C. DeMeter

Date: 09/24/2009
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Summary:

This investigation was opened after a fleet notified ODI that it had lost a front door glass panel while the bus was being operated. A field inspection revealed twelve more buses had loose door glass panels. ODI is always concerned with objects that separate from vehicles and could possibly strike another vehicle or hit a pedestrian. ODI's findings were relayed to Daimler and they commenced an investigation.

Daimler will conduct a safety recall to correct this condition on approximately 13,945 buses. Daimler believes that the entrance door glass may be inadequately bonded to the door frame. Daimler will notify the agency in the near future as to what corrective action they plan to take.

This resolves the issues raised by this investigation and therefore this investigation is closed.