



U.S. Department
of Transportation

**National Highway
Traffic Safety
Administration**

ODI RESUME

Investigation: PE09-023

Date Opened: 05/06/09

Dated Closed: 08/05/2009

Principal Investigator: Sonny Murianka

Subject: Emergency Window Handles Break

Manufacturer: Freightliner LLC

Products: 2010 Thomas Transit Buses MVP-EF and HDX

Population: 35

Problem Description: Handles break off when attempting to open windows.

FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	6	6	6
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other:	0	0	0

Description of Other:

Action: This PE is closed. Daimler has conducted a safety recall. Recall Number 09V-287 has been assigned.

Engineer: Sonny Murianka

Date: 08/05/2009

Div. Chief: Richard Boyd

Date: 08/05/2009

Office Dir.: Kathleen C. DeMeter

Date: 08/05/2009

Summary:

This investigation was opened after ODI was informed by the New York State DOT that handles on the side emergency "push out" windows were being snapped off as personnel were performing transit bus inspections.

Daimler's internal investigation found that buses built from October 30, 2008 to March 25, 2009, had assembly line personnel unfamiliar with the correct window installation procedures. These buses had windows installed without proper "shimming," potentially resulting in binding of the window when attempting to open.

Daimler has filed a safety recall to inspect all affected buses and will install shims as required, ensuring proper operation of the window.

The action taken by Daimler resolves the issues raised by this investigation. Accordingly, this investigation is closed.