



U.S. Department  
of Transportation  
**National Highway  
Traffic Safety  
Administration**

# ODI RESUME

Investigation: PE09-016  
Date Opened: 03/10/2009 Date Closed: 07/02/2009  
Principal Investigator: Lawrence Hershman  
Subject: Outside Door Handles Stick Unlatched

Manufacturer: General Motors Corp.  
Products: 2008 Saturn Vue  
Population: 44,451

Problem Description: The exterior door handle sticks in the unlatched position. The door may open while the vehicle is in motion.

## FAILURE REPORT SUMMARY

	ODI	Manufacturer	Total
Complaints:	3	100	103
Crashes/Fires:	0	0	0
Injury Incidents:	0	0	0
# Injuries:	0	0	0
Fatality Incidents:	0	0	0
# Fatalities:	0	0	0
Other:	0	1877	1877

Description of Other: Warranty Reports

Action: Close investigation. General Motors has initiated Recall 09V-233.

Engineer: Lawrence L. Hershman LH  
Div. Chief: Thomas Z. Cooper  
Office Dir.: Kathleen C. DeMeter

Date: 07/02/2009  
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### Summary:

By letter dated June 23, 2009, General Motors notified the agency that it will conduct a safety recall (NHTSA Recall Number 09V-233) to replace the outside door handles on certain model year 2008 Saturn Vue vehicles.

The exterior door handle on certain model year 2008 Saturn Vue vehicles can stick in the unlatched position. The door may open while the vehicle is in motion.

The agency opened its investigation based on two complaints of door latch failure that caused the door to open while the vehicle was in motion. The agency also received early warning (EWR) reports on this issue.

Certain model year 2008 Saturn Vue vehicles have painted body-color outside door handles that may stick or bind. If this were to occur, the door may not latch when closed. Driving with an unlatched door could result in an occupant falling partly or fully out of the vehicle, causing increased risk of injury.

Based on the above safety recall, this investigation is closed.