



Mack Trucks, Inc.

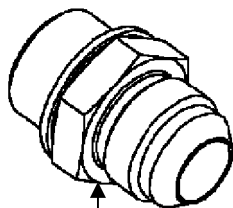
Service ALERT

Date: February 24, 2010 **Number:** SA-000-005
To: All U.S. & Canadian Distributors
Attention: Service Manager, Warranty Manager, Parts Manager
From: Service Operations Department
Subject: FSB531-014, Air Compressor Discharge

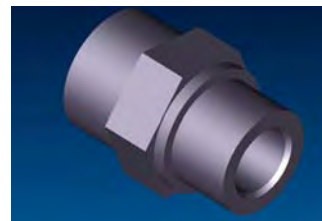
In 2008, FSB531-014 was released. According to a recent review of warranty records, we found that there are approximately 3,000 vehicles with no record of repair. Therefore, Mack Trucks issued a letter to owners on February 18th, 2010 to encourage them to get their vehicle(s) repaired. The letter is shown on page 2 of this document.

If the vehicle's chassis warranty coverage has not expired, file a claim for the repair under warranty. Otherwise, please contact Mack One-Call (1-800-866-1177) for information on how to file the claim.

Please note that the vehicle may have already been repaired for this issue; therefore, the air compressor discharge line connection should be inspected first before replacing the discharge line and fitting. Pictures of the correct and incorrect fitting are shown below.



Correct fitting,
37 degree flare type
compression fitting.



Incorrect fitting,
Ferrule type fitting.

Example of Owner Ltr.

Technical Service Support



Post Office Box 1126
Dublin, Virginia 24084

February 17, 2010

Mack Trucks Inc. is contacting you about a Service Bulletin, which needs to be completed on your vehicle.

Serial Number:

Service Bulletin Number: SB 531.014

Description: Revised Air Compressor Discharge Line - MP8 Engines

Please contact an authorized Mack Trucks Inc. service location and schedule your vehicle for this repair.

We regret any inconvenience this may cause, but it is important that you have the service scheduled without delay. We value you as a loyal Mack customer, and we want you to have the continued satisfaction you are entitled to expect from your Mack

For warrantable repairs, the labor code and maximum labor allowance are listed on the Service Bulletin, SB531014.

If your vehicle has already been repaired, then please disregard this letter.

Sincerely,
Technical Service Support