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March 21, 2008

OFFICE OF DEFECTS INVESTIGATION
NATIONAL HIGHWAY TRANSPORTATION SAFETY ADMINISTRATION

Richard Boyd
Office of Defects Investigation
National Highway Transportation Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

Re: PE08-011 Preliminary Evaluation of inadequate trailer cable connection

Dear Mr. Boyd,

Thank you for your February 19, 2008 communication concerning the adequacy of the trailer cable connection at the female plug interface located on certain Kenworth vehicles. I forwarded your email to representatives within Kenworth Truck Company (Kenworth) for review and investigation. Kenworth has completed a reasonable and diligent investigation relating to the subject matter of your request. To the extent responsive information was reasonably available, I have attached this information in the requested format. I have also briefly compiled a summary of the engineers' findings for your review.

1. Separately by model, state the number of subject vehicles that Kenworth has manufactured for sale or lease in the United States.

RESPONSE:

T2000	1,227
T300	290
C500	14
T600	5,129
T800	6,926
W900	2,882

TOTAL 16468

Please see Tab 1 of the Excel Spreadsheet for additional detail.

2. Separately by model, for each subject vehicle manufactured to date by Kenworth, provide the following:

- a. Vehicle identification number (VIN);
- b. Make;
- c. Model;
- d. Date of chassis manufacture, and
- e. Date warranty coverage commenced.

RESPONSE: Please see Tab 2 of the Excel Spreadsheet for responsive information.

- 3. For each vehicle identified in questions Nos. 1 and 2, state the type of trailer light line plug used and the manufacturer of such plug.

RESPONSE: Please see Tabs 2 and 3 of the Excel Spreadsheet for responsive information.

- 4. State the total number of each for the categories listed below, and separately (by category) provide copies of the following, received by Kenworth, or of which Kenworth is otherwise aware, which relate to, or may relate to, the alleged defect in the subject vehicles:
 - a. Consumer complaints, including those from fleet operators;
 - b. Field reports, including dealer field reports;
 - c. Reports involving a crash, injury, or fatality;
 - d. Specifically identify reports claiming another vehicle crashed into the back of a subject vehicle due to a lack of running lights or brake lights.
 - e. Property damage claims;
 - f. Third-party arbitration proceedings where Kenworth is or was a party to the arbitration (to include all pleadings, orders, depositions, and related documents); and
 - g. Lawsuits (to include all pleadings, orders, depositions, and related documents) both pending and closed, in which Kenworth is or was a defendant or codefendant.

RESPONSE: Please see Tabs 4 and 4b of the Excel Spreadsheet and PE08-11 Complaints for responsive information.

- 5. Separately and grouped by model for each item (complaint, claim, field report, etc) within the scope of your response to Request No. 4, provide the following information:
 - a. Kenworth's file number or other identifier used;
 - b. The category of the item, as identified in Request No. 4 (i.e., consumer complaint, field report, etc.);
 - c. Vehicle owner or fleet name (and fleet contact person), address, and telephone number;

- d. Vehicle's VIN and body or serial number;
- e. Vehicle's, model and the model year;
- f. Vehicle's mileage at the time of incident;
- g. Incident date;
- h. Report or claim date;
- i. Whether a crash is alleged;
- j. Whether property damage is alleged;
- k. Number of alleged injuries, if any;
- l. Number of alleged fatalities, if any;
- m. Concern stated by customer;
- n. What parts were repaired, changed or replaced;
- o. Comment/notes, if any, by dealer/technician relating to claim and/or repair;
- p. Kenworth's assessment of the claim;
- q. A copy of any documents that were sent to the dealer or repair facility to aid or assist in repairing the problem; and
- r. Designate by (yes or no) if the trailer light line connection plug detached while the vehicle was in use.

RESPONSE: Please see Tab 5 of the Excel Spreadsheet for responsive information.

6. State, by model year and model, a total count for all of the following categories of claims, collectively, that have been paid by Kenworth to date that relate to, or may relate to, the alleged defect in the subject vehicles: warranty claims; extended warranty claims; claims for reimbursements; and warranty claims or repairs made in accordance with a procedure specified in a technical service bulletin or customer satisfaction campaign. Separately, provide a copy of each claim.

RESPONSE: Please see Tabs 6 and 7 of the Excel Spreadsheet for responsive information.

7. Separately, for each such claim listed in No. 6, provide the following information:
- a. Vehicle owner or fleet name (and fleet contact person) and telephone number;
 - b. VIN;
 - c. Repair date;
 - d. Vehicle mileage at the time of repair;
 - e. Repairing dealer's or facility's name, telephone number, city and state or ZIP code;
 - f. Labor operation number;
 - g. Problem code;
 - h. Replacement part number(s) and description(s);

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- i. Concern stated by customer;
- j. Comment, if any, by dealer/technician relating to claim and/or repair;
- k. Kenworth's assessment of the claim, and
- l. Designed by (yes or no) if the trailer light line connection plug detached while the vehicle was in use.

RESPONSE: Please see Tab 7 of the Excel Spreadsheet for responsive information.

8. Produce copies of any and all service, warranty, and other documents that relate to, or may relate to the alleged defect in the subject vehicles, that Kenworth has issued to any dealers, regional or zone offices, field offices, fleet purchasers, or other entities. This includes, but is not limited to, bulletins, advisories, informational documents, training documents, special instructions or other documents or communications, with the exception of standard shop manuals. Also, include the latest draft copy of any communication that Kenworth is planning to issue.

RESPONSE: Please see Tab 8 of the Excel Spreadsheet and TIB 34-31 for responsive information.

9. Describe and provide a copy of any/all assessments, analyses, tests, test results, studies, surveys, simulations, investigations, inquiries, and/or evaluations (collectively, "actions") that relate to, or may relate to, the alleged defect in the subject vehicles that have been conducted, are being conducted, are planned, or are being planned by, or for, Kenworth. For each such action, provide the following information:
 - a. Action title or identifier;
 - b. The actual or planned start date;
 - c. The actual or expected end date;
 - d. Brief summary of the subject and objection of the action;
 - e. Engineering group(s)/supplier(s) responsible for designing and for conducting the field action; and
 - f. A brief summary of the findings and/or conclusions resulting from the field action.

RESPONSE: Please see Tab 9 of the Excel Spreadsheet and the Phillips Customer Corrective Action Report for responsive information.

10. Describe all modifications or changes made by, or on behalf of, Kenworth in the design, supply, or installation of the subject component, which relate to, or may relate to, the alleged defect in the subject vehicles. For each such modification or change, provide the following information:

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- a. The date or approximate date on which the modification or change was incorporated into vehicle production or performed as a field action;
- b. A detailed description of the modification or change;
- c. The reason(s) for the modification or change;
- d. The part number (service and engineering) of the modified component;
- e. When the modified component was made available as a service component; and
- f. Whether the modified component can be interchanged with earlier production components.

RESPONSE: Please see Tab 10 of the Excel Spreadsheet for responsive information. Also attached are documents reflecting the corrective action that was taken.

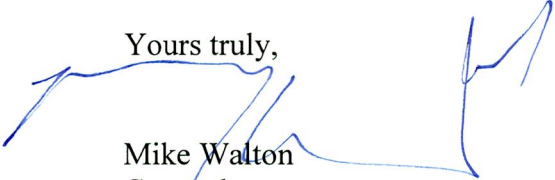
11. Furnish Kenworth's detailed assessment of the alleged defect in the subject vehicle, including:

- a. The causal or contributory factor(s);
- b. The failure mechanism(s);
- c. The failure mode(s);
- d. The risk to motor vehicle safety that it poses;
- e. What warnings, if any, the operator and other persons both inside and outside the vehicle would have that the alleged defect was occurring or subject component was malfunctioning, and
- f. What action Kenworth intends to take on this matter.

RESPONSE: Kenworth intends to convene a safety committee meeting in the next two weeks to evaluate this information and discuss whether a recall is necessary for the affected chassis population.

It is our hope that we have addressed all of your questions or concerns. If you have any additional questions or require further information, please feel free to contact me.

Yours truly,



Mike Walton
Counsel
PACCAR Inc

MKW:jmk

cc: Shawn Miller (via email)