

RQ08001/GM
Q_07/20



File In Section: Product Recalls
Bulletin No.: 01073
Date: April, 2002

Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: 01073 – STOP LAMPS/HAZARD LAMPS INOPERATIVE

MODELS: 2000-2001 CHEVROLET BLAZER AND TRAILBLAZER (CLASSIC); GMC JIMMY AND ENVOY (CLASSIC); AND OLDSMOBILE BRAVADA (CLASSIC)
2002 CHEVROLET BLAZER; GMC JIMMY AND ENVOY (CLASSIC)

This recall has two different repairs. The first repair is for 2000 and **certain** early model year 2001 vehicles. The second repair is for the remaining 2001 and the 2002 vehicles. Due to parts availability, this recall is being administered in two phases. This first phase will repair all 2000 model year vehicles and **certain** 2001 early model year vehicles. **YOU MUST VERIFY ELIGIBILITY THROUGH GMVIS, OR GM ACCESS SCREEN (CANADA ONLY), OR DCS SCREEN 445 (IPC ONLY). DO NOT PERFORM THIS REPAIR ON A VEHICLE IF THE VIN DOES NOT APPEAR IN GMVIS, GM ACCESS SCREEN, OR DCS SCREEN 445.** When applicable parts are available for the second repair (the remaining 2001 and the 2002 vehicles) a revised bulletin will be sent to dealers, owners will be notified, and GMVIS will be updated to include the new VINs.

CONDITION

General Motors has decided that a defect that relates to motor vehicle safety exists in **certain** 2000-2001 Chevrolet Blazer and TrailBlazer; GMC Jimmy and Envoy (Classic); Oldsmobile Bravada (Classic); and 2002 Chevrolet Blazer (Classic); and GMC Jimmy and Envoy (Classic). The multifunction switch may develop an open circuit condition with the bottom contact in the hazard switch carrier that results in the stop lamps and hazard lamps becoming inoperative. The CHMSL (Center High Mounted Stop Lamp) and turn signal functions are not affected. The loss of stop lamps and rear hazard lamps could fail to warn a following driver that the vehicle is braking and/or is stopped and could lead to a vehicle accident.

CORRECTION

Dealers are to replace the hazard warning flasher switch.

VEHICLES INVOLVED

Involved are **certain** 2000-2001 Chevrolet Blazer and TrailBlazer (Classic); GMC Jimmy and Envoy (Classic); Oldsmobile Bravada (Classic); and 2002 Chevrolet Blazer, GMC Jimmy and Envoy (Classic). Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) or **GM Access Screen** (Canada only) or **DCS Screen 445** (IPC only) before beginning recall repairs. Not all vehicles may be involved.

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the recall bulletin. The customer name and address data furnished will enable dealers to follow up with customers involved in this recall. Any dealer not receiving a computer listing with the recall bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this recall.

PARTS INFORMATION

Preship Information: (NOT FOR IPC)

Important: An initial supply of hazard warning switches, P/N 15174447, required to complete this recall will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin the week of April 8, 2002.

Additional parts, if required, are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15174447	Switch, Hazard Wrng (Hazard Warning Flasher Switch)	1 (If Required)
26100837*	Switch, T/Sig & HdIp D/Sw & Wsw & Wswa - (With Cruise & Tilt) (Multifunction Switch)	1 (If Required)
26100838*	Switch, T/Sig & HdIp D/Sw & Wsw & Wswa - (Without Cruise & Tilt) (Multifunction Switch)	1 (f Required)
12355066	Strap, Plastic Adj Tie	2 (If Multifunction Switch Replaced)

*** Important:** It is estimated that less than 1% of involved vehicles will require the replacement of part numbers 26100837 and 26100838. Please order parts accordingly.

SERVICE PROCEDURE

The following procedure describes how to inspect and replace the hazard warning flasher switch, OR inspect and replace the multifunction (turn signal, headlamp dimmer, and windshield wiper/washer) switch assembly. The part that you replace will be determined during the inspection portion of this procedure. Do NOT replace any parts until after performing the inspection procedure.

Inspection Procedure

1. From inside the vehicle, depress the hazard warning flasher switch located on the top of the steering column.
2. Depress the hazard warning flasher switch again.
 - If the hazard warning flasher switch did not stick in either the up or down position, replace only the hazard warning flasher switch. Proceed to the section titled "Replacing the Hazard Warning Flasher Switch."
 - If the hazard warning flasher switch is sticking in either the up or down position, replace the multifunction switch. Proceed to the section titled "Replacing the Multifunction Switch."

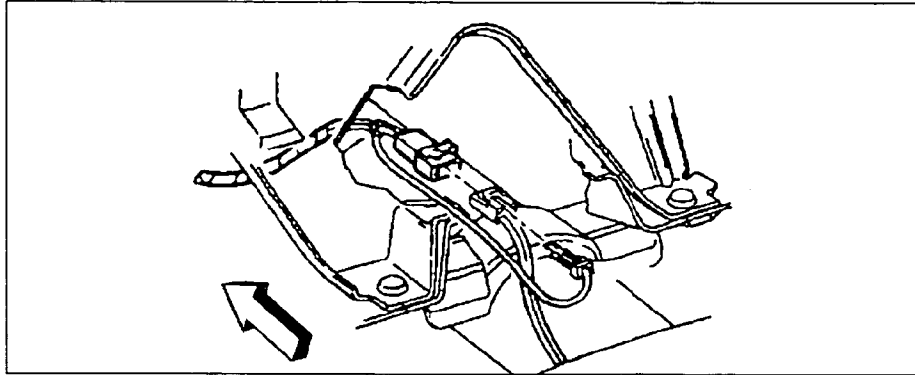
Replacing the Hazard Warning Flasher Switch

This procedure describes how to replace ONLY the hazard warning flasher switch assembly. The procedure includes information on how to remove the original switch, where to apply the lubricant on the new switch, and how to install the new switch.

DO NOT use this procedure if the inspection above indicates that the multifunction switch requires replacement.

Contained in this procedure are unique steps to address features or options such as cruise control, standard or tilt column, and a column mounted automatic transmission lever.

1. Turn the ignition switch to the OFF position.
2. Remove the fuse block cover from the end of the instrument panel (I/P) on the driver's side and remove the SIR fuse.
3. Remove the screws attaching the driver's side sound insulator panel underneath the I/P and reposition the insulator panel out of the way.



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4. Locate the driver's side yellow 2-way air bag electrical connector at the base of the steering column and remove the Connector Position Assurance (CPA) from the connector.
5. Disconnect the yellow 2-way electrical connector.
6. If equipped, remove the tilt steering column lever.

Important

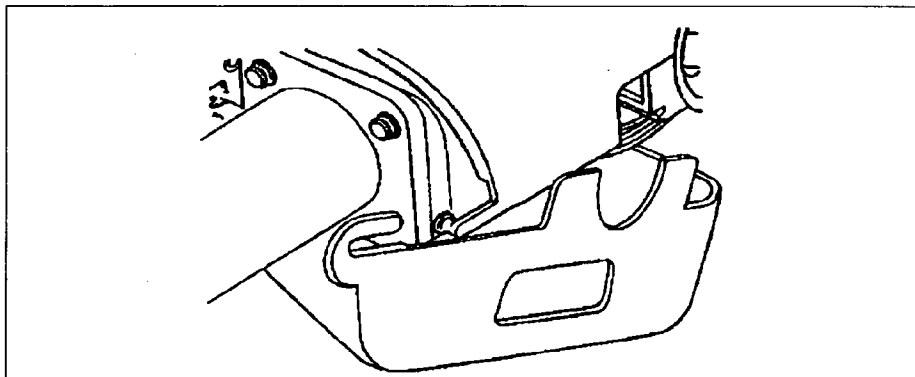
Do not disconnect the courtesy light or hood release cable in the next step.

7. Remove the screws that attach the knee bolster trim panel to the I/P and lower the panel.

Important

Some of the illustrations included in this procedure show the steering column removed from the vehicle. Those illustrations are for reference purposes only. DO NOT remove the steering column from the vehicle to perform this repair procedure.

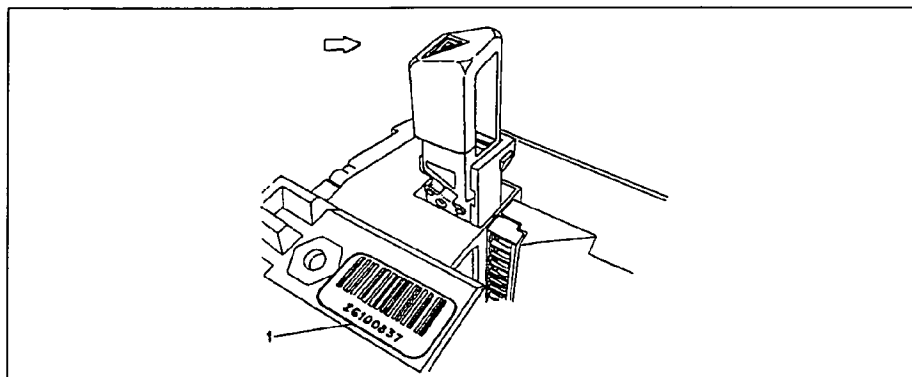
8. Remove the screws attaching the lower steering column cover to the steering column.



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9. Remove the lower steering column cover by tilting the rearward portion down and then move the cover forward to release the hooks as shown in the illustration.
10. On vehicles equipped with a column mounted automatic transmission shift lever, remove the shifter boot from the upper column cover.

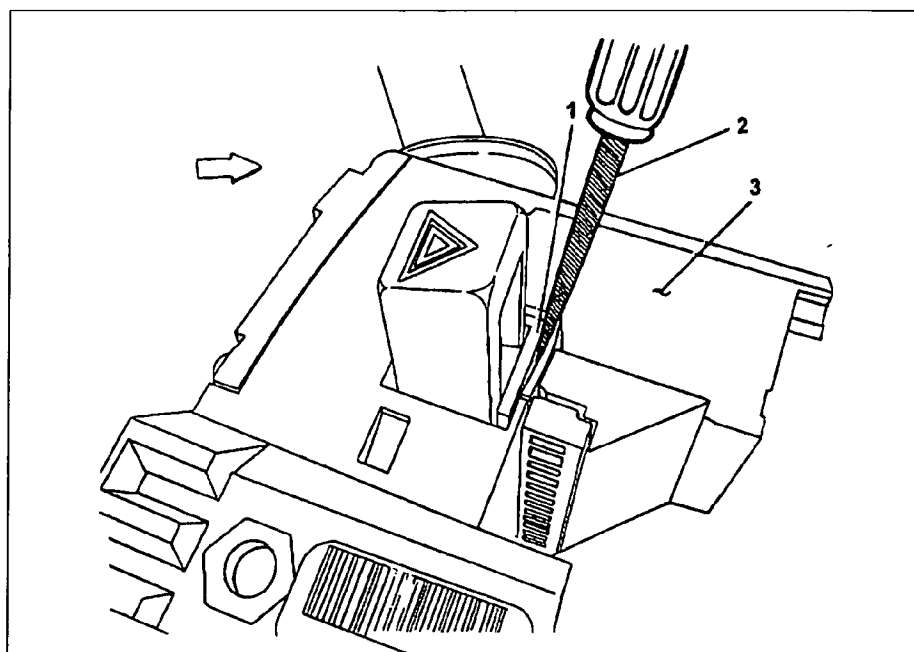
11. Remove the screw attaching the upper steering column cover to the steering column and remove the upper cover.



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12. Inspect the part number (1) on the multifunction switch at the location shown in the illustration.

- If the part number is 26100837 or 26100838, no repair is required. Proceed to the section titled "Reassemble Vehicle."
- If there is NO part number or barcode on the switch, or if the part number is 26083635 or 26083636, proceed to the next step and replace the hazard warning flasher switch.
- If the part number or barcode on the switch is 26090641, 26090642, 26096832, or 26096833, replacement of the multifunction switch is required. Proceed to the section titled "Replacing the Multifunction Switch."



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Important

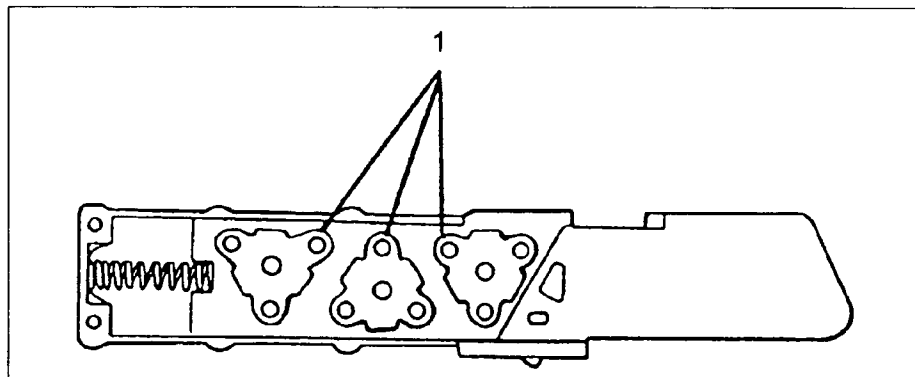
Carefully review the above illustration to determine the exact location to insert the screwdriver in the next step.

13. Insert a small, pocket-sized, flat bladed screwdriver (2) into the small space between the hazard warning flasher switch housing (1) and the multifunction switch (3).
14. Carefully tilt the screwdriver handle towards the instrument cluster. This will cause the blade of the screwdriver to pry open the space between the hazard warning flasher switch housing and the multifunction switch.

Important

When removing the hazard warning flasher switch in the next step, the horn may sound momentarily.

15. While the space is pried open, pull the hazard warning flasher switch out of the multifunction switch. Discard the hazard warning flasher switch.



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Notice

Do not touch the three triangle-shaped electrical contacts (1) on the side of the switch when removing the protective packaging, handling or applying grease to the new hazard warning flasher switch in the next steps.

16. Remove the rubber band and protective plastic wrapping from the new hazard warning flasher switch.

Important

The electrical contacts on the new hazard warning flasher switch require a special lubricant, which is included in the kit. Only apply this special lubricant as instructed in the next step. Do NOT use any other type of grease or lubricant.

17. Open the container of special grease included in the kit and apply it to the surfaces of the three triangle-shaped electrical contacts (1) on the side of the new hazard warning flasher switch. When properly applied, the surfaces of the three triangle-shaped electrical contacts must be completely covered and there should be no grease left in the container. Do NOT put any grease in the opening that contains the small metal return spring.

Important

When installing the hazard warning flasher switch in the next step, the horn may sound momentarily.

18. Insert the hazard warning flasher switch into the opening of the multifunction switch and press down until it locks into place.
19. Remove any excess grease that may appear around the base of the hazard warning flasher switch. Proceed to the next section "Reassemble Vehicle."

Reassemble Vehicle

1. Install the upper steering column cover and attaching screw. Tighten to 1.5 Nm (13 lb in).
2. On vehicles equipped with an automatic transmission shift lever that is mounted on the steering column, install the shifter boot to the upper column cover.
3. Install the lower steering column cover and screws. Tighten to 3.5 Nm (31 lb in).
4. Position the knee bolster trim panel to the I/P and install the attaching screws. Tighten the screws to 1.9 Nm (17 lb in).
5. If equipped, install the tilt steering column lever.
6. Connect the yellow 2-way electrical connector at the base of steering column and install the CPA.
7. Reposition the driver's side sound insulator panel underneath the I/P and install the attaching screws. Tighten to 1.9 Nm (17 lb in).
8. Install the SIR fuse and install the fuse block cover.
9. Install the GM Recall Identification Label.

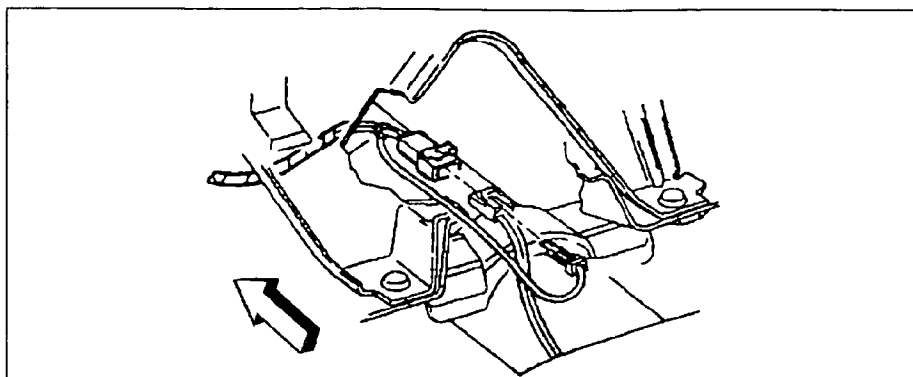
Replacing the Multifunction Switch

This procedure describes how to replace ONLY the multifunction switch assembly. The new multifunction switch assembly will come complete with a new hazard warning flasher switch already installed.

DO NOT use this procedure if the results of the inspection procedure indicate that only the hazard warning flasher switch requires replacement.

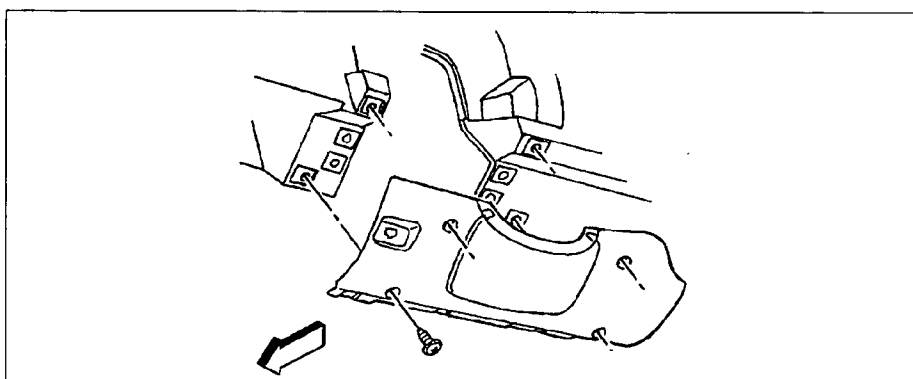
Contained in this procedure are unique steps to address features or options such as cruise control, standard or tilt column, and a column-mounted automatic transmission lever.

1. Turn the steering wheel to the straight-ahead position and turn the ignition switch to the OFF position.
2. Remove the fuse block cover from the end of the instrument panel (I/P) on the driver's side and remove the SIR fuse.
3. Remove the screws attaching the driver's side sound insulator panel underneath the I/P and reposition the insulator panel.



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4. Locate the driver's side yellow 2-way air bag electrical connector at the base of the steering column and remove the Connector Position Assurance (CPA) from the connector.
5. Disconnect the yellow 2-way electrical connector.
6. If equipped, remove the tilt steering column lever.



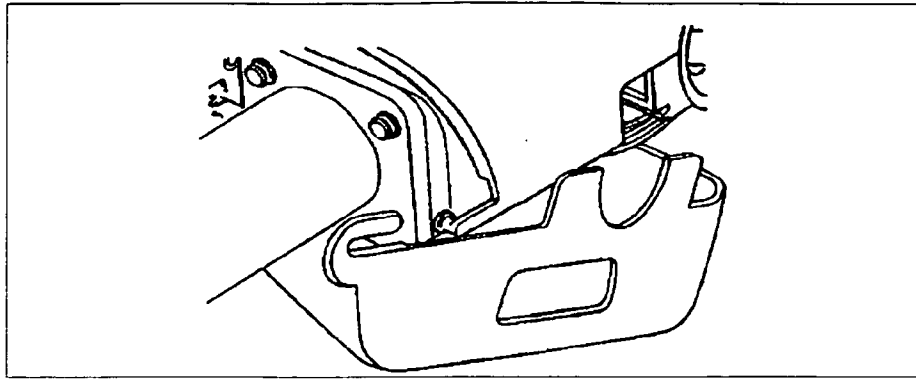
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7. Remove the screws that attach the knee bolster trim panel to the I/P, remove the screw attaching the courtesy lamp, separate the hood release cable at the grommet/bracket under the IP, and remove the panel.
8. Remove the nuts that attach the knee bolster to the column support and remove the knee bolster.

Important

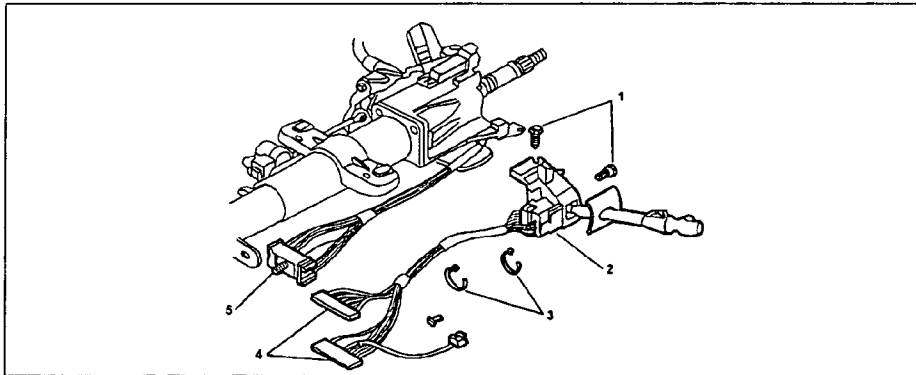
Some of the illustrations included in this procedure show the steering column removed from the vehicle. Those illustrations are for reference purposes only. DO NOT remove the steering column from the vehicle to perform this repair procedure.

9. Remove the screws attaching the lower steering column cover to the steering column.



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10. Remove the lower steering column cover by tilting the rearward portion down and then move the cover forward to release the hooks as shown in the above illustration.
11. On vehicles equipped that have the automatic transmission shift lever mounted on the steering column, remove the shifter boot from the upper column cover.
12. Remove the screw attaching the upper steering column cover to the steering column and remove the upper cover.



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13. At the base of the steering column, disconnect the bulkhead electrical connector (5) from the vehicle wiring harness.
14. Cut and remove the plastic tie straps (3) that attach the multifunction switch wiring harness to the steering column harness. Also release the wiring harness from the larger plastic tie strap.
15. Remove the protective cloth sleeve from the wiring harness.
16. Disconnect the multifunction switch gray and black electrical connectors (4) from the column bulkhead electrical connector.
17. If equipped, remove the CPA from the in-line connector and disconnect the connector.

Important

DO NOT turn the ignition switch to the ON position in the next step.

18. Turn the ignition switch to unlock the steering wheel.
19. Turn the steering wheel 1/4 turn to the left to improve access to the lower multifunction attaching screw.
20. Remove the screws (1) attaching the multifunction switch (2) to the steering column.
21. On vehicles with the automatic transmission lever mounted on the column, remove the two nuts attaching the steering column to the column support and lower the steering column.
22. On vehicles with the automatic transmission lever mounted on the column, disconnect the small green electrical connector going from the multifunction switch to the switch on the column.
23. Remove the multifunction switch from the steering column.
24. Position the new multifunction switch to the steering column.
25. On vehicles with the automatic transmission lever mounted on the column, connect the small green electrical connector going from the multifunction switch to the switch on the column.
26. On vehicles with the automatic transmission lever mounted on the column, raise the steering column to the column support and install the two attaching nuts. Tighten to 30 Nm (22 lb ft).
27. Install the multifunction switch attaching screws. Tighten to 7 Nm (62 lb in).
28. Install the multifunction switch gray and black electrical connectors to the column bulkhead electrical connector.
29. If equipped, connect the in-line connector and install the CPA.
30. Connect the bulkhead electrical connector to the vehicle wiring harness and tighten the retaining screws to 6 Nm (53 lb in).
31. Install the cloth protective sleeve to the wiring harness and secure with two new plastic tie bands. Do not replace the other plastic tie bands that were removed.
32. Install the upper steering column cover and attaching screw. Tighten to 1.5 Nm (13 lb in).
33. On vehicles with the automatic transmission shift lever mounted on the column, install the shifter boot to the upper column cover.
34. Install the lower steering column cover and screws. Tighten to 3.5 Nm (31 lb in).
35. Install the knee bolster to the column support and install the attaching nuts. Tighten to 10 Nm (89 lb in).
36. Position the knee bolster trim panel, connect the hood release cable, attach the courtesy lamp, and install the panel to the I/P with the attaching screws. Tighten the screws to 1.9 Nm (17 lb in).
37. If equipped, install the tilt steering column lever.
38. Connect the yellow 2-way electrical connector at the base of the steering column and install the CPA.

39. Reposition the driver's side sound insulator panel underneath the I/P and install the attaching screws. Tighten to 1.9 Nm (17 lb in).
40. Install the SIR fuse and install the fuse block cover.
41. Install the GM Recall Identification Label.

RECALL IDENTIFICATION LABEL – For US and IPC

Place a Recall Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Recall Bulletin. Each label provides a space to include the recall number and the five (5) digit dealer code of the dealer performing the recall service. This information may be inserted with a typewriter or a ball point pen.

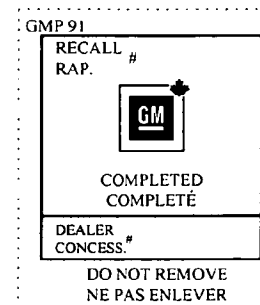
Put the Recall Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. **When installing the Recall Identification Label, be sure to pull the tab to allow adhesion of the clear protective covering. Additional Recall Identification Labels for US dealers can be obtained from Dealer Support Materials by calling 1-866-700-0001 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number S-1015 when ordering.**

Additional Recall Identification Labels for IPC dealers can be obtained from your Regional Marketing Office.

RECALL IDENTIFICATION LABEL – For CANADA

Place a Recall Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Recall Bulletin. Each label provides a space to include the recall number and the five (5) digit dealer code of the dealer performing the recall service. This information may be inserted with a typewriter or a ball point pen.

Put the Recall Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. **Additional Recall Identification Labels for Canadian dealers can be obtained from DGN by calling 1-800-668-5539 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number GMP 91 when ordering.**



CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Inspection Only – No Further Action Required	0	N/A	N/A	MA-96	V0841	0.6*	N/A
Inspect & Replace Hazard Warning Flasher Switch	1	---	**	MA-96	V0842	0.6*	N/A
Inspect & Replace Multifunction Switch	1	---	**	MA-96	V0843	0.9*	***
Customer Reimbursement****	0	N/A	N/A	MA-96	V0844	0.2	*****

* For Recall Administrative Allowance, add 0.1 hours to the "Labor Hours."

** The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for the parts needed to complete the repair.

*** The amount identified in the "Net Item" column should represent the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for the two tie straps needed to complete the repair.

**** If the customer's paid receipt shows that part number 26100837 or 26100838 has been installed on the vehicle, no further action is required. Submit a claim using the labor code for the customer reimbursement, this will close the recall. If the repair order shows anything other than one of the two part numbers listed above, reimburse the customer and perform the service procedure listed in this bulletin.

***** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER REIMBURSEMENT

Customer requests for reimbursement of previously paid repairs to correct inoperative brake lamps or hazard lamps are to be submitted by April 30, 2003 (this time limit may be longer depending on the law in your state/province/country).

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s), a description of the repair, and the person or entity performing the repair.

Customers from the States of California, Connecticut, Virginia, and Wisconsin must submit requests for reimbursement directly to (Divisions) per instructions in the owner letter.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 1.6.2, for specific procedures regarding customer reimbursement verification.

CUSTOMER NOTIFICATION – For US and CANADA

Customers will be notified of this recall on their vehicles by General Motors (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For IPC

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and IPC (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY - ALL

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repared per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. This could be done by mailing to such customers, a copy of the customer letter accompanying this bulletin. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



We Support
Voluntary Technician
Certification

April, 2002

Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2000 and 2001 Chevrolet Blazers and TrailBlazers; GMC Jimmys and Envoys; Oldsmobile Bravadas; 2002 Chevrolet Blazers; and GMC Jimmy and Envoys. The multifunction switch may develop an open circuit condition with the bottom contact in the hazard switch carrier that results in the stop lamps and hazard lamps becoming inoperative. The center high mounted stop lamp and turn signal functions are not affected. The loss of stop lamps and rear hazard lamps could fail to warn a following driver that the vehicle is braking and/or is stopped and could lead to a vehicle accident.

What Will Be Done: Your dealer will replace the hazard switch carrier. This service will be performed for you at **no charge**.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 40 to 55 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583
Oldsmobile	1-800-442-6537	1-800-833-6537
GMODC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

Reimbursement: (Statement for all states except as shown below) If you have already paid for some or all of the cost to have your multifunction switch replaced, and you have not received reimbursement under a Vehicle Service Contract, you should contact your dealer to seek reimbursement. Please provide your dealer with your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges, and proof of ownership of the vehicle at the time of the repair. Your request for reimbursement, including the information and documents mentioned above, must be received by your dealer by April 30, 2003.

(Statement for California, Connecticut, Virginia, and Wisconsin)

If you have already paid for some or all of the cost to have your multifunction switch replaced, and you have not received reimbursement under a Vehicle Service Contract, you should write to your divisional specific address to seek reimbursement. Please provide your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges and proof of ownership of the vehicle at the time of the repair. This information must be provided within two (2) years after the date on which you paid for the repair.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure

RQ08001/GM
Q_07/21



File In Section: Product Recalls
Bulletin No.: 01073A
Date: July, 2002

Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: 01073A – STOP LAMPS/HAZARD LAMPS INOPERATIVE

MODELS: 2000-2001 CHEVROLET BLAZER AND TRAILBLAZER (CLASSIC); GMC JIMMY AND ENVOY (CLASSIC); AND OLDSMOBILE BRAVADA (CLASSIC) 2002 CHEVROLET BLAZER; GMC JIMMY AND ENVOY (CLASSIC)

This bulletin cancels and replaces bulletin 01073, issued April, 2002. All copies of bulletin 01073 should be destroyed.

Due to parts availability, this recall was administered in two phases. This is the second and final phase of the recall. The Parts section has been revised to include parts for this second phase.

CONDITION

General Motors has decided that a defect that relates to motor vehicle safety exists in **certain** 2000-2001 Chevrolet Blazer and TrailBlazer (Classic); GMC Jimmy and Envoy (Classic); Oldsmobile Bravada (Classic); and 2002 Chevrolet Blazer (Classic); and GMC Jimmy and Envoy (Classic). The multifunction switch may develop an open circuit condition with the bottom contact in the hazard switch carrier that results in the stop lamps and hazard lamps becoming inoperative. The CHMSL (Center High Mounted Stop Lamp) and turn signal functions are not affected. The loss of stop lamps and rear hazard lamps could fail to warn a following driver that the vehicle is braking and/or is stopped and could lead to a vehicle accident.

CORRECTION

Dealers are to replace the hazard warning flasher switch.

VEHICLES INVOLVED

Involved are **certain** 2000-2001 Chevrolet Blazer and TrailBlazer (Classic); GMC Jimmy and Envoy (Classic); Oldsmobile Bravada (Classic); and 2002 Chevrolet Blazer, GMC Jimmy and Envoy (Classic) built within these VIN breakpoints:

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2000	GMC	S/T	Moraine	Y2 [REDACTED]	Y2 [REDACTED]
2000	GMC	S/T	Linden	YK [REDACTED]	YK [REDACTED]

VEHICLES INVOLVED, Cont'd.

YEAR	DIVISION	MODEL	PLANT	FROM	THROUGH
2001	GMC	S/T	Moraine	12	12
2001	GMC	S/T	Linden	1K	1K
2002	GMC	S/T	Linden	2K	2K
2000	Chevrolet	S/T	Moraine	Y2	Y2
2000	Chevrolet	S/T	Linden	YK	YK
2001	Chevrolet	S/T	Moraine	12	12
2001	Chevrolet	S/T	Linden	1K	1K
2002	Chevrolet	S/T	Linden	2K	2K
2000	Oldsmobile	S/T	Moraine	Y2	Y2
2001	Oldsmobile	S/T	Moraine	12	12

IMPORTANT: Dealers should confirm vehicle eligibility through **GMVIS** (GM Vehicle Inquiry System) or **GM Access Screen** (Canada only) or **DCS Screen 445** (IPC only) before beginning recall repairs. [Not all vehicles within the above breakpoints may be involved.]

Involved vehicles have been identified by Vehicle Identification Number. Computer listings containing the complete Vehicle Identification Number, customer name and address data have been prepared, and are being furnished to involved dealers with the recall bulletin. The customer name and address data furnished will enable dealers to follow up with customers involved in this recall. Any dealer not receiving a computer listing with the recall bulletin has no involved vehicles currently assigned.

These dealer listings may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any other purpose is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this listing to the follow-up necessary to complete this recall.

PARTS INFORMATION**Preship Information: (NOT FOR IPC)**

Important: An initial supply of the new hazard warning switches, P/N 15177379, required to complete this recall will be pre-shipped to involved dealers of record. This pre-shipment is scheduled to begin the week of July 22, 2002.

Additional parts, if required, are to be obtained from General Motors Service Parts Operations (GMSPO). Please refer to your "involved vehicles listing" before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
15174447*	Switch, Hazard Wrng (Hazard Warning Flasher Switch)	1 (If Required)
15177379*	Switch, Hazard Wrng (Hazard Warning Flasher Switch)	1 (If Required)
26100837**	Switch, T/Sig & Hdlp D/Sw & Wsw & Wswa - (With Cruise & Tilt) (Multifunction Switch)	1 (If Required)
26100838**	Switch, T/Sig & Hdlp D/Sw & Wsw & Wswa - (Without Cruise & Tilt) (Multifunction Switch)	1 (If Required)
12355066	Strap, Plastic Adj Tie	2 (If Multifunction Switch Replaced)

* Perform inspection procedure to determine correct hazard warning switch to be used.

** It is estimated that less than 1% of involved vehicles will require the replacement of part numbers 26100837 and 26100838. Please order parts accordingly.

SERVICE PROCEDURE

The following procedure describes how to inspect and replace the hazard warning flasher switch, OR inspect and replace the multifunction (turn signal, headlamp dimmer, and windshield wiper/washer) switch assembly. The part that you replace will be determined during the inspection portion of this procedure. Do NOT replace any parts until after performing the inspection procedure.

Inspection Procedure

1. From inside the vehicle, depress the hazard warning flasher switch located on the top of the steering column.
2. Depress the hazard warning flasher switch again.
 - If the hazard warning flasher switch did not stick in either the up or down position, proceed to the section titled "Replacing the Hazard Warning Flasher Switch." Do not order any replacement parts until instructed to in the additional inspection procedure included in that section.

- If the hazard warning flasher switch is sticking in either the up or down position, replace the multifunction switch. Proceed to the section titled "Replacing the Multifunction Switch."

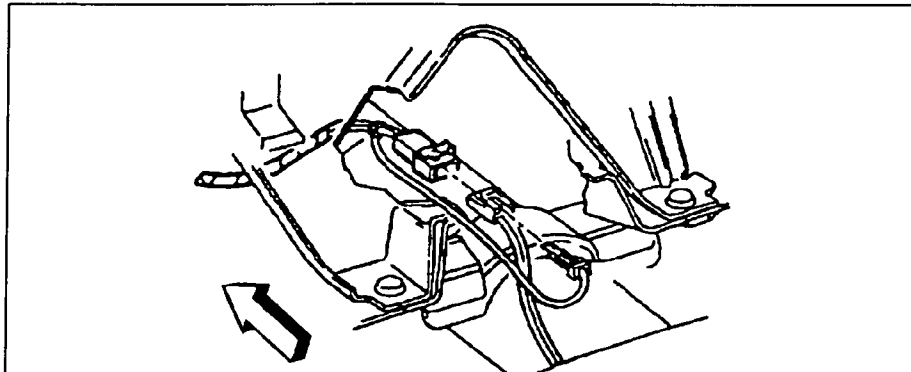
Replacing the Hazard Warning Flasher Switch

This procedure describes how to replace ONLY the hazard warning flasher switch assembly. The procedure includes information on how to remove the original switch, where to apply the lubricant on the new switch, and how to install the new switch.

DO NOT use this procedure if the inspection above indicates that the multifunction switch requires replacement.

Contained in this procedure are unique steps to address features or options such as cruise control, standard or tilt column, and a column mounted automatic transmission lever.

1. Turn the ignition switch to the OFF position.
2. Remove the fuse block cover from the end of the instrument panel (I/P) on the driver's side and remove the SIR fuse.
3. Remove the screws attaching the driver's side sound insulator panel underneath the I/P and reposition the insulator panel out of the way.



9042

4. Locate the driver's side yellow 2-way air bag electrical connector at the base of the steering column and remove the Connector Position Assurance (CPA) from the connector.
5. Disconnect the yellow 2-way electrical connector.
6. If equipped, remove the tilt steering column lever.

Important

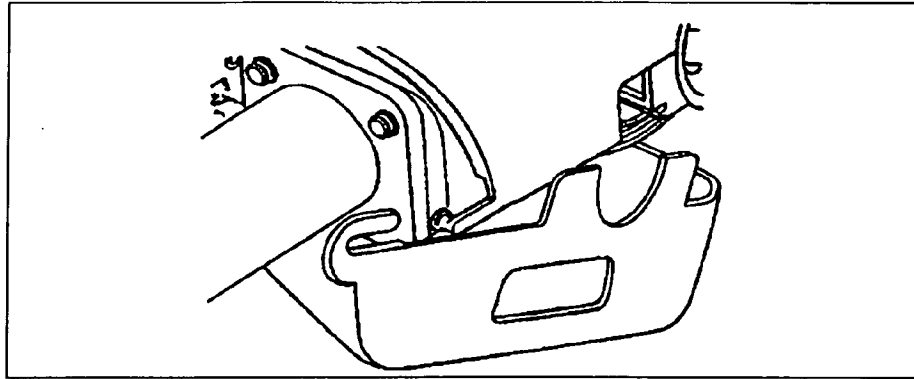
Do not disconnect the courtesy light or hood release cable in the next step.

7. Remove the screws that attach the knee bolster trim panel to the I/P and lower the panel.

Important

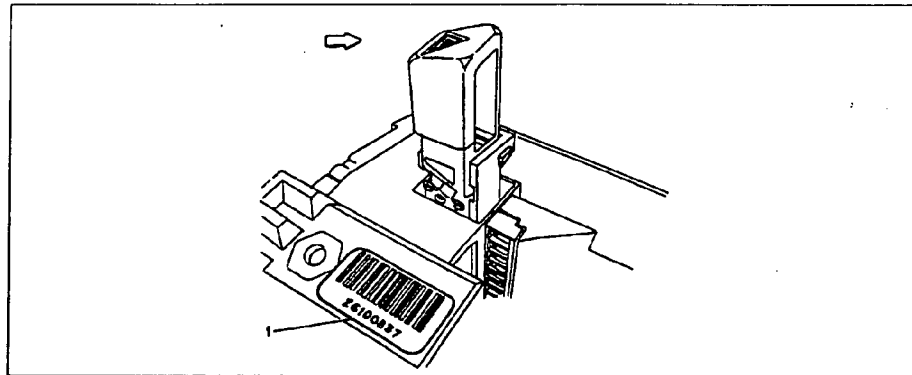
Some of the illustrations included in this procedure show the steering column removed from the vehicle. Those illustrations are for reference purposes only. DO NOT remove the steering column from the vehicle to perform this repair procedure.

8. Remove the screws attaching the lower steering column cover to the steering column.



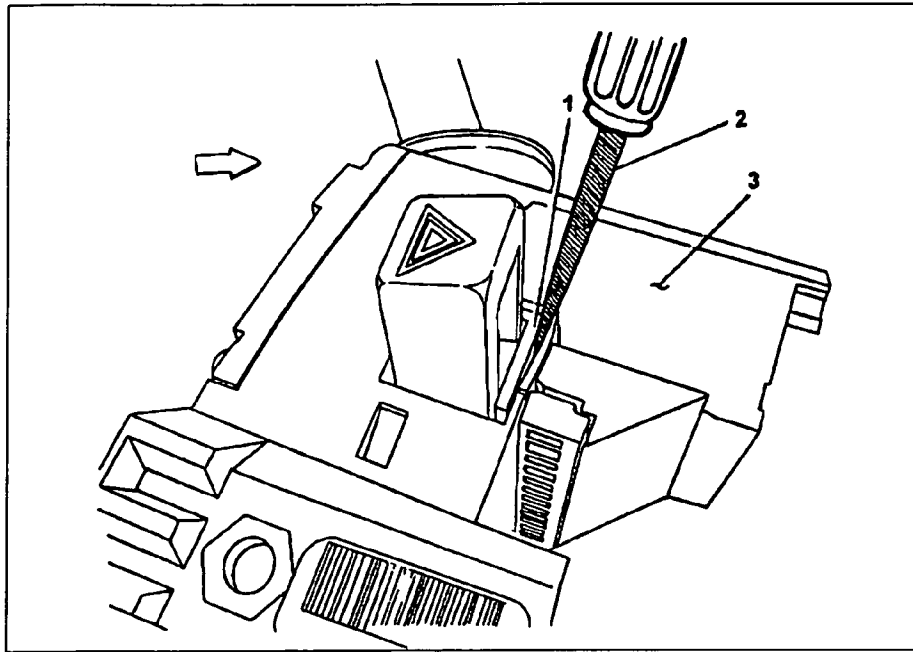
328807

9. Remove the lower steering column cover by tilting the rearward portion down and then move the cover forward to release the hooks as shown in the illustration.
10. On vehicles equipped with a column mounted automatic transmission shift lever, remove the shifter boot from the upper column cover.
11. Remove the screw attaching the upper steering column cover to the steering column and remove the upper cover.



849940

12. Inspect the part number (1) on the multifunction switch at the location shown in the illustration.
- If the part number is 26100837 or 26100838, no repair is required. Proceed to the section titled "Reassemble Vehicle."
 - If there is NO part number or barcode on the switch, or if the part number is 26083635 or 26083636, proceed to the next step and replace the hazard warning flasher switch using part number 15174447.
 - If the part number or barcode on the switch is 26090641, 26090642, 26096832, or 26096833, proceed to the next step and replace the hazard warning flasher switch using part number 15177379.



856061

Important

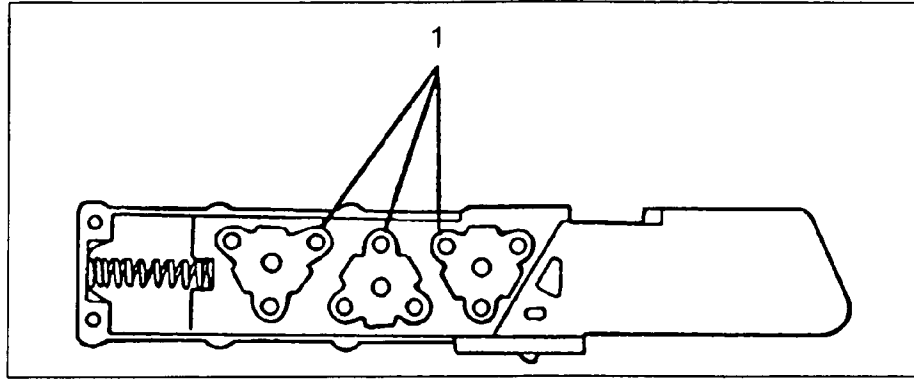
Carefully review the above illustration to determine the exact location to insert the screwdriver in the next step.

13. Insert a small, pocket-sized, flat bladed screwdriver (2) into the small space between the hazard warning flasher switch housing (1) and the multifunction switch (3).
14. Carefully tilt the screwdriver handle towards the instrument cluster. This will cause the blade of the screwdriver to pry open the space between the hazard warning flasher switch housing and the multifunction switch.

Important

When removing the hazard warning flasher switch in the next step, the horn may sound momentarily.

15. While the space is pried open, pull the hazard warning flasher switch out of the multifunction switch. Discard the hazard warning flasher switch.



850585

Notice

Do not touch the three triangle-shaped electrical contacts (1) on the side of the switch when removing the protective packaging, handling or applying grease to the new hazard warning flasher switch in the next steps.

16. Remove the rubber band and protective plastic wrapping from the new hazard warning flasher switch.

Important

The electrical contacts on the new hazard warning flasher switch require a special lubricant, which is included in the kit. Only apply this special lubricant as instructed in the next step. Do NOT use any other type of grease or lubricant.

17. Open the container of special grease included in the kit and apply it to the surfaces of the three triangle-shaped electrical contacts (1) on the side of the new hazard warning flasher switch. When properly applied, the surfaces of the three triangle-shaped electrical contacts must be completely covered and there should be no grease left in the container. Do NOT put any grease in the opening that contains the small metal return spring.

Important

When installing the hazard warning flasher switch in the next step, the horn may sound momentarily.

18. Insert the hazard warning flasher switch into the opening of the multifunction switch and press down until it locks into place.
19. Remove any excess grease that may appear around the base of the hazard warning flasher switch. Proceed to the next section "Reassemble Vehicle."

Reassemble Vehicle

1. Install the upper steering column cover and attaching screw. Tighten to 1.5 Nm (13 lb in).
2. On vehicles equipped with an automatic transmission shift lever that is mounted on the steering column, install the shifter boot to the upper column cover.
3. Install the lower steering column cover and screws. Tighten to 3.5 Nm (31 lb in).

4. Position the knee bolster trim panel to the I/P and install the attaching screws. Tighten the screws to 1.9 Nm (17 lb in).
5. If equipped, install the tilt steering column lever.
6. Connect the yellow 2-way electrical connector at the base of steering column and install the CPA.
7. Reposition the driver's side sound insulator panel underneath the I/P and install the attaching screws. Tighten to 1.9 Nm (17 lb in).
8. Install the SIR fuse and install the fuse block cover.
9. Install the GM Recall Identification Label.

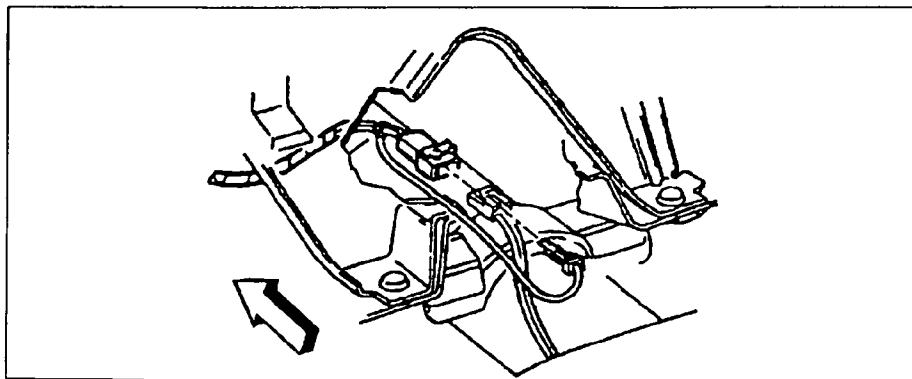
Replacing the Multifunction Switch

This procedure describes how to replace **ONLY** the multifunction switch assembly. The new multifunction switch assembly will come complete with a new hazard warning flasher switch already installed.

DO NOT use this procedure if the results of the inspection procedure indicate that only the hazard warning flasher switch requires replacement.

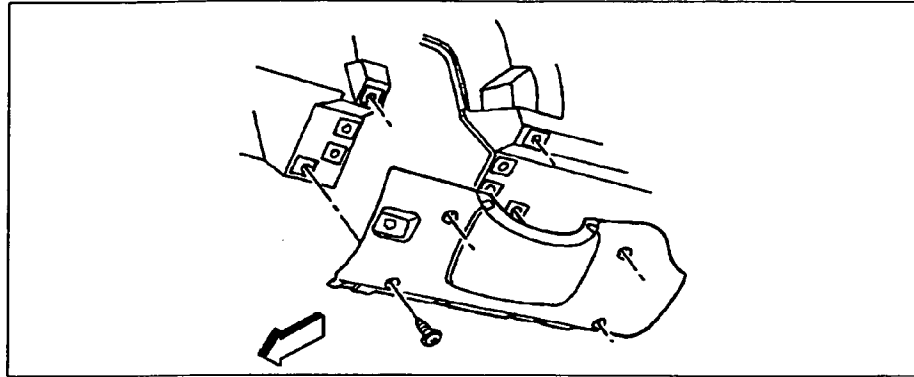
Contained in this procedure are unique steps to address features or options such as cruise control, standard or tilt column, and a column-mounted automatic transmission lever.

1. Turn the steering wheel to the straight-ahead position and turn the ignition switch to the OFF position.
2. Remove the fuse block cover from the end of the instrument panel (I/P) on the driver's side and remove the SIR fuse.
3. Remove the screws attaching the driver's side sound insulator panel underneath the I/P and reposition the insulator panel.



9042

4. Locate the driver's side yellow 2-way air bag electrical connector at the base of the steering column and remove the Connector Position Assurance (CPA) from the connector.
5. Disconnect the yellow 2-way electrical connector.
6. If equipped, remove the tilt steering column lever.



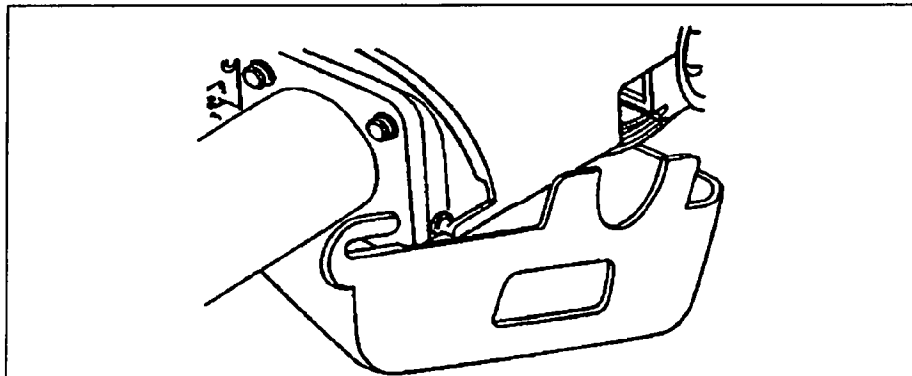
303362

7. Remove the screws that attach the knee bolster trim panel to the I/P, remove the screw attaching the courtesy lamp, separate the hood release cable at the grommet/bracket under the IP, and remove the panel.
8. Remove the nuts that attach the knee bolster to the column support and remove the knee bolster.

Important

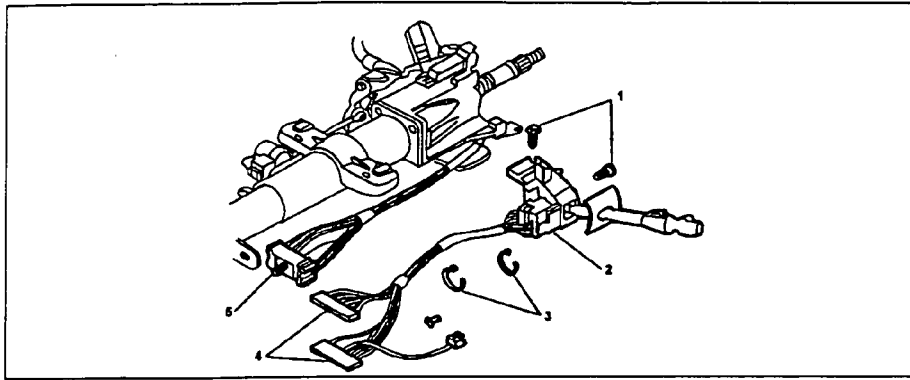
Some of the illustrations included in this procedure show the steering column removed from the vehicle. Those illustrations are for reference purposes only. DO NOT remove the steering column from the vehicle to perform this repair procedure.

9. Remove the screws attaching the lower steering column cover to the steering column.



328807

10. Remove the lower steering column cover by tilting the rearward portion down and then move the cover forward to release the hooks as shown in the above illustration.
11. On vehicles equipped that have the automatic transmission shift lever mounted on the steering column, remove the shifter boot from the upper column cover.
12. Remove the screw attaching the upper steering column cover to the steering column and remove the upper cover.



849943

13. At the base of the steering column, disconnect the bulkhead electrical connector (5) from the vehicle wiring harness.
14. Cut and remove the plastic tie straps (3) that attach the multifunction switch wiring harness to the steering column harness. Also release the wiring harness from the larger plastic tie strap.
15. Remove the protective cloth sleeve from the wiring harness.
16. Disconnect the multifunction switch gray and black electrical connectors (4) from the column bulkhead electrical connector.
17. If equipped, remove the CPA from the in-line connector and disconnect the connector.

Important

DO NOT turn the ignition switch to the ON position in the next step.

18. Turn the ignition switch to unlock the steering wheel.
19. Turn the steering wheel 1/4 turn to the left to improve access to the lower multifunction attaching screw.
20. Remove the screws (1) attaching the multifunction switch (2) to the steering column.
21. On vehicles with the automatic transmission lever mounted on the column, remove the two nuts attaching the steering column to the column support and lower the steering column.
22. On vehicles with the automatic transmission lever mounted on the column, disconnect the small green electrical connector going from the multifunction switch to the switch on the column.
23. Remove the multifunction switch from the steering column.
24. Position the new multifunction switch to the steering column.
25. On vehicles with the automatic transmission lever mounted on the column, connect the small green electrical connector going from the multifunction switch to the switch on the column.
26. On vehicles with the automatic transmission lever mounted on the column, raise the steering column to the column support and install the two attaching nuts. Tighten to 30 Nm (22 lb ft).
27. Install the multifunction switch attaching screws. Tighten to 7 Nm (62 lb in).

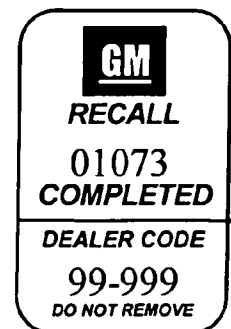
28. Install the multifunction switch gray and black electrical connectors to the column bulkhead electrical connector.
29. If equipped, connect the in-line connector and install the CPA.
30. Connect the bulkhead electrical connector to the vehicle wiring harness and tighten the retaining screws to 6 Nm (53 lb in).
31. Install the cloth protective sleeve to the wiring harness and secure with two new plastic tie bands. Do not replace the other plastic tie bands that were removed.
32. Install the upper steering column cover and attaching screw. Tighten to 1.5 Nm (13 lb in).
33. On vehicles with the automatic transmission shift lever mounted on the column, install the shifter boot to the upper column cover.
34. Install the lower steering column cover and screws. Tighten to 3.5 Nm (31 lb in).
35. Install the knee bolster to the column support and install the attaching nuts. Tighten to 10 Nm (89 lb in).
36. Position the knee bolster trim panel, connect the hood release cable, attach the courtesy lamp, and install the panel to the I/P with the attaching screws. Tighten the screws to 1.9 Nm (17 lb in).
37. If equipped, install the tilt steering column lever.
38. Connect the yellow 2-way electrical connector at the base of the steering column and install the CPA.
39. Reposition the driver's side sound insulator panel underneath the I/P and install the attaching screws. Tighten to 1.9 Nm (17 lb in).
40. Install the SIR fuse and install the fuse block cover.
41. Install the GM Recall Identification Label.

RECALL IDENTIFICATION LABEL – For US and IPC

Place a Recall Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Recall Bulletin. Each label provides a space to include the recall number and the five (5) digit dealer code of the dealer performing the recall service. This information may be inserted with a typewriter or a ball point pen.

Put the Recall Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. **When installing the Recall Identification Label, be sure to pull the tab to allow adhesion of the clear protective covering. Additional Recall Identification Labels for US dealers can be obtained from Dealer Support Materials by calling 1-866-700-0001 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number S-1015 when ordering.**

Additional Recall Identification Labels for IPC dealers can be obtained from your Regional Marketing Office.




RECALL IDENTIFICATION LABEL – For CANADA

Place a Recall Identification Label on each vehicle corrected in accordance with the instructions outlined in this Product Recall Bulletin. Each label provides a space to include the recall number and the five (5) digit dealer code of the dealer performing the recall service. This information may be inserted with a typewriter or a ball point pen.

Put the Recall Identification Label on a clean and dry surface of the radiator core support in an area that will be visible to people servicing the vehicle. **Additional Recall Identification Labels for Canadian dealers can be obtained from DGN by calling 1-800-668-5539 (Monday-Friday, 8:00 a.m. to 5:00 p.m. EST). Ask for Item Number GMP 91 when ordering.**

GMP 91

RECALL # RAP.

COMPLETED COMPLÉTÉ
DEALER CONCESS.
DO NOT REMOVE NE PAS ENLEVER

CLAIM INFORMATION

Submit a Product Recall Claim with the information indicated below:

REPAIR PERFORMED	PART COUNT	PART NO.	PARTS ALLOW	CC-FC	LABOR OP	LABOR HOURS	NET ITEM
Inspection Only – No Further Action Required	0	N/A	N/A	MA-96	V0841	0.6*	N/A
Inspect & Replace Hazard Warning Flasher Switch	1	---	**	MA-96	V0842	0.6*	N/A
Inspect & Replace Multifunction Switch	1	---	**	MA-96	V0843	0.9*	***
Customer Reimbursement****	0	N/A	N/A	MA-96	V0844	0.2	*****

- * For Recall Administrative Allowance, add 0.1 hours to the "Labor Hours."
- ** The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for the parts needed to complete the repair.
- *** The amount identified in the "Net Item" column should represent the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for IPC) for the two tie straps needed to complete the repair.
- **** If the customer's paid receipt shows that part number 26100837 or 26100838 has been installed on the vehicle, no further action is required. Submit a claim using the labor code for the customer reimbursement, this will close the recall. If the repair order shows anything other than one of the two part numbers listed above, reimburse the customer and perform the service procedure listed in this bulletin.
- ***** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CUSTOMER REIMBURSEMENT

Customer requests for reimbursement of previously paid repairs to correct inoperative brake lamps or hazard lamps are to be submitted by August 31, 2003 (this time limit may be longer depending on the law in your state/province/country).

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of unreimbursed repair expense(s), a description of the repair, and the person or entity performing the repair.

Customers from the States of California, Connecticut, Virginia, and Wisconsin must submit requests for reimbursement directly to (Divisions) per instructions in the owner letter.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 1.6.2, for specific procedures regarding customer reimbursement verification.

CUSTOMER NOTIFICATION – For US and CANADA

Customers will be notified of this recall on their vehicles by General Motors (see copy of customer letter included with this bulletin).

CUSTOMER NOTIFICATION – For IPC

Letters will be sent to known owners of record located within areas covered by the US National Traffic and Motor Vehicle Safety Act. For owners outside these areas, dealers should notify customers using the attached sample letter.

DEALER RECALL RESPONSIBILITY – For US and IPC (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY - ALL

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. This could be done by mailing to such customers, a copy of the customer letter accompanying this bulletin. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.



Dear General Motors Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

Reason For This Recall: General Motors has decided that a defect that relates to motor vehicle safety exists in certain 2000 and 2001 Chevrolet Blazers and TrailBlazers; GMC Jimmys and Envoys; Oldsmobile Bravadas; 2002 Chevrolet Blazers; and GMC Jimmy and Envoys. The multifunction switch may develop an open circuit condition with the bottom contact in the hazard switch carrier that results in the stop lamps and hazard lamps becoming inoperative. The center high mounted stop lamp and turn signal functions are not affected. The loss of stop lamps and rear hazard lamps could fail to warn a following driver that the vehicle is braking and/or is stopped and could lead to a vehicle accident.

What Will Be Done: Your dealer will replace the hazard switch carrier. This service will be performed for you at **no charge**.

How Long Will The Repair Take? The length of time required to perform this service correction is approximately 40 to 55 minutes. Additional time may be required to schedule and process your vehicle. If your dealer has a large number of vehicles awaiting service, this additional time may be significant. Please ask your dealer if you wish to know how much additional time will be needed to schedule, process and repair your vehicle.

Contacting Your Dealer: Please contact your dealer as soon as possible to arrange a service date. Parts are available and instructions for making this correction have been sent to your dealer. Your dealer is best equipped to obtain parts and provide services to correct your vehicle as promptly as possible. Should your dealer be unable to schedule a service date within a reasonable time, you should contact the appropriate Customer Assistance Center at the listed number below:

Division	Number	Deaf, Hearing Impaired or Speech Impaired *
Chevrolet	1-800-222-1020	1-800-833-2438
GMC	1-800-462-8782	1-800-462-8583
Oldsmobile	1-800-442-6537	1-800-833-6537
GMODC	(905) 644-4112	
Puerto Rico - English	1-800-496-9992	
Puerto Rico - Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

* Utilizes Telecommunication Devices for the Deaf/Text Telephones (TDD/TTY)

If, after contacting the appropriate Customer Assistance Center, you are still not satisfied that we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 400 Seventh Street, SW, Washington, DC 20590 or call 1-888-327-4236.

Customer Reply Card: The attached customer reply card identifies your vehicle. Presentation of this card to your dealer will assist in making the necessary correction in the shortest possible time. If you no longer own this vehicle, please let us know by completing the attached and mailing it in the postage paid envelope.

Reimbursement: (Statement for all states except as shown below) If you have already paid for some or all of the cost to have your multifunction switch replaced, and you have not received reimbursement under a Vehicle Service Contract, you should contact your dealer to seek reimbursement. Please provide your dealer with your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges, and proof of ownership of the vehicle at the time of the repair. Your request for reimbursement, including the information and documents mentioned above, must be received by your dealer by April 30, 2003.

(Statement for California, Connecticut, Virginia, and Wisconsin)

If you have already paid for some or all of the cost to have your multifunction switch replaced, and you have not received reimbursement under a Vehicle Service Contract, you should write to your divisional specific address to seek reimbursement. Please provide your original paid receipts or invoices verifying the repair, the amount charged, proof of payment, the date of payment of those charges and proof of ownership of the vehicle at the time of the repair. This information must be provided within two (2) years after the date on which you paid for the repair.

We are sorry to cause you this inconvenience; however, we have taken this action in the interest of your safety and continued satisfaction with our products.

General Motors Corporation

Enclosure