



Recall Bulletin



PRODUCT SAFETY RECALL

SUBJECT: Timing Chain Engine Stall

MODELS: Certain 2001 Saturn L-Series
Equipped with 2.2L 4-Cylinder (RPO L61 – VIN F)

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2001 model year Saturn L-Series model vehicles, equipped with a 2.2L 4-cylinder (RPO L61 – VIN F) engine. Some of these vehicles have a condition in which the engine timing chain fails prematurely. If the timing chain fails while the engine is running, the engine will stall and will not restart.

CORRECTION

Retailers are to replace the engine timing chain.

VEHICLES INVOLVED

Involved are **certain** 2001 model year Saturn L-Series model vehicles, equipped with a 2.2L 4-cylinder (RPO L61 – VIN F) engine and built within these VIN breakpoints:

Year	Division	Model	From	Through
2001	Saturn	L-Series	1Y504884	IY559453

Important: Retailers are to confirm vehicle eligibility prior to beginning repairs by using the system(s) below. Not all vehicles within the above breakpoints may be involved.

- Canadian Saturn retailers should use GMVIS.
- Saturn US retailers should use the 'Investigate Vehicle History' link on the Global Warranty Management application within DealerWorld.

For retailers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Retailers will not have a report available if they have no involved vehicles currently assigned.

- Canadian Saturn Retailers - GMinfoNet Recall Reports
- US Saturn Service Agents - GM DealerWorld Recall Information

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The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION – Saturn Canada

Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your “involved vehicles listing” before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12578218	Kit, Timing Chain	1
11589123	Bolt, Crankshaft Pulley	1
12584084	Gasket, Cam Cover	1
24435052	Gasket, Front Cover	1
1974984 (CN)	Grease, Dielectric	As Required

PARTS INFORMATION - Saturn US Only

A pre-shipment of the required parts to perform this recall has been sent to involved Saturn US retailers from Saturn Service and Parts Operations (SSPO).

Part Number	Description	Quantity/Vehicle
12578218	Kit, Timing Chain	1
11589123	Bolt, Crankshaft Pulley	1
12584084	Gasket, Cam Cover	1
24435052	Gasket, Front Cover	1
12345579 (US) or equivalent product	Grease, Dielectric	As required

Additional parts, if required, are to be obtained from Saturn Service and Parts Operations (SSPO).

SERVICE PROCEDURE

Refer to the appropriate SI Service Procedure and replace the Engine Timing Chain.

CUSTOMER REIMBURSEMENT – For Canada and Export

Customer requests for reimbursement of previously paid repairs for the recall condition are to be submitted to the dealer by December 31, 2008.

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of repair expense(s) that were not reimbursed, a description of the repair, and the person or entity performing the repair.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement verification.

CUSTOMER REIMBURSEMENT – For Saturn US Only

All customer requests for reimbursement for previous repairs for the recall condition are handled by submitting a recall reimbursement claim form directly to Saturn retailers for processing; however, if customers choose, they may file a claim through the Saturn Customer Assistance Center.

A Saturn Customer Reimbursement Procedure and Claim Form are included with the customer letter.

CLAIM INFORMATION – Saturn Canada Only

Submit a Product Recall Claim with the information indicated below:

Repair Performed	Part Count	Part No.	Parts Allow	CC_FC	Labor Op	Labor Hours	Net Item
Replace engine timing chain.	--	--	*	MA-96	V1754	3.8	N/A
Customer Reimbursement (Canadian Dealers)	N/A	N/A	N/A	MA-96	V1755	0.2	**

* The "Parts Allowance" should be the sum total of the current GMSPD Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for timing chain parts needed to complete the repair.

** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CLAIM INFORMATION – Saturn US Only

1. To receive credit, submit a claim with the information below:

Repair Performed	Parts Allow.	Sale Type	Case Type	Labor Op.	Labor Hrs.	Admin Hrs.**
Replace engine timing chain.	*	WC	VC	V1754	3.8	0.1

* The parts allowance should be the sum total of the current SSPO retailer net price plus 40% of all parts required for the repair.

** Administrative allowance

2. Check your Saturn SERVICELINE.XL Claim Memorandum daily. Remember to code the claim as a WC sale type, and VC case type. Contact your field representative if you need assistance.

Service Performed	Sale Type	Case Type	Labor Op.	Net Item Amount	Net Item Code	# Days Rental
Customer Reimbursement	WC	VC	V1755	***	R	N/A

*** Customer requests for reimbursement of previously paid repairs to replace 12578218.

Customer Reimbursement Claims - Special Attention Required

Customer reimbursement claims must have the date of the (service repair) prior replacement entered into the "repair date" field of the CSO in the "Labor Detail/Comments" screen.

Customer reimbursement claims must have the mileage of the prior repair of the (service repair) entered on the "Service Order Hub" screen in the "miles in" field.

Customer reimbursement claims must have entered into the "technician comments" field the CSO # (if repair was completed at a Saturn Retail Facility) date, mileage, customer name, and any deductibles and taxes paid by the customer.

Customer reimbursement claims must be submitted on a different CSO than the Recall repair. This is because the repair date and mileage differ between the two repairs.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

The US National Traffic and Motor Vehicle Safety Act provides that each vehicle that is subject to a recall of this type must be adequately repaired within a reasonable time after the customer has tendered it for repair. A failure to repair within sixty days after tender of a vehicle is prima facie evidence of failure to repair within a reasonable time. If the condition is not adequately repaired within a reasonable time, the customer may be entitled to an identical or reasonably equivalent vehicle at no charge or to a refund of the purchase price less a reasonable allowance for depreciation. To avoid having to provide these burdensome remedies, every effort must be made to promptly schedule an appointment with each customer and to repair their vehicle as soon as possible. In the recall notification letters, customers are told how to contact the US National Highway Traffic Safety Administration if the recall is not completed within a reasonable time.

DEALER RECALL RESPONSIBILITY – All

All unsold new vehicles in dealers' possession and subject to this recall must be held and inspected/repaired per the service procedure of this recall bulletin before customers take possession of these vehicles.

Dealers are to service all vehicles subject to this recall at no charge to customers, regardless of mileage, age of vehicle, or ownership, from this time forward.

Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin

for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

In summary, whenever a vehicle subject to this recall enters your vehicle inventory, or is in your dealership for service in the future, you must take the steps necessary to be sure the recall correction has been made before selling or releasing the vehicle.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the tools, equipment, safety instructions, and know-how to do a job properly and safely. If a condition is described, **DO NOT** assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your dealer/retailer for information on whether your vehicle may benefit from the information.



**We Support
Voluntary
Technician
Certification**

December 2007

Dear Saturn Customer:

This notice is sent to you in accordance with the requirements of the National Traffic and Motor Vehicle Safety Act.

General Motors has decided that a defect that relates to motor vehicle safety exists in **certain** 2001 model year Saturn L-Series model vehicles, equipped with a 2.2L 4-cylinder engine. As a result, GM is conducting a safety recall. We apologize for this inconvenience. However, we are concerned about your safety and continued satisfaction with our products.

I M P O R T A N T

- Your 2001 Saturn L-Series vehicle is involved in safety recall 06074.
- Schedule an appointment with your GM retailer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Some of these vehicles have a condition in which the engine timing chain fails prematurely. If the timing chain fails while the engine is running, the engine will stall and will not restart. If this happens while the vehicle is moving, a crash could result without prior warning.

What will we do?

Your Saturn retailer will replace the engine timing chain. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your retailer will need your vehicle longer than the actual service correction time of approximately four hours.

What should you do?

You should contact your Saturn retailer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your retailer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

Did you already pay for this repair?

The enclosed form explains what reimbursement is available and how to request reimbursement if you have paid for repairs for the recall condition.

Do you have questions?

If you have questions or concerns that your retailer is unable to resolve, please contact the appropriate Customer Assistance Center at the number listed below. More information about this recall can be found at the Owner Center at MyGMLink, <http://www.gm.com/recall>

Division	Number	Text Telephones (TTY)
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your retailer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

Federal regulation requires that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.

Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
06074



Recall Bulletin



SATURN®



Canada

PRODUCT SAFETY RECALL

SUBJECT: Timing Chain Engine Stall

MODELS: Certain 2001 Saturn L-Series
Equipped with 2.2L 4-Cylinder (RPO L61 – VIN F)

THIS BULLETIN IS BEING REVISED TO CHANGE THE ORDERING REQUIREMENT OF THE CAM COVER GASKET TO "AS REQUIRED" IN THE 'PARTS INFORMATION' TABLE.

PLEASE DISCARD ALL COPIES OF BULLETIN 06074, ISSUED DECEMBER 2007.

CONDITION

General Motors has decided that a defect, which relates to motor vehicle safety, exists in **certain** 2001 model year Saturn L-Series model vehicles, equipped with a 2.2L 4-cylinder (RPO L61 – VIN F) engine. Some of these vehicles have a condition in which the engine timing chain fails prematurely. If the timing chain fails while the engine is running, the engine will stall and will not restart.

CORRECTION

Retailers are to replace the engine timing chain.

VEHICLES INVOLVED

Involved are **certain** 2001 model year Saturn L-Series model vehicles, equipped with a 2.2L 4-cylinder (RPO L61 – VIN F) engine and built within these VIN breakpoints:

Year	Division	Model	From	Through
2001	Saturn	L-Series	1Y504884	IY559453

Important: Retailers are to confirm vehicle eligibility prior to beginning repairs by using the system(s) below. Not all vehicles within the above breakpoints may be involved.

- Canadian Saturn retailers should use GMVIS.
- Saturn US retailers should use the 'Investigate Vehicle History' link on the Global Warranty Management application within DealerWorld.

For retailers with involved vehicles, a listing with involved vehicles containing the complete vehicle identification number, customer name, and address information has been prepared and will be provided through the applicable system listed below. Retailers will not have a report available if they have no involved vehicles currently assigned.

- Canadian Saturn Retailers - GMinfoNet Recall Reports
- US Saturn Service Agents - GM DealerWorld Recall Information

The listing may contain customer names and addresses obtained from Motor Vehicle Registration Records. The use of such motor vehicle registration data for any purpose other than follow-up necessary to complete this recall is a violation of law in several states/provinces/countries. Accordingly, you are urged to limit the use of this report to the follow-up necessary to complete this recall.

PARTS INFORMATION – Saturn Canada

Parts required to complete this recall are to be obtained from General Motors Service and Parts Operations (GMSPO). Please refer to your “involved vehicles listing” before ordering parts. Normal orders should be placed on a DRO = Daily Replenishment Order. In an emergency situation, parts should be ordered on a CSO = Customer Special Order.

Part Number	Description	Quantity/Vehicle
12578218	Kit, Timing Chain	1
11589123	Bolt, Crankshaft Pulley	1
12584084	Gasket, Cam Cover	As Required
24435052	Gasket, Front Cover	1
1974984 (CN)	Grease, Dielectric	As Required

PARTS INFORMATION - Saturn US Only

A pre-shipment of the required parts to perform this recall has been sent to involved Saturn US retailers from Saturn Service and Parts Operations (SSPO).

Part Number	Description	Quantity/Vehicle
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11589123	Bolt, Crankshaft Pulley	1
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12345579 (US) or equivalent product	Grease, Dielectric	As required

Additional parts, if required, are to be obtained from Saturn Service and Parts Operations (SSPO).

SERVICE PROCEDURE

Refer to the appropriate SI Service Procedure and replace the Engine Timing Chain.

CUSTOMER REIMBURSEMENT – For Canada and Export

Customer requests for reimbursement of previously paid repairs for the recall condition are to be submitted to the dealer by December 31, 2008.

All reasonable customer paid receipts should be considered for reimbursement. The amount to be reimbursed will be limited to the amount the repair would have cost if completed by an authorized General Motors dealer.

When a customer requests reimbursement, they must provide the following:

- Proof of ownership at time of repair.
- Original paid receipt confirming the amount of repair expense(s) that were not reimbursed, a description of the repair, and the person or entity performing the repair.

Claims for customer reimbursement on previously paid repairs are to be submitted as required by WINS.

IMPORTANT: Refer to the GM Service Policies and Procedures Manual, section 6.1.12, for specific procedures regarding customer reimbursement verification.

CUSTOMER REIMBURSEMENT – For Saturn US Only

All customer requests for reimbursement for previous repairs for the recall condition are handled by submitting a recall reimbursement claim form directly to Saturn retailers for processing; however, if customers choose, they may file a claim through the Saturn Customer Assistance Center.

A Saturn Customer Reimbursement Procedure and Claim Form are included with the customer letter.

CLAIM INFORMATION – Saturn Canada Only

Submit a Product Recall Claim with the information indicated below:

Repair Performed	Part Count	Part No.	Parts Allow	CC_FC	Labor Op	Labor Hours	Net Item
Replace engine timing chain.	--	--	*	MA-96	V1754	3.8	N/A
Customer Reimbursement (Canadian Dealers)	N/A	N/A	N/A	MA-96	V1755	0.2	**

* The "Parts Allowance" should be the sum total of the current GMSPO Dealer net price plus applicable Mark-Up or Landed Cost Mark-Up (for Export) for timing chain parts needed to complete the repair.

** The amount identified in the "Net Item" column should represent the dollar amount reimbursed to the customer.

*** The amount identified in the "Net Item" column should represent the actual dollar amount for courtesy transportation.

Refer to the General Motors WINS Claims Processing Manual for details on Product Recall Claim Submission.

CLAIM INFORMATION – Saturn US Only

1. To receive credit, submit a claim with the information below:

Repair Performed	Parts Allow.	Sale Type	Case Type	Labor Op.	Labor Hrs.	Admin Hrs.**
Replace engine timing chain.	*	WC	VC	V1754	3.8	0.1

* The parts allowance should be the sum total of the current SSPO retailer net price plus 40% of all parts required for the repair.

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2. Check your Saturn SERVICELINE.XL Claim Memorandum daily. Remember to code the claim as a WC sale type, and VC case type. Contact your field representative if you need assistance.

Service Performed	Sale Type	Case Type	Labor Op.	Net Item Amount	Net Item Code	# Days Rental
Customer Reimbursement	WC	VC	V1755	***	R	N/A

*** Customer requests for reimbursement of previously paid repairs to replace 12578218.

Customer Reimbursement Claims - Special Attention Required

Customer reimbursement claims must have the date of the (service repair) prior replacement entered into the "repair date" field of the CSO in the "Labor Detail/Comments" screen.

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Customer reimbursement claims must be submitted on a different CSO than the Recall repair. This is because the repair date and mileage differ between the two repairs.

CUSTOMER NOTIFICATION – For US and Canada

General Motors will notify customers of this recall on their vehicle (see copy of customer letter included with this bulletin).

DEALER RECALL RESPONSIBILITY – For US and Export (US States, Territories, and Possessions)

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DEALER RECALL RESPONSIBILITY – All

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Customers who have recently purchased vehicles sold from your vehicle inventory, and for which there is no customer information indicated on the dealer listing, are to be contacted by the dealer. Arrangements are to be made to make the required correction according to the instructions contained in this bulletin. A copy of the customer letter is provided in this bulletin for your use in contacting customers. Recall follow-up cards should not be used for this purpose, since the customer may not as yet have received the notification letter.

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I M P O R T A N T

- Your 2001 Saturn L-Series vehicle is involved in safety recall 06074.
- Schedule an appointment with your GM retailer.
- This service will be performed for you at **no charge**.

Why is your vehicle being recalled?

Some of these vehicles have a condition in which the engine timing chain fails prematurely. If the timing chain fails while the engine is running, the engine will stall and will not restart. If this happens while the vehicle is moving, a crash could result without prior warning.

What will we do?

Your Saturn retailer will replace the engine timing chain. This service will be performed for you at **no charge**. Because of service scheduling requirements, it is likely that your retailer will need your vehicle longer than the actual service correction time of approximately four hours.

What should you do?

You should contact your Saturn retailer to arrange a service appointment as soon as possible. Bring the enclosed customer reply form with you when you visit your retailer. The form identifies the repairs required. If you no longer own this vehicle, please let us know by completing the form and mailing it back to us.

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Division	Number	Text Telephones (TTY)
Saturn	1-800-972-8876	1-800-833-6000
Guam	1-671-648-8650	
Puerto Rico – English	1-800-496-9992	
Puerto Rico – Español	1-800-496-9993	
Virgin Islands	1-800-496-9994	

If after contacting your retailer and the Customer Assistance Center, you are still not satisfied we have done our best to remedy this condition without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington DC 20590, or call the toll-free Vehicle Safety Hotline at 1.888.327.4236 (TTY 1.800.424.9153), or go to <http://www.safercar.gov>.

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Scott Lawson
General Director,
Customer and Relationship Services

Enclosure
06074