



IMPERIAL

CHRYSLER • DODGE • JEEP

Route #16 • 6 Uxbridge Rd.

MENDON, MA 01756

(508) 473-8400



CUSTOMER NO. 27190	ADVISOR MIKE RODENBAUGH	TAG NO. 935	INVOICE DATE 07/18/07	INVOICE NO. CHCS147151
MILLVILLE, MA	LABOR RATE 85.00	MILEAGE 21,793	COLOR BLACK/	STOCK NO.
	YEAR / MAKE / MODEL 06/DODGE TRUCK/RAM 1500/PICKUP	DELIVERY DATE	DELIVERY MILES	
	VEHICLE I.D. NO. 1 D 7 H U 1 8 2 9 6 J	SELLING DEALER NO.	PRODUCTION DATE 10/26/05	
	F.T.E. NO.	P.O. NO.	R.O. DATE 06/08/07	
BUSINESS PHONE	COMMENTS			MO: 21852

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	2	4549623	CLEANER B		WARRANTY
	2	52010080-AE	ROTOR BRA		WARRANTY
	2	52009968-AC	ROTOR BRA		WARRANTY
				TOTAL - PARTS	0.00
JOB# 3 TOTALS -----					
				JOB# 3 JOURNAL PREFIX CHCS	JOB# 3 TOTAL 0.00
JOB# 4 CHARGES -----					

LABOR
 # 4 28CHZ002 STEERING/SUSPENSION UNITS TECH(S) 930 WARRANTY
 GETTING A SLIGHT SHIMMY WHEN TURNING INTO A PARKING SPACE
 ALSO GETTING NOISE, AND VIBRATION AT 35-40MPH
 NOISE WAS CONVERTOR FAILURE
 VERIFIED CUSTOMER CONCERN WITH ROAD TEST. TRACED FAILURE TO
 INTERNAL TRANSMISSION ISSUE. CONTACTED STAR, AND WAS TOLD
 TO INSPECT SHAFT FOR ANY PLAY. FOUND PLAY, ATTEMPTED REPAIR
 AS SUGGESTED, NO CHANGE. RETESTED, AND FOUND CONVERTER
 CAUSING NOISE. REPLACED CONVERTER, AND ALSO INSPECTED ALL
 OTHER INTERNAL COMPONENTS OF TRANSMISSION. REASSEMBLED
 AND ROAD TESTED. REPAIR VERIFIED FOR NOISE, BUT VIBRATION
 IS STILL PRESENT. INFORMED CUSTOMER OF PROGRAMMING ISSUE
 AND POSSIBLE CAUSES OF TCC ACTIVATION.

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	5010884-AA	SEALER RT		WARRANTY
	1	4736352-AB	CONVERTER		WARRANTY
	1	4799609	COVER OIL		WARRANTY
				TOTAL - PARTS	0.00
JOB# 4 TOTALS -----					
				JOB# 4 JOURNAL PREFIX CHCS	JOB# 4 TOTAL 0.00
JOB# 5 CHARGES -----					

LABOR
 # 5 54CHZ018 MULTIFUNCTION SWITCH UNITS 0.60 TECH(S) 930 WARRANTY
 CUST STATES WITH THE STEERING COLUMN ALL THE WAY DOWN
 WHEN USING THE R/SIDE BLINKER THE LEFT SIDE WILL WORK INSTEAD
 WHEN USING THE HIGH BEAMS THE WASHER WILL KICK ON.
 USING LEFT BLINKER AND IT WILL NOT FLASH
 FAULTY MULTIFUNCTION SWITCH
 REPLACE MULTIFUNCTION SWITCH

PARTS	QTY	FP-NUMBER	DESCRIPTION	UNIT PRICE	WARRANTY
	1	56045515-AA	SWITCH MU		WARRANTY
				TOTAL - PARTS	0.00
JOB# 5 TOTALS -----					
				JOB# 5 JOURNAL PREFIX CHCS	JOB# 5 TOTAL 0.00