



3485 Commerce Dr.
FRANKLIN, OHIO 45005

126306
PHONE: (513) 422-2500 or 1-888-SCORE-88
(726-7388)
www.scorechrysler.com

126306

Service and Parts Hours:
Monday - Friday 8:00 a.m. - 6:00 p.m.
Saturday 8:00 a.m. - 12:00 noon

Sales Department Hours:
Monday - Thursday 9:00 a.m. - 8:00 p.m.
Friday 9:00 a.m. - 6:00 p.m.
Saturday 9:00 a.m. - 5:00 p.m.

RECOMMENDED SERVICES

OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL	OPERATION	OPERATION DESCRIPTION	MO/MI	TOTAL
01CHZ-A	SCHEDULE A SERVICE	MI	27.88	01CHZ-B	SCHEDULE B SERVICE	MI	44.88
01CHZ-C	SCHEDULE C SERVICE	MI	79.88	01CHZ-D	SCHEDULE D SERVICE	MI	371.88
00CHZZSCHED A	BASE OIL CHANGE	MI	24.88	00CHZZSCHED B	LOF, INSP, R&B, COND.	MI	66.06
00CHZZSCHED C	LOF, INSP, TRANS, BRKS	MI	187.94	00CHZZSCHED D	LOF, INSP, R&B, FURLSYS	MI	195.94
00CHZZSCHED E	LOF, R&B, BRKFL, P/SFL	MI	222.89	00CHZZSCHED F	LOF, TRANSFL, ENGL, BK	MI	344.58

IF YOU HAVE ANY QUESTIONS PLEASE - FEEL FREE TO ASK YOUR SERVICE ADVISOR

NOTICED BODY DAMAGE: FRONT REAR L. R. L. FRONT R. FRONT L. SIDE R. SIDE NONE

SERVICE HISTORY

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
03/19/07	124788	39595	22	63	C	01CHZ-A	SCHEDULE A SERVICE
12/21/06	123051	35568	22	63	C	01CHZROTATE	ROTATE
12/14/06	122897	35285	56	63	W	19CHZZ	EXTERIOR LIGHTING
				63	C	01CHZ-A	SCHEDULE A SERVICE
				63	W	19CHZZ	EXTERIOR LIGHTING
10/11/06	121390	33104	56	51	W	21CHZZ	ELECT. ACCESSORIES

SALESPERSON NO. 32 MATTHEW B BAIR

S E R V I C E

STATE REG# 3

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	VEHICLE ID. NO. 1D7HU18D65S	YEAR/MAKE/MODEL 05/DODGE TRUCK/RAM PICKUP/RAM 1500	PRODUCTION DATE T49282	STOCK NO. 42982	LICENSE NO. 33	R. O. NO. 126306
REPLACED PARTS WILL BE RETURNED UNLESS SPECIFIED OTHERWISE	CUSTOMER NO. 23049	SERVICE CONTRACT	DELIVERY DATE 08/18/05	DELIVERY MILES 33	SELLING DEALER NO.	R. O. DATE 05/24/07
DISCARD	COLOR FLAME RED/PREM CL	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 962	
PARTS REPLACED UNDER WARRANTY OR TO BE REBUILT OR SOLD BY US WILL NOT BE RETURNED. ALL OTHER PARTS WILL BE MADE AVAILABLE TO YOU.	TURBO <input type="checkbox"/> M/MC <input type="checkbox"/> AIR COND. <input type="checkbox"/> P. S. <input type="checkbox"/> TRANS <input type="checkbox"/> MILEAGE CHZZ	ADVISOR NO. 22	ADVISOR RON	CUSTOMER DECLINED RECOMMENDED MAINTENANCE SERVICE		
RESIDENCE PHONE	TERMS: STRICTLY CASH <input type="checkbox"/> UNLESS ARRANGEMENTS MADE <input type="checkbox"/> CHECK <input type="checkbox"/> MASTER CARD <input type="checkbox"/> VISA <input type="checkbox"/> AMEX <input type="checkbox"/> DISCOVER <input type="checkbox"/>	I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter.				
TIME RECEIVED 08:07am	DATE/TIME PROMISED 05/24/07 08:00pm	PRIORITY	LABOR RATE	X		

ORIGINAL CUSTOMER ESTIMATE: TOTAL 200.00

X **C 18CHZZEEC EES DIAGNOSIS**
CUST STATES CHECK-ENGINE LIGHT IS STAYING ON AT TIMES TRANS SEEMS TO BE HOLDING BACK WHEN TRYING TO MOVE IN ALL GEARS, FEELS LIKE BRAKE IS ON.

SEE HISTORY

2 **C 21CHZZ ELECT. ACCESSORIES**
CUST STATES AT TIMES TURN SIGNALS OPERATE OPPOSITE. AT SAME TIME SIGNALS ARE ACTING UP, REMOTE START DOES NOT OPERATE CUST CAN SMELL SOMETHING BURNING WHILE CONCERN IS HAPPENING.

3 **C 31CHZ GLASS/WINDOWS/MIRROR**
CUST STATES AT TIMES LT REAR POWER WINDOW DOES NOT OPERATE SEEMS TO BE PART OF JOB 2

CUSTOMER CONTACTED DATE TIME INITIAL
AT:

QUALITY CONTROL CHECK

<input type="checkbox"/> INSPECTED	<input type="checkbox"/> CLEAN	AFTER ROAD TEST MILEAGE:
BY:	CALL WHEN READY? <input type="checkbox"/> NO <input type="checkbox"/> YES	ORIGINAL ESTIMATE (PARTS & LABOR) \$
ESTIMATE (UNDER OHIO LAW YOU HAVE THE RIGHT TO AN ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICES WILL BE MORE THAN TWENTY-FIVE DOLLARS. INITIAL YOUR CHOICE.)	ESTIMATE \$	CUSTOMER'S ACCEPTANCE OF ESTIMATE X
WRITTEN ESTIMATE \$	AUTHORIZED ADDITIONAL REPAIRS	INITIAL HERE
ORAL ESTIMATE \$	AUTHORIZED ADDITIONAL REPAIRS	DATE TIME
I DO NOT REQUEST AN ESTIMATE \$	AUTHORIZED ADDITIONAL REPAIRS	DATE TIME

In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.

Limited Warranty

This dealership warrants all new parts from the original equipment manufacturer and labor performed in conjunction with this repair for twelve (12) months or twelve thousand (12,000) miles, whichever comes first. If any factory part or labor fails in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Any warranty on parts or accessories which are not new original equipment manufacturer parts are made solely by the manufacturer or supplier of such parts. Except for any limited warranty given above, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of the use of the parts and accessories. This repair order must be presented to the manufacturer for warranty purposes.

[CONTINUED ON NEXT PAGE] 126306

LC TECH ID

(51) checked engine by hot
EGR circuit High

need to replace EGR valve

EGR VALVE 53032509AM @ 49^{cc} = 180^{cc}

(51) unable to duplicate
from signal problem at this time.
no problem found.

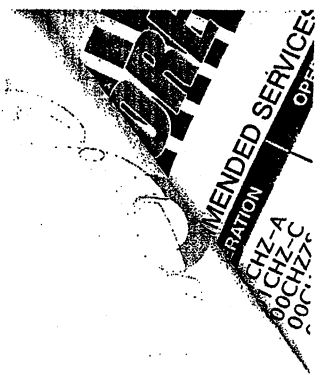
receive data 4.0

68004226AB @ 30^{cc} = 37%

(51) no problem found with LT case window at this time.

OPTION 5
REVERSE

ENGINE
EAS





3485 Commerce Dr.
FRANKLIN, OHIO 45005

121082
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121082

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00CHZZSCHED.A	BASE OIL CHANGE	MI	24.88	00CHZZSCHEDB	LOF,INSPT,R&B,COND.	MI	66.06
00CHZZSCHEDC	LOF,INSPT,TRANS,BRKS	MI	187.94	00CHZZSCHEDD	LOF,INSPT,R&B,FURLSYS	MI	195.94
00CHZZSCHED E	LOF,R&B,BRKFLL,P/SFL	MI	222.89	00CHZZSCHEDF	LOF,TRANSFL,ENGL,BK	MI	344.58

SERVICE HISTORY

IF YOU HAVE ANY QUESTIONS PLEASE - FEEL FREE TO ASK YOUR SERVICE ADVISOR

NOTICED BODY DAMAGE: FRONT REAR L.V. R.V. L.FRONT L.SIDE R.SIDE NONE

DATE	REPAIR ORDER	MIILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
09/13/06	120717	32011	56	49	W	25CHZZBSC	BLOWER SPEED CONTROL
08/31/06	120457	31446	56	41	C	01CHZ-A	SCHEDULE A SERVICE
08/09/06	119912	26219	66	66	C	01CHZ-A	SCHEDULE A SERVICE
				66	C	02CHZZROT	ROTATE TIRES
				66	C	16CHZZAF	REPL AIR FILTER
07/26/06	119624	25504	56	51	W	19CHZZ	EXTERIOR LIGHTING

SALESPERSON NO. 32 MATTHEW B BAIR

S E R V I C E

STATE REG# 3

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE	VEHICLE I.D. NO. 1D7HU18D65S	YEAR/MAKE/MODEL 05/DODGE TRUCK/RAM PICKUP/RAM 1500	PRODUCTION DATE T49282	STOCK NO. 33	LICENSE NO. 121082	R.O. NO. 09/27/06
REPLACED PARTS WILL BE RETURNED UNLESS SPECIFIED OTHERWISE	CUSTOMER NO. 23049	SERVICE CONTRACT	DELIVERY DATE 08/18/05	DELIVERY MILES 33	SELLING DEALER NO.	R.O. DATE
DISCARD	COLOR FLAME RED/PREM CL	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES	TAG NO. 849	
PARTS REPLACED UNDER WARRANTY OR TO BE RESULT OR SOLD BY US WILL NOT BE RETURNED. ALL OTHER PARTS WILL BE MADE AVAILABLE TO YOU.	SPRINGBORO, OH	TURBO	M/MC	AIR COND.	R.S.	TRANS
TIME RECEIVED 02:16pm	DATE TIME PROMISED 09/27/06	PRIORITY	LABOR RATE	TERMS: STRICTLY CASH <input type="checkbox"/> UNLESS ARRANGEMENTS MADE	<input type="checkbox"/> CHECK	<input type="checkbox"/> MASTER CARD
APPOINTMENT <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No				<input type="checkbox"/> VISA	<input type="checkbox"/> AMEX	<input type="checkbox"/> DISCOVER
JOB				<input type="checkbox"/> X		

CUSTOMER DECLINED RECOMMENDED MAINTENANCE SERVICE

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X

1 **W 21CHZZ ELECT. ACCESSORIES**
CUSTOMER STATES WHEN YOU USE REMOTE START, PUT KEY IN NO HEAD LIGHTS NO RADIO, TODAY COULD NOT TURN OFF WITH KEY BRAKE PEDAL WOULD NOT SHUT OFF VEHICLE INTERMITTEN

2 **W * 19CHZZTURN TURN SIGNALS**
CUSTOMER STATES WHEN USE LEFT TURN SIGNAL RIGHT WOULD BLINK ON DASH AND OUTSIDE. IF YOU USE RIGHT TURN SIGNAL IT WOULD NOT WORK. INTERMITTEN

CUSTOMER CONTACTED	DATE	TIME	INITIAL
AT:			
QUALITY CONTROL CHECK			
<input type="checkbox"/> INSPECTED	<input type="checkbox"/> CLEAN	AFTER ROAD TEST MILEAGE:	
BY:			
CALL WHEN READY?	<input type="checkbox"/> NO	<input type="checkbox"/> YES	
ESTIMATE (UNDER OHIO LAW) YOU HAVE THE RIGHT TO AN ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICES WILL BE MORE THAN TWENTY-FIVE DOLLARS. INITIAL YOUR CHOICE.	\$	X	INITIAL HERE
WRITTEN ESTIMATE	\$		DATE
ORAL ESTIMATE	\$		TIME
I DO NOT REQUEST AN ESTIMATE	\$		DATE
In the event that you, the customer, authorize commencement but do not authorize completion of a repair or service, a charge will be imposed for disassembly, reassembly or partially completed work. Such charge will be directly related to the actual amount of labor or parts involved in the inspection, repair or service.			
Limited Warranty			
This dealership warrants all new parts from the original equipment manufacturer and labor performed in conjunction with this repair for twelve (12) months or twelve thousand (12,000) miles, whichever comes first. If any factory part or labor falls in normal service within that period, the dealership will replace the defective parts and/or repair any defect in workmanship. Any warranty on parts or accessories which are not new original equipment manufacturer parts are made solely by the manufacturer or supplier of such parts. Except for any limited warranty given above, this dealership disclaims all warranties, express or implied, including any implied warranties of merchantability or fitness for a particular purpose, and neither assumes nor authorizes any other person to assume for it any liability in connection with the sale of said parts and accessories. This dealership shall not be liable for any incidental or consequential damages or commercial losses arising out of such purchase. (A copy of this repair order must be presented.)			

Reynolds and Reynolds ERMINTWOZE CC230518 Q. (07/06)

TECH. NO.

51

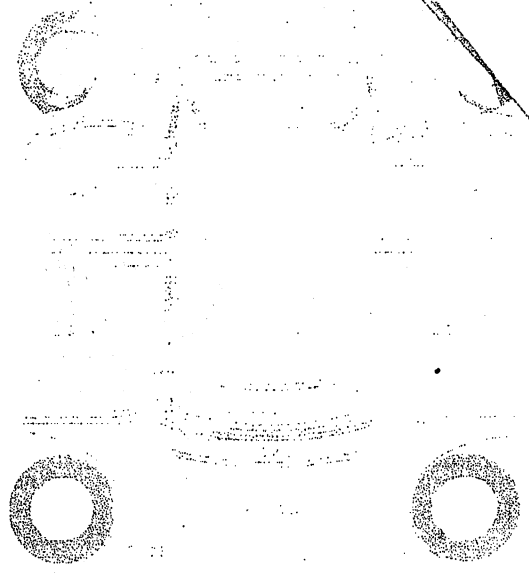
LEASE

remote starter not turning off with key

ordered new remote starter module

05140464 AA

#	ITEM	DATE	BY
1	CHECK OPERATION OF TURN SIGNALS AND MARKER LIGHTS. BURNED BULBS, HEADLIGHTS, TAIL LIGHTS, AND OTHER LIGHTS SHOULD BE REPLACED IMMEDIATELY.		
2	CHECK CONDITION OF AIR AND COOLANT FILTERS.		
3	CHECK CONDITION OF ALL BELTS AND PULLEYS.		
4	CHECK CONDITION OF FAN MOTOR AND BELT.		
5	CHECK LEVELS OF ALL FLUIDS.		
6	CHECK CONDITION OF BATTERY AND CHARGE RATE.		
7	ANALYZE COOLANT AND RADIATOR. CHECK FOR LEAKS AND REPAIR AS NECESSARY.		
8	CHECK COOLANT SYSTEM. CHECK FOR LEAKS AND REPAIR AS NECESSARY.		
9	CHECK CONDITION OF AIR FILTERS AND WASHERS.		
10	CHECK CONDITION OF WAX AND POLISH.		
11	CHECK THE CONDITION OF THE AIR FILTERS.		
12	CHECK FOR ANY NOISES OR VIBRATIONS.		
13	CHECK HYDRAULIC SYSTEMS.		
14	CHECK FOR BRAKE FLUID.		
15	TEST TIGHTENING OF ALL BOLTS AND NUTS.		
16	INSPECT CONDITION OF TIRE PRESSURE.		
17	INSPECT CONDITION OF HEADLIGHTS.		
18	INSPECT CONDITION OF MIRRORS.		
19	INSPECT CONDITION OF INTERIOR.		
20	INSPECT EQUIPMENT AND ACCESSORIES.		





6239 Germantown Rd. Route 4
MIDDLETOWN, OHIO 45042

119624
PHONE: (513) 422-0076 or 1-888-SCORE-88
(726-7388)

119624

Service and Parts Hours:
Monday - Friday 8:00 a.m. - 6:00 p.m.
Saturday 8:00 a.m. - 12:00 noon

Sales Department Hours:
Monday - Thursday 9:00 a.m. - 8:00 p.m.
Friday 9:00 a.m. - 6:00 p.m.
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00CHZZSCHEDB	LOF,INSPT,R&B,COND.	MI	66.06	00CHZZSCHEDC	LOF,INSPT,TRANS,BRKS	MI	187.94
00CHZZSCHEDD	LOF,INSPT,R&B,FURLSYS	MI	195.94	00CHZZSCHEDE	LOF,R&B,BRKFL,P/SFL	MI	222.89

SERVICE HISTORY

IF YOU HAVE ANY QUESTIONS PLEASE - FEEL FREE TO ASK YOUR SERVICE ADVISOR

NOTICED BODY DAMAGE: FRONT REAR L% R% L.FRONT R.FRONT L.SIDE R.SIDE NONE

DATE	REPAIR ORDER	MILEAGE	ADVISOR	TECHNICIAN	TYPE	OPERATION	OPERATION DESCRIPTION
06/20/06	118869	23992	56	51	W	24CHZ	AIR CONDITIONING
06/06/06	118603	23161	22	41	C	01CHZ-A	SCHEDULE A SERVICE
04/17/06	117587	19413	56	83	W	19CHZZ	EXTERIOR LIGHTING
				83	W	31CHZ	GLASS/WINDOWS/MIRROR
				83	W	13CHZZ	AUTO TRANSMISSION
				83	C	01CHZ-A	SCHEDULE A SERVICE

SALESPERSON NO. 32 MATTHEW B BAIR

S E R V I C E

STATE REG# 3

ALL PARTS INSTALLED ARE NEW UNLESS SPECIFIED OTHERWISE.	VEHICLE I.D. NO. 1D7HU18D65S	YEAR/MAKE/MODEL 05/DODGE TRUCK/RAM PICKUP/RAM 1500	PRODUCTION DATE T49282	STOCK NO. 119624	R.O. NO. 119624
REPLACED PARTS WILL BE RETURNED UNLESS SPECIFIED OTHERWISE.	SPRINGBORO, OH	CUSTOMER NO. 23049	SERVICE CONTRACT 08/18/05	DELIVERY MILES 33	R.O. DATE 07/26/06
DISCARD	FLAME RED/PREM CL	COLOR	CONTRACT NO.	EXPIRATION DATE	EXPIRATION MILES
PARTS REPLACED UNDER WARRANTY OR TO BE REBUILT OR SOLD BY US WILL NOT BE RETURNED. ALL OTHER PARTS WILL BE MADE AVAILABLE TO YOU.	CHZZ	TURBO	M/MC	AIR COND.	P.S.
APPOINTMENT	RESIDENCE PHONE	BUSINESS PHONE	TERMS: STRICTLY CASH	MILEAGE 25,504	ADVISOR NO. 256
<input type="checkbox"/> Yes	TIME RECEIVED 08:02am	DATE/TIME PROMISED 07/26/06 08:00pm	<input type="checkbox"/> UNLESS ARRANGEMENTS MADE	ADVISOR RON	ADVISOR
<input checked="" type="checkbox"/> No		PRIORITY	<input type="checkbox"/> CHECK	<input type="checkbox"/> MASTER CARD	<input type="checkbox"/> VISA
JOB			<input type="checkbox"/> AMEX	<input type="checkbox"/> DISCOVER	<input type="checkbox"/> CUSTOMER DECLINED RECOMMENDED MAINTENANCE SERVICE

ORIGINAL CUSTOMER ESTIMATE: TOTAL

X **W 19CHZZ EXTERIOR LIGHTING**
CUST STATES TURN SIGNALS ARE NOT OPERATING CORRECTLY. AT TIMES TURN SIGNALS WILL NOT OPERATE WHEN TILTING STEERING COLUMN AND OTHER TIMES LT TURN SIGNAL FLASHES WHEN CUST HAS TURNED ON RT SIDE.

CUSTOMER CONTACTED	DATE	TIME	INITIAL
AT:			

QUALITY CONTROL CHECK

INSPECTED CLEAN
AFTER ROAD TEST MILEAGE: **25,508**

BY: _____
CALL WHEN READY? NO YES

ESTIMATE (UNDER OHIO LAW) YOU HAVE THE RIGHT TO AN ESTIMATE IF THE EXPECTED COST OF REPAIRS OR SERVICES WILL BE MORE THAN TWENTY-FIVE DOLLARS. INITIAL YOUR CHOICE.	ORIGINAL ESTIMATE (PARTS & LABOR)	CUSTOMER'S ACCEPTANCE OF ESTIMATE
\$	\$	X
WRITTEN ESTIMATE	AUTHORIZED ADDITIONAL REPAIRS	INITIAL HERE
\$		DATE TIME
ORAL ESTIMATE	AUTHORIZED ADDITIONAL REPAIRS	DATE TIME
\$		DATE TIME
I DO NOT REQUEST AN ESTIMATE		

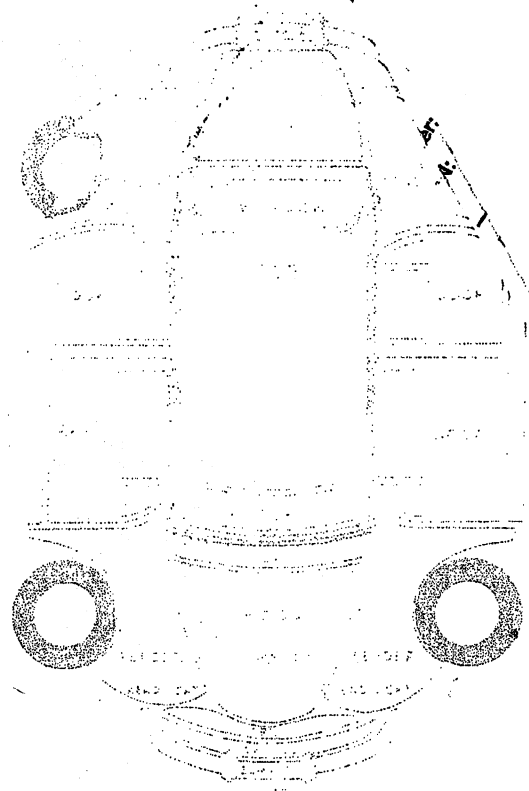
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Reynolds and Reynolds EBANTHOCE C250016 Q (06/05)

#	ITEM
1	CHECK OPERATION OF TURN SIGNALS, SIDE MARKER LIGHTS, BRAKE LIGHTS, HEADLIGHTS, TAIL LIGHTS AND INTERIOR LIGHTS
2	CHECK CONDITION OF AIR AND CHARGE AIR FILTERS
3	CHECK CONDITION OF ALL BELTS AND PULLEY SYSTEM
4	CHECK CONDITION OF FLUIDS AND WATER AIR FILTERS
5	CHECK FOR COOLANT LEAKS AT RADIATOR, HOSE JOINTS, WATER PUMP, ENGINE BLOCK AND WATER PUMP
6	CHECK ALL FLUID LEVELS
7	CHECK CONDITION OF BATTERY CAPS, BATTERY VOLTAGE
8	ANALYZE CANNISTERS, SAMPLES FOR COOLANT LEAKS, OIL LEAKS, DEFECTIVE PARTS
9	CHECK OIL DRAIN PAN FOR OIL AND WATER LEAKS FROM ENGINE
10	CHECK CONDITION OF WIPERS AND WASH WATER SYSTEM
11	CHECK THE CONDITION OF FRAME AND BODY ALIGNMENT
12	CHECK THE CONDITION OF TIRE AND AIR PRESSURE
13	CHECK THE CONDITION OF STEERING
14	CHECK THE CONDITION OF BRAKES
15	TEST CLUTCH AND BRAKE PEDALS
16	INSPECT CONDITION OF TIRE TREADS
17	INSPECT CONDITION OF TIRE PRESSURE
18	INSPECT CONDITION OF TIRE WEAR
19	INSPECT CONDITION OF TIRE TREADS
20	INSPECT ENGINE AND TIRE PRESSURE



unable to duplicate concern with turn signals at this time
No problems found.

L.C. TECH. NO.	DATE	DESCRIPTION	ENGINE	TRANSM.	DRIVE SHAFT	AXLES	WHEELS	TIRES	STEERING	BRAKES	CHASSIS	PAINT	INTERIOR	EXTERIOR	OTHER
(51)															