

# QNA - Quality Narrative Analyzer Detail Report

## Vehicle Problem Tracking Report#: SSV004166105

### Vehicle Information

**VIN:** 1B7HU18N52. [REDACTED]  
**Model Year:** 2002  
**Make/Model:** DODGE  
RAM 1500 QUAD CAB PICKUP  
DR6L41  
**Engine:** EVA-4.7L V8 MPI Engine (Ser #:K172113379)  
**Transmission:** DG4-Multi-Speed Auto 45RFE Transmiss (Ser  
**Plant:** ST. LOUIS ASSEMBLY II - NORTH  
**MDH:** 083113

### Repair Information

**Report#:** SSV004166105  
**Open Date:** 07/27/2004  
**Mileage:** 25597  
**Warr Built Dt:** 08/31/2001  
**Supplier RP:**

### Dealer Information

**Zone/Cd:** 35-44619  
**Name:** THE NEW WEST LIBERTY DODGE INC  
**Address:** 1561 WEST LIBERTY AVE  
PITTSBURGH, PA 15226  
**Phone:** 412 344-2344  
412 343-1300

### Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
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\*\* No Parts Information Available

### Labor Information

LOP	LOP Description	Cost	Fail Cd
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\*\* No Labor Information Available

### Service Narrative Information

**Customer Comment:** TURN SIGNALS WORK BACKWARDS. TURN ON RIGHT SIGNAL, LEFT COMES ON. : RCB13:05/11/2004

**Service Action:** MULTIFUNCTION SWITCH IS BAD. NEED TO CHECK RESISTANCE ON THE TURN SIGN AL CIRCUITS. :RCB13:05/11/2004 BACK IN WITH SAME ISSSUE BUT HE CAN T DUPLICATE

**Correction:**