

QNA - Quality Narrative Analyzer Detail Report

Vehicle Problem Tracking Report#: SSV004166105

Vehicle Information

VIN: 1B7HU18N52J1 [REDACTED]
Model Year: 2002
Make/Model: DODGE
RAM 1500 QUAD CAB PICKUP
DR6L41
Engine: EVA-4.7L V8 MPI Engine (Ser #:K172113379)
Transmission: DG4-Multi-Speed Auto 45RFE Transmiss (Ser
Plant: ST. LOUIS ASSEMBLY II - NORTH
MDH: 083113

Repair Information

Report#: SSV004166105
Open Date: 05/11/2004
Mileage: 25597
Warr Built Dt: 08/31/2001
Supplier RP:

Dealer Information

Zone/Cd: 35-44619
Name: THE NEW WEST LIBERTY DODGE INC
Address: 1561 WEST LIBERTY AVE
PITTSBURGH, PA 15226
Phone: 412 344-2344
412 343-1300

Part Information

Part Number	Part Description	Quantity	Cost/Unit	Fail Cd	Retn Dt
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** No Parts Information Available

Labor Information

LOP	LOP Description	Cost	Fail Cd
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** No Labor Information Available

Service Narrative Information

Customer Comment:TURN SIGNALS WORK BACKWARDS. TURN ON RIGHT SIGNAL, LEFT COMES ON. : RCB13:05/11/2004

Service Action:MULTIFUNCTION SWITCH IS BAD. NEED TO CHECK RESISTANCE ON THE TURN SIGN AL CIRCUITS. :RCB13:05/11/2004

Correction: