

From: customerassist@chrysler.com  
To: [REDACTED]  
Date: Thu Sep 11 10:41:58 EDT 2008  
Subject: Re: Chrysler LLC Customer Assistance  
Dear [REDACTED]

Thank you for contacting the Chrysler Customer Assistance Center regarding your 2005 Dodge Ram.

We regret the inconvenience you have experienced and appreciate the time and effort you took to write to us.

We have reviewed your recent email. In response to your email, we suggest that you continue to work with your servicing dealer. If the dealer has been unable to determine or resolve your concerns, you can also seek a second opinion from another authorized dealership.

If your concerns are still not resolved after consulting another dealer, please contact our office at 1-800-992-1997 between 8:00 a.m. to 5:00 p.m., Monday through Friday, to speak with one of our trained Customer Service Representatives.

Thanks again for your email.

Sincerely,

John Cooper  
Customer Service Representative  
Chrysler Customer Assistance Center

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 17889871  
EMAIL CASE NUMBER: 2094895  
REPLY LINK: [http://www.chrysler.com/wccs/brand\\_forms/us/reply.jsp?trk\\_ID=KMM5952055I25261L0KM&](http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM5952055I25261L0KM&)

Original Message Follows:

-----  
US Customer Service - Dodge Brand Site

Brief Description:

Another control module that has gone bad. I haven't contacted the dealer

yet but will this be serviced as a warranty item since it has been worked

on (3) times beforefor the same thing?

Comments:

Like I said earlier this has been a problem on (3) different occasions. It

is really a safety concern since I turn on the left turn signal and the

right turn singal comes on or the turn signals don't work at all.

Also,

the windshield wipers are also affected. Sometimes they work and sometimes

they don't work normally but interment.

VIN:

5S [REDACTED]

Mileage:

63831

Servicing Dealer:

Crown Dodge

Title:

Mr.

First Name:

Middle Initial:

S

Last Name:

Address 1:

Address 2:

City:

Southside

State:

AL

Zip:

Email:

Work Phone: