

From: customerassist@chrysler.com  
To: [REDACTED]  
Date: Fri Nov 23 08:22:54 EST 2007  
Subject: Re: Chrysler LLC Customer Assistance  
Dear [REDACTED]

Thank you for contacting the Dodge Customer Assistance Center regarding your 2006 Dodge Dakota SLT pickup truck.

We regret that you are still experiencing problems with your Dakota. It is our suggestion that you continue to work with your servicing dealer. If the dealer has been unable to determine or resolve your concerns, you may want to seek a second opinion from another authorized dealership.

If your concerns are still not resolved after consulting another dealer, please contact our office at 1-800-992-1997, 8:00 a.m. to 5:00 p.m., Monday through Friday, to speak with one of our trained Customer Service Representatives.

Thanks again for your email.

Sincerely,

William  
Senior Staff Representative  
Dodge Customer Assistance Center

For any future communications related to this email, please refer to the following information:  
REFERENCE NUMBER: 16950815  
EMAIL CASE NUMBER: 1875193  
REPLY LINK:  
[http://www.chrysler.com/wccs/brand\\_forms/us/reply.jsp?trk\\_ID=KMM5295046I25261L0K](http://www.chrysler.com/wccs/brand_forms/us/reply.jsp?trk_ID=KMM5295046I25261L0K)  
M&

US Customer Service - Dodge Brand Site  
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Original Message:

Brief Description:

I own a 2006 dakota slt v8 less than 30k m. trans. is broke. waiting for a month. turn signal recall, fixed.... broke after a day...why should I ever buy a dodge.

Comments:

A month to change a transmission that still hasn't been changed. A factory recall for a turn signal that you fixed and I still can't turn left without fearing for my life because every left turn turns into a right turn or windshield wipers. Sounds safe. My lawyer loves this already.

VIN:

6S [REDACTED]

Mileage:

29800

Servicing Dealer:

Title:

Mr.

First Name:

[REDACTED]

Middle Initial:

a

Last Name:

[REDACTED]

Address 1:

[REDACTED]

Address 2:

City:

Fort Myers

State:

FL

Zip:

[REDACTED]

Email:

[REDACTED]

Home Phone:

[REDACTED]