

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Wed Sep 07 18:08:43 EDT 2005
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

WIRING AT IGNITION SWITCH BURNT

Comments:

I have had the following problems with my truck for sometime even while it was still under warranty:

1. Blower motor would shut off by itself.
2. Blower motor remains engaged after ignition switch is off and key is removed.
3. Windshield wipers when in high position remain low.
4. When using turn signal to in left position right blinker engages.

All of the problems as stated above were intermittent except for number three which the service center was able to duplicate.

The

service center replaced the ignition switch module and wiring using a harness that was used for 2002 Dodge Ram 1500's because of a fire hazard. The wires on my truck were melted and according to the technician at one point could have resulted in a fire. I have the parts and can take a picture if you desire. I did not take the vehicle in under warranty because the fan motor shut off only once. As the problem became more progressive a movement of the steering column would correct all of the above when they occurred. I paid a total of 125.60 for the repair. I feel that a problem that was under recall for your 2002 Ram is the same as in my 2003 Ram. I would like some feed back and feel this is a safety hazard. A refund would be nice as well.

Thank You,

Mark C. Noonan

Sender Information:

Title: [REDACTED]
First Name: [REDACTED]
Middle Initial: [REDACTED]
Last Name: [REDACTED]