

From: customerassist@daimlerchrysler.com  
To: [REDACTED]  
Date: Wed Aug 17 16:59:41 EDT 2005  
Subject: Re: DaimlerChrysler Customer Assistance  
Dear [REDACTED]

Thank you for your recent email to DaimlerChrysler Motors.

We agree with your dealer. The manufacturer's warranty has long expired on this vehicle and any repairs would financially be your responsibility.

We would encourage you to see your dealer as soon as possible to have your issue corrected; not only for your safety, but for the safety of other motorists as well.

Thank you again for your email.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 13929672

REPLY LINK:

[http://www.chrysler.com/wccsapp/wccs/brand\\_forms/us/reply.jsp?trk\\_ID=KMM3129658C0KM&](http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM3129658C0KM&)

Sincerely,

Tom  
Senior Staff Representative  
DaimlerChrysler Customer Assistance Center

Original Message Follows:

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Form Selected:  
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Category: US Customer Service

Brief Description:  
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When left blinker is engaged at times right side blinker blinks

Comments:  
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When I contacted the dealer he told me that this was not covered by any special warranty. I would have to incur a \$75 diagnostic charge before they could determine if Chrysler would assist in covering the cost of the repair. This is an extremely dangerous situation which I would have thought Chrysler would want to remedy without any cost to me. There may be many other vehicles with this problem. Imagine making a left hand turn with your right blinker blinking. What kind of a horrific accident might issue. Please consider this a request for repair without cost to me.

Sender Information:

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Title:  
First Name:  
Middle Initial:  
Last Name:

