

From: customerassist@daimlerchrysler.com
To: [REDACTED]
Date: Thu Aug 18 09:01:30 EDT 2005
Subject: Re: Reply to DaimlerChrysler (KMM3129658C0KM)
Dear [REDACTED]

[REDACTED] the only one being held accountable for the safety of YOUR vehicle is YOU.

You own it, you are responsible to insure it is in good working order. Proper tires, steering, good brakes, lighting, and yes, that includes working turn signals. Ask any police officer.

Don't try to pass this responsibility off to someone else or threaten us for your liability.

If you feel your vehicle is that much of a danger, don't drive it; have it towed to the dealer and get it fixed.

Please do not assume that car manufacturers offer an unlimited warranty on their cars; warranties are all LIMITED. After the warranty ends, the responsibility then shifts to the OWNER of the vehicle.

NOTE: Please do not use the 'Reply' function of your email system. If you have a need to respond to this message, please visit us at our reply form (link provided below). Our system is NOT able to accept any emails at this address.

For any future communications related to this email, please refer to the following information:

REFERENCE NUMBER: 13929672

REPLY LINK:

http://www.chrysler.com/wccsapp/wccs/brand_forms/us/reply.jsp?trk_ID=KMM3130893C0KM&

Sincerely,

Tom
Senior Staff Representative
DaimlerChrysler Customer Assistance Center

Original Message Follows:

Reply Comments:

Refrence # 13929672

I think this is a major defect that you should be held responsible for. If me or my family are involved in a accident before this is corrected you can be sure that you will also be accountable.