

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Tue Sep 28 17:56:12 EDT 2004
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

My Dodge truck has turned out to be a worthless lemon and the Dealer will not stand behind the warranty and make the proper repairs!!!!

Comments:

I am having a very bad experience with my 02 Dodge QuadCab 2WD truck. First at less than 3000 miles the wiring harness caught fire and cause extensive damage. That was investigated by a third party rep for Dodge and was determined to be due to faulty wiring. Second, the turnsignal indicators stopped working and that was repaired through warranty. The third was the dash lights quit and was repaired under warranty. Now, I am deployed to Iraq and the turn signals are acting up again and my wife took the truck back to Dodge Country only to be told that there was nothing wrong and they tried to charge her \$32.50 for labor. This truck has an extensive history of electrical problems and I want it fixed. If I do not get satisfactory resolution, I have full intentions of invoking the Texas Lemon law.

Sender Information:

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