

Received Date:

3/28/08

Posted date:

3/21/08

Last Name

[REDACTED]

VIN (LAST 8 DIGITS)

1S [REDACTED]

CAIR #

00000000

NON – SCANABLE ITEMS:

NO

REC.

To whom it may concern,

My son was driving my 2001 Dodge Ram 1500 pickup not far from my home, when all of a sudden, for no reason the hood flew up and smashed the windshield. Thank god he was able to pull over to the side of the road without an accident. The hood is totaled and has to be replaced. Although its out of warranty this is clearly a manufacturers defect. My son could have been killed or someone else could have been. We want the windshield and hood replaced as this was clearly a manufacturer's defect as soon as possible. Please contact us as soon as possible at address and phone number below.

[REDACTED]

Mantua, NJ

[REDACTED]

Vehicle Identification Number – 1B7HC16X01S
2001 Dodge Ram 1500 Pickup

[REDACTED]

Reference Number - 17328045

DANIEL R BERDLEN
198 ASH AVE

115

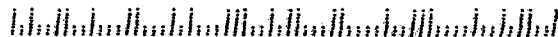
CHRYSLER CUSTOMER CENTER

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00052286-12

PLACE STICKER AT TOP OF ENVELOPE TO THE RIGHT
OF THE RETURN ADDRESS, FOLD AT DOTTED LINE

CERTIFIED MAIL™



7007 2560 0000 0952 2004 9523