

April 30, 2007

[REDACTED]
Ashtabula, OH [REDACTED]

Reference No.: 16236929

VIN: 3B7HC13Y71M [REDACTED]

Dear [REDACTED]

This is in regards to your contact to DaimlerChrysler Motors Corporation regarding the hood flying up on your 2001 Dodge Ram pickup.

After reviewing the information you provided, we are not led to believe a manufacturing responsibility is associated with this incident. Failure of the driver to shut the hood before driving away in their vehicle is not a factory defect; therefore, it is not covered under the defect or warranty. Also, your vehicle has not recalls that would allow us any further consideration.

Based on the above, we consider this to be an insurance matter.

Sincerely,

Roger
Special Investigations
(248) 944-7056

RAB/kat