

April 3, 2007

[REDACTED]
Eden, NY [REDACTED]

Reference No.: 16061025

VIN: 1B7HF13Y1YJ [REDACTED]

Dear [REDACTED]

This is regarding your contact concerning the hood flying up on your 2000 Dodge Ram pickup.

From the information you provided, we are not led to believe a manufacturing responsibility is associated with this incident. Also, the vehicle warranty has expired and there are no recalls that would enable us to help you in any way with this matter.

Our only suggestion is to handle this with your insurance carrier.

Sincerely,

Roger
Special Investigations
(248) 944-7056

RAB/kat