

From: [REDACTED]
To: customerassist@daimlerchrysler.com
Date: Wed Feb 07 11:02:10 EST 2007
Subject: DaimlerChrysler Customer Assistance
Form Selected:

Category: US Customer Service
Brief Description:

Hood flew up

Comments:

We have this truck in for repairs and while we were test driving the truck, the hood flew open and caused damage to the hood and windsheild. We did not open the hood at all during the repairs of this truck. I know there are issues with the latch and saftey catch on dodge pickups. Dose this truck fall under that TSB? Also we did do repairs on this truck in 2001 and both the saftey catch and the latch were replaced with OEM parts. Would we have recived one of the faulty parts when we did the repairs?

Thank you,
John
Shattuck
CARSTAR of Rockford

Sender Information:

Title:
First Name:
Middle Initial:
Last Name:

