

December 18, 2006

[REDACTED]
Windsor, NY [REDACTED]

Reference No.: 15751857

VIN: 1B7HF16Y11S [REDACTED]

Dear [REDACTED]

This is in regard to the inspection that was performed on your vehicle by a representative of Engineering Analysis Associates.

I have had the opportunity to review the inspection report generated by our engineering firm and must advise you that we do not feel a manufacturer's responsibility exists.

The hood latch on your vehicle showed a very dry condition absent of proper lubrication. This lack of lubrication created a corrosive condition that caused the latches to fail to return to their proper position.

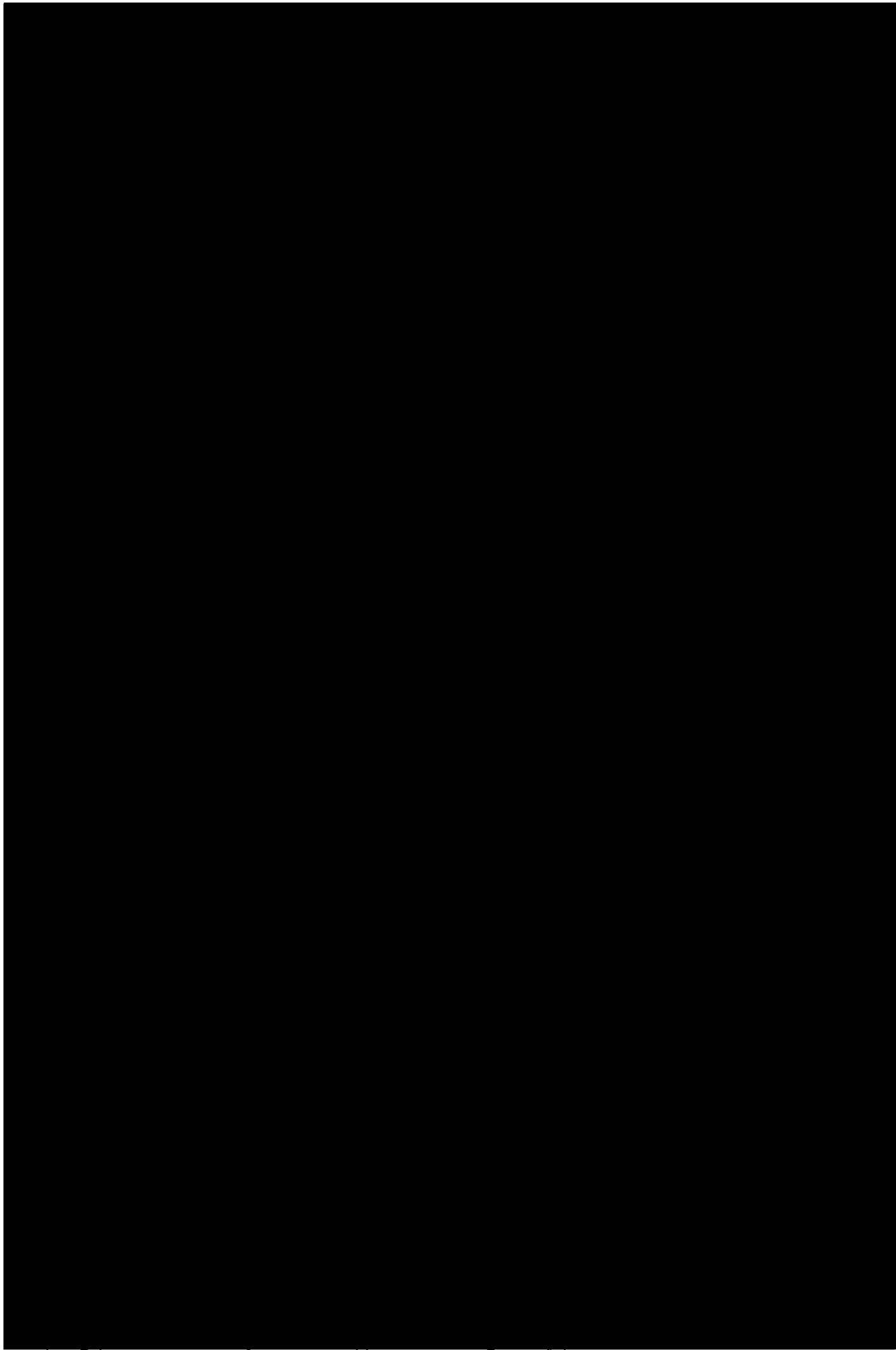
Had the latches been properly lubricated during services on the vehicle, we do not feel that this condition would have occurred. It is our suggestion that you keep these latches lubricated and indeed, lubricate them every time you have the oil changed on the vehicle.

Again, while we regret your loss, we do not feel DaimlerChrysler Motors Corporation has a responsibility in this matter.

Sincerely,

Roger
Special Investigations
(248) 944-7056

RAB/kat



 UNKNOWN
IF YES, ENCLOSE COPIES OF
REPAIR ORDERS

State **NY**
Zip **13865**
Phone **607-768-0464**

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:

- ☒ WINDSHIELD
- ☒ ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR
- ☐ CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH
- ☐ EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE

INFORMATION:

- ☒ DESCRIBE ANY INJURIES TO
DRIVER AND/OR OTHER
OCCUPANTS
 - ☐ SEE SEAT BELT/SEATS
SECTION IF APPLICABLE
-

Damages are to the windshield. Bent left and right side hood hinges. Hood panel is buckled and dented. No personal injuries reported. No seatbelt concerns. No other property damages.

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PART - C AIRBAG(S) NOT APPLICABLE

PART - D SEATS/SHOULDER BELTS NOT APPLICABLE

PART - E TRANSMISSION NOT APPLICABLE

Previous

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PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

☒ PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)

The primary hood lock binds and sticks. The release cable also binds. The secondary safety latch is severely rusted,corroded and seized in the open/unlock position.

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