

This letter is in response to your contact to DaimlerChrysler Motors Corporation, regarding your 2001 Dodge Ram pickup.

Naturally, we were sorry to learn of the incident described to us during the initial contact; however, we have had the opportunity to review the inspection report and I must inform you that I am unable to associate this incident with any manufacturing responsibility. Our inspection revealed that the primary latch is operating properly, though it is noted that the secondary lacks lubrication. Lubrication of the latches are considered maintenance. Further, based on the age and mileage of the vehicle, I would not consider this to be a manufacturing responsibility. Also, your vehicle was not involved in any recalls associated with the hood latch. Therefore, we must respectfully decline any responsibility associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Sincerely,

M. R. Porterfield Special Investigations (248) 944-7134

MRP/kat



# **REQUIRED PHOTOGRAPHS:**

ALL FOUR SIDE VIEWS IF CRASH DAMAGED:

PERSPECTIVE FROM EVERY CORNER OF VEHICLE DOWN BOTH ORIGINAL LATERAL SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE

SERVICE

C YES € NO UNKNOWN IF YES, ENCLOSE COPIES OF REPAIR ORDERS

### **INFORMATION:**

POLICE/AGENCY REPORT #:

#### None

ALL REPORTS/PHOTOS BY **OTHERS** 

- ADDRESS OF INSPECTION Address8355 Edinboro Rd.

Address

City Erie PA State 16509 Zip

Phone 814-868-3717

- EVIDENCE OF TAMPERING OR PRIOR DISASSEMBLY

C YES O NO

- IF YES, DESCRIBE AND PHOTOGRAPH

# PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

#### **REQUIRED PHOTOGRAPHS:**

- WINDSHIELD
- ALL AREAS OF DAMAGE MARKINGS ON INTERIOR AND EXTERIOR
- CLOSE UPS OF STAINS, SKIN, HAIR, CLOTH
- **EXTERIOR AND INTERIOR** DAMAGE INCLUDING UNDERCARRIAGE

#### **INFORMATION:**

- DESCRIBE ANY INJURIES TO DRIVER AND/OR OTHER **OCCUPANTS**
- SEE SEAT BELT/SEATS SECTION IF APPLICABLE

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# PART - C AIRBAG(S) NOT APPLICABLE

# PART - D SEATS/SHOULDER BELTS NOT APPLICABLE

# **PART - E TRANSMISSION NOT APPLICABLE**

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