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MAY - 8 REC'D

SPECIAL INVESTIGATIONS

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Facsimile Cover Sheet
DaimlerChrysler Vehicle Investigation Report (VIR) OR (PVIR)**CONFIDENTIAL**

Date: 5/6/06

To: SUSALLA @ DCX

From: EAA/SPX S.A. DAN NEMCEK

Phone No.: (248) 944-7132

Phone No.: (330) 721-9524

Fax No.: (248) 512-8748

Fax No.: (330) 721-9524

Re: DAIM-0011 OR DAIM-2004 Pages: (4) INCLUDING COVER SHEET

Urgent

For Review

Please Comment

Please Reply

Please Recycle

REF. CAIR # 14891643

CUSTOMER NAME: [REDACTED]

PLS. SEE FAXED:

☐ POLICE REPORT (NONE FILED)☒ DEALER REPAIR EST.☐ _____



Pg. 2 of 4

1525 Fairlane Circle
Allen Park, MI 48101

→ (THIS SHEET FOR REF. ONLY!)

Facsimile Cover Sheet

DaimlerChrysler Vehicle Investigation

Owner: [REDACTED]

Project No. DAIM-2006

14891643
CAIR No.: ~~14060302~~TO: D. Nemcek

FROM: EAA FC

Date Sent: 5/03/06DUE DATE: 05/08/06

***PLEASE ACKNOWLEDGE PROMPTLY BY FAX OR EMAIL**

***Receipt of CAIR and Accepting case for investigation?** ☒ Yes ☐ NoDate: 5/3/06

Coversheet for DaimlerChrysler (Service Associate Use Only)
(Also fax or email to EAA for closure)***Closure Date:** 5/6/06 **DaimlerChrysler Fax No.:** 248-512-8748☐ Martell (248) 944-7038☐ Bott (248) 944-7056☐ Porterfield (248) 944-7134☒ Susalla (248) 944-7149**Comments:**

REF CAR-14891643

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05/03/2006 at 09:51 AM
98450

Job Number:

AURORA CHRYSLER DODGE JEEP INC.
Federal ID #:341405428
AURORA CHRYSLER, DODGE, JEEP INC.
161 West Garfield Road
P.O. Box 295
Aurora, OH 44202
(330)562-2600 Fax: (330)562-1493

PRELIMINARY ESTIMATE

Written By: W Horvath
Adjuster:

Insured:	[REDACTED]	Claim #
Owner:	[REDACTED]	Policy #
Address:	[REDACTED]	Deductible:
	AURORA, OH	Date of Loss:
Business:	[REDACTED]	Type of Loss:
		Point of Impact:

Inspect AURORA CHRYSLER DODGE JEEP INC. Business: (330)562-2600
Location: 161 West Garfield Road
P.O. Box 295
Aurora, OH 44202

Insurance

Company:

Days to Repair

2001 DODG BR2500 4X4 QUAD CAB 8-5.9L-FI 4D LONG WHITE Inc:

VIN: 3B7KF23ZX1G

Lic:

Prod Date:

Odometer:

Intermittent Wipers	Dual Mirrors	Clear Coat Paint
Power Steering	Power Brakes	AM Radio
FM Radio	Stereo	Cassette
Search/Seek	Anti-Lock Brakes (4)	Driver Air Bag
Passenger Air Bag	Split Bench Seats	Rear Step Bumper
5 Speed Transmission	4 Wheel Drive	Overdrive
Styled Steel Wheels		

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		HOOD & GRILLE					
2	Repl	Hood from 12-6-93	1	662.00		1.5	3.2
3		Add for Clear Coat					1.3
4		Add for Underside (Complete)					1.6
5		Add for Clear Coat					0.3
6	Repl	Insulator retainer	11	31.35			
7	Repl	Lock	1	40.95		0.5	
8	Repl	Safety catch	1	6.90		Incl.	
9	Repl	Handle w/rod w/o sports package	1	13.45			
10	Repl	RT Hinge	1	114.00		0.3	0.3
11	Repl	LT Hinge	1	117.00		0.3	0.3
12	Repl	Frame w/o chrome	1	47.50		Incl.	
13	Repl	Grille all chrome	1	317.00		Incl.	
14		WINDSHIELD					

05/03/2006 at 09:51 AM
98450

REF. CAR-14891643

Job Number:

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PRELIMINARY ESTIMATE

2001 DODG BR2500 4X4 QUAD CAB 8-5.9L-FI 4D LONG WHITE Int:

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
15	Repl Adhesive kit		1	39.00		
16	Repl Windshield Chrysler w/o shade		1	334.00	2.1	
	ban					
Subtotals ==>				1723.15	4.7	7.0
Parts						1723.15
Body Labor						4.7 hrs @ \$ 57.10/hr 268.37
Paint Labor						7.0 hrs @ \$ 57.10/hr 399.70
Paint Supplies						7.0 hrs @ \$ 24.00/hr 168.00
SUBTOTAL						\$ 2559.22
Sales Tax						\$ 2559.22 @ 6.7500% 172.75
GRAND TOTAL						\$ 2731.97

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TA94 Database Date 04/2006, CCC Data Date 04/2006, and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. OEM parts are available at OE/Vehicle dealerships. OPT OEM (Optional OEM) parts are OEM parts that may be provided by or through alternate sources other than the OE/Vehicle dealerships. OPT OEM parts may reflect some specific, special, or unique pricing or discount. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Tilde sign (-) items indicate MOTOR Not-Included Labor operations. Non-Original Equipment Manufacturer aftermarket parts are described as AM, Qual Repl Parts or Comp Repl Parts which stands for Competitive Replacement Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Benchmark Prices are provided by National Auto Glass Specifications. Labor operation times listed on the line with the NAGS information are MOTOR suggested labor operation times. NAGS labor operation times are not included. Pound sign (#) items indicate manual entries. Some 2006 vehicles contain minor changes from the previous year. For those vehicles, prior to receiving updated data from the vehicle manufacturer, labor and parts data from the previous year may be used. The Pathways estimator has a complete list of applicable vehicles. Parts numbers and prices should be confirmed with the local dealership.

CCC Pathways - A product of CCC Information Services Inc.

May 11, 2006

Greensward Landscaping
P.O. Box 191
Aurora, OH 44202

Reference No.: 14891643
VIN: 3B7KF23ZX1G [REDACTED]

Dear Sirs:

This is in regard to your inquiry regarding your 2001 Dodge Ram truck.

I have had the opportunity to review the inspection report generated by our engineering firm, and must advise you that we do not feel a manufacturer's responsibility exists. The primary hood latch on your vehicle was found to be functioning properly, and held the hood securely.

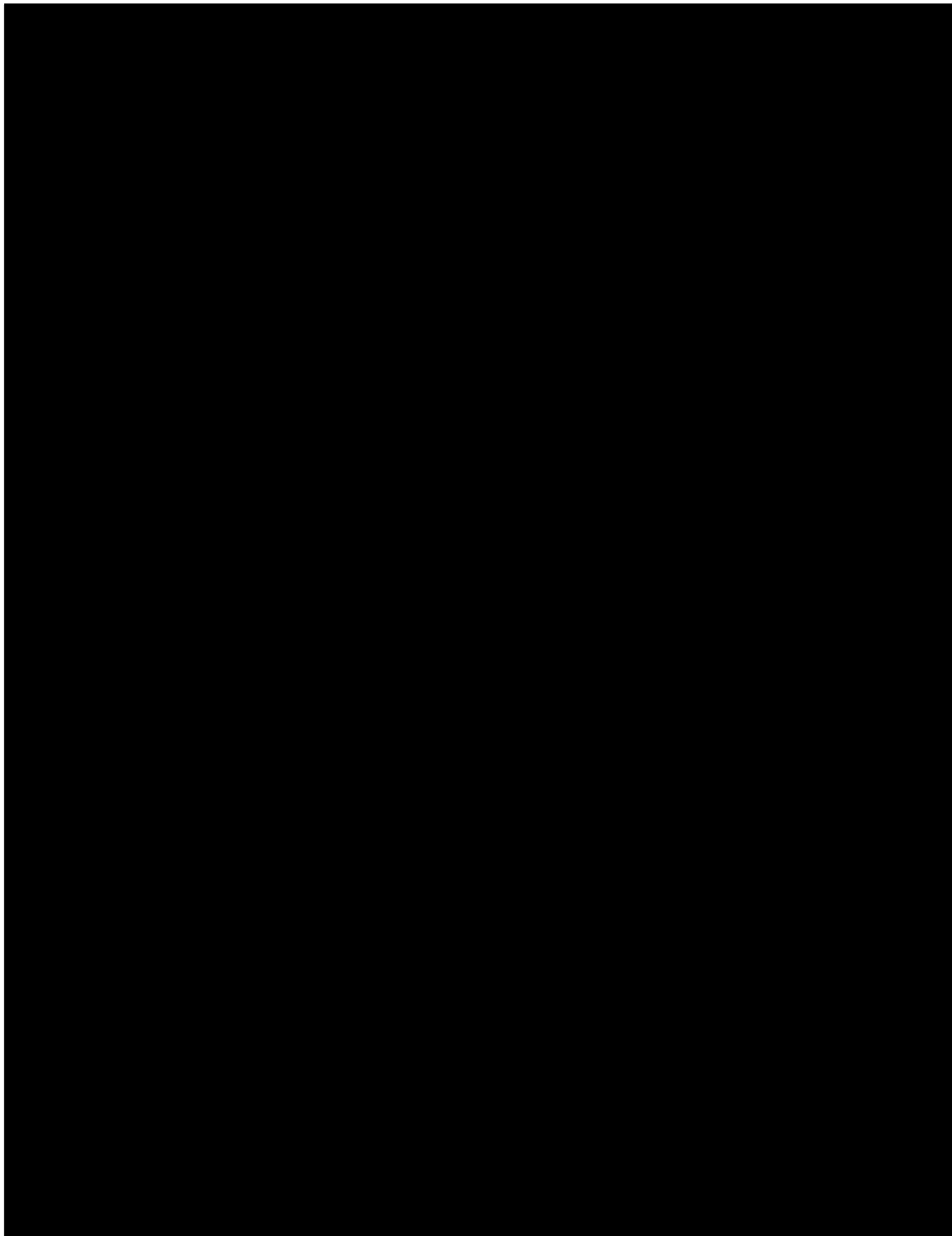
The secondary hood latch on your vehicle showed a very dry condition, absent of proper lubrication. This lack of lubrication created a corrosive condition that caused the secondary latch to fail to return to its proper position. Had the latch been properly lubricated during services on the vehicle, we do not feel this condition would have occurred. It is our suggestion that you keep these latches lubricated, and indeed, lubricate them every time you have the oil changed on the vehicle.

Again, while we regret this incident, we do not feel DaimlerChrysler Motors Corporation has a responsibility in this matter.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/kat



REQUIRED PHOTOGRAPHS:☒ ALL FOUR SIDE VIEWS**IF CRASH DAMAGED:**PERSPECTIVE FROM EVERY
CORNER OF VEHICLE DOWN
BOTH ORIGINAL LATERAL
SIGHT LINES(8 TOTAL)- ANY RECENT VEHICLE
SERVICE☐ YES ☒ NO☐ UNKNOWNIF YES, ENCLOSE COPIES OF
REPAIR ORDERS**INFORMATION:**☒ POLICE/AGENCY REPORT #:**No report filed**☐ ALL REPORTS/PHOTOS BY
OTHERS

- ADDRESS OF INSPECTION

Address **Aurora Chy.Dodge Inc**

1

Address **161 West Garfield Rd**

2

City **Aurora**State **Oh**Zip **44202**Phone **330-562-1493**- EVIDENCE OF TAMPERING OR PRIOR
DISASSEMBLY☐ YES ☒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE

REQUIRED PHOTOGRAPHS:☒ WINDSHIELD☒ ALL AREAS OF DAMAGE
MARKINGS ON INTERIOR
AND EXTERIOR☐ CLOSE UPS OF STAINS,
SKIN, HAIR, CLOTH☒ EXTERIOR AND INTERIOR
DAMAGE INCLUDING
UNDERCARRIAGE**INFORMATION:**☒ DESCRIBE ANY INJURIES
TO DRIVER AND/OR OTHER
OCCUPANTS☒ SEE SEAT BELT/SEATS
SECTION IF APPLICABLE

No interior damage was observed to the vehicle. The following was damage was observed to the exterior of the vehicle: 1.) The front windshield was spider cracked in the lower center and fanned outward to the top. 2.) The front hood was dented in the center and inward about three inches deep running the from front to back in a "V" shape. 3.) The front plastic grille was missing from the front of the vehicle and the plastic grille mounting bracket was badly rusted through. 4.) The primary hood latch was operating and latched properly 5.) The secondary hood latch system was badly rusted but operating only after the dealership technician had excessively lubricated and freed it up. 6.) Both side hood linkage assemblies had links bent inward about three quarters of an inch but still allowed the hood to move up and down with heavy force applied 7.) There was no damage observed to the engine compartment components. 8.) The bent hood linkage assembly links had also cut grooves into the hood sheet metal about one half inch deep and caused paint to chip off on both sides of the hood. 9.) No injuries were reported to the driver.

Next

PART - C AIRBAG(S) NOT APPLICABLE

PART - D SEATS/SHOULDER BELTS NOT APPLICABLE

PART - E TRANSMISSION NOT APPLICABLE

[Previous](#)

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PART - F UNINTENDED ACCELERATION NOT APPLICABLE

PART - G BRAKES NOT APPLICABLE

PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE

PART - I AXLE/DIFFERENTIAL NOT APPLICABLE

☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

The dealership repair estimate will be faxed to DCX. No police report was filed and no injuries or other property damage was reported. The customer is also getting a other major service, while the vehicle is in the dealership, at his own expense. The customer would like to expedite the hood repair work because he urgently needs the vehicle for his business.

[Previous](#)[Form Approved](#)[Returned for corrections](#)