

Claims Service & Support • 100 Erie Insurance Place • Erie, Pennsylvania 16530 • 814.870.6152 Toll Free 1.888.822.3743 • Fax 814.870.6125 • Toll Free Fax 1.888.422.3743 • www.erosarane.ce IVED

March 30, 200

Daimler Chrysler Corp 800 Chrysler Dr. Cims 482-00-91 Auburn Hills, MI 48326-2757 APR - 6 2009

Office of the General Counsel

Re:

ERIE Claim

ERIE Insured:

Loss Date:

# CCII-010110579216

03/09/06

We are in the process of settling the claim for damages to our Insured's property as a result of the above loss. Under the terms of our policy, we are assigned rights of recovery and will be looking to you for reimbursement. That is why we are writing to you.

Our investigation of this loss indicates that you are legally liable. On the enclosed form, please list the name and address of your insurance company, your policy number, and the name of your agent. Please return the form in the enclosed self-addressed stamped envelope. We suggest that you tell your insurance company you received this letter.

If you are not insured, it is urgent that you call to discuss paying the expenses for this loss. Call me at the phone number below Tuesday through Friday between the hours of 10:30 a.m. and 7:00 p.m. If we do not hear from you, we will file suit, which may result in additional costs and possible license suspension for you.

Sincerely,

Denise A. Ocasio

I.C.R. - Claims Service & Support

888-822-3743 Ext. 6122

/DAO SC14

Enclosures:

Envelope C-123 Form

cc: File



# VERIFICATION OF INSURANCE

CLAIM NUMBER	₹	7		
11-5	19210	el t	HIZ	

NAME		HOME PHONE	WORK PHO	WORK PHONE STATE ZIP	
ADDRESS		CITY	STATE		
IF YOU ARE IN	SURED - COMP	LETE THIS	SECTION		
YOUR INSURANCE COMPANY		POLICY NUMBER/CLAIM NUMBER			
ADDRESS		-CITY	STATE	ZIP	
YOUR AGENT'S NAME			PHONE		
ADDRESS		CITY	STATE	ZIP	
YOUR SIGNATURE		DATE			
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# **BUSINESS REPLY MAIL**

ERIEPA

PERMIT NO 1521

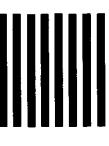
FIRST-CLASS MAIL

POSTAGE WILL BE PAID BY ADDRESSEE

CLAIMS SERVICE AND SUPPORT DEPARTMENT FRIE INSURANCE GROUP 100 ERIE INSURANCE PLACE

ERIE PA 16501-9934

NOPOSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES





Ms. Denise A. Ocasio Erie Insurance 100 Erie Insurance Place Erie, PA 16530

Re: Your Insured:

V.I.N.: 3B7HF13ZXYM

Your Claim No.: 010110579216

Date of Loss: March 9, 2006

Dear Ms. Ocasio:

This will acknowledge your letter of recent date.

A review of our records indicates that this is the first notification we have of your insured's loss. If you will advise us of the events leading up to the incident, provide us with a copy of your inspection report, supply us with a police or fire department report, and let us know where the vehicle may be inspected, we will be in a better position to evaluate the situation.

Thank you for writing.

Sincerely,

M. R. Porterfield Special Investigations (248) 944-7134

MRP/ss



Branch Office • 3410 West 12th Street • Erie, Pennsylvania 16505 • 814.451.5000 Toll free 1.877.771.3743 • Fax 814.451.5060 • www.erieinsurance.com

April 10, 2006

Daimler Chrysler 800 Chrysler Drive CIMS482-00-91 Auburn Hills, MI 48326-2757

Re: ERIE Claim

#010110579216

ERIE Insured:

Date of Loss:

3/9/06

To Whom It May Concern:

We are in the process of settling damages to our insured's vehicle, due to the events on the above-mentioned date of loss.

On the above-mentioned date of loss, the hood on our insured's 2000 Dodge Ram pickup, VIN 3B7HF13ZXYM flew up, thereby causing damage to the vehicle. Upon inspection by the repair shop, they advised that it appears the safety latch on this particular vehicle was not functioning properly. As such, a letter was sent to your company on March 30, making you aware of this loss and our intent to pursue for reimbursement for the damages incurred.

Once the damages have been completely settled, I will forward documentation supporting our claim to you, for your review. Should you have any questions or concerns in the interim, please feel free to contact this writer at (877) 771-3743, extension 5013.

Sincerely,

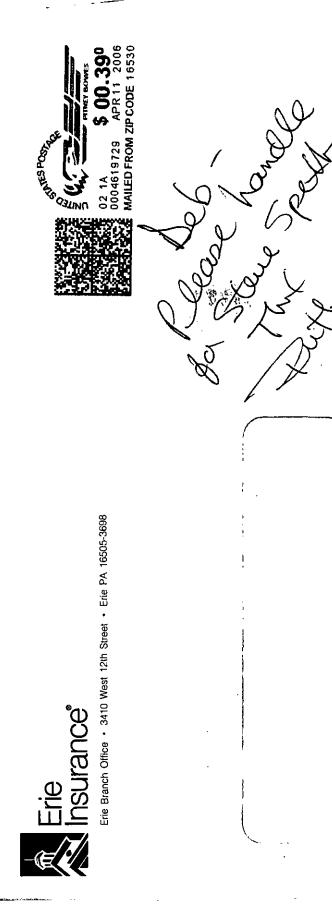
Jennifer Martin

Subrogation Specialist

MMartin

Erie Branch Claims

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4832642787-00 COBB



James J. Witkowsky, CPCU, AIC, AIM Erie Branch Office

Branch Office • 3410 West 12th Street • Erie, Pennsylvania 16505 • 814.451.5000 Toll free 1.877.771.3743 • Fax 814.451.5060 • www.erieinsurance.com

April 20, 2006

Daimler Chrysler 800 Chrysler Drive CIMS482-00-91 Auburn Hills, MI 48326-2757

> ERIE Claim#: 010110579216 RE:

> > ERIE Insured:

Date of Loss: 3/9/2006

VIN#:

3B7HF13ZXYM2

To Whom It May Concern:

We notified you of this loss in our previous letter of 4/10/2006 and one letter prior. We have since issued payment for the damages caused and have enclosed documentations supporting our claim. Our claim totals \$1627.42, which includes our insured's \$250.00 deductible.

Once you have had to opportunity to review the enclosed materials, please contact this writer to advise of your position on this loss. I can be reached at (877) 771-3743, ext. 5013. I look forward to hearing from you.

Sincerely,

Jennifer Martin

Subrogation Specialist

**Erie Branch Claims** 

Cc. File

12090 Rt. 99
Edinboro, PA 16412
## 110579210

THIS WORK AUTHORIZED BY \_\_\_

# NILES COLLISION SERVICE

Phone (814) 734-5194

Foreign and Domestic Collision Repair Name **Guy Chart** Addre: Frame Straightening Equipment Precision Color Match Phone: (Home) (Work) MFG. DATE BODY TYPE MAKE OF CAR YEAR - MODEL - COLOR 900 PARTS & MATERIALS REFINISHING SUBLET WORK LABOR DESCRIPTION REPAIR REPLACE Scott Laskowskii A**28**Z Needs Revided Revised davs Possible TOWING 12,00 SUBJECT TO INVOICE PRICE CHANGES SUB TOTALS This estimate is based on our inspection and does not cover additional parts or labor which may be required after the work has been started. After the work has started, worn or damaged parts which are not evident on first TOTAL inspection may be discovered. Naturally this estimate cannot cover such contingencies. Parts prices subject to SALES TAX change without notice. This estimate is for immediate acceptance. **GRAND TOTAL** 

ESTIMATE SHEET AND REPAIR ORDER



14803089

Branch Office • 3410 West 12th Street • Erie, Pennsylvania 16505 • 814.451.5000 Toll free 1.877.771.3743 • Fax 814.451.5060 • www.erieinsurance.com

April 20, 2006

Daimler Chrysler 800 Chrysler Drive CIMS482-00-91 Auburn Hills, MI 48326-2757

RE: ERIE Claim#: 010110579216

ERIE Insured

Date of Loss: 3/9/2006

VIN#:

3B7HF13ZXYM

#### To Whom It May Concern:

We notified you of this loss in our previous letter of 4/10/2006 and one letter prior. We have since issued payment for the damages caused and have enclosed documentations supporting our claim. Our claim totals \$1627.42, which includes our insured's \$250.00 deductible.

Once you have had to opportunity to review the enclosed materials, please contact this writer to advise of your position on this loss. I can be reached at (877) 771-3743, ext. 5013. I look forward to hearing from you.

Sincerely,

Jennifer Martin

Subrogation Specialist

Erie Branch Claims

Cc. File

## PLEASE SEE LEGAL DOCUMENT

## RETENTION FOR PHOTOS

12090 Rt. 99 Edinboro, PA 16412

# HIIZ NILES COLLISION SERVICE

Phone (814) 734-5194

Foreign and Domestic Collision Repair Name **Guy Chart** Address Frame Straightening Equipment Precision Color Match (Home) Phone: (Work) YEAR - MODEL - COLOR BODY TYPE PAINT NO MIFG. DATE 000 REPAIR REPLACE DESCRIPTION SUBLET WORK PARTS & MATERIALS LABOR REFINISHING Scott Laskowskii A28Z <del>Veeds Revised</del> Revised <del>days</del> Possible **TOWING** 12,00 872,00 88. SUBJECT TO INVOICE PRICE CHANGES SUB TOTALS This estimate is based on our inspection and does not cover additional parts or labor which may be required after TOTAL the work has been started. After the work has started, worn or damaged parts which are not evident on first inspection may be discovered. Naturally this estimate cannot cover such contingencies. Parts prices subject to SALES TAX change without notice. This estimate is for immediate acceptance. **GRAND TOTAL** THIS WORK AUTHORIZED BY \_

**ESTIMATE SHEET AND REPAIR ORDER** 



Rental Company: ENTERPRISE RENT-A-CAR

Rental Period: 4/7/06 to 4/7/06 (1 days)

Billed Period: 4/7/06 to 4/7/06 (1 days)

Invoice:

Billing Detail:

Description 1 DAYS @

1 TRANSTAX

1 SALES TAX%

TOTAL CHARGES:

Less Amount Received:

AMOUNT DUE.....

D537679-4014

\$25.24

\$2.00

%8.00

Rate: Amount:

\$25.24

\$2.00

\$2.02

\$29.26

\$0.00

\$29.26

Bill To: **ERIE INS** ATTN: JULIE DAMICO 100 ERIE INSURANCE PLACE ERIE, PA16530

**RENTER INFORMATION:** 

Renter:

**RENTAL INFORMATION: Rental Branch Location:** ENTERPRISE RENT-A-CAR (4014) 5757 PEACH ST

ERIE, PA 165092607

(814) 864-6899

#### ADDITIONAL CLAIM INFORMATION:

Claim Number: 010110579216001 Claim Type:: Insured Vehicle Condition: Unknown Date Of Loss: 3/9/06 Insured Name: Owner's Vehicle: Additional Driver:

Repair Facility: **NILES COLLISION** 

(814) 434-3241

#### **VEHICLES RENTED**

Effective Date and Time	Year	Make	Model	VIN	Mileage
4/7/06 8:50 AM	2006	HYUN	SONA	5NPEU46F06H	73

#### Rental Invoice

Please Return This Portion with Remittance

Make Payment To: **ENTERPRISE RENT-A-CAR (4099)** 4489 CAMPBELLS RUN RD PITTSBURGH., PA 152051311 Federal ID:43-1526198

\$29.26 **Total Charges:** \$0.00 Less Amount Received: Total Amount Due..... \$29.26

Please include on your check: Invoice: D537679-4014

### 010110579216

#### DAIMLERCHRYSLER

September 2001

Dealer Service Instructions for.

## Safety Recall No. 973 - Secondary Hood Latch

Effective immediately, this recall 973 cancels and supercedes Interim Customer Notice Safety Recall No. 973W - Lubricate Secondary Hood Latch. Please remove and discard from your files all copies of 973W (dated April 2001). A new secondary hood latch is now available.

#### Models

#### 1994-1999 (BR/BE) Dodge Ram Truck

NOTE: This recall applies only to the above trucks built at the:

- Warren Assembly Plant ("S" in the 11th VIN position) built through May 7, 1999 (MDH 0507XX).
- ➤ Saltillo Assembly Plant ("G" in the 11th VIN position) built through April 14, 1999 (MDH 0414XX).
- Lago Alberto Assembly Plant ("M") in the 11th VIN position) built through April 21, 1999 (MDH 0421XX).
- St. Louis North Assembly Plant ("J" in the 11th VIN position) built through May 10, 1999 (MDH 0814XX through 0510XX).

NOTE: Only the above trucks sold or currently registered in "Salt Belt" states (where large amounts of road salt are used for snow and ice removal) are involved. (See "Owner Notification & Service Scheduling" section for a listing of salt belt states.)

NOTE: 1994 and 1995 model year trucks that were involved in Recall 638 must also have this recall performed.

IMPORTANT: Some of the involved vehicles may be in dealer used vehicle inventory. Dealers should complete this recall service on these vehicles before retail delivery. Dealers should also perform this recall on vehicles in for service. Involved vehicles can be determined by using the DIAL VIP System.

#### Subject

The secondary hood latch on about 793,000 of the above trucks may corrode and bind in the "released position." If the primary hood latch is not engaged, and if the secondary latch binds, the hood could open unexpectedly and cause an accident without warning.

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DUNRER COLLISION

4814423P120

DANSER COLLISION Federal ID #:251270171

"DUR PASSION IS QUALITY" 1824 EAST 12TH. ST.

ERIE, PA 16511-1726 (814)459-4528 Fax: (814)453-6150

PARTS PURCHASE ORDER

Fistimator: JERRY KACPROWICZ #PA.# 144942

Sched. Dut:

PARTS LOOKUP Customera

- (814)459-4528 Fax: (814)453-6150 To: DANSER COLLISION

JERRY KACPROWICZ

2000 DDDG BR1500 4X4 QUAD CAP 8-5.9L-FI 4D SHORT Int:

VINE SETHEISZXYMA Lic: Prod Date: 11/1999 Odometer:

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LOSS dOTE 3/9/02@5:1007

Same PART # 5

04/20/2006 Claims Management System CSPP032B Check Print 13:37 Page: 1 Req: MARTIN J, CHECK NO 17879268 CMS NO Q879268 DATE 03/28/2006 Pay ONE THOUSAND THREE HUNDRED FORTY-EIGHT AND 16/100 \$\$\$\$\$\$1,348.16 Operator Loss Date To The ERIE PA 11ZLOVE 03/09/2006 Order of Claim Tax Id No CCU-010110579216 For PAYMENT OF COMPREHENSIVE Cashed DAMAGE TO 2000 DODGE C 04/07/2006 CMS NO Q962297 DATE 04/12/2006 CHECK NO Pay TWENTY-NINE AND 26/100 \$\$\$\$\$\$\$\$\$29.26

ENTERPRISE RENT-A-CAR

4489 CAMPBELLS RUN ROAD Operator Loss Date To The PITTSBURGH PA 15205 1311 70ZYATZOR 03/09/2006 Order

of Claim Tax Id No CCU-010110579216 4315261980

For PAYMENT OF- HINMAN TRANSPORTATION EXPENSE - COMPREHENSIVE INVOICE #D537679-4014

Erie Insurance Company Attn: Ms. J. Martin 100 Erie Insurance Pl. Erie, PA 16530

RE: Your Claim No.: 010110579216

Your Insured:

Date of Loss: March 9, 2006 Our File No.: 14803259

V.I.N.: 3B7HF13ZXYM

Dear Ms. Martin:

This letter is in response to your correspondence dated April 20, 2006, regarding the above-referenced claim number.

I have had the opportunity to review the information contained in your subrogation and must inform you that I am not convinced that a manufacturing responsibility exists in this matter. According to our records, this vehicle was never involved in a hood latch recall. It is also noted on the repair order that both hood hinges and hood were replaced; however, I see no indication where a latch was replaced.

Based on all of the above, we must respectfully decline any responsibility associated with this incident.

Thank you for the opportunity to review this matter with you.

Sincerely,

M. R. Porterfield Special Investigations (248) 944-7134

MRP/kat

Ms. Jennifer Martin Erie Insurance 3410 W. 12<sup>th</sup> Street Erie, PA 16505

Re: Your Insured:

V.I.N.: 1B7HF13ZXYM Your Claim No.: 010110579216

Date of Loss: March 9, 2006 Our File No.: 14803259

Dear Ms. Martin:

This letter is in response to your correspondence of April 20, 2006, regarding the above referenced claim number.

I have reviewed this file in its entirety, and I have gleaned no additional information that would cause us to alter our previous decision. This vehicle is not involved in any recall. Since DaimlerChrysler Motors Corporation did not have the opportunity to inspect this vehicle in its damaged state, and the pictures are inconclusive, we cannot accept this subrogation.

Thank you for the opportunity to review this matter with you.

Sincerely,

M. R. Porterfield Special Investigations (248) 944-7134

MRP/ss