

November 29, 2005

[REDACTED]
[REDACTED]
Sarcoxie, MO [REDACTED]

Re: File No.: 14297220
V.I.N.: 3B7KF23601 [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the incident that occurred to your 2001 Dodge Ram truck.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, DaimlerChrysler Motors Corporation provided for an independent inspector to examine your vehicle. DaimlerChrysler Motors Corporation feels that the expense of this inspection is in the best interest of you, our customer, and the Corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. It is the conclusion of this investigation that there was no manufacturing responsibility associated with this incident. Therefore, we must respectfully decline participation with any costs associated with this incident.

When an insurance company has paid a claim, the rights of recovery rest with them. Should they feel that there is a manufacturing responsibility with regard to their loss, they may subrogate which would include your deductible.

Thank you for this opportunity to address your inquiry.

Sincerely,

J. S. Susalla
Special Investigations
(248) 944-7149

JSS/ss