

December 7, 2005

[REDACTED]
[REDACTED]
Tunkhannock, PA [REDACTED]

Reference No.: 14284312

VIN: 3B7HF13Z0Y [REDACTED]

Dear [REDACTED]

This letter is in response to your contact to DaimlerChrysler Motors Corporation, regarding your 2000 Dodge Ram 1500 pickup.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, the dealer has had the opportunity to inspect the hood, latch and all associated parts.

It has been determined that the latch was operating properly and since this vehicle was not involved in a recall we must respectfully decline any responsibility associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Sincerely,

M. R. Porterfield
Special Investigations
(248) 944-7134

MRP/kat