

August 10, 2005

[REDACTED]  
Dublin, VA [REDACTED]

Re: File No.: 13888752  
V.I.N.: 3B7KF23661G [REDACTED]

Dear [REDACTED]

This letter is in response to your contact to DaimlerChrysler Motors Corporation, regarding your 2001 Ram 2500 pickup.

Naturally, we were sorry to learn of the incident described to us during the initial contact. However, we have had the opportunity to review the report from the dealership, and I must inform you that we are not led to believe that a manufacturing responsibility exists in this matter. It is also noted that your vehicle was not involved in a hood latch recall. According to the dealership, the hood latch had been bent flat and not associated with the secondary hood latch failure. Therefore, we must respectfully decline any responsibility associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Thank you for allowing us the opportunity to review this matter with you.

Sincerely,

M. R. Porterfield  
Special Investigations  
(248) 944-7134

MRP/ss