

DAIMLERCHRYSLER

DaimlerChrysler Motors Company LLC
Great Lakes Business Center

June 29, 2005

Attorney General Jim Petro
Attn: Diane Silver
30 East Broad Street
Columbus, OH 43215-3400

Owner: [REDACTED]
Refer To: #285131

Dear Ms. Silver,

This will acknowledge your correspondence regarding the subject owner complaint.

Please be advised that owner alleges that he was driving 70 mph and the hood flipped up and smashed and damaged hood. Repairs have already been completed. There is nothing to inspect.

Customer can bring this to the attention of his insurance company. This file has been closed.

Thank you for writing and allowing us to explain the situation.

Sincerely,



J. F. Singleton
Customer Relations Manager

DaimlerChrysler Corporation
1272 Doris Road, Suite #100
CIMS: 421-00-00
Auburn Hills, MI USA 48326-2617

13670948



James F
Singleton/USRZ/DCC/DCX
06/24/2005 12:22 PM

To Anne M Augustyniak/USRZ/DCC/DCX@wk-America
cc
bcc
Subject Fw: Tim Pawlak

James F. Singleton

Customer Relations Manager
Great Lakes Business Center
Phone 248-838-4303
Cell 248-514-0945
Fax 248-838-4307

----- Forwarded by James F Singleton/USRZ/DCC/DCX on 06/24/2005 12:22 PM -----



Diane Silver
<DSilver@ag.state.oh.us>
06/22/2005 02:02 PM

To jfs8@daimlerchrysler.com
cc
Subject Tim Pawlak



STATE OF OHIO
OFFICE OF THE ATTORNEY GENERAL
JIM PETRO, ATTORNEY GENERAL

Consumer Protection Section
30 E. Broad St.
14th Fl., Dept 066
Columbus, OH 43215-3400
Telephone: (603) 282-0515
(614) 416-4966
Facsimile: (614) 726-7588
www.ag.state.oh.us

June 22, 2005

DaimlerChrysler
Great Lakes Bus Ctr-Attn: James Singleton
1272 Doris Rd Ste 100
Auburn Hills, MI 48326

Re: [REDACTED]

Complaint #: 285131

Dear Sir/Madam:

In an effort to keep you informed of any information received in Attorney General Petro's Consumer Protection Section regarding your company, please find enclosed a copy of a complaint filed against your company.

I would appreciate it if you would review the complaint and provide me with your written reply at your earliest convenience.

Thank you for your prompt attention to this matter.

Very truly yours,

JIM PETRO
Attorney General

Diane G. Silver
Consumer Protection Specialist
Consumer Protection Section
(614) 466-2511
DSilver@ag.state.oh.us
(614) 728-7583 (Fax)

Enclosure
2240

**Consumer
Protection
Section**

**OHIO ATTORNEY GENERAL
JIM PETRO**



Literature

Introduction

Complaint No.

Complaint No. **285131**

The Status of your complaint is: **New.**

Consumer:

email: junie48@aol.com

Richfield, OH

Supplier:

DaimlerChrysler
Great Lakes Bus Ctr-Attn: James
Singleton
Auburn Hills, MI 48326
(800) 992-1997 x

Cars, Trucks, Motorcycles, and Motorized Vehicles

Solicited via: Other

Purchase Information:

Product or Service: dodge ram truck
Purchase Date: 9/21/01
Total Price: \$0
Disputed Amount: \$0
Amount Paid so Far: \$0

Vehicle Info:

VIN: 1b7kf23z11
2001 dodge ram ram
Mileage @ Purchase: 0
Mileage Today: 76260

Description:

hood flew open at 65mph on high freeway bridge. windshield crushed. 1994 - 1999 ram's have been recalled for this. dealer refuses to fix. this is a terrible safety hazard.

Satisfactory Solution:

fix and pay for repairs, free use of another vehicle in the interim. recall on this model also, from chrysler.

Complaint No. **285131**

Need Help? Call 1-800-282-0515 or 614-466-4986

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