DAIMLER CHRYSLER

DaimlerChrysler Motors Company LLC Great Lakes Business Center

June 29, 2005

Attorney General Jim Petro Attn: Diane Silver 30 East Broad Street Columbus, OH 43215-3400

Owner:

Refer To: #285131

Dear Ms. Silver,

This will acknowledge your correspondence regarding the subject owner complaint.

Please be advised that owner alleges that he was driving 70 mph and the hood flipped up and smashed and damaged hood. Repairs have already been completed. There is nothing to inspect.

Customer can bring this to the attention of his insurance company. This file has been closed.

Thank you for writing and allowing us to explain the situation.

Sincerely,

J. F. Singleton

Customer Relations Manager

DaimlerChrysler Corporation 1272 Doris Road, Suite #100 CIMS: 421-00-00 Auburn Hills, MI USA 48326-2617

13670948



James F Singleton/USRZ/DCC/DCX 06/24/2005 12:22 PM To Anne M Augustyniak/USRZ/DCC/DCX@wk-America

cc

bcc

Subject Fw: Tim Pawlak

James F. Singleton

Customer Relations Manager Great Lakes Business Center Phone 248-838-4303 Cell 248-514-0945 Fax 248-838-4307

---- Forwarded by James F Singleton/USRZ/DCC/DCX on 06/24/2005 12:22 PM -----



Diane Silver <DSilver@ag.state.oh.us> 06/22/2005 02:02 PM

To jfs8@daimlerchrysler.com

CC

Subject Tim Pawlak



Consumer Protection Section 30 E Broad St 14th Fl., Dept 066 Columbus, OH 45215-8400 Tekyhone: (800) 282-0515

(614) 416-4986 Facsimik: (614) 728-7583 www.ag.state.ok.us

June 22, 2005

DaimlerChrysler Great Lakes Bus Ctr-Attn: James Singleton 1272 Doris Rd Ste 100 Auburn Hills, MI 48326 Re:

Complaint #: 285131

Dear Sir/Madam:

In an effort to keep you informed of any information received in Attorney General Petro's Consumer Protection Section regarding your company, please find enclosed a copy of a complaint filed against your company.

I would appreciate it if you would review the complaint and provide me with your written reply at your earliest convenience.

Thank you for your prompt attention to this matter.

Very truly yours,

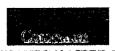
JIM PETRO Attorney General

Diane G. Silver Consumer Protection Specialist Consumer Protection Section (614) 466-2511 DSilver@ag.state.oh.us (614) 728-7583 (Fax)

Enclosure 2240



ОНЮ ATTORNEY GENERAL JIM PETRO



Introduction.

Complaint No.

Complaint No. 285131

The Status of your complaint is: New.

Consumer:

email: junie48@aol.com

Supplier:

DaimlerChrysler

Great Lakes Bus Ctr-Attn: James

Singleton

Auburn Hills, MI 48326 (800) 992-1997 x

Richfield, OH

Cars, Trucks, Motorcycles, and Motorized Vehicles

Solicited via: Other Purchase Information:

Product or Service:dodge ram truck

Purchase Date: 9/21/01

Total Price: \$0

Disputed Amount: \$0

Amount Paid so Far: \$0

Vehicle Info:

VIN: 1b7kf23z11

2001 dodge ram ram

Mileage @ Purchase:0

Mileage Today:76260

Description:

hood flew open at 65mph on high freeway bridge, windshield crushed, 1994 - 1999 ram's have been recalled for this, dealer refuses to fix, this is a terrible safety hazard.

Satisfactory Solution:

fix and pay for repairs, free use of another vehicle in the interim. recall on this model

also, from chrysler. Complaint No. **285131**

@Need Help? Call 1-800-282-0515 or 614-466-4986

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