

May 25, 2005

[REDACTED]
[REDACTED]
Sneads, F [REDACTED]

Reference No.: 13588441

VIN: 1B7KF23631 [REDACTED]

Dear [REDACTED]

This letter is in response to your contact to DaimlerChrysler Motors Corporation, regarding your 2001 Ram 2500 pickup.

Naturally, we were sorry to learn of the hood latch failure during initial contact. However, I have had the opportunity to review the information contained in the file, and I must inform you that I am unable to associate this incident with a manufacturing responsibility. If the hood latch was replaced by an independent company, then the responsibility rests with them.

Therefore, we must respectfully decline any responsibility associated with this incident.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Sincerely,

M. R. Porterfield
Special Investigations
(248) 944-7134

MRP/kat