

June 2, 2004

Ms. Renea Villers
STATE FARM INSURANCE COMPANIES
P.O. Box 9609
Winter Haven, FL 33883-9609

Insured: [REDACTED]
V.I.N.: 3B7HF13Z716 [REDACTED]
Date of Loss: May 13, 2004
Our File No.: 12341436
Claim No.: 59-Y735-195

Dear Ms. Villers:

This letter is in response to your correspondence of May 24, 2004, regarding the above referenced claim number.

DaimlerChrysler sincerely regrets [REDACTED] unfortunate incident regarding his 2001 Ram 1500 pickup quad cab. DaimlerChrysler will require proof of liability in this matter. If you are in possession of a failed part report, police report, or any documentation that shows DaimlerChrysler's liability, please forward a copy to us at your earliest convenience for review.

Sincerely,

M. R. Porterfield
Special Investigations

(248) 944-7134

MRP/lls

State Farm Insurance Companies



May 24, 2004

Daimler Chrysler Motors Corporation
Attn: Special Investigation Dept.
P O Box 218004
Auburn Hills, MI 48321-8004

State Farm Insurance
P.O. BOX 9609
Winter Haven, FL 33883-9609
(863) 318-4057 Local
1-800-627-4028 Toll Free
1-800-627-4023 Fax

RECEIVED

JUN 01 2004

SPECIAL INVESTIGATIONS

RE: Claim Number : 59-Y735-195
Date of Loss : May 13, 2004
Our Insured : [REDACTED]
Your Reference: 2001 Dodge Ram 1500 Pickup 3B7HF13Z7 [REDACTED]

Dear Special Investigation Dept:

This State Farm Insured vehicle was involved in a hood fly up loss. We settled a claim with our insured, amount pending will include our insured's deductible.

Our investigation revealed the cause of the loss was due to the unexpected release of the hood latch.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact us at 800-627-4028 to make arrangements to inspect the vehicle.

Please consider this letter as our demand to Damler Chrysler Motors Corp for reimbursement.

Sincerely,

Renea Villers, Insure

Renea Villers Team 10
Claim Processor
(800) 627-4028

State Farm Mutual Automobile Insurance Company

166-882 c-19

Auto Claim Central

Winter Haven Operations Center

State Farm Insurance Companies

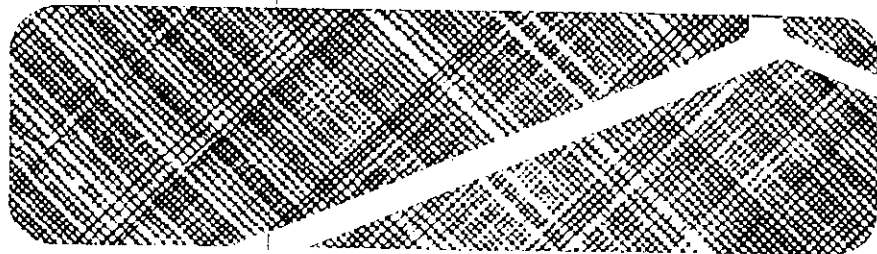
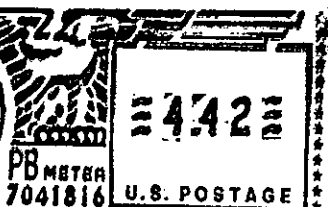
P.O. Box 9609

Winter Haven, Florida 33883-9609

CERTIFIED MAIL



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