

ALLENTON COLLISION INC.  
15041 DOWNEY ROAD  
CAPAC, MI 48014-0549  
PHONE: 810-395-2243 FAX: 810-395-7892  
TAX #: 38-3427353 REG #: F125825

RECEIVED

JAN 13 2003

OWNER RELATIONS

CD LOG NO 2901-2 DATE 01/02/04 REP.ORDER 7436

SHOP: ALLENTON COLLISION  
ADDRESS: 15041 DOWNEY RD  
CITY STATE: CAPAC, MI  
ZIP: 48014-0549

INSP DATE: 12/30/03  
CONTACT: ARTHUR MALBURG  
PHONE 1: (810)395-2243  
FAX: (810)395-7892

OWNER: [REDACTED]  
ADDRESS: [REDACTED]  
CITY STATE: EMMETT, MI  
ZIP: [REDACTED]

HOME PHONE: [REDACTED]

CLAIM#: 22 2007 26701  
INSURED: [REDACTED]  
LOSS DATE: 12/26/03  
POINT OF IMPACT: 3

CLAIM REP: TEAM 1, PROCESSOR  
TYPE OF LOSS: COMPREHENSIVE/SERVICE  
FIRST  
SUPPLEMENT

INS. CO: STATE FARM

CONTACT: TEAM 1, PROCESSOR

LIC#: 352 OAY STATE:  
BODY COLOR:  
CONDITION: EXCL

VIN: 1B7HC13Z11J555271  
MILEAGE: 104,958  
ACCTNG CTL#:

DRIVEABLE: NO

VEH. INSP#:

\*=USER-ENTERED VALUE E=NEW PART  
EC=QUALITY REPLACEMENT PART  
UM=REMAN/REBUILT PRT EU=QUALITY RECYCLED PART  
PC=PXN RECONDITIONED PM=PXN REMAN/REBUILT  
ET=LABOR/PARTIAL REPLACE IT=LABOR/PARTIAL REPAIR  
L=REFINISH BR=BLEND REFINISH  
CG=CHIPGUARD SB=SUBLET  
RI=R&I ASSEMBLY P=CHECK  
RP=RELATED PRIOR DAMAGE UP=UNRELATED PRIOR DAMAGE

NG=REPLACE NAGS  
UC=RECONDITIONED PRT  
EP=SEE PX REPORT  
TE=PART/PARTIAL REPLACE  
I=REPAIR  
TT=TWO-TONE  
N=ADDITIONAL OPERATION  
AA=APPEARANCE ALLOWANCE

FINAL ESTIMATE - AUTHORIZATION TO PAY SECURED

2001 DODGE RAM 150 SLT 4DOOR EXT CAB 8CYL GASOLINE 5.9  
CODE: N8207A/C OPTNS K/24KZBAIYCDEHO

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES  
BUMPER MOUNTED FOG LAMPS  
POWER DOOR LOCKS  
SLIDING BACK GLASS  
TILT STEERING WHEEL  
AUTOMATIC TRANS  
ELEC REMOTE CONTROL MIRRORS

TWO-STAGE - INTERIOR SURFACES  
HEATED REMOTE CONTROL MIRRORS  
POWER WINDOWS  
REAR BUMPER  
AIR CONDITIONING  
CRUISE CONTROL

2001 DODGE RAM 150 SLT 4DOOR EXT CAB  
 CD LOG NO 2901-2 REP.ORDER 7436

OP	GDE	MC	DESCRIPTION	MFG.PART NO.	PRICE	AJ%	B%	HOURS	R
E	0005		BUMPER, FRONT	55076599AE	350.00			2.5	1
			NO RECON @ KEYSTONE						
E	0006		CVR, FRONT BUMPER UPR	55076610AB	80.95			INC	1
E	0017		CVR, FRONT BUMPER LWR	55076614AB	110.00*		S1	INC	1
E	0018		DAM, AIR	55274811	79.25			INC	1
E	0015		BRKT, FRONT BUMPER M RT	55076778AB	30.00		S1	INC	1
E	0083		PANEL, HOOD	55075923AD	632.00			1.5	1
L	0083	13	PANEL, HOOD	REFINISH				6.4	4
			3.3 SURFACE						
			1.5 EDGE						
			0.6 TWO STAGE SETUP						
			1.0 TWO STAGE						
E	0084		HINGE, HOOD PANEL	LT 55075795AC	88.75			0.2	1
L	0084		HINGE, HOOD PANEL	LT REFINISH				0.4	4
			0.3 SURFACE						
			0.1 TWO STAGE						
E	0085		HINGE, HOOD PANEL	RT 55075794AC	88.75			0.2	1
L	0085		HINGE, HOOD PANEL	RT REFINISH				0.4	4
			0.3 SURFACE						
			0.1 TWO STAGE						
E	0076		LABEL, HOOD	55314635	1.75*		S1	0.1	1
EC	0082		CLIP, HOOD INSULATOR	** QUALITY REPL P	10.00*		S1	INC*	1
			10 @ \$1.00 EACH						
RI	0086		PAD, INSULATOR HOOD	R&I ASSEMBLY				0.3	1
L	M15		COLOR TINT	REFINISH			S1	0.5*	4
			TO SAVE BLEND ON FENDERS AND DOORS						
SB	M60		HAZARD. WSTE. REM.	SUBLET REPAIR	2.00*				1*

16 ITEMS

MC MESSAGE(S)  
 13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

# FINAL CALCULATIONS & ENTRIES

GROSS PARTS				1,461.45
OTHER PARTS				10.00
PAINT MATERIAL				138.60
PARTS & MATERIAL TOTAL				1,610.05
TAX ON PARTS & MATERIAL @			6.000%	96.60
LABOR	RATE	REPLACE HRS	REPAIR HRS	
1-SHEET METAL	38.00	4.8		182.40
2-MECH/ELEC	60.00			
3-FRAME	50.00			
4-REFINISH	38.00	7.7		292.60
5-PAINT MATERIAL	18.00			
LABOR TOTAL				475.00
SUBLET REPAIRS				2.00

2001 DODGE RAM 150 SLT 4DOOR EXT CAB  
CD LOG NO 2901-2 REP.ORDER 7436

TOWING  
STORAGE

GROSS TOTAL	2,183.65
LESS: DEDUCTIBLE	NONE
NET TOTAL	2,183.65
LESS: PREVIOUS NET TOTAL	2,101.76-
NET SUPPLEMENT TOTAL (FINAL BILL)	81.89

ADP SHOPLINK U7125 S1 CD LOG 2901-2 DATE 01/02/04 04:06:27PM R6.35 CD 12/03  
HOST LOG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

1.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

-----  
"NOTICE - REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AS  
RECOMMENDED BY THE MANUFACTURER"  
ESTIMATOR'S SIGNATURE:..... DATE:.....  
REPAIR FACILITY SIGNATURE.....  
PRINTED AT SHOP? Y.....N..... IF NO, WHY:.....  
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL  
BY A STATE FARM CLAIM REPRESENTATIVE.

DATE  
AUDATEX CD SEQUENCE #  
ADP # AUDATEX (A1)  
GEOCODE:  
(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

R6.3

SUPPLEMENT RECONCILIATION REPORT  
 ALLENTON COLLISION INC.  
 15041 DOWNEY ROAD  
 CAPAC, MI 48014-0549  
 PHONE: 810-395-2243 FAX: 810-395-7892  
 TAX #: 38-3427353 REG #: F125825

CD LOG NO: 2901-2

DATE: 01/02/04

SUPPLEMENT SEQ#: 002901-000002  
 PREVIOUS TRANS#: 002901-000001

DATE: 01/02/04  
 DATE: 12/31/03

OWNER NAME: XXXXXXXXXX  
 INS CO: STATE FARM  
 INSP DATE: 12/30/03

POLICY#:  
 CLAIM#: 22-A087-26701

2001 DODGE RAM 150 SLT 4DOOR EXT CAB 8CYL GASOLINE 5.9  
 CODE: N8207A/C OPTNS K/24KZBAIYCDEHO

-----ADDED LINES-----									
GDE	DESCRIPTION	OPERATION		PRICE	ADJ%	B%	LABOR	RATE	
0015	BRKT,FRONT BUMPER MTG RT	NEW PART	S1	30.00			INC	SM	
0076	LABEL,HOOD	NEW PART	S1	1.75*			0.1	SM	
0082	CLIP,HOOD INSULATOR	ECONOMY PART	S1	10.00*			INC*	SM	
M15	COLOR TINT	REFINISH	S1				0.5*	RF	

-----CHANGED LINES-----									
GDE	DESCRIPTION	OPERATION		PRICE	ADJ%	B%	LABOR	RATE	
0017	CVR,FRONT BUMPER LWR	NEW PART	S1	110.00*			INC	SM	
				105.00			INC	SM	

CALCULATION CHANGES	-----FROM-----	-----TO-----	DIFFERENCE
GROSS PARTS	1,424.70	1,461.45	36.75
OTHER PARTS	0.00	10.00	10.00
PAINT MATERIAL	129.60	138.60	9.00
TAX ON PARTS & MATERIAL	93.26	96.60	3.34
SM - SHEET METAL	178.60	182.40	3.80
RF - REFINISH	273.60	292.60	19.00

SUPP#1 NET SUPPLEMENT TOTAL 81.89

SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
ORIG EST	2,101.76	12/31/03	01:24 PM	ARTHUR MALBURG
SUPP#1	2,183.65	01/02/04	08:48 AM	ARTHUR MALBURG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

R6.35

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

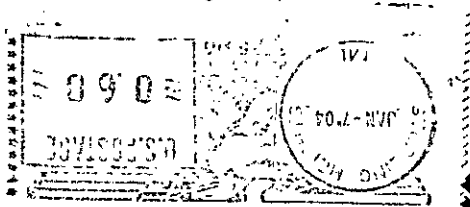
FIRST CLASS

FIRST CLASS

FIRST CLASS

FIRST CLASS

**FIRST CLASS MAIL**



State Farm Insurance Claim Office  
43900 Schoenherr Road  
Sterling Heights, Michigan 48313-1143

166-852A

# State Farm Insurance Companies®



11959627

February 12, 2004

DAIMLER CHRYSLER MOTORS CORP  
SPECIAL INVESTIGATION DEPT  
PO BOX 218004  
AUBURN HILLS MI 48321-8004

Troy Operations Center  
PO Box 5020  
Troy MI 48007-5020  
Telephone 248-526-3200  
Toll Free 888-552-2361  
Fax 248-526-1361

RE: Insured: [REDACTED]  
Claim Number: 22-A087-267  
Date of Loss: December 26, 2003  
Involved Vehicle: 2001 Dodge Ram 1500 pickup  
VIN: 1B7HC13Z11 [REDACTED]

**RECEIVED**

**FEB 17 2004**

**SPECIAL INVESTIGATIONS**

Dear Sir or Madam:

I have enclosed a copy of my January 5, 2004 correspondence for your review. To date, we have received no reply regarding the situation.

I ask that you please review the enclosed documents and contact this writer at the number listed below to advise me of your position. If I do not receive a response within 30 days, I will have no other option then to send this to our subrogation department to pursue legal remedies. Please note, my new address and telephone number as we have recently moved.

I thank you for your anticipated cooperation in this matter. I am looking forward to a reply.

Sincerely,

Joe Skrzycki  
Claim Representative  
248-526-1311  
State Farm Mutual Automobile Insurance Company

012/0212011

Enclosure

# State Farm Insurance Companies®



January 5, 2004

Sterling Heights Service Center  
43900 Schoenherr Road  
Sterling Heights MI 48313-1143  
Telephone 586-247-9600

DAIMLER CHRYSLER MOTORS CORP  
ATTN SPECIAL INVESTIGATION DEPT  
PO BOX 218004  
AUBURN HILLS MI 48321-8004

RE: Claim Number: 22-A087-267  
Insured: [REDACTED]  
Date of Loss: December 26, 2003  
Involved Vehicle: 2001 Dodge Ram 1500 Pickup  
VIN: 1B7HC13Z11J [REDACTED]

COPY

To Whom It May Concern:

This State Farm® insured vehicle was involved in a comprehensive loss on December 26, 2003. We settled a claim with our insured in the amount of \$2,183.65, which includes our insured's deductible.

**Our investigation revealed the cause of loss was due to failure of the hood's primary latch and/or safety latch.** The hood on the insured's vehicle became disengaged as he was traveling approximately 35 mph. There were no previous repairs or recent mechanical problems associated with these parts. Our research indicates that this condition caused two recalls identifying 1994 through 1999 model years. Further, the same secondary latch system has been used through the 2001 model year.

Enclosed is the documentation of State Farm's claim. The evidence is being held for your inspection. You may contact me at the number below to make arrangements to inspect the damaged parts.

Please consider this letter as our demand to Daimler Chrysler for reimbursement of \$2,183.65. It would be appreciated if you could contact this writer at your earliest convenience and determine the disposition of the subrogation claim so that I may advise the collision shop expeditiously.

Sincerely,

A handwritten signature in cursive script, appearing to read "Joe Skrzycki".

Joe Skrzycki  
Claim Representative  
586-247-9641  
State Farm Mutual Automobile Insurance Company

033/0105015

Enclosure



22-A087-267 OC

ALLENTON COLLISION INC.  
15041 DOWNEY ROAD  
CAPAC, MI 48014-0549  
PHONE: 810-395-2243 FAX: 810-395-7892  
TAX #: 38-3427353 REG #: F125825

CD LOG NO 2901-2 DATE 01/02/04 REP.ORDER 7436

SHOP: ALLENTON COLLISION  
ADDRESS: 15041 DOWNEY RD  
CITY STATE: CAPAC, MI  
ZIP: 48014-0549

INSP DATE: 12/30/03  
CONTACT: ARTHUR MALBURG  
PHONE 1: (810)395-2243  
FAX: (810)395-7892

OWNER: [REDACTED]  
ADDRESS: [REDACTED]  
CITY STATE: EMMETT, MI  
ZIP: [REDACTED]

HOME PHONE: [REDACTED]

CLAIM#: 22-A087-26701  
INSURED: [REDACTED]  
LOSS DATE: 12/26/03  
POINT OF IMPACT: 3

CLAIM REP: TEAM 1, PROCESSOR  
TYPE OF LOSS: COMPREHENSIVE/SERVICE  
FIRST  
SUPPLEMENT

INS. CO: STATE FARM

CONTACT: TEAM 1, PROCESSOR

LIC#: 352 OAY STATE:  
BODY COLOR:  
CONDITION: EXCL

VIN: 1B7HC13Z11J [REDACTED]  
MILEAGE: 104,958  
ACCTNG CTL#:

DRIVEABLE: NO

VEH. INSP#:

*=USER-ENTERED VALUE	E=NEW PART	NG=REPLACE NAGS
EC=QUALITY REPLACEMENT PART		UC=RECONDITIONED PRT
UM=REMAN/REBUILT PRT	EU=QUALITY RECYCLED PART	EP=SEE PX REPORT
PC=PXN RECONDITIONED	PM=PXN REMAN/REBUILT	TE=PART/PARTIAL REPLACE
ET=LABOR/PARTIAL REPLACE	IT=LABOR/PARTIAL REPAIR	I=REPAIR
L=REFINISH	BR=BLEND REFINISH	TT=TWO-TONE
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RI=R&I ASSEMBLY	P=CHECK	AA=APPEARANCE ALLOWANCE
RP=RELATED PRIOR DAMAGE	UP=UNRELATED PRIOR DAMAGE	

FINAL ESTIMATE - AUTHORIZATION TO PAY SECURED

2001 DODGE RAM 150 SLT 4DOOR EXT CAB 8CYL GASOLINE 5.9  
CODE: N8207A/C OPTNS K/24KZBAIYCDEHO

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES  
BUMPER MOUNTED FOG LAMPS  
POWER DOOR LOCKS  
SLIDING BACK GLASS  
TILT STEERING WHEEL  
AUTOMATIC TRANS  
ELEC REMOTE CONTROL MIRRORS

TWO-STAGE - INTERIOR SURFACES  
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2001 DODGE RAM 150 SLT 4DOOR EXT CAB  
 CD LOG NO 2901-2 REP.ORDER 7436

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E	0006		CVR, FRONT BUMPER UPR	55076610AB	80.95			INC	1
E	0017		CVR, FRONT BUMPER LWR	55076614AB	110.00*		S1	INC	1
E	0018		DAM, AIR	55274811	79.25			INC	1
E	0015		BRKT, FRONT BUMPER M RT	55076778AB	30.00		S1	INC	1
E	0083		PANEL, HOOD	55075923AD	632.00			1.5	1
L	0083	13	PANEL, HOOD REFINISH 3.3 SURFACE 1.5 EDGE 0.6 TWO STAGE SETUP 1.0 TWO STAGE					6.4	4
E	0084		HINGE, HOOD PANEL	LT 55075795AC	88.75			0.2	1
L	0084		HINGE, HOOD PANEL REFINISH 0.3 SURFACE 0.1 TWO STAGE	LT				0.4	4
E	0085		HINGE, HOOD PANEL	RT 55075794AC	88.75			0.2	1
L	0085		HINGE, HOOD PANEL REFINISH 0.3 SURFACE 0.1 TWO STAGE	RT				0.4	4
E	0076		LABEL, HOOD	55314635	1.75*		S1	0.1	1
EC	0082		CLIP, HOOD INSULATOR 10 @ \$1.00 EACH	** QUALITY REPL P	10.00*		S1	INC*	1
RI	0086		PAD, INSULATOR HOOD	R&I ASSEMBLY				0.3	1
L	M15		COLOR TINT TO SAVE BLEND ON FENDERS AND DOORS	REFINISH			S1	0.5*	4
SB	M60		HAZARD. WSTE. REM.	SUBLET REPAIR	2.00*				1*

16 ITEMS

MC MESSAGE(S)

13 INCLUDES 0.6 HOURS FIRST PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

GROSS PARTS					1,461.45
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PAINT MATERIAL					138.60
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LABOR	RATE	REPLACE	HRS	REPAIR	HRS
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3-FRAME	50.00				
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LABOR TOTAL					475.00
SUBLET REPAIRS					2.00

2001 DODGE RAM 150 SLT 4DOOR EXT CAB  
CD LOG NO 2901-2 REP.ORDER 7436

TOWING  
STORAGE

GROSS TOTAL	2,183.65
LESS: DEDUCTIBLE	NONE
NET TOTAL	2,183.65
LESS: PREVIOUS NET TOTAL	2,101.76-
NET SUPPLEMENT TOTAL (FINAL BILL)	81.89

ADP SHOPLINK U7125 S1 CD LOG 2901-2 DATE 01/02/04 04:06:27PM R6.35 CD 12/03  
HOST LOG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

1.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

-----  
"NOTICE - REPAIRS TO THIS VEHICLE MAY REQUIRE SPECIFIC WELDING EQUIPMENT AS  
RECOMMENDED BY THE MANUFACTURER"  
ESTIMATOR'S SIGNATURE:..... DATE:.....  
REPAIR FACILITY SIGNATURE.....  
PRINTED AT SHOP? Y.....N..... IF NO, WHY:.....  
THIS IS NOT AN AUTHORIZATION TO REPAIR. ALL SUPPLEMENTS REQUIRE PRIOR APPROVAL  
BY A STATE FARM CLAIM REPRESENTATIVE.

DATE  
AUDATEX CD SEQUENCE #  
ADP # AUDATEX (A1)  
GEOCODE:  
(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

R6.3

SUPPLEMENT RECONCILIATION REPORT  
 ALLENTON COLLISION INC.  
 15041 DOWNEY ROAD  
 CAPAC, MI 48014-0549  
 PHONE: 810-395-2243 FAX: 810-395-7892  
 TAX #: 38-3427353 REG #: F125825

CD LOG NO: 2901-2

DATE: 01/02/04

SUPPLEMENT SEQ#: 002901-000002  
 PREVIOUS TRANS#: 002901-000001

DATE: 01/02/04  
 DATE: 12/31/03

OWNER NAME: XXXXXXXXXX  
 INS CO: STATE FARM  
 INSP DATE: 12/30/03

POLICY#:  
 CLAIM#: 22-A087-26701

2001 DODGE RAM 150 SLT 4DOOR EXT CAB 8CYL GASOLINE 5.9  
 CODE: N8207A/C OPTNS K/24KZBAI XXXXXXXXXX

-----ADDED LINES-----									
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M15	COLOR TINT	REFINISH	S1				0.5*	RF	

-----CHANGED LINES-----									
GDE	DESCRIPTION	OPERATION		PRICE	ADJ%	B%	LABOR	RATE	
0017	CVR,FRONT BUMPER LWR	NEW PART	S1	110.00*			INC	SM	
				105.00			INC	SM	

CALCULATION CHANGES				-----FROM-----	-----TO-----	DIFFERENCE
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RF - REFINISH		273.60		292.60	19.00	

SUPP#1 NET SUPPLEMENT TOTAL 81.89

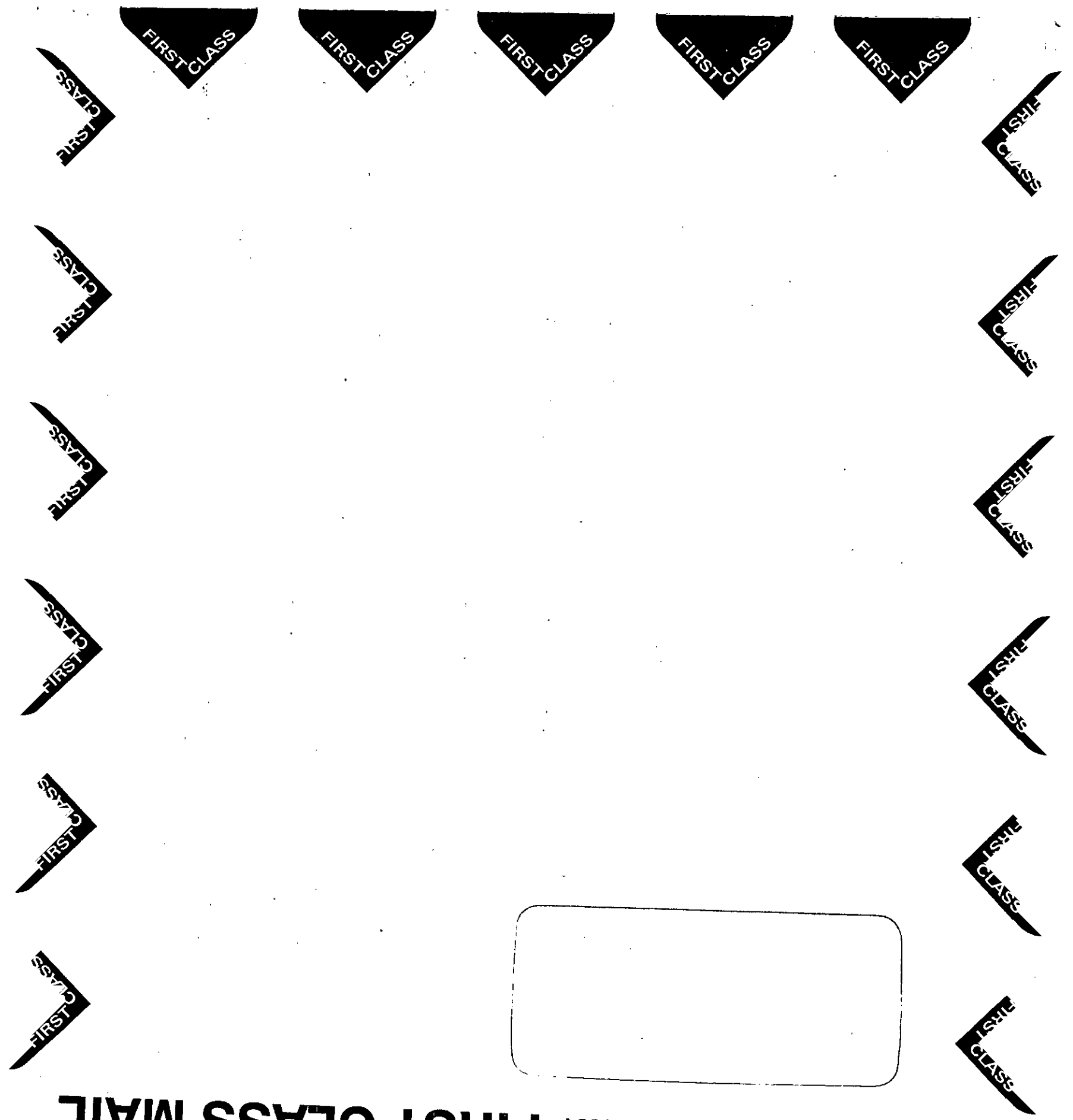
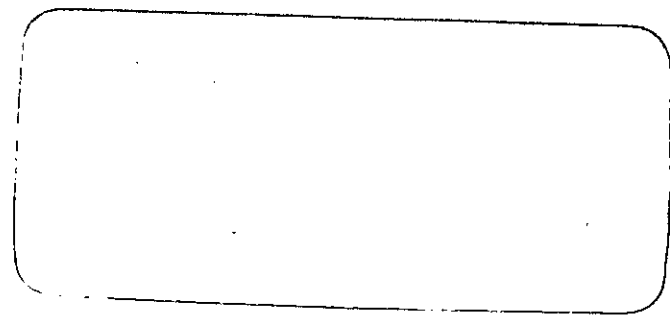
SUMMARY	NET TOTAL	DATE	TIME	ESTIMATOR
ORIG EST	2,101.76	12/31/03	01:24 PM	ARTHUR MALBURG
SUPP#1	2,183.65	01/02/04	08:48 AM	ARTHUR MALBURG

(C) 1998 - 2003 ADP CLAIMS SOLUTIONS GROUP, INC.

R6.35

**FIRST CLASS MAIL**

State Farm Insurance Claim Office  
32600 Stephenson Highway  
PO Box 9634  
Madison Heights, Michigan 48071-9634



CAIR # \_\_\_\_\_

## DOCUMENT RETENTION

### SEE DOCUMENT RETENTION

Items placed in document retention because:

- ☒ photos are unscannable
- ☐ originals are too light
- ☐ originals are too dark
- ☐ brochure, booklet, newspaper, etc. unscannable
- ☐ computer disk
- ☐ paint chips
- ☐ cassette tape
- ☐ re-scan

Other \_\_\_\_\_

### NOT IN DOCUMENT RETENTION

Item NOT placed in document retention:

- ☐ poor legibility on original document
- ☐ original survey forwarded on (date) \_\_\_\_\_
- ☐ original check given to \_\_\_\_\_ for handling
- ☐ no envelope attached