

December 18, 2003

[REDACTED]
Traverse City, MI [REDACTED]

Reference No.: 11901236

VIN: 1B7HF13Z41J [REDACTED]

Dear [REDACTED]

This will acknowledge your contact with DaimlerChrysler Motors Corporation on December 16, 2003, regarding an incident involving your 2001 Dodge Ram.

Naturally, we were sorry to learn of the incident that you reported. However, from the information provided, we were not led to believe that there was a manufacturing responsibility associated with this incident. Therefore, we must respectfully decline participation with regard to the repair costs involved.

Please be advised that your vehicle is presently outside of the warranty limitations and there are no recalls associated with the hood fly-up.

Our only suggestion would be to handle this with your insurance carrier. Should they feel that DaimlerChrysler Motors Corporation somehow has a responsibility with regard to this incident, they have full subrogation rights under the terms of your policy.

Thank you for contacting DaimlerChrysler Motors Corporation and allowing us the opportunity to advise you of our position in this matter.

Sincerely,

R. A. Bott
Special Investigations
(248) 944-7056

RAB/kat