

Send To: DaimlerChrysler Customer Assistance Center
Typist/Transcriber
P.O. Box 21-8004
Auburn Hills, MI 48321-8004

DaimlerChrysler Customer Assistance Center

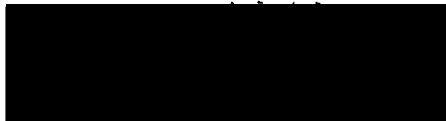
Attention: Typist/Transcriber

Image Document Request

Payable To: New Country Dodge 43147

Dollar Amount \$: 1436.14

Customer Name:



Requestor PROFS ID: JCB11

CAIR Number: 11867610

VIN# Number:

15



Dealer Name & Code: #32 -

New Country Dodge - 43147

BC Number: 32

District Number: 6

7431528

9 1 6 2 3

WARRANTY

PARK AUTO BODY

P.O. Box 382 3002 Route 50

Saratoga Springs, NY 12866

Phone: (518) 584-0968 Fax: (518) 584-5307

NYS Reg Shop # R7045985

PAGE 1

SERVICE ADVISOR: 122 JOSEPH M MORAN

QUEENSBURY, NY

HOME:

BUS:

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
	01	DODGE 1500 TRUCK	1B7HF13Z21		39243/39243		
DEL DATE	PROD DATE	WARR EXP	PROMISED	PO NO.	RATE	PAYMENT	INV DATE
15JAN2002			17:00 11NOV03		0.00	CASH	11NOV2003
R.O. OPENED		READY	OPTIONS: STK:468P DLR:43147 ENG:5.9 Liter MPI LDC				

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
------	--------	------	------	-------	------	-----	-------

A CHECK HOOD CAME UP WHILE DRIVING

CAUSE: LATCH BROKEN

23852101 HOOD PANEL-Replace (A)

4207 WB4 1.30

1 55075923AD HOOD

20 6003351 FASTENER-HOOD INSULATION

FC: 11

PART#: 55075923AD

COUNT:

CLAIM TYPE:

AUTH CODE:

4207

23405002 HINGE, HOOD-Replace (B)

4207 WB4 0.60

1 55075794AC HINGE

23405003 HINGE, HOOD-Replace (B)

4207 WB4 0.60

1 55075795AC HINGE

23850101 BASIC PAINT PREPARATION

4207 WB4 0.60

23852151 Hood panel-Refinish

4207 WB4 3.90

23706302 HINGE-Refinish (A)

4207 WB4 0.60

23706303 HINGE-Refinish (A)

4207 WB4 0.60

23029101 PAD, HOOD SILENCER-Replace (D)

4207 WB4 0.20

23414501 LATCH, HOOD-Replace (C)

4207 WB4 0.20

1 55275379 LATCH

1 CAXM9730 CATCH-HOOD SAFETY

23415101 CATCH, HOOD LATCH SAFETY-Replace (C)

4207 WB4 0.20

72.67 72.67

632.00 530.60 530.60

2.10 1.75 35.00

88.75 74.55 74.55

33.54 33.54

88.75 74.55 74.55

33.54 33.54

218.01 218.01

33.54 33.54

33.54 33.54

11.18 11.18

11.18 11.18

33.25 27.93 27.93

2.03 2.03 2.03

11.18 11.18

I HEREBY AUTHORIZE WORK TO BE PERFORMED ON MY VEHICLE AS DEEMED NECESSARY BY YOU. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THIS VEHICLE ON HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION. I AGREE THAT YOU ARE NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT, VANDALISM, OF ANY OTHER CAUSE. I ACKNOWLEDGE THAT YOU ARE NOT RESPONSIBLE FOR DELAYS CAUSED BY AVAILABILITY OR PARTS OR DELAYS IN PARTS SHIPMENTS BY THE SUPPLIER OR TRANSPORTER. IF I DO NOT CLAIM THE VEHICLE WITHIN SEVEN DAYS OF ITS REPAIR, I AGREE TO PAY STORAGE CHARGES THEREAFTER AND ATTORNEY'S FEES. AN EXPRESSED MECHANIC'S LIEN IS HEREBY ACKNOWLEDGED ON THIS VEHICLE TO SECURE THE AMOUNT OF REPAIRS THERETO. I UNDERSTAND THAT THIS DEALERSHIP UTILIZES THE HOURS PUBLISHED IN VARIOUS LABOR TIME GUIDES WHICH REFLECT AN AVERAGE TIME REQUIREMENT FOR THE PERFORMANCE OF SPECIFIC VEHICLE REPAIRS AND WHICH MAY BE EITHER MORE OR LESS THAN THE ACTUAL CLOCK TIME IN ANY GIVEN INSTANCE.

FOR YOUR CONVENIENCE, WE ACCEPT LOCAL PERSONAL CHECKS UP TO \$500.00, VISA, MASTERCARD, AMERICAN EXPRESS AND DISCOVER.

YOU ARE ENTITLED TO THE RETURN OF REPLACED PARTS ☐ SAVE

SIGNED X

We at New Country value you as a customer and we greatly appreciate your business. We want you to know all collision repairs are guaranteed for 12 months/12,000 miles.

DESCRIPTION	TOTALS
LABOR AMOUNT	
PARTS AMOUNT	
GAS, OIL, LUBE	
SUBLET AMOUNT	
MISC. CHARGES	
TOTAL CHARGES	
LESS INSUR/DISCOUNT	
SALES TAX	
PLEASE PAY THIS AMOUNT	

WARRANTY COPY

PARK AUTO BODY

61230311092

7431528

9 1 6 2 3

WARRANTY

PARK AUTO BODY

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Saratoga Springs, NY 12866

Phone: (518) 584-0968 Fax: (518) 584-5307
NYS Reg. Shop # R7045985

PAGE 2

SERVICE ADVISOR: 122 JOSEPH M MORAN

QUEENS
HOME: [REDACTED] BUS:

COLOR		YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
		01	DODGE 1500 TRUCK		1B7HF13Z21J		39243/39243		
DEL DATE	PROD DATE	WARR EXP	PROMISED		PO NO	RATE	PAYMENT	INV DATE	
15JAN2002			17:00 11NOV03			0.00	CASH	11NOV2003	
R.O OPENED		READY		OPTIONS: STK:468P DLR:43147 ENG:5.9 Liter MPI LDC					

LINE	OPCODE	TECH	TYPE	HOURS	LIST	NET	TOTAL
23020101			GRILLE, RADIATOR-Replace (C)				
	4207	WB4	0.50			27.95	27.95
FC: PART#: COUNT:							
CLAIM TYPE:							
AUTH CODE:							
4207							

REPLACED HOOD, HOOD HINGES, HOOD LATCH ADN CATC H DUE TO HOOD LATCHES
RELEASING, REPAIRED HOOD HINGE BRACES TO FENDER, REPALCED AND
REFINISHED HOOD HINGES, REFINISHED HOOD, R&I GRILL, BRACKE TS, HOOD
INSULATOR, BUFF AND POLISH TEST ALL OK
PAINT AND MATERIALS

WB4

273.64 273.64

FC: 11

EST: 100.00 03NOV03 14:42 SA: 122

EXTENDED SERVICE HOURS

THURSDAYS UNTIL 8:00 P.M.

SATURDAYS 8:30 A.M.- 4:00 P.M.

FOR YOUR CONVENIENCE-VEHICLE MAINTENANCE

CUSTOMER PAY DEDUCTIBLE FOR REPAIR ORDER

-100.00

COST, SALE, & COMP TOTALS 86686 153817 0

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BY YOU. I HEREBY GRANT YOU AND/OR YOUR EMPLOYEES PERMISSION TO OPERATE THIS
VEHICLE ON HIGHWAYS OR ELSEWHERE FOR THE PURPOSE OF TESTING AND/OR INSPECTION.
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SIGNED X

We at New Country value
you as a customer and
we greatly appreciate
your business. We want
you to know all collision
repairs are guaranteed for
12 months/12,000 miles.

DESCRIPTION	TOTALS
LABOR AMOUNT	519.87
PARTS AMOUNT	744.66 742.63
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	173.64
TOTAL CHARGES	1438.17 1436.14
LESS INSUR/DISCOUNT	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	1438.17 1436.14

WARRANTY COPY

PARK AUTO BODY