



28635 Mound Road  
Warren, Michigan 48092-3499  
(586) 753-3326  
FAX (586) 753-3335

Facsimile Cover Sheet  
DaimlerChrysler Vehicle Investigation

Owner: [REDACTED]

Project No. DAIM-2003

TO: Bob Lewis

CAIR No.: 10981063

FROM: Tina Martin

Date Sent: 2-26-03

DUE DATE: 3-3-03

**\*PLEASE ACKNOWLEDGE PROMPTLY BY FAX OR EMAIL**

**\*Receipt of CAIR and Accepting case for investigation?** ☒ Yes ☐ No

Date: 2-26-03

Coversheet for DaimlerChrysler (Service Associate Use Only)  
(Also fax or email to EAA for closure)

\*Closure Date: 3-1-03

DaimlerChrysler Fax No.: 248- 512-8748

☐ Bennis (248) 944-7036

☐ Martell (248) 944-7038

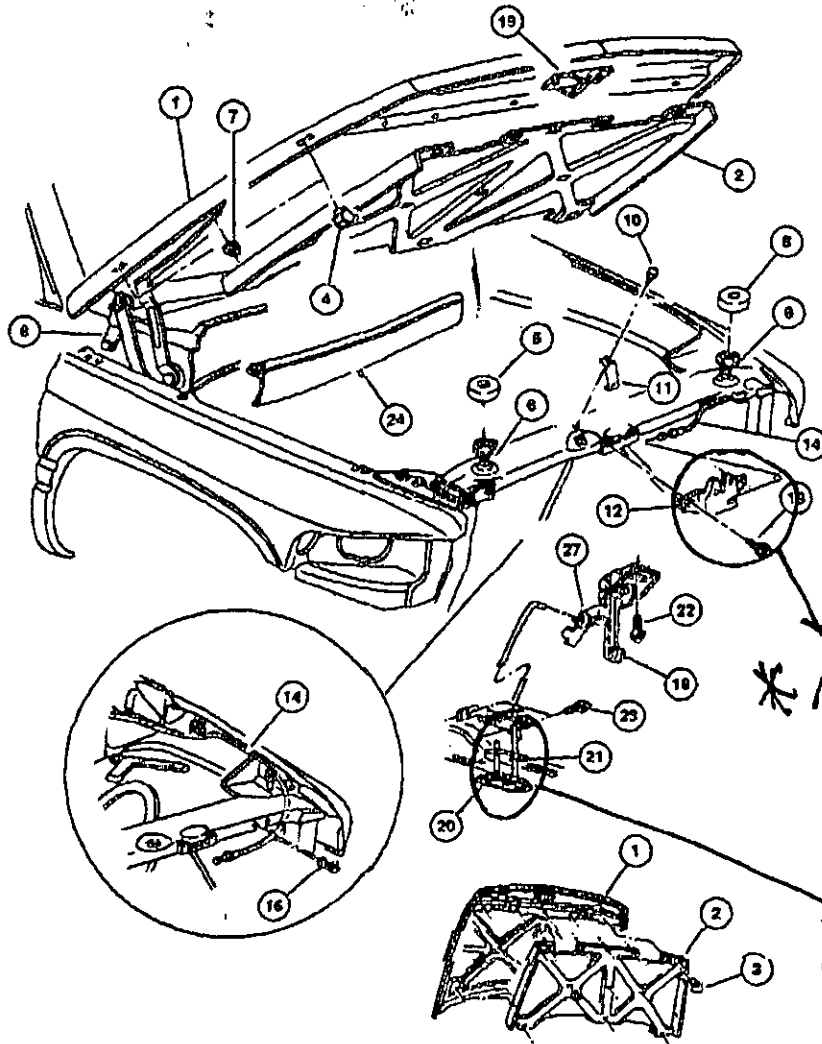
☐ Bott (248) 944-7056

☐ Susalla (248) 944-7149

☐ Gilbert (248) 944-7037

☒ Porterfield (248) 944-7134

Comments: ATTACHMENT: \* PARTS ILLUSTRATION  
OF HOOD LATCH SYSTEM,  
\* REPAIR EST.



\* MISALIGNED  
SEE PHOTOS

\* BINDING AND  
LIMITED  
MOVEMENT.

## AutoWest Dodge, Chrysler, Jeep

Jill Vaughn  
Service Advisor



Autowest Dodge,  
Chrysler, Jeep  
230 Automall Drive  
Roseville, CA 95661-0999  
916-781-8100  
916-774-7837 direct  
800-662-2219 toll free  
916-257-0699 mobile  
www.AutoNation.com

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AUTOWEST DODGE - 230 Automall Drive, Roseville, CA 95678  
Phone: (916) 781-8100, Parts: (916) 969-9634, Fax: (916) 781-2403

Date: 3/3/03 09:04 AM  
 Estimate ID: 2724  
 Estimate Version: 0  
 Preliminary  
 Profile ID: Mitchell

ALPINE AUTO BODY  
 P.O. Box 8209, 1058 Tahoe Blvd Incline Village, NV 89452  
 (775) 831-1668  
 Fax: (775) 831-1528

Damage Assessed By: BOYD GOLDEN

Condition Code: Fair  
 Deductible: UNKNOWN  
 Insured: ALEX WEST

Mitchell Service: 914527

Description: 2001 Dodge Pickup R1500  
 Body Style: 2D Pickup 8' Bed 135" WB  
 VIN: 3B7HF13Y41G713686  
 Mileage: 32,400  
 OEM/ALT: 0  
 Color: BLUE

Vehicle Production Date: 8/01  
 Drive Train: 5.2L Inj 8 Cyl 4WD

Search Code: None

Line Item	Entry Number	Labor Type	Operation	Line Item Description	Part Type/ Part Number	Dollar Amount	Labor Units
1	438308	BDY	REMOVE/REPLACE	HOOD PANEL	55075823AD	832.00	1.3
2	AUTO	REF	REFINISH	HOOD OUTSIDE			C 3.2
3	AUTO	REF	REFINISH	HOOD UNDERSIDE			C 1.8
4	438309	BDY	REMOVE/REPLACE	R HOOD HINGE	55076270AC	76.50	0.2 #
5	AUTO	REF	REFINISH	R HINGE			0.3
6	900800	BDY	REMOVE/REPLACE	CAR COVER	New	5.00	0.1
7	438310	BDY	REMOVE/REPLACE	L HOOD HINGE	55076271AC	76.50	0.2 #
8	AUTO	REF	REFINISH	L HINGE			0.3
9	400111	BDY	REMOVE/REPLACE	HOOD PRIMARY LATCH	8527537B	31.70	0.3
10	402330	BDY	REMOVE/REPLACE	HOOD RELEASE CABLE	55076343	29.45	0.5
11	402350	BDY	REMOVE/REPLACE	HOOD CABLE CLIP	6503794	1.25	
12	402380	BDY	REMOVE/REPLACE	HOOD CABLE CLIP	8502784	1.75	
13	438613	BDY	REMOVE/REPLACE	HOOD SECONDARY CATCH	85076363AB	0.00	INC
14	838012		ADD'L COST	HAZARDOUS WASTE DISPOSAL		3.00	
15	AUTO	REF	ADD'L OPR	CLEAR COAT			1.9
16	AUTO		ADD'L COST	PAINT/MATERIALS		167.00	

\* - Judgement Item  
 # - Labor Note Applies  
 C - Included in Clear Coat Calc

ESTIMATE RECALL NUMBER: 3/3/03 09:04:36 2724

Mitchell Data Version:  
 UltraMate Version:

FEB\_03\_A  
 4.8.012

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Date: 3/3/03 09:04 AM  
 Estimate ID: 2724  
 Estimate Version: 0  
 Preliminary  
 Profile ID: Mitchell

March 4, 2003

[REDACTED]  
Tahoe City, CA [REDACTED]

Reference No.: 10981063

V.I.N.: 3B7HF13Y41C [REDACTED]

Dear [REDACTED]

This letter will further acknowledge your contact to DaimlerChrysler Motors Corporation, regarding your 2001 Dodge Ram 1500 pickup.

Naturally, we were sorry to learn of the accident described to us during the initial contact. However, we have had the opportunity to review the inspection report and I must inform you that I am unable to associate this incident with any manufacturing responsibility. Our inspection revealed that the hood latch attaching plate on the radiator support is misaligned. The hood latch cable does operate and, therefore, we must respectfully decline any responsibility associated with this incident. It was also noted that this vehicle was not involved in a hood latch recall.

Based on this information, we can only suggest that you refer this matter to your insurance carrier. Should they feel a manufacturing responsibility exists, they have full subrogation rights under the terms of your policy.

Sincerely,

M. R. Porterfield  
Special Investigations  
(248) 944-7134

MRP/kat

March 4, 2003

[REDACTED]  
Tahoe City, CA 9 [REDACTED]

Reference No.: 10981063

V.I.N.: 3B7HF13Y41G [REDACTED]

Dear [REDACTED]

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Sincerely,

M. R. Porterfield  
Special Investigations  
(248) 944-7134

MRP/kat



**REQUIRED PHOTOGRAPHS:**

☐ ALL FOUR SIDE VIEWS

**IF CRASH DAMAGED:**

PERSPECTIVE FROM EVERY  
CORNER OF VEHICLE DOWN  
BOTH ORIGINAL LATERAL  
SIGHT LINES(8 TOTAL)

- ANY RECENT VEHICLE  
SERVICE

☐ YES ☐ NO

☒ UNKNOWN

IF YES, ENCLOSE COPIES OF  
REPAIR ORDERS

**INFORMATION:**

☒ POLICE/AGENCY REPORT #:

**NONE**

☐ ALL REPORTS/PHOTOS BY  
OTHERS

- ADDRESS OF INSPECTION

Address**ALEX WEST**

1

Address**5449 ROUTE 28**

2

City **CORNIELIAN BAY**

State **CA**

Zip **96145**

PHONE

- EVIDENCE OF TAMPERING OR PRIOR  
DISASSEMBLY

☐ YES ☒ NO

- IF YES, DESCRIBE AND PHOTOGRAPH

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**PART B - EXTERIOR/INTERIOR VEHICLE DAMAGE**

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**REQUIRED PHOTOGRAPHS:** \*HOOD DAMAGED AT BOTH REAR HINGES AND LEFT REAR CORNER.

☐ WINDSHIELD

☐ ALL AREAS OF DAMAGE  
MARKINGS ON INTERIOR  
AND EXTERIOR

☐ CLOSE UPS OF STAINS,  
SKIN, HAIR, CLOTH

☒ EXTERIOR AND INTERIOR  
DAMAGE INCLUDING  
UNDERCARRIAGE

**INFORMATION:**

☒ DESCRIBE ANY INJURIES  
TO DRIVER AND/OR OTHER  
OCCUPANTS

☒ SEE SEAT BELT/SEATS  
SECTION IF APPLICABLE

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Next



cairnumber :10981063

**PART - C AIRBAG(S) NOT APPLICABLE**

**PART - D SEATS/SHOULDER BELTS NOT APPLICABLE**

**PART - E TRANSMISSION NOT APPLICABLE**

Previous

Next

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**PART - F UNINTENDED ACCELERATION NOT APPLICABLE**

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**PART - G BRAKES NOT APPLICABLE**

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**PART - H STEERING/SUSPENSION/TIRES NOT APPLICABLE**

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**PART I - AXLE/DIFFERENTIAL**

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**REQUIRED  
PHOTOGRAPHS:**

☐ ENTIRE AXLE AND  
CLOSE UP OF LEAKS

**INFORMATION:**

- VEHICLE ON HOIST:

☐ REAR WHEEL DRIVE:

- RECORD AMOUNT OF LATERAL AXLE MOVEMENT OF EACH SIDE AND WILL WHEELS  
TURN:

☐ TRANS. AXLE - ROTATE WHEELS

- NOTE FUNCTION:

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☒ **PART J - ADDITIONAL COMMENTS (DO NOT DRAW ANY CONCLUSIONS)**

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02/26/2003 CALLED MR. WEST AND INTERVIEWED HIM FOR ADDITIONAL DETAILS ON THE INCIDENT. HE IS AN HOUR AWAY FROM THE NEAREST DODGE DEALERSHIP AND THEREFORE, I AGREED TO INSPECT THE VEHICLE AT HIS HOME. 02/28/2003- MET WITH OWNER, INSPECTED AND TOOK PHOTOS OF THE VEHICLE AND HOOD LATCH COMPONENTS. HOOD LATCH ATTACHING PLATE ON RADIATOR SUPPORT IS MISALIGNED. (SEE PARTS ILLUSTRATION AND PHOTOS) HOOD RELEASE CABLE DOES OPERATE. THE HOOD IS BENT AND WILL NOT LOWER ENOUGH TO TEST LATCH SYSTEM. USED SCREW DRIVER TO SET LATCH AND IT DID RELEASE WITH THE CABLE. WENT TO AUTO WEST DODGE IN THE ROSEVILLE AUTO MALL, CA.. INSPECTED AND TOOK PHOTOS OF A LIKE VEHICLE ON THE USED CAR LOT TO CONFIRM THE COMPONENT CONFIGURATIONS MATCHED AND WERE NOT DAMAGED. UNABLE TO DETECT A PROBLEM. CAUSE OF THE HOOD FLY UP WAS NOT DETERMINED. COMPLETED THE PVIR AND E-MAILED WITH THE PHOTOS TO DC. FAXED THE ATTACHMENTS TO DC.

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