



28635 Mound Road  
Warren, Michigan 48092-3499  
(586) 753-3326  
FAX (586) 753-3335

**Facsimile Cover Sheet**  
**DaimlerChrysler Vehicle Investigation**

**Owner:** [REDACTED]

**Project No.** DAIM-0001

**CAIR No.:** 10509752

**TO:** Jim Elgan

**FROM:** Tina Martin

**Date Sent:** 10-7-02

**DUE DATE:** 10-10-02

---

---

**\*PLEASE ACKNOWLEDGE PROMPTLY BY FAX OR EMAIL**

**\*Receipt of CAIR and Accepting case for investigation?** ☒ Yes ☐ No

**Date:** 10-7

---

**Coversheet for DaimlerChrysler (Service Associate Use Only)**  
**(Also fax or email to EAA for closure)**

**\*Closure Date:** 10-7

**DaimlerChrysler Fax No.:** 248- 512-8748

*6 Pages*

☐ Bennis (248) 944-7036

☒ Martell (248) 944-7038

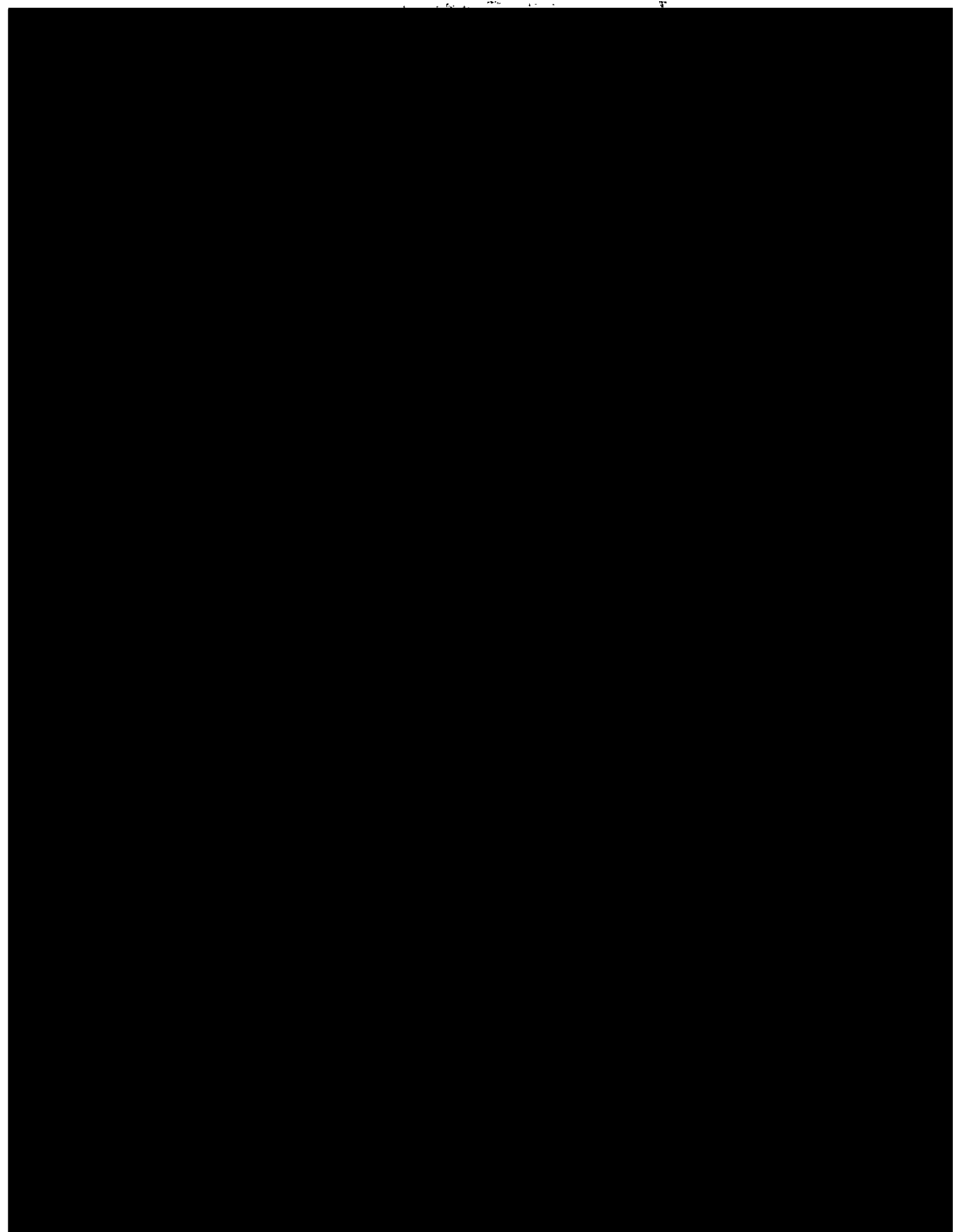
☐ Bott (248) 944-7056

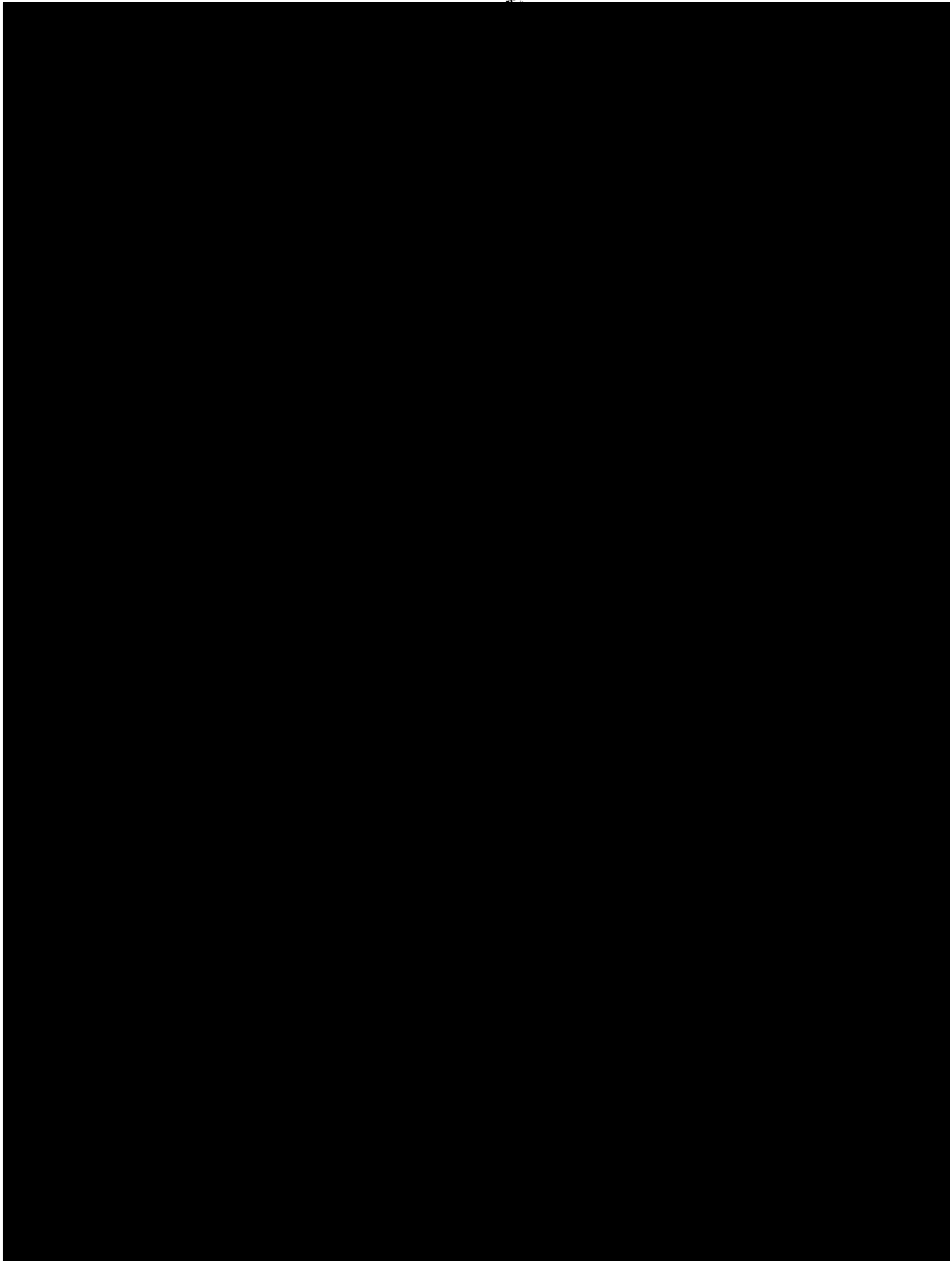
☐ Susalla (248) 944-7149

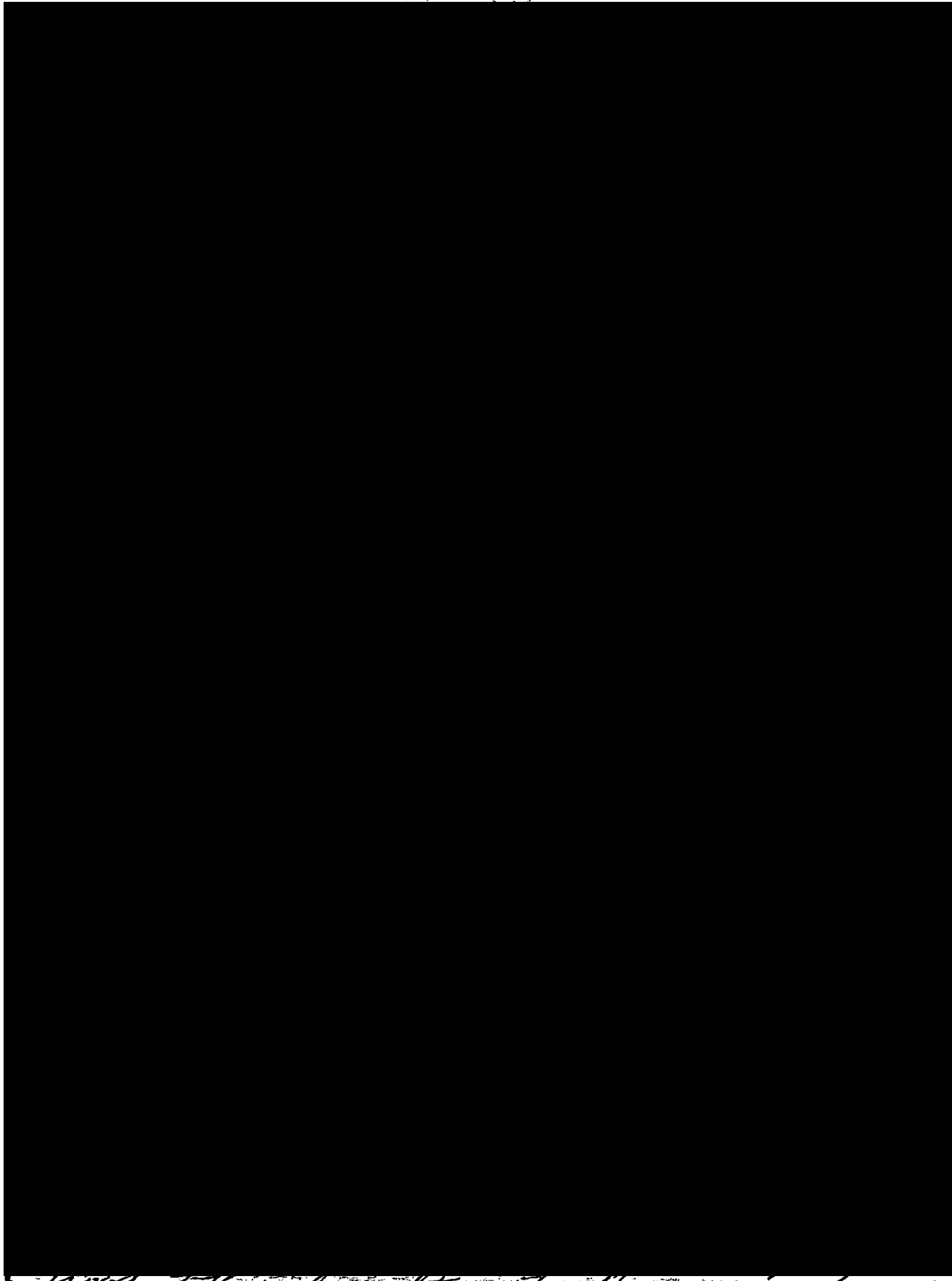
☐ Gilbert (248) 944-7037

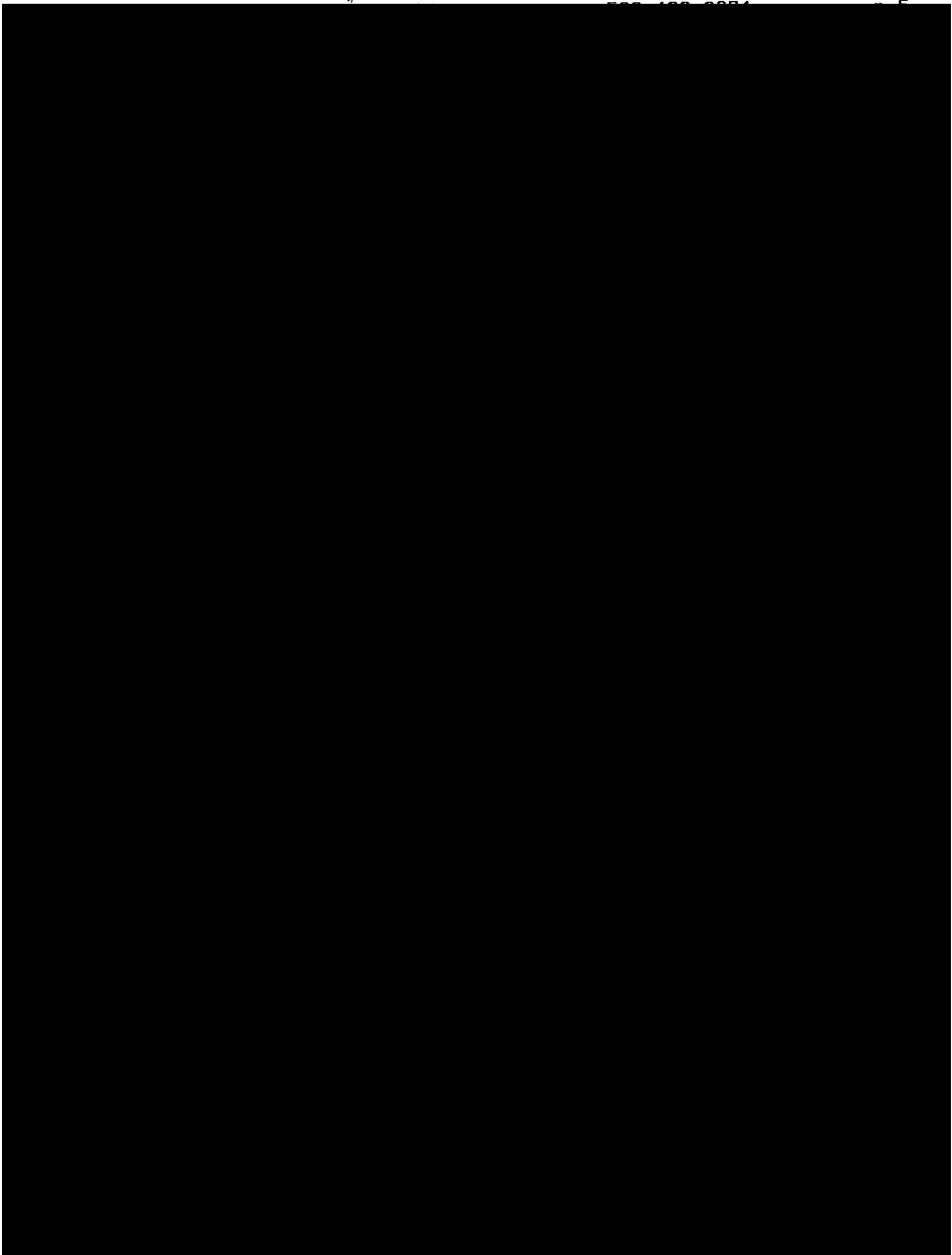
☐ Porterfield (248) 944-7134

**Comments:** \_\_\_\_\_









10509752

139588

CUSTOMER #:1123

SANTOS

SANTOS

YUMA, AZ

HOME

BUS:

WORKORDER

FISHER CHRIS, DODGE, JEE

349 E. 32ND STREET

YUMA AZ 85365

PAGE 1

SERVICE ADVISOR: 842 BOUZANQUET, JOSE

COLOR	YEAR	MAKE/MODEL	VIN	LICENSE	MILEAGE IN/OUT	TAG	
WHITE	01	DODGE RAM 1500	3B7HC13Z810		23755/	T864	
DEL DATE	PROD DATE	WARR EXP	PROMISED	PD NO	RATE	PAYMENT	INV DATE
13SEP2000			17:30 03OCT02			CASH	
B.O. OPENED		READY		OPTIONS: STK:1123 DLR:66692 ENG:5.9 Liter MPI LDC			

03OCT2002 08:06

Recall BOY

LINE OP CODE TECH TYPE DESCRIPTIONS/INSTRUCTIONS

# A 500 WRO40 C/S HOOD POPPED OPEN GOING DOWN THE ROAD

129

## EXCLUSION OF WARRANTIES

Any warranties on the parts and accessories sold hereby are made by the manufacturer. The undersigned purchaser understands and agrees that dealer makes no warranties of any kind, express or implied, and disclaims all warranties, including warranties of merchantability or fitness for a particular purpose, with regard to the parts and/or accessories purchased; and that in no event shall dealer be liable for incidental or consequential damages or commercial losses arising out of such purchase. The undersigned purchaser further agrees that the warranties excluded by dealer, include, but are not limited to any warranties that such parts and/or accessories are of merchantable quality or that they will enable any vehicle or any of its systems to perform with reasonable safety, efficiency, or comfort.

## AUTHORIZATION FOR REPAIRS

I hereby authorize the repair work herein set forth to be done along with the necessary material and agree that you are not responsible for loss or damage to vehicle or articles left in vehicle in case of fire, theft or any other cause beyond your control or for any delays caused by unavailability of parts or delays in parts shipments by the supplier or transporter. I hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs hereto. The dealership is not responsible for damages from freezing due to lack of antifreeze.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED &amp; GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

TECHNICIAN COPY

October 9, 2002

[REDACTED]  
[REDACTED]  
Yuma, AZ [REDACTED]

Reference No.: 10509752

V.I.N.: 3B7HC13Z81G [REDACTED]

Dear [REDACTED]

This will further acknowledge your recent contact with DaimlerChrysler Motors Corporation, regarding an accident in the above mentioned vehicle.

I have had the opportunity to review the inspection report generated by our Engineering Firm, and must advise you that we have been unable to determine a manufacturer's responsibility in this loss.

With this in mind, I can only suggest allowing your insurance carrier to continue the handling of this claim. Should they determine DaimlerChrysler Motors Corporation has a responsibility, they have full subrogation rights under the terms of your policy.

\*Sincerely,

M. H. Martell  
Special Investigations  
(248) 944-7038

MHM/lls