



28635 Mound Road
Warren, Michigan 48092-3489
(586) 753-3326
FAX (586) 753-3335

Facsimile Cover Sheet
DaimlerChrysler Vehicle Investigation Report (VIR)

Owner:	[REDACTED]
EAA No:	DF01- 50625
CAIR No:	10058157

Transmitting 2 pages.
If transmission not complete, please
call the above phone number.

To:	Paul Cowan
Phone No:	
Fax No:	313-278-5416

To

From:	Tina Martin	5/30
Date Faxed:	5-29	
Due Date:	6-3	

Please acknowledge promptly by FAX or phone.

Receipt of CAIR and Accepting case for investigation ☒ YES ☐ NO DATE 5/30

Fax Coversheet for DaimlerChrysler (Service Associate Use Only)
(also fax to EAA for closure)

Closure Date: 5/30/02 DaimlerChrysler Fax Number: 248-512-8748

Number of pages (including cover) 7

TO:

- | | |
|--|---|
| <input type="checkbox"/> Bennis (248) 944-7036 | <input type="checkbox"/> Martell (248) 944-7038 |
| <input checked="" type="checkbox"/> Bott (248) 944-7056 | <input type="checkbox"/> Susalla (248) 944-7149 |
| <input checked="" type="checkbox"/> Gilbert (248) 944-7037 | <input type="checkbox"/> Porterfield (248) 944-7134 |

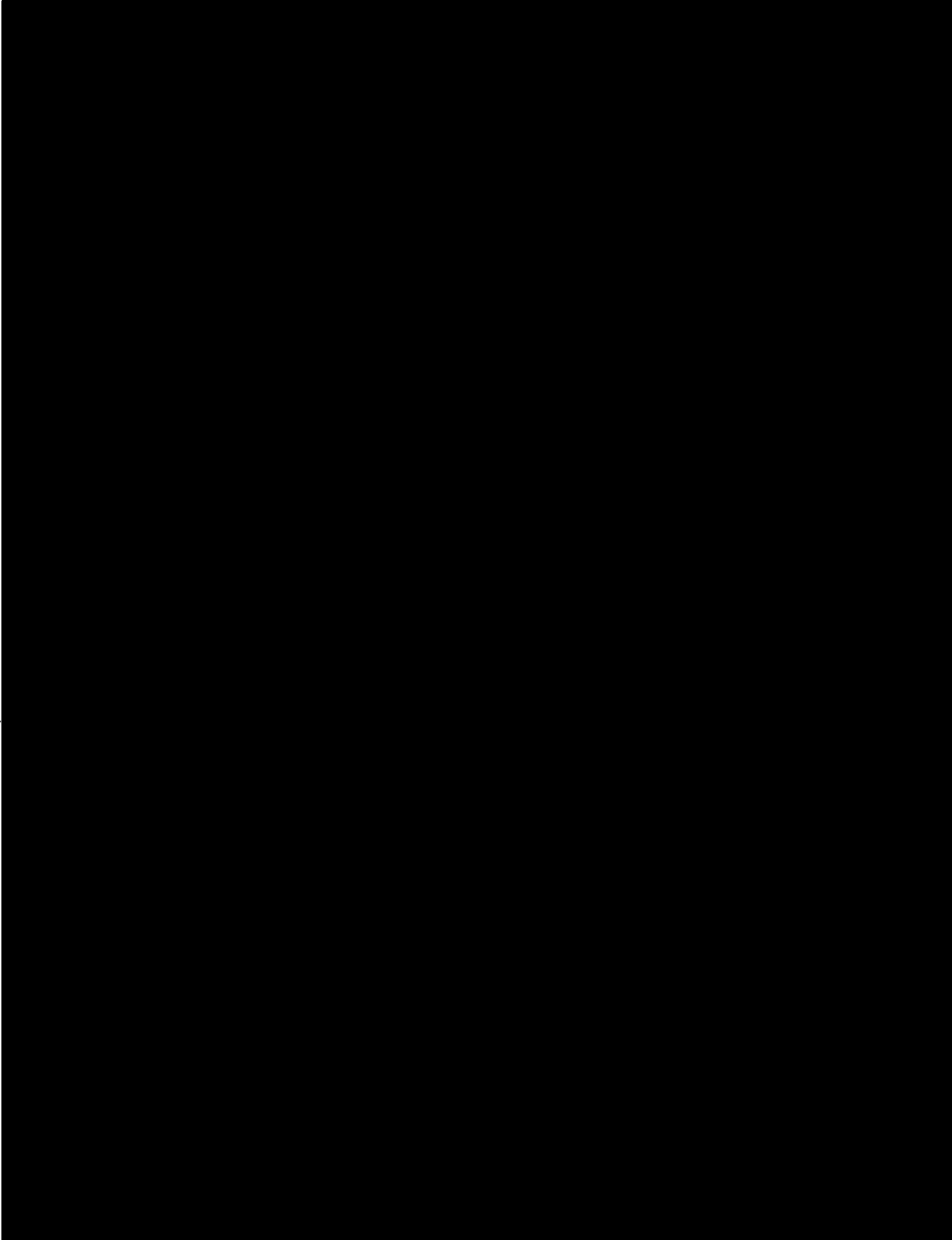
Comments: SEE PVIR ATTACHED

13 PHOTOS TO KJK 5/30/02

FROM : PAUL COWAN

FAX NO : 3132785416

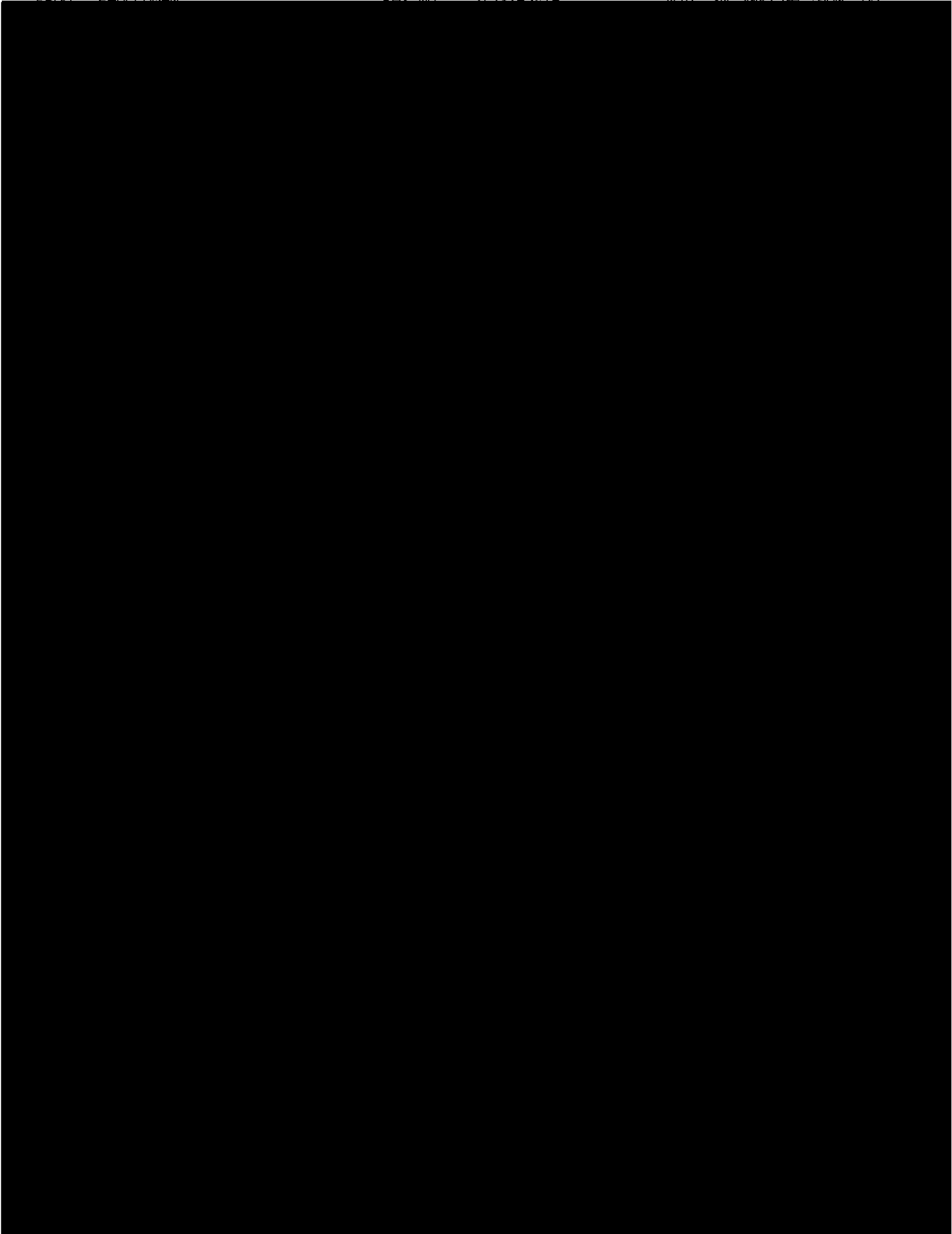
May 30 2002 08:17AM P2

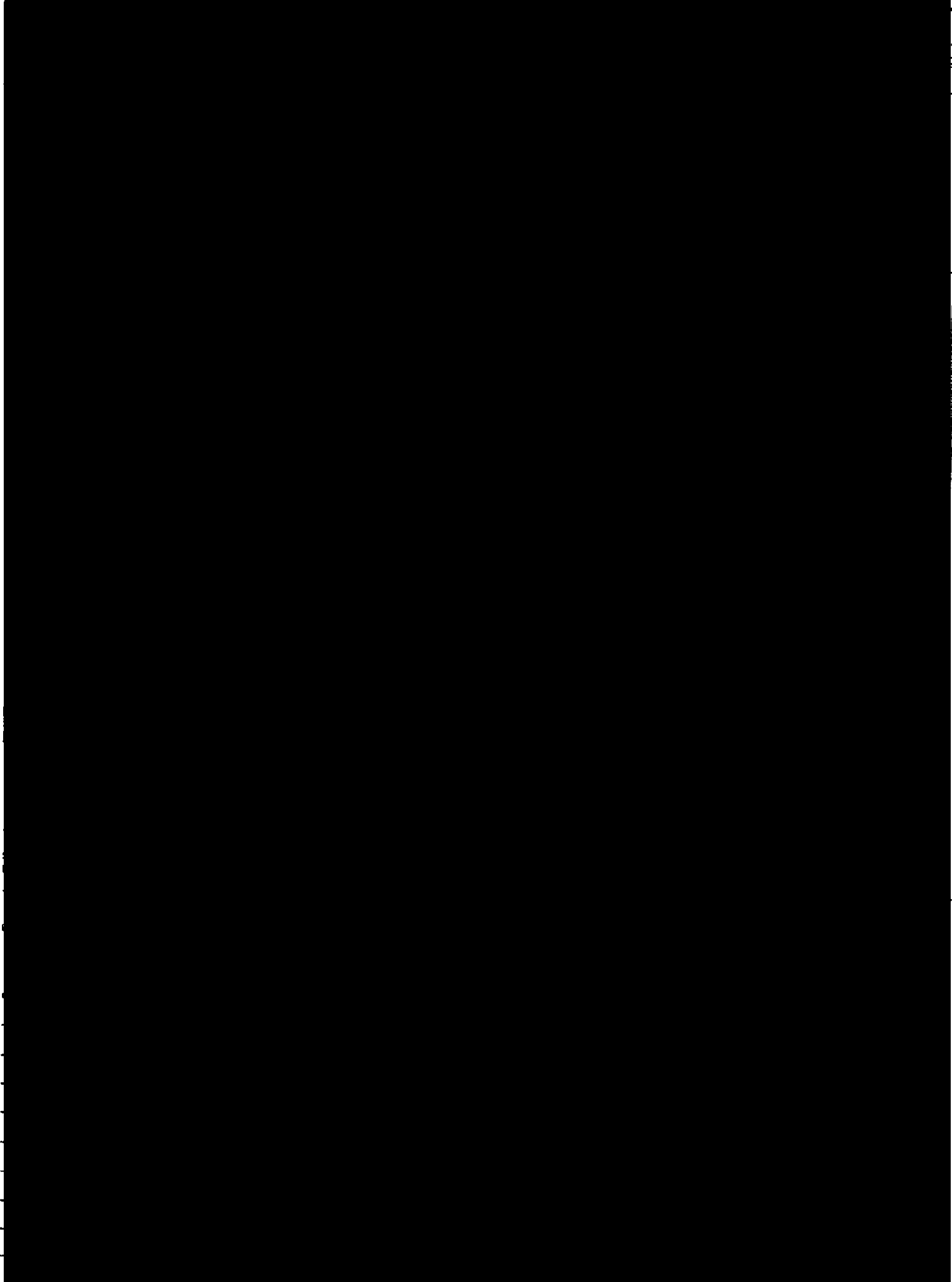


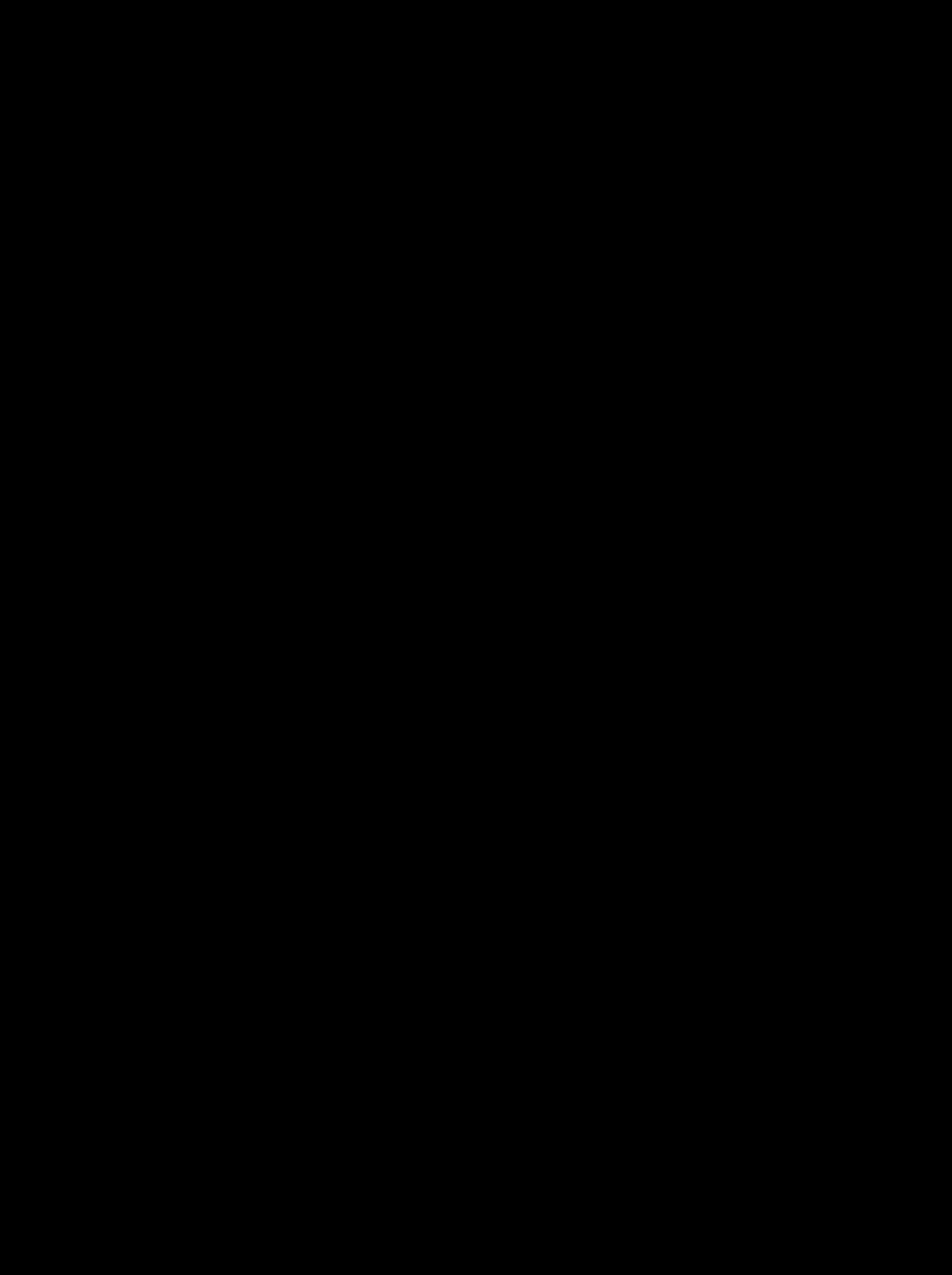
FROM : BOUL COLON

FOX NO : 3132295416

May 30 2002 09:10AM 00







10050157

CENTURY DODGE, INC.

CUSTOMER # 32957857

1 2 7 4 1 9

13500 TELEGRAPH RD.

WORKORDER

TAYLOR, MI 48180

REPRINT

PHONE (734) 946-9430 FAX (734) 946-8419

PAGE 1

Facility Licence No. 117797

TAYLOR MI

HOME: BUS:

SERVICE ADVISOR: 9244 MOSTEIKO, ROBERT

SERVICE ADVISOR: 9244 MOSTEIRO, ROBERT									
COLOR	YEAR	MAKE/MODEL			VIN		LICENSE	MILEAGE IN/ OUT	TAG
GRAPHITE	01	DODGE RAM PICKUP			1B7HF13Z41J			16942/	T405B
DEL DATE	PROD. DATE	WARR. EXP.	PROMISED		PO. NO.	RATE	PAYMENT	INV. DATE	
31JUL2001			17:00 29MAY02			0.00	CASH		

R.O. OPENED READY OPTIONS: STK:A114241 ENG:5.9 Liter MPI_LDC

TRN:AUTO

28MAY2002 17:01

LINE OF CODE FLAT TECH TYPE DESCRIPTIONS/INSTRUCTIONS

A RPE CB HOOD FLEW UP

I hereby authorize the repair work herein set forth to be done along with the necessary material and hereby grant you and/or your employees permission to operate the vehicle herein described on streets, highways or elsewhere for the purpose of testing and/or inspection. An express mechanic's lien is hereby acknowledged on above vehicle to secure the amount of repairs thereto. Dealer not responsible for unavailability of parts or delays in parts shipments beyond the dealers control. You are entitled to a copy of this order at the same time of your signature. Flat Rate Hour is predicated on a time study guide and may not reflect the actual hours worked.

X

NOT RESPONSIBLE FOR LOSS OR DAMAGE TO VEHICLE OR ARTICLES LEFT IN VEHICLE IN CASE OF FIRE, THEFT OR ANY OTHER CAUSE BEYOND OUR CONTROL.

SHOP SUPPLIES / HAZARDOUS WASTE: A 10% charge of labor with a max. of \$10.00 is included for supplies used on your vehicle. Applicable items are nuts, bolts, washers, rags, tape, shellac, solvents, cleaners, wire, etc. Hazardous waste items are: gas oil, grease, coolants, refrigerants, solvents, cleaners, batteries, etc.

PRELIMINARY ESTIMATE \$

AUTHORIZED BY X

REVISED ESTIMATE (1)	DATE	TIME	BY
REVISED ESTIMATE (2)			
REVISED ESTIMATE (3)			

I HEREBY ACKNOWLEDGE THAT I WAS NOTIFIED & GAVE ORAL APPROVAL OF THE ABOVE REVISED ESTIMATES:

X

CUSTOMER SIGNATURE

BODY SHOP FILE COPY

MAY 30 2002 20:25

3132785416

PAGE 11

05/29/02 WED 12:25 FAX 15867533335

EA ASSOCIATES

002

Page 1 of 1

50625

105/29/02

CAIR Data File

CAIR: 10058157 42 1/ 1 Page: 1

Company:

Temp Address:

Cust: MR

HARLEN

JOHNSON

AD1: 8875 KATHERINE ST

Ph: 313 295 7857

H

AD2:

Ph:

Cty/St/ZIP: TAYLOR

MI 48180-2803 Cntry: USA Lang: E

Co-own:

Company:

Rep:

AD1:

AD2:

Cty/St/ZIP:

Ph:

Ph:

Cntry: Lang:

Status and Notes

Opened by: GPJ1 Open Dt: 052902 Typ: L

Stat: O Closed by: Closed Dt:

Alrt: A Curresp: RAB32 92

Lst Upd: 052902 0954A RAB32 82

Cntr Typ: T Orig: C Mail Ctgry:

Dt on Ltr:

Exec:

Resp Ltr:

Resp Ltr Dt:

Check Information

Ck Amt: \$.00 S:

Payee:

Addr1:

Addr2:

City:

St/ZIP:

Vehicle Information

VIN: 1B7HF13241J YR/Model: 01 DODGE RAM 1500 P/U QUAD CAB

Sls Zn/Sls/Svc/Dlr: 42 D D 43102 BRUCE CAMPBELL DODGE I In Strv Date: 07/31/01

Svc Zn/Sls/Svc/Dlr: 42 D D 42189 CENTURY DODGE INC Curr Mi/Km: M 16842

WCC: 336 - /36

3/36

0

7

CSC: A450H - 4YR/50,000 ADDED CARE \$50

General Narrative

REASONS FOR CONTACT:

- 1) Body / Trim / Paint Finish - Inquiry

*--> NARRATIVE ADDED BY G. P. JANKOWSKI ON 05/29/02 AT 09:10AM
 5/29/02 dm rec'd call from SM of Century Dodge, who advised customer brought
 vehicle to dealer and advised hood flew up while driving. Vehicle shows
 no latch recall. SM states 2nd latch is bent, and appears to be frozen. Ve
 hicle is currently at Century Dodge in Taylor. Dealer contact is David Mil
 ler in service. gpi

*--> NARRATIVE ADDED BY R. A. BOTT ON 05/29/02 AT 09:54AM
 CENTURY DODGE INC DT
 13500 TELEGRAPH ROAD TAYLOR MI 48180 734-946-9430

PLEASE CONTACT AND ARRANGE INSPECTION TO DETERMINE
 CAUSE OF THIS INCIDENT. PLEASE PROVIDE FULL PVIR REPORT, PHOTOS, ANY
 APPLICABLE DRB CODES, POLICE DSPT REPORT (if available), AND
 ANY OTHER PERTINENT INFORMATION. THANKS.

CAIR NUMBER 10058157 REQUEST EAA INSPECTION 05-29-2002 10:01

May 31, 2002

[REDACTED]
Taylor, MI [REDACTED]

Reference No.: 10058157

V.I.N.: 1B7HF13Z41J [REDACTED]

Dear [REDACTED]

This will acknowledge your concern regarding your 2001 Dodge Ram 1500 pickup.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, DaimlerChrysler Motors Corporation provided for an independent inspector to examine your vehicle. DaimlerChrysler Motors Corporation feels that the expense of this inspection is in the best interest of you, our customer, and the Corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas.

It is the conclusion of this investigation that there was no manufacturing responsibility associated with this incident. Therefore, we must respectfully decline participation with any costs associated with this matter.

When an insurance company has paid a claim, the rights of recovery rest with them. Should they feel that there is a manufacturing responsibility with regard to their loss, they may subrogate which would include your deductible.

Thank you for this opportunity to address your inquiry.

Sincerely,

R. A. Bott
Special Investigations
(248) 944-7056

RAB/kat