



28635 Mound Road
Warren, Michigan 48082-3499
(586) 753-3328
FAX (586) 753-3338

Facsimile Cover Sheet
DaimlerChrysler Vehicle Investigation Report (VIR)

| | |
|----------|-------------|
| Owner | [REDACTED] |
| EAA No: | DF01- 50001 |
| CAIR No: | 9959198 |

| | | |
|---|---|--------|
| Transmitting | 2 | pages. |
| If transmission not complete, please call the above phone number. | | |

| | |
|-----------|--------------|
| To: | Dee Baum |
| Phone No: | |
| Fax No: | 845-339-5106 |

| | |
|-------------|-------------|
| From: | Tina Martin |
| Date Faxed: | 4-29 |
| Due Date: | 5-2 |

Please acknowledge promptly by FAX or phone.

Receipt of CAIR and Accepting case for investigation ☒ YES ☐ NO DATE 4/29/02

Fax Coversheet for DaimlerChrysler (Service Associate Use Only)
(also fax to EAA for closure)

Closure Date: 4/30/02 DaimlerChrysler Fax Number: 248-512-8748

Number of pages (including cover)

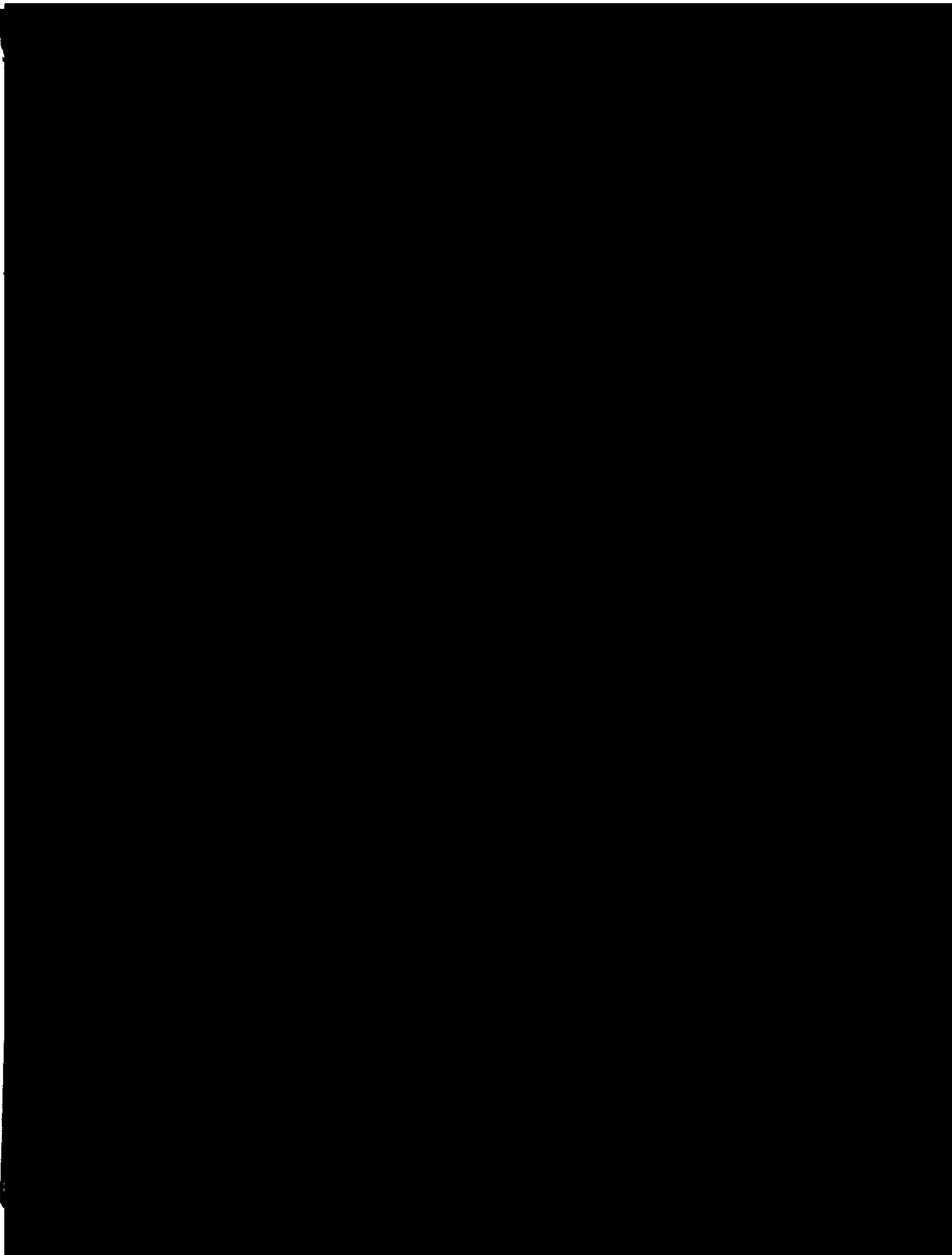
TO:

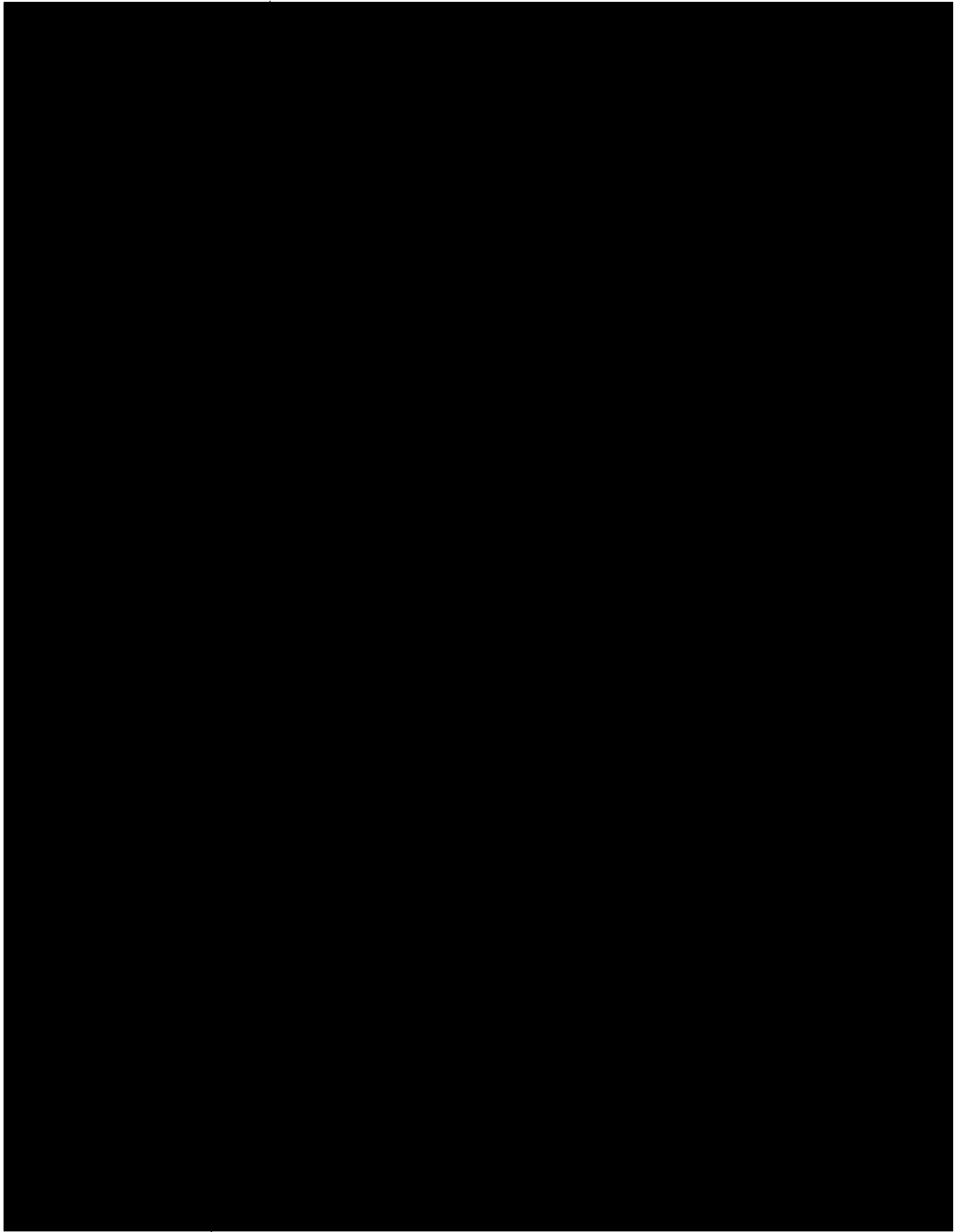
- | | |
|---|--|
| <input type="checkbox"/> Bennis (248) 944-7036 | <input type="checkbox"/> Martell (248) 944-7038 |
| <input type="checkbox"/> Bott (248) 944-7058 | <input checked="" type="checkbox"/> Susalla (248) 944-7149 |
| <input type="checkbox"/> Gilbert (248) 944-7037 | <input type="checkbox"/> Porterfield (248) 944-7134 |

Comments: INSPECTED 4/30/02
REPORT FAXED TO DCX 4/30/02

Dee Baum

PAGE 1
OF
8





Additional information
for
Cair#
9959198
Mr. Scott Walton

Inspection of primary hood latch revealed no defect. Release cable works to standards and lock assy. locks firm.

Secondary latch shows signs of corrosion and salt deposits. Latch binds and sticks in open position.

Please take note that this is a snowplow vehicle.

Inspection of engine compartment revealed large deposits of salt on top of left exhaust manifold. Spark plug ports filled with salt. Engine wire harnesses filled with salt. Exhaust manifold and bolts severely corroded.

Brake lines to ABS and master cyl. severely corroded.

Large rodent nest under right side of intake manifold.

Oil level over 2qts low.

Coolant reservoir is empty.

Trans. fluid is cloudy and smells burned.

Other than the above mentioned items, general condition of the interior and exterior of this vehicle are good.

No service records available.

My comment about the body estimate. Damage to hood is minor and can be repaired. Slight nicks to left and right rear corners of hood. Hinges are bent and need replacement. Secondary latch should be replaced due to corrosion. No other damage to vehicle.

Best regards;
Dee Baum
EAA-IC
845-339-5106

Dee Baum
4/30/02

99 59198

MALTBIIE'S CHEVROLET, INC.
BOX 311 GLENS FALLS ROAD
LAKE GEORGE, NY 12845
PHONE: (518) 668-5736 FAX: (518) 668-9567
NY REG.# R3570023

CD LOG NO 716-1 DATE 04/26/02

SHOP: MALTBIIE CHEVROLET
ADDRESS: ROUTE 9
CITY STATE: LAKE GEORGE, NY
ZIP: 12845-

INSP DATE: 04/26/02
CONTACT: DRU URE
PHONE 1: (518) 668-5736
FAX: (518) 668-9567

OWNER: [REDACTED]
ADDRESS: [REDACTED]
CITY STATE: LAKE GEORGE, NY
ZIP: 12845-

HOME PHONE: [REDACTED]

POINT OF IMPACT: 3

LIC#: [REDACTED] STATE: NY
BODY COLOR: RED
CONDITION: EXCL

VIN: 3B7KF26Z9YM [REDACTED]
MILEAGE: 37,551
ACCTNG CTL#:

*=USER-ENTERED VALUE
EC=REPLACE ECONOMY
TE=PARTL REPL PRICE
I=REPAIR
TT=TWO-TONE
N=ADDITIONAL LABOR
AA=APPEAR ALLOWANCE

E=REPLACE OEM
EU=REPLACE SALVAGE
ET=PARTL REPL LABOR
L=REFINISH
CG=CHIPGUARD
RI=R&I ASSEMBLY
RP=RELATED PRIOR

NG=REPLACE NAGS
EP=REPLACE PXN
IT=PARTIAL REPAIR
BR=BLEND REFINISH
SB=SUBLET
P=CHECK
UP=UNRELATED PRIOR

2000 DODGE RAM 250 SLT 2DOOR STANDARD CAB 8CYL GASOLINE 5.9
CODE: N8183B/B OPTNS K/24FZBACDH

OPTIONS:

TWO-STAGE - EXTERIOR SURFACES
4-WHEEL DRIVE
POWER DOOR LOCKS
TILT STEERING WHEEL
CRUISE CONTROL

TWO-STAGE - INTERIOR SURFACES
HEATED REMOTE CONTROL MIRRORS
POWER WINDOWS
AIR CONDITIONING

| OP | GDE | MC | DESCRIPTION | MFG. PART NO. | PRICE | AJ% | B% | HOURS | R |
|----|------|----|--------------------|---------------|--------|-----|----|--------|---|
| E | 0083 | | PANEL, HOOD | 55075923AD | 625.00 | | | 1.5 | 1 |
| L | 0083 | 09 | PANEL, HOOD | REFINISH | | | | 6.2 | 4 |
| RI | 0343 | | DEFLECTOR, HOOD | R&I ASSEMBLY | | | | 0.3 | 1 |
| E | 0095 | | HANDLE, HOOD FRONT | 55275195 | 9.35 | | | | 1 |
| E | 0088 | | LATCH, HOOD PANEL | 55275379 | 31.35 | | | 0.2 | 1 |
| E | 0087 | | CATCH, HOOD SAFETY | 55076367AB | 6.90 | | | | 1 |
| E | 0084 | 01 | HINGE, HOOD PANEL | LT 55076271AC | 76.50 | | | 0.2 | 1 |
| L | 0084 | | HINGE, HOOD PANEL | LT REFINISH | | | | 0.4 | 4 |
| E | 0085 | 01 | HINGE, HOOD PANEL | RT 55076270AC | 76.50 | | | 0.2 | 1 |
| L | 0085 | | HINGE, HOOD PANEL | RT REFINISH | | | | 0.4 | 4 |
| L | M16 | | COLOR BLEND | REFINISH | | | | 1.5*4* | |

PAGE 1

2000 DODGE RAM 250 SLT 2DOOR STANDARD CAB
CD LOG NO 716-1

9957198

| | | | | |
|--------|--------------------|-------------------|-------|--------|
| I M17 | COVER CAR EXTERIOR | SUBLET REPAIR | 5.00* | 0.3*1* |
| EC M60 | HAZARD. WSTE. REM. | ECONOMY PART | 3.00* | *1* |
| N M66 | COLOR, SAND & BUFF | ADDNL LABOR OPERA | | 1.0*1* |

14 ITEMS

MC MESSAGE(S)

01 CALL DEALER FOR EXACT PART NUMBER / PRICE

09 INCLUDES 0.6 HOURS MAJOR PANEL TWO-STAGE ALLOWANCE

FINAL CALCULATIONS & ENTRIES

| | | | | | |
|---------------------------|-------|-------------|------------|--------|--------|
| GROSS PARTS | | | | | 825.60 |
| OTHER PARTS | | | | | 3.00 |
| PAINT MATERIAL | | | | | 153.00 |
| PARTS TOTAL | | | | | 981.60 |
| TAX ON PARTS & MATERIAL @ | | | | 7.000% | 68.71 |
| LABOR | RATE | REPLACE HRS | REPAIR HRS | | |
| 1-SHEET METAL | 40.00 | 2.4 | 1.3 | | 148.00 |
| 2-MECH/ELEC | 50.26 | | | | |
| 3-FRAME | 40.00 | | | | |
| 4-REFINISH | 40.00 | 8.5 | | | 340.00 |
| 5-PAINT MATERIAL | 18.00 | | | | |
| LABOR TOTAL | | | | | 488.00 |
| TAX ON LABOR | | @ | | 7.000% | 34.16 |
| SUBLET REPAIRS | | | | | 5.00 |
| TAX ON SUBLET | | @ | | 7.000% | 0.35 |
| TOWING | | | | | |
| STORAGE | | | | | |

GROSS TOTAL 1,577.82

NET TOTAL 1,577.82

ADP SHOPLINK U6489 ES CD LOG 716-1 DATE 04/26/02 12:32:26AM R6.2 CD 04/02
PXN:N/00/00/00/00 CUM:/// HOST LOG
COPYRIGHT 2000, AUTOMATIC DATA PROCESSING, INC.

1.8 HRS WERE ADDED TO THIS EST. BASED ON ADP TWO-STAGE REFINISH FORMULA.

May 30, 2002

[REDACTED]
Lake George, NY [REDACTED]

Reference No.: 9959198

V.I.N.: 3B7KF26Z9YM [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the incident that occurred to your 2000 Dodge Ram truck.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, DaimlerChrysler Motors Corporation provided for an independent inspector to examine your vehicle. DaimlerChrysler Motors Corporation feels that the expense of this inspection is in the best interest of you, our customer, and the Corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. It is the conclusion of this investigation that there was no manufacturing responsibility associated with this incident. Therefore, we must respectfully decline participation with any costs associated with this incident.

When an insurance company has paid a claim, the rights of recovery rest with them. Should they feel that there is a manufacturing responsibility with regard to their loss, they may subrogate which would include your deductible.

Thank you for this opportunity to address your inquiry.

Sincerely,

D. M. Bennis
Special Investigations
(248) 944-7036

DMB/kat