

DAIMLERCHRYSLER

March 18, 2002

DaimlerChrysler
Motors Corporation

[REDACTED]
Barnardsville, NC [REDACTED]

Reference No.: 9771927
V.I.N.: 3B7HF13Y91G [REDACTED]

Dear [REDACTED]

This will acknowledge your concern about the incident that occurred involving your 2001 Dodge Ram 1500 Pickup Quad Cab.

Naturally, we were sorry to learn of this incident and the costly damage that occurred to your vehicle. At your request, DaimlerChrysler Motors Corporation provided for an independent inspector to examine your vehicle. DaimlerChrysler Motors Corporation feels that the expense of this inspection is in the best interest of you, our customer, and the Corporation, in our efforts to properly evaluate serious concerns such as yours.

The inspection involved a thorough examination of your vehicle and the photographing of all critical areas. It is the conclusion of this investigation that there was no manufacturing responsibility associated with this incident. Therefore, we must respectfully decline participation with any costs associated with this incident.

When an insurance company has paid a claim, the rights of recovery rest with them. Should they feel that there is a manufacturing responsibility with regard to their loss, they may subrogate which would include your deductible.

Thank you for this opportunity to address your inquiry.

Sincerely,

R. A. Bott
Special Investigations
(248) 944-7056

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ENGINEERING ANALYSIS ASSOCIATES, INC.
28035 Mound Road
Warren, Michigan 48092-3499
(586) 753-3328
FAX (586) 753-3335

Facsimile Cover Sheet
DaimlerChrysler Vehicle Investigation Report (VIR)

Owner:	[REDACTED]
EAA No:	DF01- 49126
CAIR No:	9991927

Transmitting 2 pages.
If transmission not complete, please
call the above phone number.

To:	Herb Wilkie
Phone No:	
Fax No:	270-623-2666

From:	Tina Martin
Date Faxed:	3-11
Due Date:	3-14

Please acknowledge promptly by FAX or phone.

Receipt of CAIR and Accepting case for investigation ☒ YES ☐ NO DATE 03-11-02

Fax Coversheet for DaimlerChrysler (Service Associate Use Only)
(also fax to EAA for closure)

Closure Date: 03-13-02 DaimlerChrysler Fax Number: 248-512-8748

Number of pages (including cover) (5)

TO:

- | | |
|---|---|
| <input type="checkbox"/> Bennis (248) 944-7036 | <input type="checkbox"/> Martell (248) 944-7038 |
| <input checked="" type="checkbox"/> Bott (248) 944-7056 | <input type="checkbox"/> Susalla (248) 944-7149 |
| <input type="checkbox"/> Gilbert (248) 944-7037 | <input type="checkbox"/> Porterfield (248) 944-7134 |

Comments: FILM SENT TO KSK - NO POLICE REPORT
WRITTEN. HOOD HAS FLOWN UP. SECONDARY LATCH
LEVER LINK ROD POSSIBLY INVOLVED - COULD NOT DUPLICATE.







