

9724497

Gregory L. Peck  
709 Pickering Dr.  
Jonesboro Ar. 72404

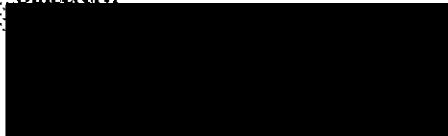
January 27, 2002

Daimler Chrysler Corp.  
Auburn Hills, MI 48326-2766

Dear Sir or Madam:

On Jan. 4 2002 I opened the hood on my 2001 Dodge pickup with 9500 miles on it to check the oil. The hood would not shut back. So I thought I would try to drive it to Fletcher Dodge, which is only 3 or 4 miles from my house. The wind caught it about half way there and tore it up. When I finally got there and pulled into there drive I was met by a mechanic that looked at it and said the reason it would not shut was because it had a bent secondary hood latch. I had it fixed at a body shop but was out a 500.00-dollar deductible. A brand new hood, hinges and a secondary hood latch had to be put on and painted. I called Fletcher Dodge and talked to the service manager about getting some type of compensation for the 500.00-dollars I was out and he said if it wasn't on recall he could do nothing about it. I asked for a number to call Chrysler and he gave it to me. When I called to ask them if there was anything they could do they also said no. I used to be a diehard Chevy Man but switched when I bought my first Dodge in 1999. I liked it so much that I bought another in 2001. Because of no one wanting to give me compensation for something that was defective my next new truck will be a Chevy. By the way I talked again to a mechanic at Fletcher a few days later and he said mine was the third one to come in with a bent secondary hood latch that week.

Sincerely,





**NATIONWIDE INSURANCE**  
**JONESBORO FIELD SERVICE OFFICE**  
Nationwide is on Your Side  
1218 Stone St., Ste 140  
Jonesboro, AR 72401  
(870)972-9741 Fax: (870)972-5018

**ESTIMATE OF RECORD**

Written by: JEFF EDGAR #N/A 01/14/2002 02:56 PM

Adjuster: Jeff Edgar #

Insured: [REDACTED] Claim #6303 51422201040201G/P1  
Owner: [REDACTED] Policy # [REDACTED]  
Address: [REDACTED] Date of Loss: 01/04/2002  
Jonesboro, AR [REDACTED] Type of Loss: Fire, Theft and Compr  
Other: [REDACTED] Point of Impact: 16. Non-Collision  
Day: [REDACTED]

Inspect TODD'S COLLISION REPAIR  
Location:

REPAIR SHOP

Repair TODD'S COLLISION REPAIR  
Facility:

Days to Repair  
License #

2001 DODG BR1500 4X2 QUAD CAB 8-5.2L-FI 4D SHORT SILVER Inc:GRAY  
VIN: 3B7HC13Y31G [REDACTED] Lic: [REDACTED] AR Prod Date: Odometer:  
Intermittent Wipers Dual Mirrors Clear Coat Paint  
Power Steering Power Brakes AM Radio  
FM Radio Stereo Cassette  
Search/Seek Anti-Lock Brakes (2) Driver Airbag  
Passenger Airbag Split-Bench Seats Rear Step Bumper  
Automatic Transmission Overdrive Styled Steel Wheels

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
1		HOOD & GRILLE					
2		Repl Hood from 12-6-93	1	625.00		1.5	3.2
3		Add for Clear Coat					1.3



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ESTIMATE OF RECORD

2001 DODG BR1300 4X2 QUAD CAB 8-5.2L-ET 4D SHORT SILVER Int:GRAY

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAYNT
4		Add for Underside (complete)					1.6
5		Add for Clear Coat					0.3
6		Repl RT Hinge from 10-20-97	1	76.50		0.3	0.3
7		Repl LT Hinge from 10-20-97	1	76.50		0.3	0.3
8		Repl Lock	1	31.35		0.5	
9		FRONT DOOR					
10*	Rpr	LT Outer panel 2 door				0.5	1.4
11		Overlap Major Non-Adj. Panel					-0.2
12		Add for Clear Coat					0.2
13*	Subl	HAZARDOUS WASTE REMOVAL	1	3.00	T		
Subtotals ==>				812.35		3.1	8.4

Parts		809.35
Body Labor	3.1 hrs @ \$ 35.00/hr	108.50
Paint Labor	0.4 hrs @ \$ 35.00/hr	294.00
Paint Supplies	8.4 hrs @ \$ 20.00/hr	168.00
Sublet/Misc.		3.00

SUBTOTAL		\$ 1382.85
Sales Tax	\$ 1382.85 @ 7.3750%	101.99

TOTAL COST OF REPAIRS		\$ 1484.84
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ADJUSTMENTS:

Deductible		500.00
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TOTAL ADJUSTMENTS		\$ 500.00
NET COST OF REPAIRS		\$ 984.84



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6303 51422201040201G/P1

**ESTIMATE OF RECORD**

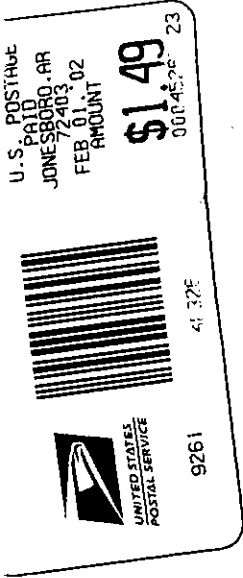
2001 DODG BR1500 4X2 QUAD CAB 8-5.2L-FI 4D SHORT SILVER INT:GRAY

This is an estimate only and is not an authorization to repair. Additional payment will be made only with the approval prior to repair.

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TA94 Database Date 8/2001 and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. Asterisk (\*) or Double Asterisk (\*\*) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Non-Original Equipment Manufacturer aftermarket parts are described as AM or Qual Repl Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided from National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries.

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Jonesboro Ar

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Auburn Hills, MI 48324-2766

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