

WE HAVE MOVED:

Please use the following fax number for ALL EAA transactions: **586-753-3335**. Our new address is: 28635 Mound Road, Warren, MI 48092-3499. Tina Martin's new direct-dial phone number is: **586-753-3326**. Thanks!



28635 Mound Road
Warren, Michigan 48092-3499
(586) 753-3326
FAX (586) 753-3335

Facsimile Cover Sheet
DaimlerChrysler Vehicle Investigation Report (VIR)

Owner:	[REDACTED]
EAA No:	DF01- 48262
CAIR No:	9564835

Transmitting 2 pages.
If transmission not complete, please
call the above phone number.

To:	Jim Elgan
Phone No:	
Fax No:	928-402-9374

From:	Tina Martin
Date Faxed:	1-23
Due Date:	1-28

Please acknowledge promptly by FAX or phone.

Receipt of CAIR and Accepting case for investigation ☒ YES ☐ NO DATE 1-23

Fax Coversheet for DaimlerChrysler (Service Associate Use Only)
(also fax to EAA for closure)

Closure Date:

1-25

DaimlerChrysler Fax Number: 248-512-8748

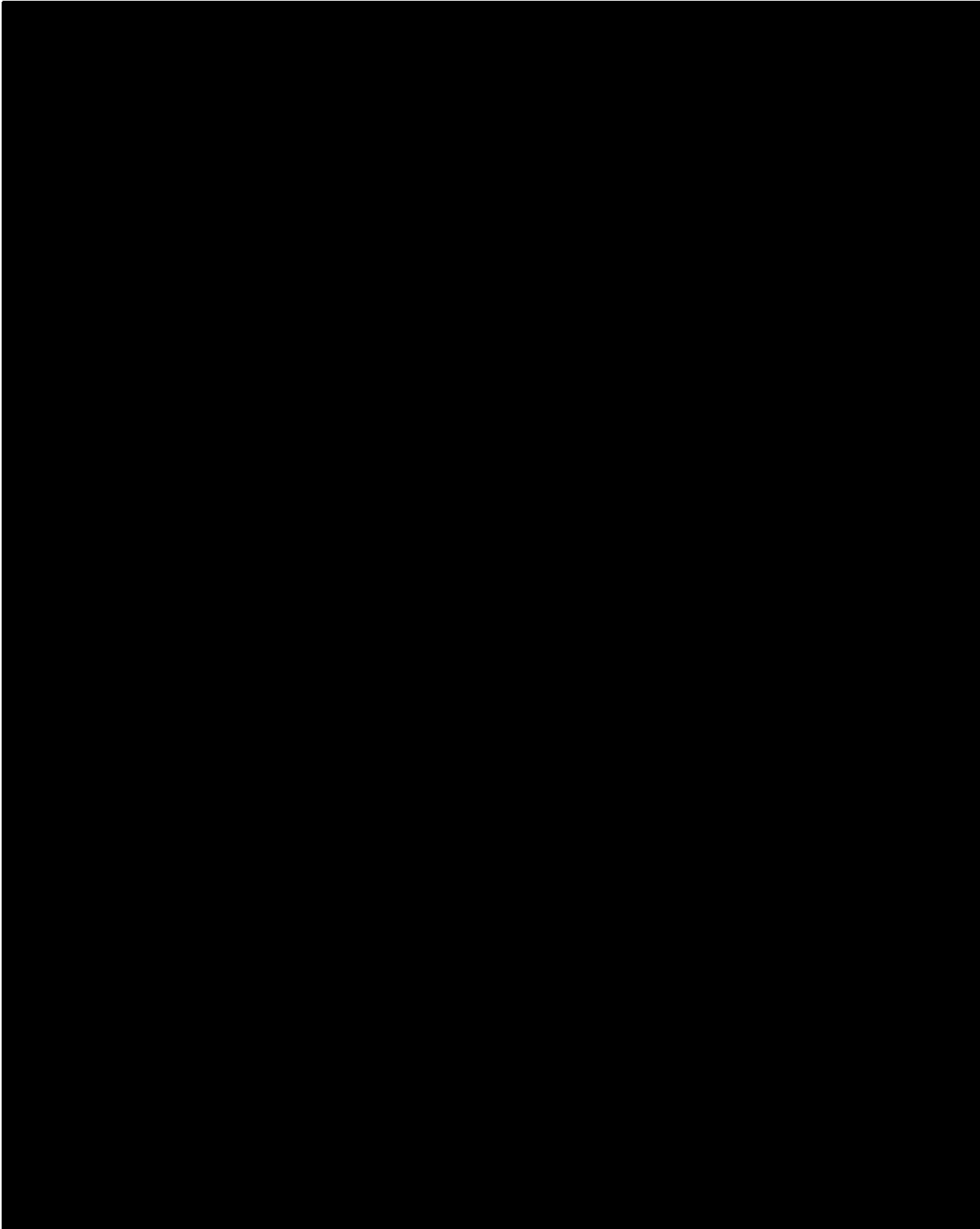
Number of pages (including cover) 7

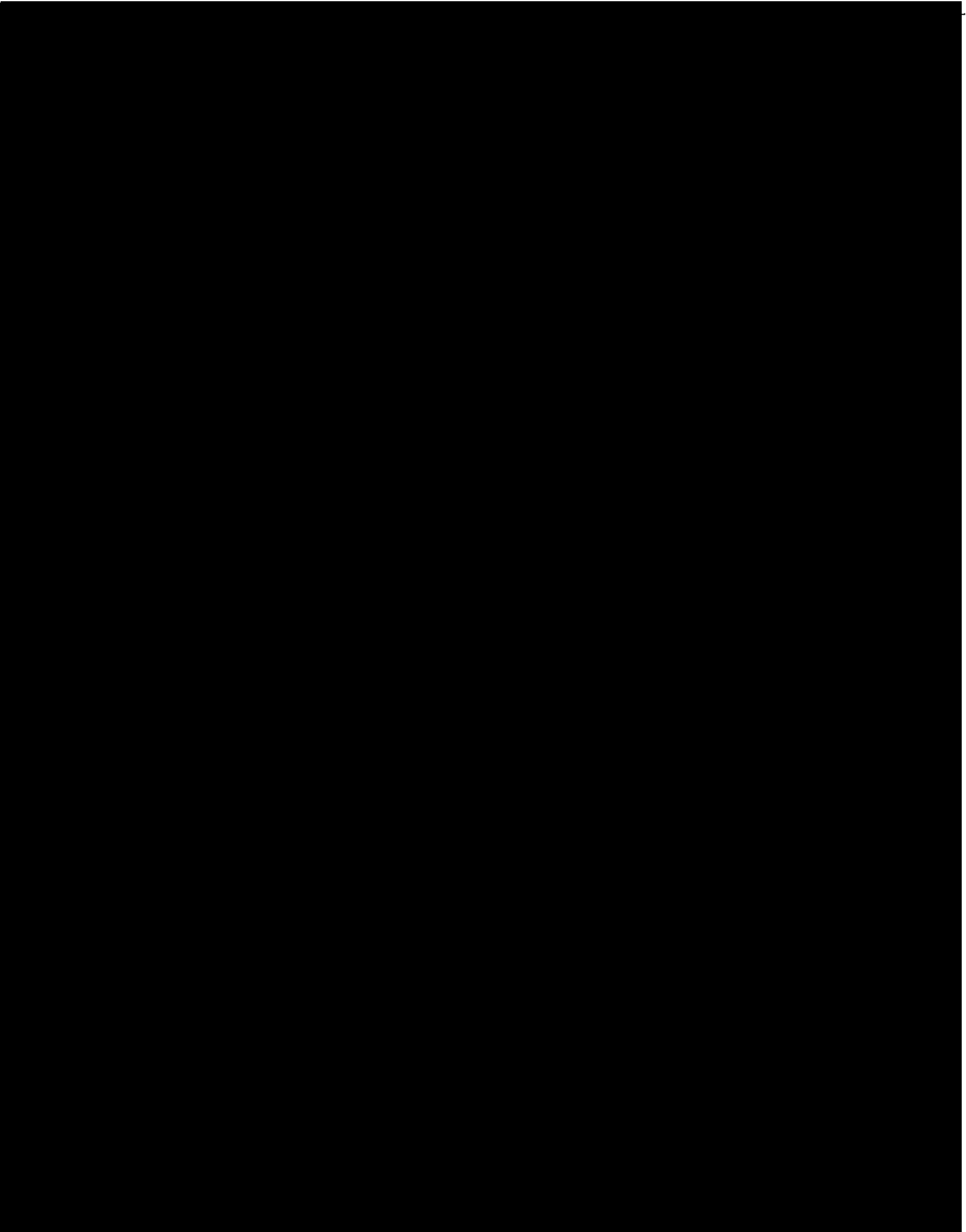
TO:

☐ Bennis (248) 944-7036
☐ Bott (248) 944-7056
☐ Gilbert (248) 944-7037

☒ Martell (248) 944-7038
☐ Susalla (248) 944-7149
☐ Porterfield (248) 944-7134

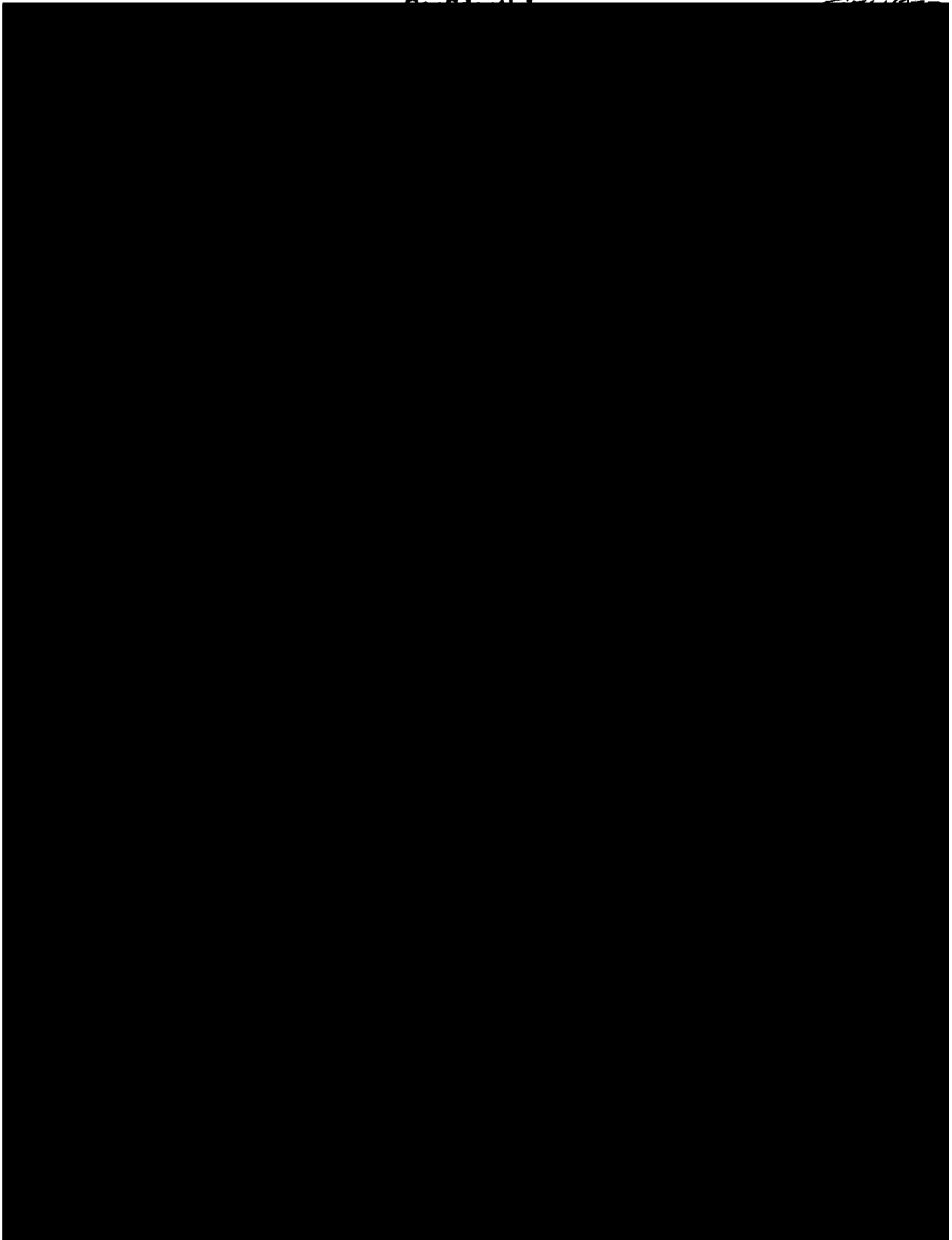
Comments:

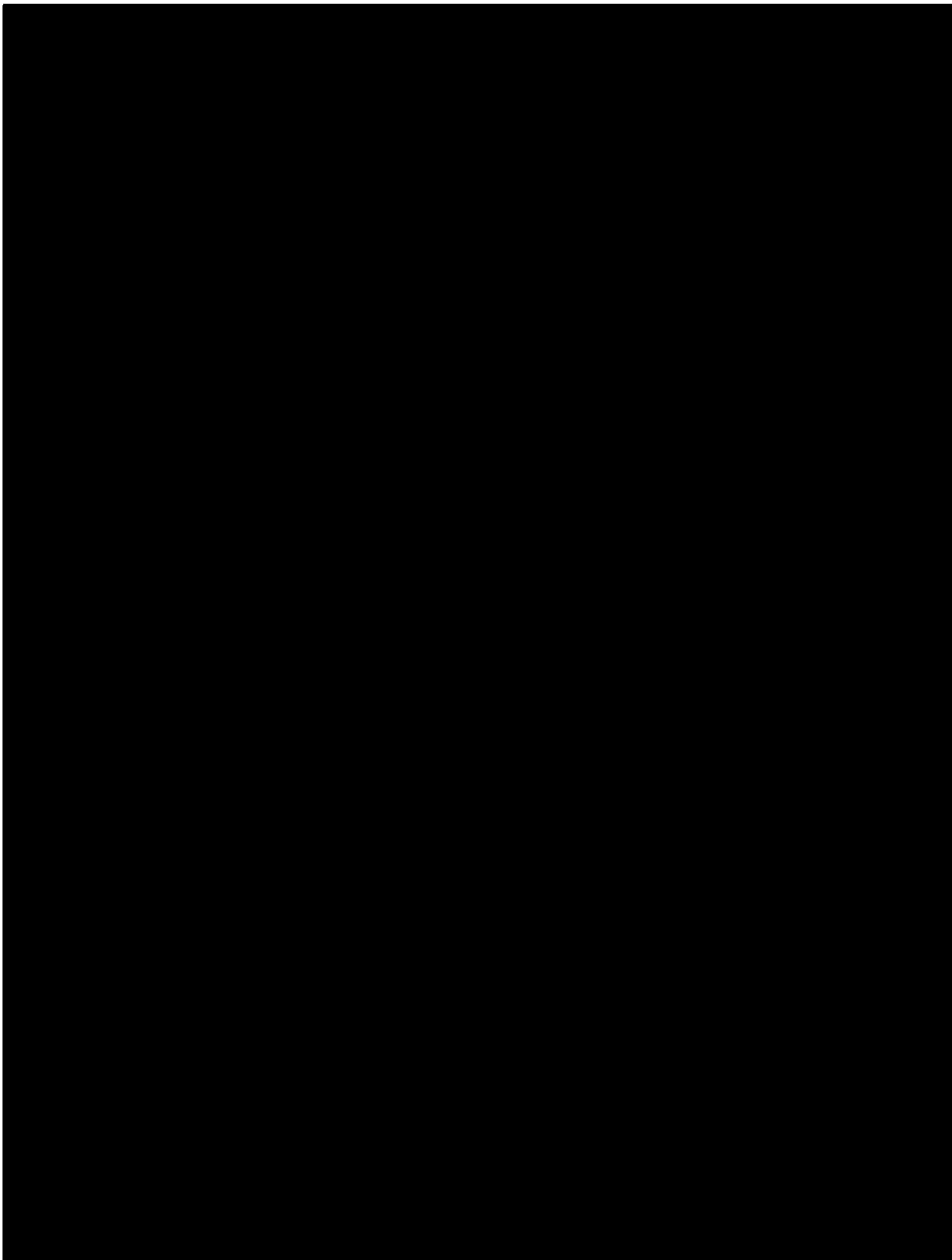




8-81-11-1

8-81-11-1





01/23/2002 at 03:04 PM
19382

Job Number:

EARNHARDT'S DODGE HYUNDAI
License #:86-0568174
Number One in the World!
1301 N. Colorado St.
Gilbert, AZ 85233-1600
(480)813-5587 Fax: (480)503-3550

PRELIMINARY ESTIMATE

Written by: Marvin Moore #
Adjuster:

Insured:
Owner:
Address:

Day:
Evening:

Claim #
Policy #
Deductible:
Date of Loss:
Type of Loss:
Point of Impact:

Inspect
Location:

Insurance
Company:

Days to Repair

2001 DODG BR2500 4X2 QUAD CAB 8-5.9L-FI 4D SHORT Int:

VIN: 1B7KC23ZX1J Lic:

Prod Date:

Odometer:

Intermittent Wipers

Dual Mirrors

Clear Coat Paint

Power Steering

Power Brakes

Anti-Lock Brakes (4)

Driver Airbag

Passenger Airbag

Split Bench Seats

Rear Step Bumper

Styled Steel Wheels

NO.	OP.	DESCRIPTION	QTY	EXT. PRICE	LABOR	PAINT
1		HOOD & GRILLE				
2	Repl	Hood from 12-6-93	1	625.00	1.5	3.2
3		Add for Clear Coat				1.3
4		Add for Underside(Complete)				1.6
5	Repl	RT Hinge from 10-20-97	1	76.50	0.3	0.3
6	Repl	LT Hinge from 10-20-97	1	76.50	0.3	0.3
7	Repl	Lock	1	31.35	0.5	
8	Repl	Safety catch	1	11.25	Incl.	
9		FRONT BUMPER				
10	Repl	Upper cover	1	76.20	0.4	
11#	Refn	TINT COLOR				0.5
12		COOLING				
13	Refn	Radiator support upper				0.5
14		INFORMATION LABELS				
15		Rpl information labels			0.3	
16	Repl	Emission label Federal 5.9 liter	1	2.95	Incl.	
17	Repl	Info label belt routing 5.9 liter light dut	1	1.60	Incl.	

9564835

01/23/2002 at 03:04 PM
19382

Job Number:

PRELIMINARY ESTIMATE

2001 DODG BR2500 4X2 QUAD CAB 8-5.9L-FI 4D SHORT Int:

NO.	OP.	DESCRIPTION	QTY	EXT.	PRICE	LABOR	PAINT
Subtotals ==>					901.35	3.3	7.7
Parts							
Parts Discount			\$	901.35	-20.0%		901.35
Body Labor			3.3	hrs @	\$ 36.00/hr		-180.27
Paint Labor			7.7	hrs @	\$ 36.00/hr		118.80
Paint Supplies			7.7	hrs @	\$ 20.00/hr		277.20
SUBTOTAL							154.00
Sales Tax			\$	875.08	@ 7.8000%		\$ 1271.08
GRAND TOTAL							68.26
ADJUSTMENTS:							
Deductible							0.00
CUSTOMER PAY							\$ 0.00
INSURANCE PAY							\$ 1339.34

THIS ESTIMATE IS BASED ON OUR INSPECTION AND DOES NOT COVER PARTS WHICH MAY BE REQUIRED AFTER THE WORK HAS BEEN STARTED. AFTER THE WORK HAS STARTED, WORN OR DAMAGED PARTS WHICH WERE NOT EVIDENT ON FIRST INSPECTION MAY BE DISCOVERED. NATURALLY, THIS ESTIMATE CAN NOT COVER SUCH CONTINGENCIES.

FOR YOUR PROTECTION, ARIZONA LAW REQUIRES THE FOLLOWING STATEMENT TO APPEAR ON THIS FORM: ANY PERSON WHO KNOWINGLY PRESENTS A FALSE OR FRAUDULENT CLAIM FOR PAYMENT OF A LOSS IS SUBJECT TO CRIMINAL AND CIVIL PENALTIES

Estimate based on MOTOR CRASH ESTIMATING GUIDE. Unless otherwise noted all items are derived from the Guide DR3TA94 Database Date 8/2001 and the parts selected are OEM-parts manufactured by the vehicles Original Equipment Manufacturer. Asterisk (*) or Double Asterisk (**) indicates that the parts and/or labor information provided by MOTOR may have been modified or may have come from an alternate data source. Non-Original Equipment Manufacturer aftermarket parts are described as AM or Qual Repl Parts. Used parts are described as LKQ, Qual Recy Parts, RCY, or USED. Reconditioned parts are described as Recon. Recored parts are described as Recore. NAGS Part Numbers and Prices are provided from National Auto Glass Specifications, Inc. Pound sign (#) items indicate manual entries.

Pathways - A product of CCC Information Services Inc.

DaimlerChrysler Customer Assistance Center

Attention: Typist/Transcriber

Image Document Request

Customer Name: 

Requestor PROFS ID: 12014

CAIR Number: 9564835

Zone Number: 69

District Number: H

Reason for lack of original receipts: D.M. DIRECT CHECKED

DLR FOR REPAIRS FOR SPECIAL INVESTIGATIONS

PART FAILURE

1230708

602959

EARNHARDT'S DODGE HYUNDAI

1301 N. ARIZONA AVENUE

GILBERT, ARIZONA 85233

(480) 497-5995

ACCOUNTING

TEMPE AZ

PAGE 1

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 900 JAMES SOLEM

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
BRIGHT WHI	01	DODGE 2500 QUAD CAB		1B7KC23ZX1J			149/149		TB665
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11JAN2002	31MAY01		17:50 30JAN02				INS	31JAN2002	

R.O. OPENED DATE CUST. NOTIFIED OPTIONS: STK:18086 DLR:43389
 17:16 15JAN02 09:21 31JAN02 ENG:5.9_Liter_MPI_LDC TRN:DGT

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A REPLACE HOOD ASSY AND HINGES

42 REPAIR AS PER ESTIMATE

	862	IBS	0.00	6.00	9000	21600			216.00	216.00	
1	55075923AD	HOOD			37500	62500	0	625.00	625.00	625.00	
1	55075794AC	HINGE			5020	8370	0	83.70	83.70	83.70	
1	55075795AC	HINGE			5020	8370	0	83.70	83.70	83.70	
1	55076610AB	FASCIA			4570	7620	0	76.20	76.20	76.20	
1	55075937	STRIKER-HOOD									
	LATCH				570	950	0	9.50	9.50	9.50	
1	55076343	CABLE-HOOD									
	LATCH				1745	2910	0	29.10	29.10	29.10	
1	55275506AA	MOLDING			110	185	0	1.85	1.85	1.85	

VERSION 1 (EMP# 906,25JAN02 14:07): 149 HOOD OPENED WHILE IN
 FLIGHT.DAMAGE TO HOOD ASSY INCLUDING HINGES AND LATCH ASSY. REPLACE
 HOOD ASSY INCLUDING HINGES AND LATCH WITH NEW FACTORY PARTS. REPAIR AS
 PER LEE HOFFMAN (NEW CAR WORK-ORDER)

B REFINISH HOOD AND HINGES

41 BODY SHOP PAINT & REFINISH

	2040	IBS	0.00	5.00	7500	18000			180.00	180.00	
--	------	-----	------	------	------	-------	--	--	--------	--------	--

VERSION 1 (EMP# 906,25JAN02 14:07): 149 SEE LINE A REFINISH HOOD AND
 HINGES BASE-COAT CLEAR-COAT. REPAIR AS PER NEW CAR WORK-ORDER.

MISC PAINT MATERIALS

	IBM				0	10000			100.00	100.00	
--	-----	--	--	--	---	-------	--	--	--------	--------	--

THANK YOU FOR ALLOWING US TO SERVE YOU!

FOR YOUR CONVENIENCE WE HAVE A DIRECT LINE TO

OUR SERVICE DEPARTMENT

PLEASE CALL 497-5995

WE APPRECIATE YOUR BUSINESS !!!

EARNHARDT DODGE, HYUNDAI & KIA

*** NO RO PUNCH TIMES ON FILE ***

TERMS OF SALE	DESCRIPTION	TOTALS
DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF. BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER. I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.	LABOR AMOUNT	
	PARTS AMOUNT	
	GAS, OIL, LUBE	
	SUBLET AMOUNT	
	MISC. CHARGES	
	TOTAL CHARGES	
	ADJUSTMENTS	
	SALES TAX	
	PLEASE PAY THIS AMOUNT	

FOLLOW UP COPY

1230708

602959

EARNHARDT'S DODGE HYUNDAI

1301 N. ARIZONA AVENUE

GILBERT, ARIZONA 85233

(480) 497-5995

ACCOUNTING

TEMPE, AZ

PAGE 2

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 900 JAMES SOLEM

COLOR	YEAR	MAKE/MODEL		VIN	LICENSE	MILEAGE IN/ OUT		TAG
BRIGHT WHI	01	DODGE 2500 QUAD CAB		1B7KC23ZX1J		149/149		TB665
IN SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED	PO NO.	RATE	PAYMENT	INV. DATE	
11JAN2002	31MAY01		17:50 30JAN02			INS	31JAN2002	

R.O. OPENED DATE CUST. NOTIFIED OPTIONS: STK:18086 DLR:43389
 17:16 15JAN02 09:21 31JAN02 ENG:5.9_Liter_MPI_LDC TRN:DGT

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
ACCOUNT	SALE					COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
56300		39600		16500			58300	90905	54535		
56600		10000		0			13503	140505	*****		

COST, SALE, & COMP TOTALS 71035 140505 0

TERMS OF SALE

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY MANUFACTURER'S WARRANTY.

DESCRIPTION	TOTALS
LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

FOLLOW UP COPY

1230708

602908

EARNHARDT'S DODGE HYUNDAI

1301 N. ARIZONA AVENUE

GILBERT, ARIZONA 85233

(480) 497-5995

ACCOUNTING

TEMPE AZ

PAGE 1

HOME: [REDACTED] BUS:

SERVICE ADVISOR: 2099 LEE HOFFMAN

COLOR	YEAR	MAKE/MODEL		VIN		LICENSE	MILEAGE IN/ OUT		TAG
BRIGHT WHI	01	DODGE 2500 QUAD CAB		1B7KC23ZX1J			148/148		T056
IN.SVC. DATE	PROD. DATE	WARR. EXP.	PROMISED		PO NO.	RATE	PAYMENT	INV. DATE	
11JAN2002	31MAY01		15:00 16JAN02				CASH	19FEB2002	

R.O. OPENED [REDACTED] DATE CUST. NOTIFIED [REDACTED] OPTIONS: STK:18086 DLR:43389
 13:09 15JAN02 11:02 19FEB02 ENG:5.9 Liter MPI_LDC TRN:DGT

LINE	OPCODE	TECH	TYPE	A/HRS	S/HRS	COST	SALE	COMP	LIST	NET	TOTAL
------	--------	------	------	-------	-------	------	------	------	------	-----	-------

A VEH IS TOWED IN

INFO INFORMATION ONLY

200	ISE	0.00	0.00	0	0	0.00	0.00
SUBL SAN TAN INV#13706 PO#178403							
W40		6400	6400	64.00	64.00		

B** C/S HOOD FLIPED UP WHILE DRIVING

INFO INFORMATION ONLY

200	I	0.00	0.00	0	0	0.00	0.00
-----	---	------	------	---	---	------	------

C** CAR RENTAL

RENTAL CAR RENTAL

200	ISE	0.00	0.00	0	0	0.00	0.00
SUBL ENTERPRISE RENTAL PO#178408 INV#586584							
W40		56799	56799	567.99	567.99		

MR. SCHUCK PICKED THE VEH UP THANK YOU FOR ALLOWING US TO SERVE YOU!

1/24/01-EARNHARDT'S IS WAITING FOR YOUR CONVENIENCE WE HAVE A DIRECT LINE TO
 FOR CHRY REP. ENTERPRISE OUR SERVICE DEPARTMENT

RENTAL PO#178403 INV#586584 PLEASE CALL 497-5995

\$567.99 W40 BILL RENTAL AND WE APPRECIATE YOUR BUSINESS !!!

TOWING TO W40 PER RICHARD

PILHO RN-ALSO REFERENCE

EARNHARDT DODGE, HYUNDAI & KIA

RO#602959

*** NO RO PUNCH TIMES ON FILE ***

ACCOUNT	SALE	COST	CONTROL	ACCOUNT	SALE	COST	CONTROL
55400	0	0		55700	63199	63199	
34601	0	*****		11600	63199	*****	
13503	0	*****					

COST, SALE, & COMP TOTALS 63199 63199 0

TERMS OF SALE

DETAILS AND LIMITATIONS OF WARRANTIES, DISCLAIMER OF WARRANTIES AND
 EXPLANATIONS OF SUPPLY CHARGES ARE ON THE REVERSE SIDE HEREOF.

BUYER AND SELLER MUTUALLY AGREE THAT ANY DISPUTE ARISING AS A RESULT OF
 THIS SALE WILL BE ARBITRATED UNDER THE RULES OF THE AMERICAN ARBITRATION
 ASSOCIATION AND THAT THE DECISION MADE WILL BE FINAL. IT IS FURTHER AGREED
 THAT IN THE EVENT THIS IS A CHARGE SALE OR A SALE PAID BY CHECK THAT ANY
 COSTS INCURRED BY SELLER TO SECURE PAYMENT WILL BE PAID BY BUYER.

I AGREE FURTHER THAT I AM RESPONSIBLE FOR ALL CHARGES NOT COVERED BY
 MANUFACTURER'S WARRANTY.

DESCRIPTION

TOTALS

LABOR AMOUNT	0.00
PARTS AMOUNT	0.00
GAS, OIL, LUBE	0.00
SUBLET AMOUNT	0.00
MISC. CHARGES	0.00
TOTAL CHARGES	0.00
ADJUSTMENTS	0.00
SALES TAX	0.00
PLEASE PAY THIS AMOUNT	0.00

ACCOUNTING COPY