

Pinhole is under protector and indicated by yellow paint pen.





CONFIDENTIAL

Technical Report

Reference # : [NA-TR-2008-00067](#) **Status** : [Linked](#)
Target : 14-Sep-2008 **Responsible** : Jerome Gregeois (NA-NNA-PEI)
Subject : 2008 A34 A/T Cooler Hose Leak from Pinhole

General

Local reference#	: CC253c	Author	: Chris CHILDRESS
Priority	: M -Normal	Author organisation	: TSM
Request	: PRCM -Production C/M	Originating country	: U.S.A.
		Destination region	: NA -North America
Taskforce report	No	Restricted Access	:
Model	: A34	Source of information	: Part/Vehicle Inspection
Model year	: 2008	Customer impact	: L -Low or No Impact
Priority & request comments	:	F1 cause	:
VIN	: 1N4BA41E18C815167	Production date	: 08-Nov-2007
Basic model	:	Sold date	: 30-Nov-2007
Prefix	:	Engine type	: VQ35DE
Suffix	:	Engine nr	: 767590Z
Serial nr	:	Transmission type	:
Vehicle type	:	Transmission nr	:
Plant code	:		

Comments

Related documents

Link to project : [NA-PRO-2007-01671](#) 08 A34 - JK-K1 - ATF leak from transmission cooler hose after CM#2
Link to Market Reply : [NA-MREP-2008-00383](#) 08 A34 - JK-K1 - ATF leak from transmission cooler hose after CM#2
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Related Documents

File Attachment	Attachment Type	Attachment description
Open	Graphic	Incident A/T oil cooler hose photo 1 - VIN 8C815167.
Open	Graphic	Incident A/T oil cooler hose photo 2 - VIN 8C815167.

Coding block

Unit code	: DCH_AT -Auto Trans	PFP	: 21631-ZK30A
SM category	: AT -Automatic Transmission	Additional PFP	:
Cs code	: ZR -oil / grease leak	Ct code	: 02 -cut / torn / seperated (soft material)
DTC code	:	Warr group code	: G1 -Automatic transmission
Phenomenon	:	Block #	:
Tread code	: 10 -Powertrain	F, s, s, s	: No

Incident details

Incident mileage : 742 Miles Date of incident : 21-Dec-2007
 Country or town of incident : Duluth, GA
 Dealer code : 3611 Dealer issue date :
 Dealer name : Gwinnett Place Nissan
 Customer complaint : Customer states leaking oil; towed in.
 Details of incident : TSM was not at Product Feedback Dealer at time of repair. Reliable Master Technician from PFD repaired vehicle and held incident part for TSM. According to technician, customer was driving vehicle and vehicle transmission began to slip. Vehicle was turned off and customer noticed a leak under the vehicle. Customer contacted dealer and dealer dispatched tow truck to bring vehicle to dealership. Upon arrival at PFD, Master Technician was unable to drive the vehicle into shop. Technician found pinhole in A/T oil cooler hose and replaced hose. Technician had to add 5 quarts of A/T fluid to replace lost fluid.
 Repairs done & results : Dealer technician replaced Auto Transmission Oil Cooler Hose and added 5 quarts A/T fluid to resolve incident.

Vehicle details

VIN : 1N4BA41E18C815167 Engine type : VQ35DE
 Basic model : Engine nr : 767590Z
 Prefix : Transmission type :
 Suffix : Transmission nr :
 Serial nr : Body type :
 Vehicle type : Grade :
 Plant code : Airbag :
 Production date : 08-Nov-2007 ABS :
 Sold date : 30-Nov-2007 Air conditioning :
 Registration nr : Color code : QX3-C
 Customer name : Sue Zan Hearn Truck features :

Parts details

Part nr	Part name	Supplier	Quantity available
1. 21631-ZK30A	Hose-Auto Transmission Oil Cooler		1
2.			
3.			
4.			

Estimates & Survey**NSC Estimates**

Incident ratio : Cost of repair :
 Average mileage :

Survey

IQS2 question nr : TR11 -Transmission-Fluid leaks JD Power :
 APEAL question nr : ET16 -Trans-Overall rating

Workflow & History**Security**

Responsible	Region	Organisation	Department	Name	Role
	NA	NNA	PEI	Jerome Gregeois	PI

Sharing : No

Bring to the attention of

User 1 : John CONNOLLY(NA-NNA-PEI)
 User 2 : Juddy Doi(NA-NNA-PEI)
 User 3 :

Document History

Date	Action	New Status	By	Organisation	New Resp	Simulated by	Comments
16-Jan-2008	Save	Draft	Chris CHILDRESS	TSM	Chris CHILDRESS		
18-Jan-2008	Request Approval	Awaiting Approval	Chris CHILDRESS	TSM	Steve LIEN T		
18-Jan-2008	Publish	Public	Steve LIEN T	TSM	Jerome Gregeois		
18-Jan-2008	(Link to Project from Project)	Linked	John CONNOLLY	NNA	Jerome Gregeois		NA-PRO-2007-01671
26-Mar-2008	(MREP Interim solution)	Linked	Jim BLENKARN	NNA	Jerome Gregeois		