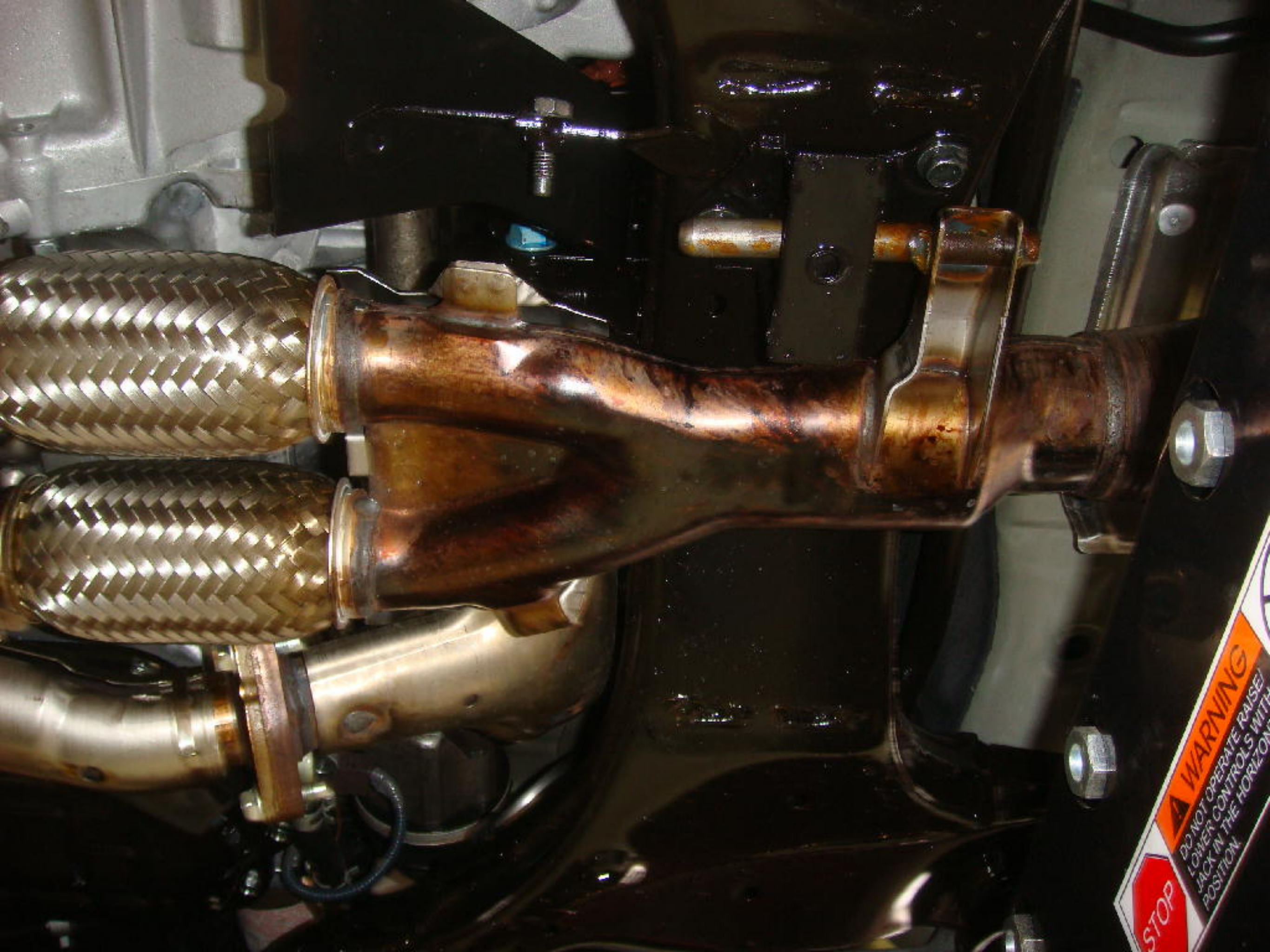


Pin hole was here.









CONFIDENTIAL

Technical Report

Reference # : NA-TR-2008-00051 **Status** :  **Linked**
Target : 18-Jan-2009 **Responsible** : Hiroyasu MINOWA-NA (NA-NNA-PEI)
Subject : 2008 A34 A/T Cooler Hose Leak from Pinhole

General

Local reference#	: CC250c	Author	: Chris CHILDRESS
Priority	: M -Normal	Author organisation	: TSM
Request	: PRCM -Production C/M	Originating country	: U.S.A.
		Destination region	: NA -North America
Taskforce report	No	Restricted Access	:
Model	: A34	Source of information	: Part/Vehicle Inspection
Model year	: 2008	Customer impact	: L -Low or No Impact
Priority & request comments	:	F1 cause	:
VIN	: 1N4BA41E28C 	Production date	: 10-Dec-2007
Basic model	:	Sold date	: 21-Dec-2007
Prefix	:	Engine type	: VQ35DE
Suffix	:	Engine nr	: 794671Z
Serial nr	:	Transmission type	:
Vehicle type	:	Transmission nr	:
Plant code	:		

Comments

Related documents

Link to project : [NA-PRO-2007-01671](#) 08 A34 - JK-K1 - ATF leak from transmission cooler hose after CM#2
Link to Market Reply : [NA-MREP-2008-00383](#) 08 A34 - JK-K1 - ATF leak from transmission cooler hose after CM#2
 :

Related Documents

IPS	Status	Status Date	Target	Responsible
NA-IPS-2008-00064	Closed	22-Jan-2008	-	-

File Attachment	Attachment Type	Attachment description
Open	Graphic	Incident A/T oil cooler hose - photo 1 - VIN 8C821866.
Open	Graphic	Incident A/T oil cooler hose - photo 2 - VIN 8C821866.
Open	Graphic	Incident vehicle front pipe - VIN 8C821866.

Coding block

Unit code	: DCH_AT -Auto Trans	PFP	: 21631-ZK30A
SM category	: AT -Automatic Transmission	Additional PFP	:
Cs code	: ZR -oil / grease leak	Ct code	: 02 -cut / torn / seperated (soft material)
DTC code	:	Warr group code	: G1 -Automatic transmission
Phenomenon	:	Block #	:

Tread code : 10 -Powertrain F, S, S, S : Yes

Incident details

Incident mileage : 954 Miles Date of incident : 09-Jan-2008
 Country or town of incident : Roswell, GA
 Dealer code : 1841 Dealer issue date :
 Dealer name : Regal Nissan

Customer complaint : Customer states that vehicle is smoking badly and will not move under its own power, shut off, being towed in.

Details of incident : According to service advisor, customer was driving vehicle when vehicle transmission began to slip and smoke was seen coming from under vehicle. Vehicle was turned off and customer noticed a leak under the vehicle. Customer contacted dealer and dealer dispatched tow truck to bring vehicle to dealership. Upon arrival at PFD, technician was unable to drive the vehicle into shop. Technician found pinhole in A/T oil cooler hose and replaced hose. Technician had to add 8 quarts of A/T fluid to replace lost fluid. Service Manager contacted TSM to inspect vehicle before releasing to customer. TSM and FQI engineer Juddy Doi inspected vehicle at PFD on January 10, 2008. Pinhole was confirmed in A/T cooler hose and no damage was noted to vehicle undercarriage.

Repairs done & results : Dealer technician replaced Auto Transmission Oil Cooler Hose and added 8 quarts A/T fluid to resolve incident.

Vehicle details

VIN : 1N4BA41E28C [REDACTED] Engine type : VQ35DE
 Basic model : Engine nr : 794671Z
 Prefix : Transmission type :
 Suffix : Transmission nr :
 Serial nr : Body type :
 Vehicle type : Grade :
 Plant code : Airbag :
 Production date : 10-Dec-2007 ABS :
 Sold date : 21-Dec-2007 Air conditioning :
 Registration nr : Color code : KH3-G
 Customer name : SNR Bearings USA Inc. Truck features :

Parts details

Part nr	Part name	Supplier	Quantity available
1. 21631-ZK30A	Hose-Auto Transmission Oil Cooler		1
2.			
3.			
4.			

Estimates & Survey

NSC Estimates

Incident ratio : Cost of repair :
 Average mileage :

Survey

IQS2 question nr : TR11 -Transmission-Fluid leaks JD Power :
 APEAL question nr : ET16 -Trans-Overall rating

Workflow & History

Workflow & History**Security**

Responsible	:	Region	Organisation	Department	Name	Role
	:	NA	NNA	PEI	Hiroyasu MINOWA-NA	PI

Sharing	:	No
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Bring to the attention of

User 1	:	John CONNOLLY(NA-NNA-PEI)
User 2	:	Juddy Doi(NA-NNA-PEI)
User 3	:	

Document History

Date	Action	New Status	By	Organisation	New Resp	Simulated by	Comments
11-Jan-2008	Save	Draft	Chris CHILDRESS	TSM	Chris CHILDRESS		
18-Jan-2008	Request Approval	Awaiting Approval	Chris CHILDRESS	TSM	Steve LIEN T		
18-Jan-2008	Publish	Public	Steve LIEN T	TSM	Jerome Gregeois		
24-Mar-2008	Reassign	Public	Jerome Gregeois	NNA	John CONNOLLY		
25-Mar-2008	Reassign	Public	John CONNOLLY	NNA	Hiroyasu MINOWA-NA		
23-May-2008	(Link to Project from Project)	Linked	Hiroyasu MINOWA-NA	NNA	Hiroyasu MINOWA-NA		NA-PRO-2007-01671