



# Incident Investigation Report

CAR #: 5992189  
Claimant: [REDACTED]  
VIN: 1N4BA41EX8C [REDACTED]

## I. Claimant

Claimant name: [REDACTED] DOB: 8/9/53 Day phone: [REDACTED]  
 Address: [REDACTED] GA [REDACTED] Eve. Phone: [REDACTED]

Driver name: Same as claimant DOB: N/A Day phone: N/A  
 Address: N/A Eve. Phone: N/A

Owner name: Same as claimant DOB: N/A Day phone: N/A  
 Address: N/A Eve. Phone: N/A

Who notified NNA of incident? Paul Newton-SM @ dealer 3808 CAR #: 5992189  
 If represented, claimant's attorney name, address, phone: N/A

## II. Vehicle

Model year & model name: 2008 Maxima SE Mfg. date: 11/10/07 VIN: 1N4BA41EX8C [REDACTED]  
 Mileage: ~100 License #: N/A State: N/A

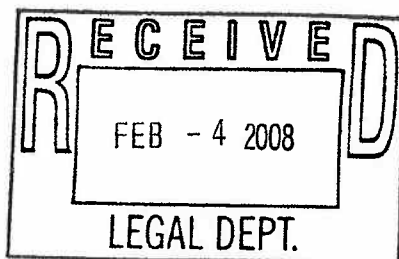
Special equipment & accessories: None  
 List all applicable recall campaign(s): None Recall campaign completed?: N/A  
 List all applicable service campaign(s): None Service campaign completed?: N/A

## III. Description of Incident & Claim

Source of information (unless otherwise noted): CA file 5992189  
 Date & time of incident: 1/3/08 @ 5:00 p.m.  
 Location of incident (describe fully):  
 Shamblee Parker Rd

Nature of weather: Very cold Vision obstruction (describe): None noted

Drivers description of incident and statement of cause:  
 C STATES DRIVING AND VEHICLE STARTED TO SMOKE ON THE RIGHT FRONT SIDE. VEHICLE WAS NO LONGER DRIVABLE, C PULLED OVER POLICE TRIED TO ASSIST WITH PUTTING OUT THE FIRE BUT COULD NOT. FIRE DEPARTMENT WAS CALLED.



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## III. Description of Incident & Claim - continued


Vehicle estimated speed: 30 mph Source of estimate: CA file 5992189 Posted speed limit: N/A  
 Other vehicle estimated speed: N/A Source of estimate: CA file 5992189 Posted speed limit: N/A  
 Name & address of witnesses: None noted  
 Police report taken? (Y/N/#): Y Reporting officer name & station (if report not attached): Report provided to CA department via fax-report number 2008 7394  
 What vehicle components are alleged to be defective? Be as specific as possible. No specific allegation made  
 Why are the components alleged to be defective? Be as specific as possible. N/A  
 Who made allegation of defect? N/A  
 Has alleged defective part(s) been removed from vehicle? (Y/N): N/A  
 If yes, by whom? N/A Present location: N/A

## IV. Occupants & Injuries

Loca tion:	Seat Pos.	Seat Belts:	Air Bags:	Source of information:
				CA file 5992189
Name: Naiti Wang				DOB: 8/9/53
Address: 1152 Laurelhill Way Lawrenceville GA 30044				Height: 5'7" Weight: 140 lbs
1	1	B	N	Injuries: None noted
Name: N/A				DOB: N/A
Address: N/A				Height: N/A Weight: N/A
N/A	N/A	N/A	N/A	Injuries: N/A
Name: N/A				DOB: N/A
Address: N/A				Height: N/A Weight: N/A
N/A	N/A	N/A	N/A	Injuries: N/A
Name: N/A				DOB: N/A
Address: N/A				Height: N/A Weight: N/A
N/A	N/A	N/A	N/A	Injuries: N/A
Name: N/A				DOB: N/A
Address: N/A				Height: N/A Weight: N/A

Where, when, and by whom were the injured treated? No injuries reported

Location: 1. Incident vehicle 2. Other Vehicle 3. Other Vehicle 4. Pedestrian 5. Other Seating Position:  
 Seat Belts Worn: U-Unknown L-Lap Only S-Shoulder Only  
 B-L+S belt N-None Worn C-Child Restraint  
 Airbag Status: NA-None equipped N-Airbag not deployed D-Airbag deployed



10. Unknown  
11. Other

## V. Other Property Damage

Source of information (unless otherwise noted): CA file 5992189  
 Other vehicle model year, make, model name: No other vehicle involved  
 Name, address, phone of other vehicle owner: N/A  
 Name, address, phone of other vehicle driver: N/A  
 Nature & extent of other vehicle damage: N/A  
 Nature & extent of property (other than motor vehicle) damage & name of owner: No other property damage reported

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## VI. Investigation Results

Date of vehicle inspection: 1/10/08

Location of inspection: Sutherlin Nissan- dealer 3808

Nature & extent of damages to vehicle & estimated cost of repairs (Attach estimate):

Substantial thermal damage to front of vehicle-no estimate available

Have you located any related prior repair orders? (Y/N):

N

Photos taken by: Jimmy Noles

# photos: 78

Observations / findings:

- DTS notes that FQI engineer JD and TSM CC were also in attendance during this IIR
- DTS notes that FQI engineer JD requested a copy of IIR when completed. DTS will provide as requested.
- DTS notes that an oily substance was found on several components under the vehicle as indicated in photos 53, 56-61, and 70-77. FQI engineer JD took samples of this substance using cotton swabs.
- DTS notes that no fluid was found on transmission oil level gauge as indicated in photo 23.
- DTS notes that the only interior fuse found to be open was a 10A meter fuse.
- DTS notes that due to the extensive thermal damage, P/S fluid, radiator coolant, coolant overflow bottle, and brake fluid reservoir levels could not be checked or photographed.
- DTS notes that photos 39-49 show the difference in color between the left and right side of the front exhaust tube. In addition, the photos clearly show that more of an oxygen sensor harness was consumed on the driver's side of the front exhaust tube.
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Reporter's  
Signature:

  
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Reporter's Name & Region:

Jimmy Noles-SER

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## IIR Supplement: Thermal Checklist

**Instructions:**

1. Check the box(es) where damage has occurred.
2. Complete general inspection, sections I, II, and III.  
 Mark <Insp> box with **X**, Mark <Photo> box with the number of the photo.  
 If an item cannot be checked due to damage, mark the item N/A.
3. Concentrate on the primary damage area, and add additional photos to section IV.

EXTERIOR     ENGINE     INTERIOR     TRUNK     UNDERBODY

### I. GENERAL INSPECTION

Insp	Photo	AREA	COMMENTS
X	1	VIN	Plate Near Driver Door
N/A	N/A	Odometer	No Flash
X	2-9	Vehicle exterior (8 SHOTS)	Hood Closed if Possible
X	15	Under-hood	Entire Area
X	16-21	Engine compartment	Quadrant (4 Shots)
X	10-13	Interior	Through All Doors
X	14	Trunk	Lid Open
X	30-38	Underbody	Mandatory for all incidents

### II. FLUIDS

Insp	Photo	AREA	LEVEL			CONDITION	
			Low	OK	High	Normal	Burnt
X	22	Engine Oil			X	N/A	N/A
X	23	Transmission X A/T M/T	X			N/A	N/A
N/A	N/A	Power Steering Reservoir	N/A	N/A	N/A	N/A	N/A
N/A	N/A	Radiator Coolant	N/A	N/A	N/A	N/A	N/A
N/A	N/A	Coolant Overflow Bottle	N/A	N/A	N/A	N/A	N/A
N/A	N/A	Brake Fluid Reservoir	N/A	N/A	N/A	N/A	N/A

### III. ELECTRICAL SYSTEM

Insp	Photo	AREA	OK	Blown	Melting	Burned	Missing
X	24	Battery			X		
X	25	Fusible Links				X	
X	26,27	Engine Compartment Fuses				X	
X	29	Interior Fuses		X			
X	26,27	Relay Box				X	

### IV. ADDITIONAL PHOTOS OF DAMAGE AREA

Insp	Photo	AREA	COMMENTS
X	39-49	A. Front exhaust tube	See DTS comments section
N/A	N/A	B. N/A	N/A
N/A	N/A	C. N/A	N/A

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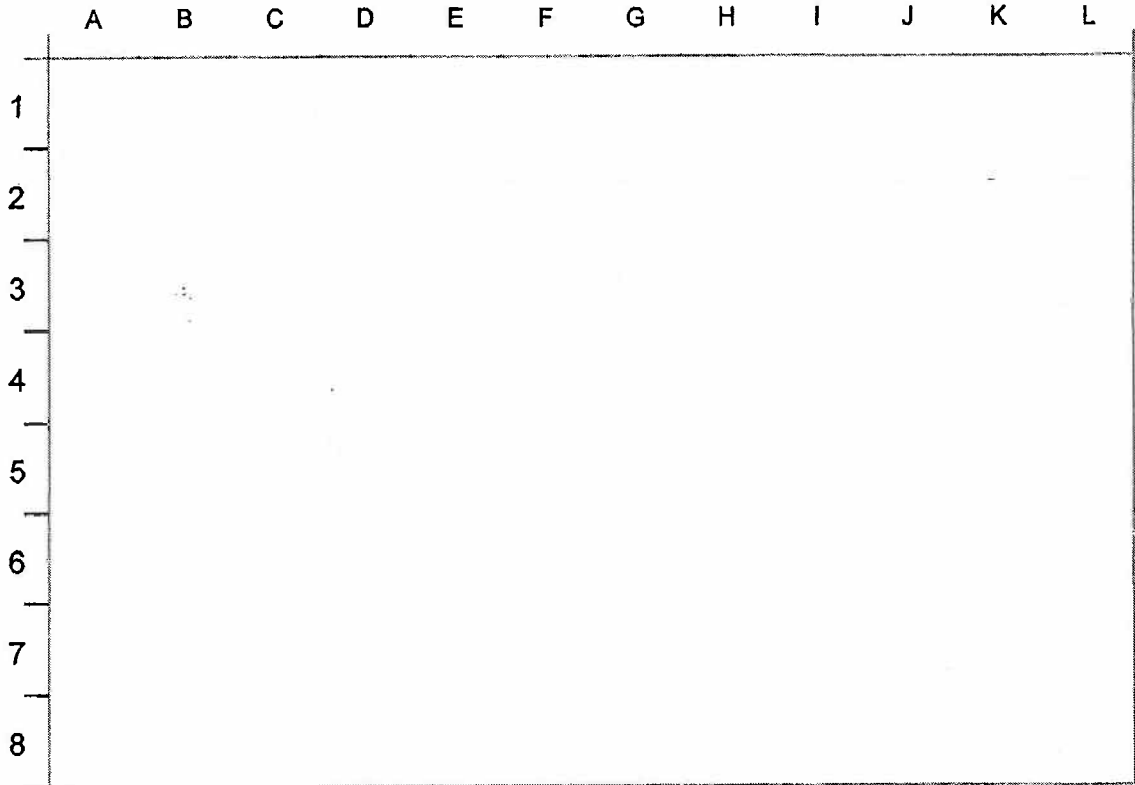


PHOTO 1.