

File Number	Category				City	State			VN	Vehicle Make	Vehicle Model	Model Year	BBB Case Identification	BBB Initiated Date	Mileage	Incident Date	Report Date	Alleged Crash	Alleged Property Damage	Alleged Injuries	Alleged Fatalities	Summary Description of Alleged Problem	Status
682843	CONSUMER COMPLAINT				TOMS RIVER	NJ			KM-HWF35V0XA	HYUNDAI	SONATA	1999	N/A	N/A	71000	2007/07/03	2007/07/18	SEE SUMMARY	NONE	NONE	NONE	THE VEHICLE ALLEGEDLY HAD AN INCIDENT ON JULY 3, 2007. THE INCIDENT HAPPENED IN LACEY TOWNSHIP, NJ. THE VEHICLE BUSTED OUT IN THE CRADLE CAUSING THE ENGINE TO FALL OUT ON THE AXLE, PULLING THE TRANSAKLE OUT OF LINE, MAKING THE VEHICLE NOT ABLE TO MOVE. THE CUSTOMER HAD AAA TOW THE VEHICLE BACK TO THE CUSTOMER'S DEALERSHIP. IT IS UNKNOWN HOW FAST THE VEHICLE WAS TRAVELING. THERE WAS NO IMPACT TO THE VEHICLE. THE CUSTOMER WAS ALONE. THERE WERE NO INJURIES. NO POLICE REPORT WAS FILED.	NO ADDITIONAL INFORMATION
1015040	CONSUMER COMPLAINT				MILDRED	PA			KM-HWF35V5XA	HYUNDAI	SONATA	1999	N/A	N/A	106000	2006/10/15	2006/10/16	SEE SUMMARY	NONE	NONE	NONE	THE INCIDENT ALLEGEDLY OCCURRED AS THE CUSTOMER'S DAUGHTER WAS DRIVING SOUTH BOUND ON HIGHWAY 220 BETWEEN HUGHESVILLE AND WILLIAMSPORT (ABOUT 4 MILES OUTSIDE OF HUGHESVILLE). THE CUSTOMER'S DAUGHTER WAS DRIVING THE VEHICLE AND ALL OF A SUDDEN THE A-FRAME ALLEGEDLY RIPPED OFF OF THE VEHICLE AND THE CUSTOMER'S DAUGHTER LOST ALL CONTROL. THE VEHICLE RAN OFF THE ROAD INTO SOMEONES YARD. THE CUSTOMER'S DAUGHTER WAS TRAVELING 55 MPH AT THE TIME OF THE INCIDENT. DAMAGE TO THE VEHICLE INCLUDES A DENT IN THE FENDER DUE TO THE RIGHT FRONT TIRE BEING KICKED BACK INTO THE FENDER, DAMAGE TO THE AXLE AND THE A-FRAME NEEDS REPLACEMENT. THE CUSTOMER'S DAUGHTER WAS THE ONLY OCCUPANT OF THE VEHICLE AND WAS WEARING THE SEATBELT. NO INJURIES OCCURRED AS A RESULT OF THIS INCIDENT. NO POLICE REPORT WAS FILED.	VEHICLE REPURCHASED BY HYUNDAI
816686	CONSUMER COMPLAINT				KINGS PARK	NY			KM-HWF35V0YA	HYUNDAI	SONATA	2000	N/A	N/A	91070	2006/05/31	2006/06/02	SEE SUMMARY	NONE	NONE	NONE	THE ACCIDENT ALLEGEDLY OCCURRED ON WEDNESDAY MAY 31, 2006 AT SUNRISE HIGHWAY AND WELLSWOOD AVE IN LINDENHURST, NY. THE CUSTOMER WAS DRIVING THE CAR WITHOUT ANY PROBLEM AND THE RIGHT FRONT SIDE OF THE CAR COLLAPSED AT A STOP SIGN. THE CUSTOMER WAS GOING ABOUT 5-10 MPH AND THERE WAS NOT ANY IMPACT. THE FRONT SUBFRAME, LOWER CONTROL ARM AND RIGHT AXLE ALL NEEDED TO BE REPLACED. WHEN THE AXLE COLLAPSED THE TIRE WIGGED AGAINST THE FRONT WHEEL WELL. TWO INDIVIDUALS WERE IN THE VEHICLE AND THEY WERE BOTH WEARING SEAT BELTS. NO INJURIES WERE OBTAINED IN THE ACCIDENT. POLICE WERE CALLED TO THE SCENE BUT A POLICE REPORT WAS NOT OBTAINED.	GOODWILL CHECK ISSUED TO COVER REPAIR COSTS
3271651	CONSUMER COMPLAINT				EKRON	KY			KM-HWF35V5YA	HYUNDAI	SONATA	2000	N/A	N/A	207000	2008/04/14	2008/04/17	SEE SUMMARY	NONE	NONE	NONE	THE ACCIDENT ALLEGEDLY OCCURRED ON APRIL 14, 2008 ON THE BRANDENBURG BYPASS 1091, BRANDENBURG, KY. THE ENGINE CRADLE RUSTED OUT, THE LOWER CONTROL ARM PULLED FREE, AND THE PASSENGER SIDE TIRE ASSEMBLY COLLAPSED. THE CUSTOMER WAS TRAVELING APPROXIMATELY 20MPH. THE TIRE WAS CUT AND THE LEFT FRONT FENDER WAS DAMAGED. THERE WERE TWO OCCUPANTS, BOTH WEARING THE SEAT BELTS. THERE WERE NO INJURIES. NO POLICE REPORT WAS FILED.	HYUNDAI HAS OFFERED TO REPAIR THE VEHICLE UNDER GOODWILL
714819	CONSUMER COMPLAINT				GATHERSBURG	MD			KM-HWF35H02A	HYUNDAI	SONATA	2002	N/A	N/A	75000	UNKNOWN	2007/01/17	SEE SUMMARY	NONE	ONE	NONE	THE CUSTOMER WAS DRIVING THE VEHICLE WHEN THE FRAME ALLEGEDLY CAME APART BECAUSE IT WAS RUSTED. THE CUSTOMER ALLEGES THAT SHE HURT HER HEAD.	NO ADDITIONAL INFORMATION
544762	ARBITRATION				GLADSTONE	MD			KM-HWF35V0YA	HYUNDAI	SONATA	2000	HYU0670394	2006/12/12	N/A	N/A	N/A	NONE	NONE	NONE	NONE	SUBFRAME RUST - ALIGNMENT	VEHICLE INELIGIBLE FOR ARBITRATION DUE TO AGE. REPAIRED UNDER GOODWILL.
1047943	ARBITRATION				COLUMBUS	OH			KM-HWF35V2YA	HYUNDAI	SONATA	2000	HYU0743995	2007/08/06	N/A	N/A	N/A	NONE	NONE	NONE	NONE	FRAME ON THE VEHICLE COMPLETELY RUSTED OUT	VEHICLE INELIGIBLE FOR ARBITRATION DUE TO MILEAGE. REPAIRED UNDER GOODWILL.
3122576	ARBITRATION				SARATOGA SPRINGS	NY			KM-HWF25V7YA	HYUNDAI	SONATA	2000	HYU0757084	2007/1/04	N/A	N/A	N/A	NONE	NONE	NONE	NONE	DESIGN FLAW IN SUB-FRAME	VEHICLE INELIGIBLE FOR ARBITRATION DUE TO AGE. GOODWILL CHECK ISSUED TO COVER REPAIR COSTS.
3147131	ARBITRATION				SPRINGFIELD	OH			KM-HWF256YA	HYUNDAI	SONATA	2000	HYU07558124	2007/1/17	N/A	N/A	N/A	NONE	NONE	NONE	NONE	RUSTED ENGINE CRADLE	NO DECISION INFORMATION. REPAIRED UNDER GOODWILL.
3002601	ARBITRATION				JULIUSBURG	TN			KM-HWF256YA	HYUNDAI	SONATA	2000	HYU07558124	2006/06/29	N/A	N/A	N/A	NONE	NONE	NONE	NONE	SUB-FRAME FAILURE DUE TO CORROSION.	PROVIDED GOODWILL TO CUSTOMER.