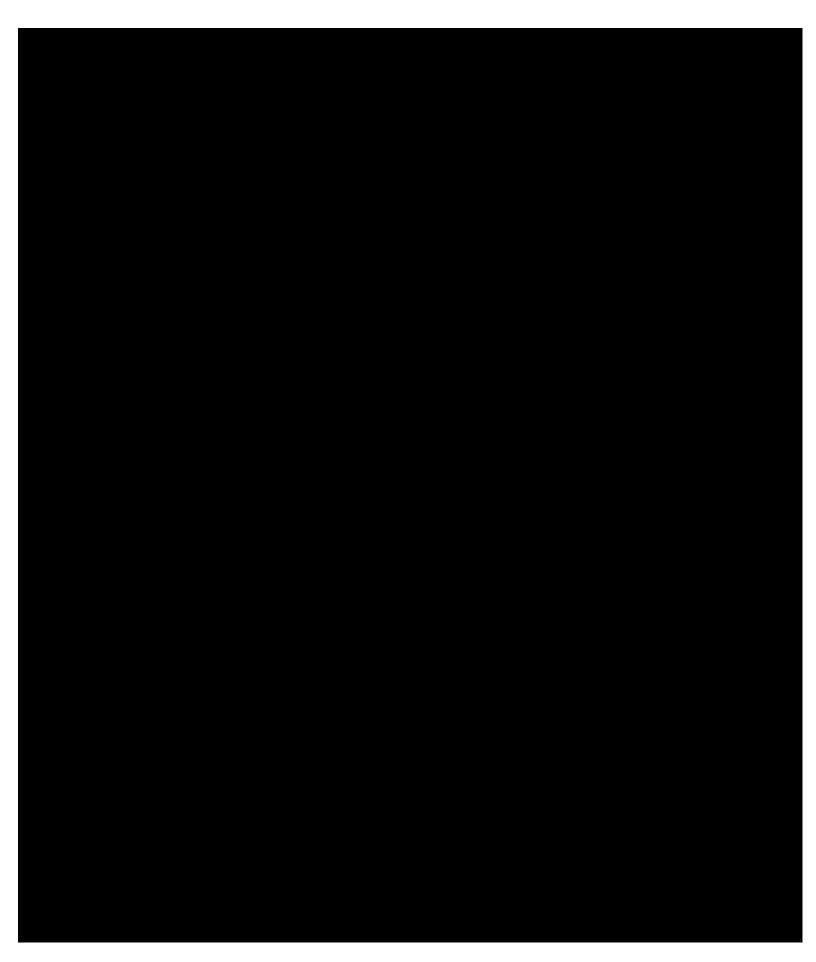
# PE08029/HYUNDAI-KIA CROSSMEMBER ASSEMBLY CORROSION 01

### HYUNDAI







KMHWF35V2XA(REDACT)





- Incident vehicle is registered and licensed in the state of Delaware. Customer is the original owner.
- Complete inspection of the vehicle did not reveal any signs of having been involved in an accident.
- Warranty coverage for the Crossmember assembly is 5 years and / or 60,000 miles.

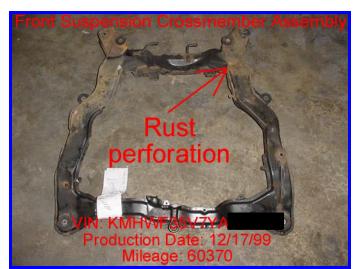
ADDITIONAL VEHICLES WITH SIMILAR CONDITION					
No.	VIN	Production Date	Mileage	Condition	
1	* KMHWF35V2XA	9/26/98	98555	Crossmember rust perforation	
2	* KMHWF35V7YA	12/17/99	60370	Crossmember rust perforation	
3	* KMHWF35V6YA	9/06/99	60364	Crossmember rust perforation	
4	KMHWF35V9XA	4/30/99	53053	Crossmember rust perforation	
5	KMHWF35V1YA	8/24/99	58298	Crossmember rust perforation	
* Incident vehicle parts (3) were forwarded to HMA National.					





KMHWF35V6YA







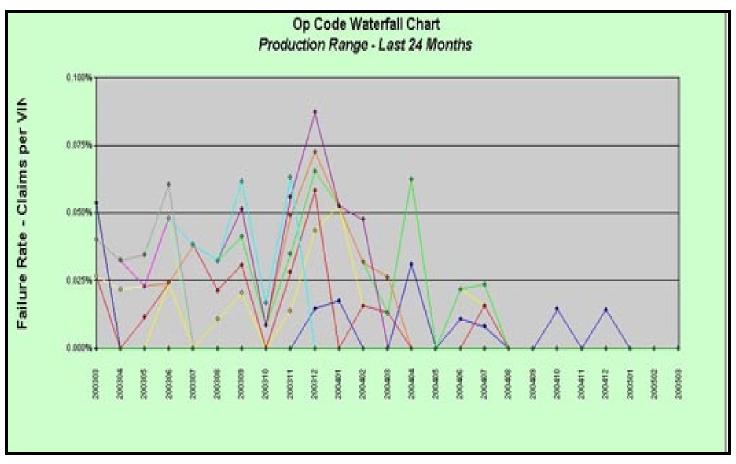
KMHWF35V7YA

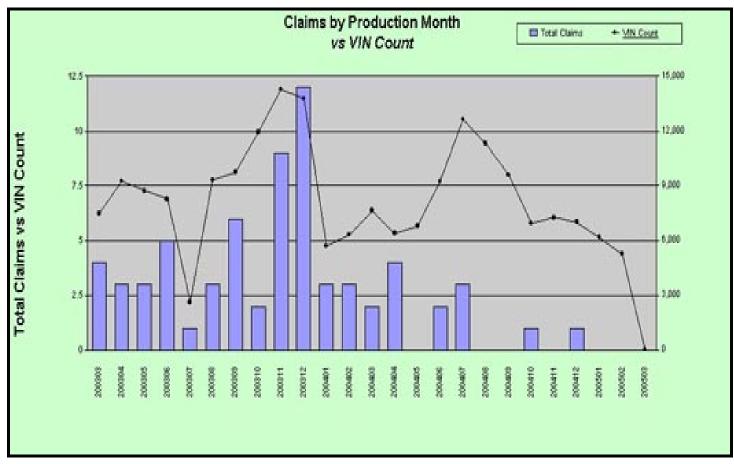


### WARRANTY CLAIM DATA ANALYSIS

Labor Operation (62410R00) Vehicle Production Date Range 8/01/1998 – 01/01/02 1999.2000.2001.2002 Vehicles

1999,2000,2001,2002 Vehicles				
Total Number of Claims	192			
With Parts	46			
Total Cost	\$ 68,950			
Average Cost Per Claim	\$ 359			
Nature Codes:	%			
N29 (Abnormal Noise)	75			
Cause Codes:	%			
C06 (Broken, Split, Torn)	44			
C05 (Rusty, Corroded)	19			
Mileage Range:	%			
0 - 25	2			
26 – 6,000	5			
6,001 – 12,000	15			
12,001 – 18,000	9			
18,001 – 24,000	9			
24,001 – 30,000	11			
30,001 – 36,000	14			
36,001 – 48,000	19			
48,000 – Over	16			
In Service:	%			
0 - (PDS)	0			
1 – 90	7			
91 – 180	3			
181 - 270	5			
271 – 365	8			
366 – 730	33			
731 – 1,096	24			
1,097 – Over	20			





- Three (3) incident vehicle parts have been forwarded to HMA National.

#### **Corrective Action:**

- Replace the Crossmember Assembly P/N (62405-38100)
- Repair cost \$ 1,116.61

#### Recommendation:

- HMC should investigate the Crossmember rust perforation condition and take necessary corrective action.
- Customers who experience this condition may perceive an image of poor quality and durability.

#### Attachments:

# PE08029/HYUNDAI-KIA QAEF-C-050701





EF CROSSMEMBER ASSEMBLY CORROSION 01.doc

Analysis:

Date: 07/06/2005 Report Number : QA EF - C - 050701

**Corrective Action:** 

Date: 07/06/2005 Report Number : QA EF - C - 050701

Comments and Recommendations:

Date: 07/06/2005 Report Number : QA EF - C - 050701

#### Attachments:

Date: 07/06/2005 Report Number : QA EF - C - 050701