






**PE08029/HYUNDAI-KIA
2001 EF FIELD REPORTS**


HYUNDAI
Field Product Observation Report

Sent to National on by Joe Oppedisano.
 Document created by Joe Oppedisano on 08/23/2006 02:01:54 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: Crossmember	UPC:
Originator: Joe Oppedisano	Report #: 19
Dealer Code: ME007	Date: 08/23/2006
VIN: KMHWF25S21A [REDACTED]	Contact Person: Steve Crossman
Model: Sonata*	Mileage: 43444
Production Date: 10/24/2000	Model Year: 2001*
Part Name: Crossmember, Complete	Category: 16 Structure*
Part Number: 62405-38300	
Customer Complaint: Sub frame rusting.	
Dealer Observations: Verified rust on sub frame. See attached pictures.	
Corrective Action: Replace subframe as one-time goodwill gesture.	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Were Photos Taken? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	     DSC02434.jpg DSC02427.jpg DSC02428.jpg DSC02430.jpg DSC02431.jpg







HYUNDAI

Field Product Observation Report

Sent to National on 01/10/2007 11:30:42 PM by Michael Stahl.
 Document created by Michael Stahl on 01/10/2007 11:21:17 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: RUSTED CROSSMEMBER	UPC:
Originator: Michael Stahl	Report #: 61
Dealer Code: MA034	Date: 01/10/2007
VIN: KMHWF35V11A [REDACTED]	Contact Person: MICHAEL STAHL
Model: Sonata*	Mileage: 123308
Production Date: 01/18/2001	Model Year: 2001*
Part Name: CROSSMEMBER ASSY	Category: 16 Structure*
Part Number: 64501-38101	
Customer Complaint: NOISE COMING FROM FRONT END	
Dealer Observations: FOUND CROSSMEMBER ASSY RUSTED THROUGH	
Corrective Action: REPLACED CROSSMEMBER ASSY.	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Were Photos Taken? <input type="radio"/> Yes <input type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	



HYUNDAI


Field Product Observation Report

Sent to National on 01/16/2007 05:23:51 PM by Bob Ritter.
 Document created by Bob Ritter on 01/16/2007 05:08:30 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: front sub frame rust	UPC:
Originator: Bob Ritter	Report #:
Dealer Code: pa003	Date: 01/16/2007
VIN: KMHWF35V81A	Contact Person: fred tattersall
Model: Sonata*	Mileage:
Production Date:	Model Year: 2001*
Part Name: front sub-frame	Category: 02 Suspension system*
Part Number: 6240538300	
Customer Complaint: customer states right front wheel collapsed due to upper a-arm seperating from sub-frame mounting.	
Dealer Observations: Owner had vehicle repaired at outside shop then brought sub-frame to dealer to show me to get reimbursed for repair.	
Corrective Action: I agreed to reimburse owner for repair because my inspection of the part found the location on the sub-frame where the upper control arm bolts was completely rusted. Owner will bring all necessary paperwork to dealer. Milage on vehicle at time of failure was under 80,000.	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Were Photos Taken? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Comment: I will get the part from the owner when I give him his check and the part will be sent to Randy Craley in the Eastern Region.	


HYUNDAI
Field Product Observation Report

Sent to National on 02/14/2007 10:50:36 PM by Michael Stahl.
 Document created by Michael Stahl on 02/14/2007 10:37:36 PM.

To: Randy Craley; Roger LaFleur; Sharon Waxmundsky <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: RUSTED CROSSMEMBER	UPC:
Originator: Michael Stahl	Report #: 62
Dealer Code: MA034	Date: 02/14/2007
VIN: KMHWF35VX1A [REDACTED]	Contact Person: [REDACTED]
Model: Sonata*	Mileage: 85724
Production Date:	Model Year: 2001*
Part Name: CROSSMEMBER	Category: 16 Structure*
	Part Number: 62405-38300
Customer Complaint: HEAR RUBBING NOISE WHEN ACCELERTATING	
Dealer Observations: RUSTED OUT CROSSMEMBER	
Corrective Action: REPLACED CROSSMEMBER	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Were Photos Taken? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Inspected? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	 CROSSMEMBER 136887.JPG



**PE08029/HYUNDAI-KIA
1999 EF FIELD REPORTS**



HYUNDAI

Field Product Observation Report

Sent to National on 07/19/2004 12:25:17 PM by Jon D Hoffman.
 Document created by Jon D Hoffman on 07/19/2004 12:18:02 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: Crossmember Rusted	UPC:
Originator: Jon D Hoffman	Report #:
Dealer Code: NY074	Date: 07/19/2004
VIN: KMHWF35V9XA [REDACTED]	Contact Person: Lou Pecora
Model: Sonata*	Mileage: 53053
Production Date: 4/30/99	Model Year: 1999*
Part Name: CROSSMEMBER COMPL	Category: 16 Structure*
	Part Number: 6240538101
Customer Complaint:	
Dealer Observations: During routine maintenance tech. noted severe rusting of subframe.	
Corrective Action: Replace subframe assembly	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Were Photos Taken? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	



HYUNDAI

Field Product Observation Report

Sent to National on 09/01/2004 03:44:39 PM by Don Delano.
 Document created by Don Delano on 09/01/2004 03:38:39 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).		
Subject: Sub frame rust through 99 Sonata		UPC:
Originator: Don Delano	Report #: fpor0904#1	Date: 09/01/2004
Dealer Code: NH012	Contact Person: Dave Nadeau	
VIN: KMHWF35V5XA [REDACTED]	Mileage: 64,332	
Model: Sonata*	Model Year: 1999*	
Production Date: 10/21/98	Category: 16 Structure*	
Part Name: Crossmember - Complete	Part Number: 62405-38100	
Customer Complaint: Sub frame rusted through		
Dealer Observations: Same		
Corrective Action: R&R subframe		
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No		
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No		
Were Photos Taken? <input type="radio"/> Yes <input checked="" type="radio"/> No		
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No		
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No		
Comment: Parts available via WTC RO# 206000		



FTS Report

Created by Richard Palahunik on 10/10/2005 11:51:27 AM.

* Required Fields

Submitted by Richard Palahunik on 10/10/2005 10:05:11 AM. Finalized by Richard Palahunik on 10/10/2005 10:05:11 AM.

This case was opened for 1 day.

Dealer Code	Model*	Year*	Mileage*	VIN*	Route to
PA044	Sonata	1999	53492	KMHWF35V3XA [REDACTED]	FTS
Prod. Date	Priority*	CA Case #	Tech. Case #	Assistance Type	FTS Name*
03/03/1999	Medium	NA	NA	FPOR	[REDACTED]
Part Name	Part Number	P.C. Code#	S.C. Code#	TREAD Cat.*	
CROSSMEMBER COMPL	62405 38100	CH04		16 Structure	

Target Date:	Comment:
10/10/2005	

Subject*:

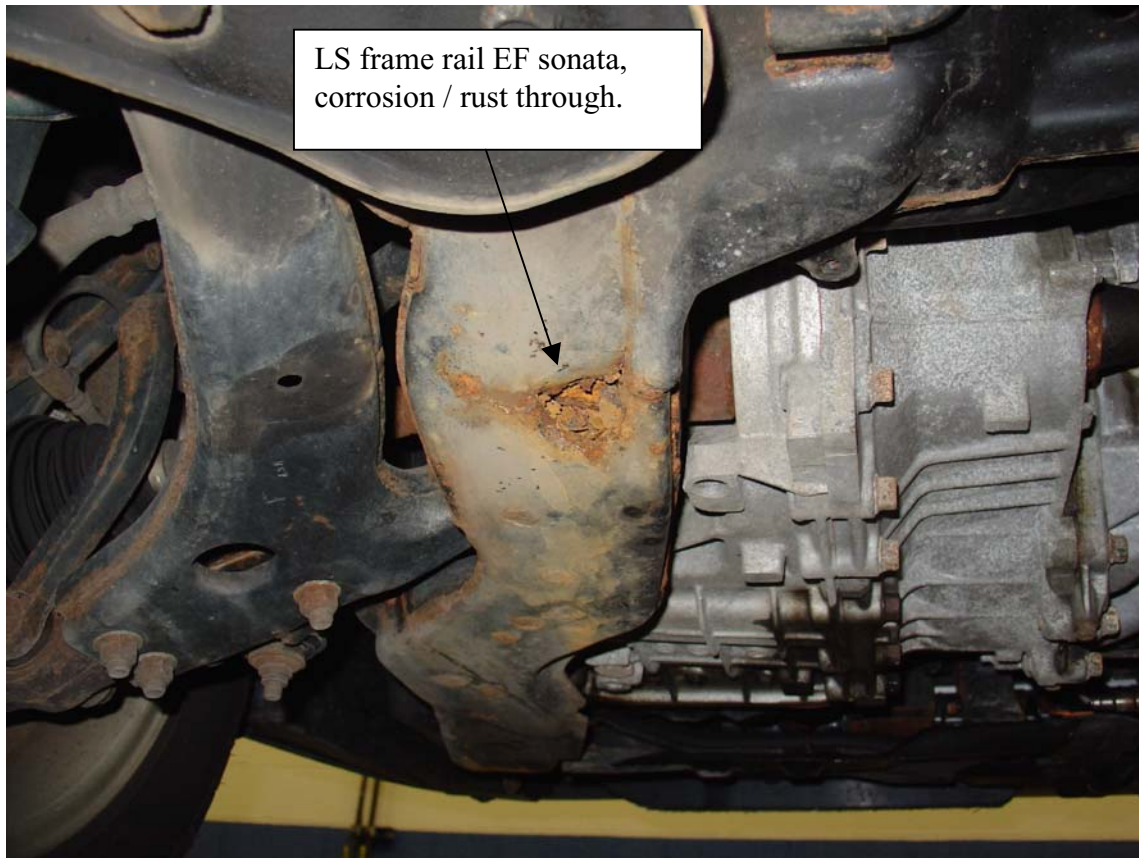
1999 SONATA 2.5L ENGINE CROSSMEMBER, CORROSION AT LEFT REAR CORNER

Condition*:

Technician observed a hole rusted through the left rear corner frame section of the engine crossmember.

Durability issue, frame rusting through at 53,492 miles on a 1999 vehicle.

The right side frame section sounds weak (not solid) as it was tapped with a hammer.



LS frame rail EF sonata,
corrosion / rust through.

Vehicle History*:

PA044	560991	560991	00	H	8/09/2005	52,195	97761R00	8/10/2005	A
PA044	A51648	551648	00	G	6/10/2005	50,418	97606R00	6/14/2005	A
PA044	551648	551648	01	H	6/10/2005	50,418	95220R00	6/14/2005	A
PA044	551648	551648	00	G	6/10/2005	50,418	95220R00		R
PA044	502317	502317	00	G	7/15/2004	44,959	25500R00	7/19/2004	A
PA044	E17318	217318	00	R	6/28/2004	44,766	31B043R1	7/01/2004	A
PA044	217318	217318	00	G	6/28/2004	44,766	18647R00	7/01/2004	A
PA044	A00681	200681	00	W	3/12/2004	42,714	52710R0R	3/15/2004	A
PA044	200681	200681	00	W	3/12/2004	42,714	52710R00	3/16/2004	A
PA044	184101	184101	00	W	11/12/2003	40,723	27501R00	11/18/2003	A
PA044	158603	158603	00	W	5/28/2003	36,001	91701R00	5/29/2003	A
PA044	F53518	153518	00	W	4/22/2003	34,957	58415R0B	4/23/2003	A
PA044	153518	153518	00	W	4/22/2003	34,957	27430R00	4/23/2003	A
PA044	135005	135005	00	W	11/22/2002	28,477	18647R00	11/25/2002	A
PA044	121135	121135	00	W	8/01/2002	25,552	00243ATT	8/02/2002	A
PA044	119252	119252	00	R	7/18/2002	25,084	21B005R1	7/19/2002	A
PA044	104130	104130	00	B	3/18/2002	22,525	37110R00	4/16/2002	A
PA044	99515A	099515	00	W	2/06/2002	22,291	96300R00	2/12/2002	A
PA044	98039A	098039	00	W	1/24/2002	22,140	91000A00	1/25/2002	A
PA044	73298A	73298A	00	W	6/19/2001	18,622	51712A00	6/22/2001	A
PA044	52073A	52073A	00	R	11/16/2000	14,308	01B063R0	11/21/2000	A
PA044	32239A	32239A	00	W	4/12/2000	9,177	18647R00	5/11/2000	A
PA044	24898A	24898A	00	W	12/29/1999	6,261	58161HTT	1/03/2000	A
PA044	24898B	24898B	00	R	12/29/1999	6,261	91A047A0	1/03/2000	A
PA044	PREDEL	009155	00	I	5/20/1999	5	PREDELIV	5/21/1999	A

Root Cause Analysis*:

Lack of anti-corrosive coating on frame.

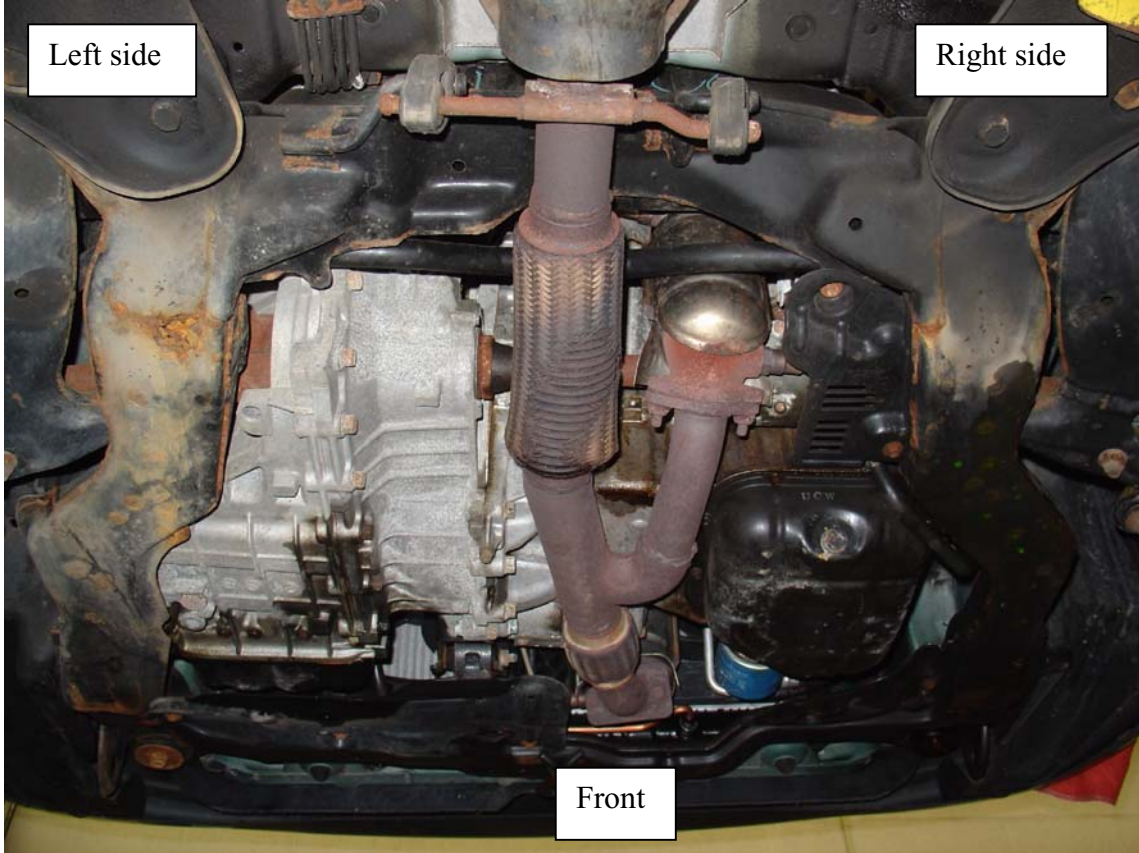
Corrective Action*:

Replace crossmember assembly.

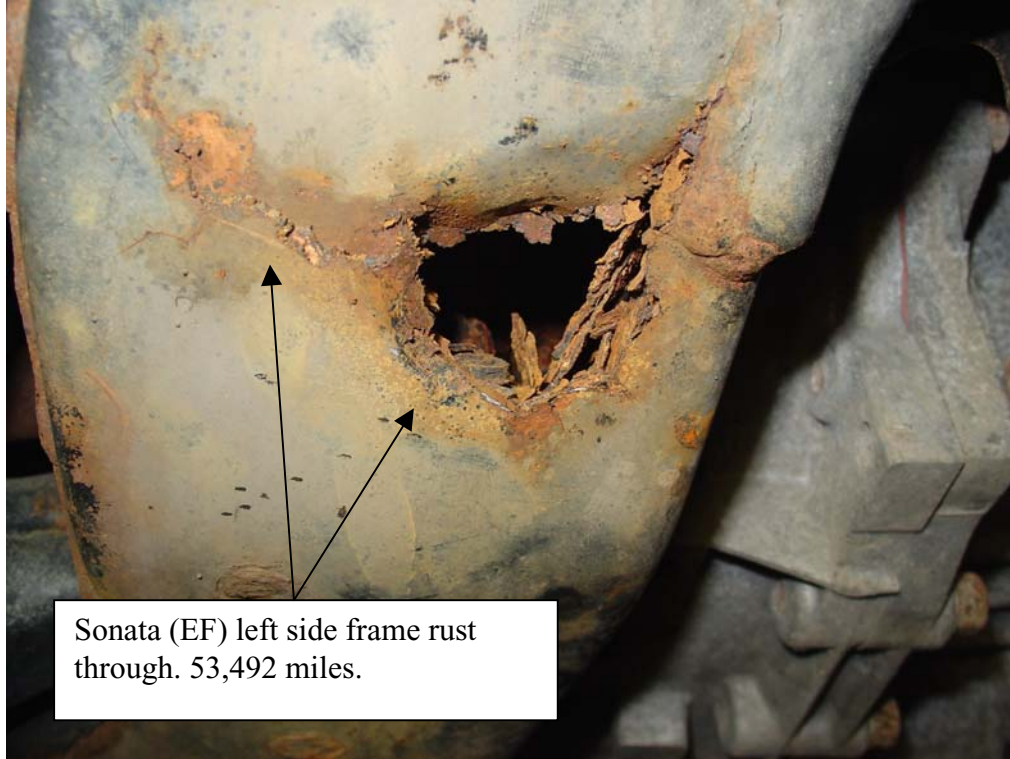
Reason(s) vehicle was not previously repaired:

NA

Picture(s) and Attachment(s):



Sonata EF frame 027.jpg Sonata EF frame 033.jpg Sonata EF frame overview 029.jpg








Sonata (EF) left side frame rust through. 53,492 miles.

Dealer will retain the part for 30 days should it be needed or requested for evaluation.

Did this action resolve condition?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Condition verified by personal inspection of company employee?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Were Photos Taken?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Inspected?	<input checked="" type="radio"/> Yes <input type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input checked="" type="radio"/> No

 **HYUNDAI**
Field Product Observation Report

Sent to National on 11/01/2005 11:47:46 PM by Colin Carman.
Document created by Colin Carman on 11/01/2005 11:41:03 PM.

To: <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: Safety/SUSPENSION	UPC:
Originator: Colin Carman	Report #: FPOR1102
Dealer Code: IL014	Date: 11/01/2005
VIN: KMHWF35V1XA [REDACTED]	Contact Person: KEVIN QUAYLE
Model: Sonata*	Mileage: 72421
Production Date: 04/23/1999	Model Year: 1999*
Part Name: FRAME	Category: 02 Suspension system*
Part Number:	
Customer Complaint: CUSTOMER STATES STEERING COLLAPSED APPEARS BROKEN.	
Dealer Observations: DEALER INSPECTION VERIFIED EXTENSIVE EXCESSIVE RUST OF FRAME ALLOWED CONTROL ARM BOLTS TO RIP THROUGH RUSTY METAL, SUSPENSION COLLAPSED STARTING ON RIGHT FRONT SIDE.	
Corrective Action: REPLACE FRAME AND CONTROL ARM.	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Were Photos Taken? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Inspected? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment: ORIGINAL OWNER OF CAR, POLICY GOODWILL PAID FOR REPAIRS. IL014 99SonataRust.JPG     IL014 99SonataRust (5).JPG 	













FTS Report

Created by Ron McKendrick on 12/14/2005 11:04:16 AM.

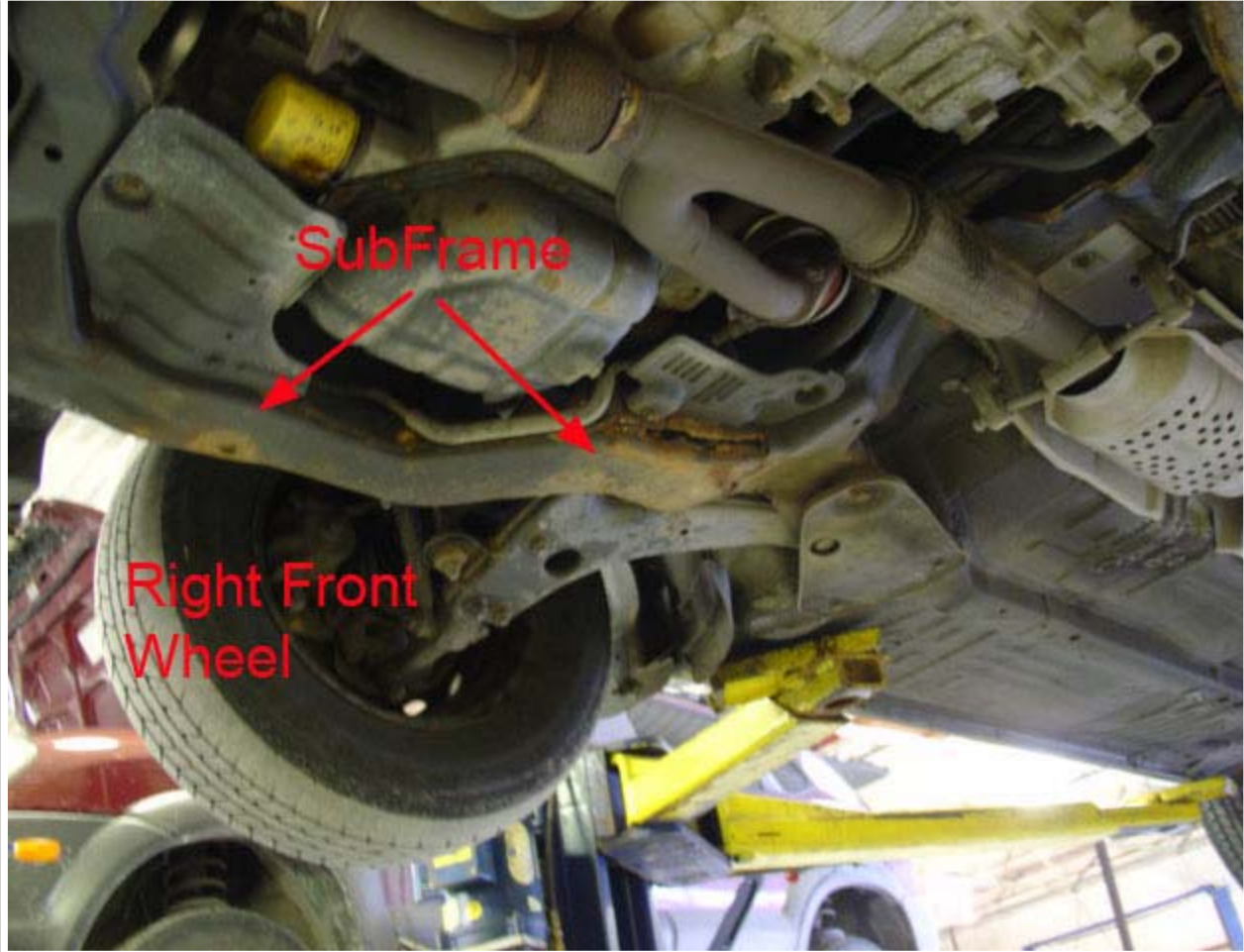
* Required Fields

Submitted by Ron McKendrick on 12/14/2005 11:07:51 AM. Finalized by Michael Smolinsky on 01/03/2006 03:24:22 PM.

This case was opened for 15 days.

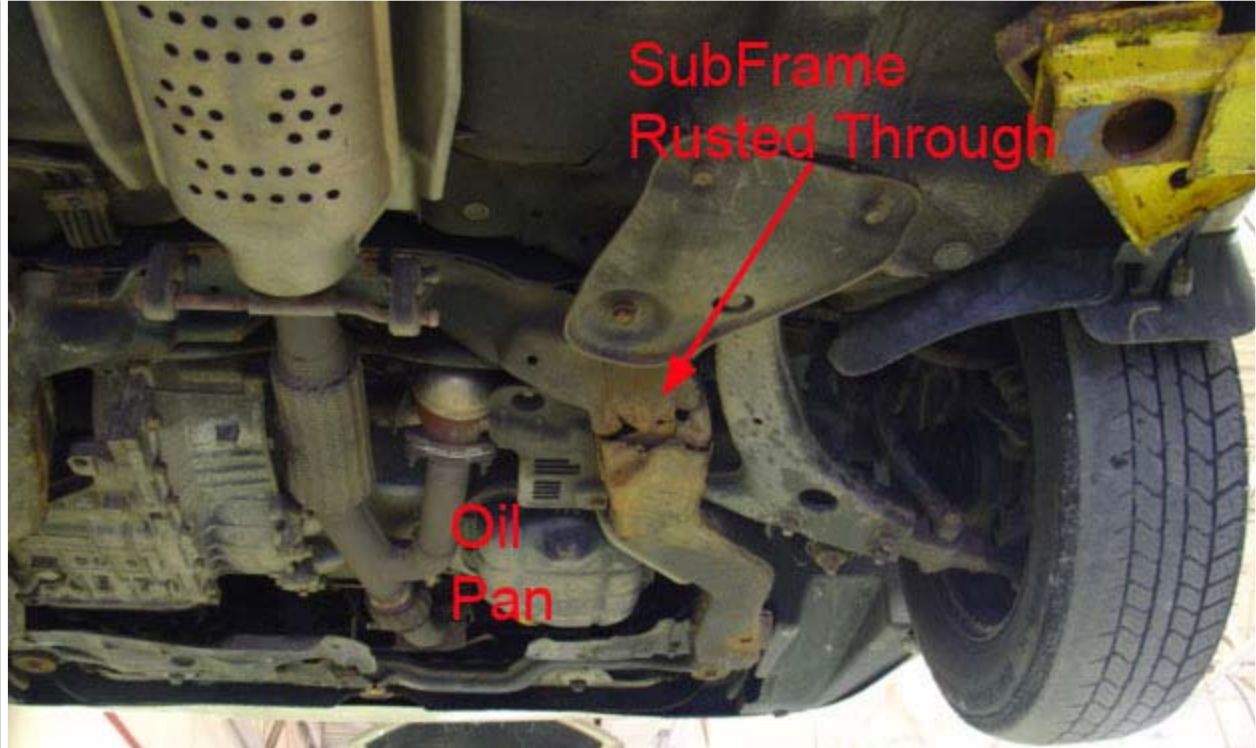
Dealer Code	Model*	Year*	Mileage*	VIN*	Route to
PA018	Sonata	1999	94982	KMHWF25V5XA [REDACTED]	FTS
Prod. Date	Priority*	CA Case #	Tech. Case #	Assistance Type	FTS Name*
02/24/1999	High			Consumer Affairs	Michael Smolinsky
Part Name	Part Number	P.C. Code#	S.C. Code#	TREAD Cat.*	
		CH04		16 Structure	

Target Date:	Comment:
12/14/2005	Dealer visit 12/15/05. FTS inspected vehicle and found rust/corrosion on subframe. Rust appears to be propagating from within subframe. FTS contacted DPSM and new subframe was ordered for vehicle.



SubFrame

Right Front
Wheel





Oil
Pan

Right Front Wheel



Subject*:

1999 SONATA-RUSTED FRAME

Condition*:

WON'T PASS STATE INSP.

Vehicle History*:

VIN : KMHWF25V5XA [REDACTED] Sonata (EF) V-6 1999 Total Claims: 19

A	Dealer	Claim#	R/O No	R/O Date	Mileage	Operation Description
PA018		000007	000007	3/29/2004	56,693	TIMING CHAIN (BOTH SIDES)
PA018		761730	976173	12/08/2003	53,861	ECM REPROGRAMMING/REPLACE (03-0
PA018		359480	935948	6/23/2003	47,772	BRAKE DISC SERVICING (BOTH SIDE
PA018		359480	935948	6/23/2003	47,772	BRAKE DISC SERVICING (BOTH SIDE
PA018		359481	935948	6/23/2003	47,772	CAMSHAFT POSITION SENSOR ASS'Y
PA018		359482	935948	6/23/2003	47,772	T07-OXY SENSOR REPL/ECM REPR (0
PA018		359483	935948	6/23/2003	47,772	OXYGEN SENSOR ASS'Y (1.8-4.5 DO
PA018		359483	935948	6/23/2003	47,772	OXYGEN SENSOR ASS'Y (1.8-4.5 DO
PA018		779532	879532	10/14/2002	41,574	AIRBAG WARNING LT (02-01-005)
PA018		879532	879532	10/14/2002	41,574	SPARK PLUG CABLE SET
PA018		85498A	854982	7/05/2002	38,278	PROPORTIONING VALVE
PA018		85498B	854982	7/05/2002	38,278	CONSOLE ARM REST ASSY
PA018		85498R	854982	7/05/2002	38,279	T07-OXY SENSOR REPL/ECM REPR (0
PA018		854982	854982	7/05/2002	38,278	REAR WHEEL HUB ASS'Y (LH)
PA018		94731A	794731	10/24/2001	30,819	BATTERY ASS'Y
PA018		80058B	780058	8/28/2001	28,886	STRUT ASS'Y (LH)
PA018		78499D	778499	8/14/2001	28,781	1999 SONATA AUTO V6 TCM REPROGR

PA018 78499E 778499 8/14/2001 28,781 '99/00 SONATA V6 MAF CONN W/CLA
GA533 PN9058 086995 6/17/1999 5 PRE-DELIVERY INSPECTION/SERVICE

Root Cause Analysis*:

Subframe corroding from within, due to moisture accumulating in subframe rails.

Corrective Action*:

Replace subframe.

Reason(s) vehicle was not previously repaired:

NA

Picture(s) and Attachment(s):



DSC00928.JPG DSC00925.JPG DSC00926.JPG DSC00927.JPG

Did this action resolve condition? Yes No

Condition verified by personal inspection of company employee? Yes No

Were Photos Taken? Yes No

Parts Inspected? Yes No

Parts Sent? Yes No



FTS Report

Created by Tony Barbere on 05/15/2006 07:42:59 PM.

* Required Fields

Submitted by Tony Barbere on 05/15/2006 08:00:44 PM. Finalized by Tony Barbere on 05/15/2006 08:00:44 PM.

This case was opened for 1 day.

Dealer Code	Model*	Year*	Mileage*	VIN*	Route to
NY064	Sonata	1999	66145	KMHWF25S1XA [REDACTED]	FTS
Prod. Date	Priority*	CA Case #	Tech. Case #	Assistance Type	FTS Name*
05/15/2006	Medium			Other	Tony Barbere
Part Name	Part Number	P.C. Code#	S.C. Code#	TREAD Cat.*	
CROSSMEMBER	62405-38100	PA01		99 Other	

Target Date:	Comment:
05/15/2006	

Subject*:

SPECIAL ASSIGNMENT

Condition*:

FTS collected crossmember for corrosion TFT team visit.



R.Q.jpg

Engine cradle corrode.

Parts sent to National.

Vehicle History*:

N/A

Root Cause Analysis*:

Corrective Action*:

Reason(s) vehicle was not previously repaired:

Picture(s) and Attachment(s):

Did this action resolve condition?

	<input type="radio"/> Yes <input type="radio"/> No
Condition verified by personal inspection of company employee?	<input type="radio"/> Yes <input type="radio"/> No
Were Photos Taken?	<input type="radio"/> Yes <input type="radio"/> No
Parts Inspected?	<input type="radio"/> Yes <input type="radio"/> No
Parts Sent?	<input type="radio"/> Yes <input type="radio"/> No

MANFREDI AUTO GROUP

MANFREDI MOTORS, Inc. ★ DBA
 ★ **STATEN ISLAND TOYOTA**
 MANFREDI KIA
 111 Quintard Street
 STATEN ISLAND, NEW YORK 10305
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MANFREDI ISUZU
 STATEN ISLAND MOTORS, Inc.
 111 Quintard Street
 STATEN ISLAND, NEW YORK 10305
 718 • 987-7100

MANFREDI CADILLAC
 D/B/A MANFREDI CADILLAC/HYUNDAI
 1251 Hylan Boulevard
 STATEN ISLAND, NEW YORK 10305
 718 • 981-2660

MANFREDI OLDSMOBILE
 1239 Hylan Boulevard
 STATEN ISLAND, NEW YORK 10305
 718 • 981-2660

★ **MANFREDI MITSUBISHI**
 1239 Hylan Boulevard
 STATEN ISLAND, NEW YORK 10305
 718 • 981-2660

CUSTOMER NO. 6421	ADVISED EUGENE LAPERUTA	0556	TAG NO. 326	INVOICE DATE 05/04/06	INVOICE NO. HYCS80248
JOSEPH C CORELLA 12 MILBANK ROAD STATEN ISLAND, NY 10306	LABOR RATE 84.00	LICENSE NO. AB638L	MILEAGE 66,145	COLOR WHITE/	STOCK NO.
	YEAR/MAKE/MODEL 99/HYUNDAI/SONATA/4DR			DELIVERY DATE 07/31/99	DELIVERY MILES
	VEHICLE I.D. NO. K M H W F 2 5 S 1 X A			SELLING DEALER NO.	PRODUCTION DATE
	F.T.E. NO.	P.O. NO.	REV DATE 04/27/06		
RESERVED PHONE 947-236-0595	BUSINESS PHONE 718-980-2337	COMMENTS			MO: 66148

LABOR & PARTS
 #1 03CDZ SUSPENSION CONCERNS HOURS: 4.60 TECH(S):0395 **WARRANTY**
 C/S R/FRONT FRAME ROTTED FACTORY REP. TO INSPECT
 FOUND COMPLETE CROSS MEMBER ROTTED OUT R/FRONT AREA
 R/SIDE LOWER CONTROL ARM ROTTED AND BOLTS SNAPPED
 REPLACE CROSS MEMBER AND LOWER CONTROL ARM AS PER
 FACTORY REP JOHN HOFFMAN GOODWILL GESTURE 4/27/06

PARTS	QTY	FP	NUMBER	DESCRIPTION	UNIT PRICE
JOB # 1	1		62405-38100	CROSSMEMBER COMPL	WARRANTY
JOB # 1	2		62491-38100	BOLT	WARRANTY
JOB # 1	6		62490-36000	PLATE-CROSSMEMBER	WARRANTY
JOB # 1	4		54559-28000	FLANGE NUT-SELF L	WARRANTY
JOB # 1	2		62493-38000	BOLT	WARRANTY
JOB # 1	4		13602-12003	WASHER-SPRING	WARRANTY
JOB # 1	4		62478-38100	STOPPER-CROSSMEMB	WARRANTY
JOB # 1	4		11236-10221	BOLT-SEMS	WARRANTY
JOB # 1	1		62488-38100	STAY RH	WARRANTY
JOB # 1	1		62487-38100	STAY LH	WARRANTY
JOB # 1	2		62478-38300	STOPPER-CROSSMEMB	WARRANTY
JOB # 1	1		54841-38000	BUSH-RUBBER	WARRANTY
JOB # 1	2		62490-38101	STUD-CROSSMEMBER	WARRANTY
JOB # 1	1		54501-38010	ARM COMPLETE-FR L	WARRANTY
JOB # 1	2		54561-38000	BOLT	WARRANTY
JOB # 1	3		54559-28000	FLANGE NUT-SELF L	WARRANTY
JOB # 1	1		54562-38000	BOLT-FLANGE	WARRANTY
JOB # 1	1		54565-38000	BOLT	WARRANTY
JOB # 1	2		SVM FRANK		
JOB # 1	2		13602-12003	WASHER-SPRING	WARRANTY
JOB # 1	2		11236-12351	BOLT-WASHER ASSY	WARRANTY
JOB # 1	1		51761-38A00	BALL JOINT KIT	WARRANTY
JOB # 1	2		51767-38000	COVER-DUST	WARRANTY
JOB # 1			SVM FRANK		
JOB # 1 TOTAL PARTS					0.00
JOB # 1 TOTAL LABOR & PARTS					0.00

Reynolds and Reynolds EMANTIS14E C0816790 Q (12/04)

NYC • DCA LIC. NO. 811262, 889057, 994588, 971547, 108954

THANK YOU FOR YOUR PATRONAGE.

WINNER OF THE 1996 TOYOTA PRESIDENTS AWARD MANFREDI AUTO, LLC ★ DBA



NYS • DLR. LIC. NO. 7041296, 7029871, 7090778



HYUNDAI


Field Product Observation Report

Sent to National on 07/21/2006 10:38:19 AM by Joe Oppedisano.
 Document created by Joe Oppedisano on 07/21/2006 10:20:30 AM.

To: Sharon Waxmundsky; Randy Craley <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).		
Subject: Subframe Assy.		UPC:
Originator: Joe Oppedisano	Report #: 16	Date: 07/21/2006
Dealer Code: ME003	Contact Person: Gerard Galella	
VIN: KMHWF35V1XA [REDACTED]	Mileage: 76350	
Model: Sonata*	Model Year: 1999*	
Production Date: 03/13/1999	Category: 16 Structure*	
Part Name: Subframe Assy.	Part Number: 62405 38700	
Customer Complaint: Subframe Assy of vehicle is rusting		
Dealer Observations: Verified Subframe Assy is rusting		
Corrective Action: Replace Subframe Assy		
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No		
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No		
Were Photos Taken? <input type="radio"/> Yes <input checked="" type="radio"/> No		
Parts Inspected? <input type="radio"/> Yes <input checked="" type="radio"/> No		
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No		
Comment:		


HYUNDAI
Field Product Observation Report




Sent to National on 09/29/2006 09:54:25 PM by Michael Stahl.
 Document created by Michael Stahl on 09/29/2006 09:50:24 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: RUSTED SUB FRAME	UPC:
Originator: Michael Stahl	Report #: 48
Dealer Code: MA021	Date: 09/29/2006
VIN: KMHWF35VXXA [REDACTED]	Contact Person: DAVID FROMENT
Model: Sonata*	Mileage: 109,000
Production Date: 10/20/1998	Model Year: 1999*
Part Name: SUB FRAME	Category: 16 Structure*
Part Number:	
Customer Complaint: VEHICLE WOULD NOT PASS STATE INSPECTION	
Dealer Observations: FOUND SUBFRAME RUSTED THROUGH	
Corrective Action: REPLACED SUBFRAME	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Were Photos Taken? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	 SONATA SUBFRAME.JPG




HYUNDAI
Field Product Observation Report

Sent to National on 12/06/2006 07:31:43 AM by Bob Ritter.
 Document created by Bob Ritter on 12/06/2006 07:23:59 AM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).			
Subject: front sub frame			UPC:
Originator: Bob Ritter	Report #:	Date: 12/06/2006	
Dealer Code: nj039	Contact Person: scott perine		
VIN: KMHWF35V2XA [REDACTED]	Mileage: 74507		
Model: Sonata*	Model Year: 1999*		
Production Date: n/a	Category: 02 Suspension system*		
Part Name: front sub-frame	Part Number:		
Customer Complaint: lower control arm pulled out of frame			
Dealer Observations: dpsm and dealer verified concern. right side front control arm mountong bolts pulled out of frame due to rust.			
Corrective Action: replace front frame, replace damaged right front fender and alll misc. parts.			
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No			
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No			
Were Photos Taken? <input checked="" type="radio"/> Yes <input type="radio"/> No			
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No			
Parts Sent? <input checked="" type="radio"/> Yes <input type="radio"/> No			
Comment:			
   Randy Craley from Eastern Region to pick up parts. DSC00178.JPG DSC00182.JPG DSC00187.JPG			







HYUNDAI

Field Product Observation Report

Sent to National on 01/16/2007 05:07:31 PM by Bob Ritter.
 Document created by Bob Ritter on 01/16/2007 05:00:27 PM.

To: FPOR <-- optional Note: An e-mail copy is always sent to National, in addition to above e-mail recipient(s).	
Subject: front sub-frame	UPC:
Originator: Bob Ritter	Report #:
Dealer Code: de004	Date: 01/16/2007
VIN: KMHWF35V5XA [REDACTED]	Contact Person: rich keer
Model: Sonata*	Mileage: 70163
Production Date:	Model Year: 1999*
Part Name: front sub-frame	Category: 16 Structure*
Part Number:	
Customer Complaint: no complaint from owner	
Dealer Observations: while inspecting vehicle tech saw advanced rust decay on front sub frame on right side. I was at the store on my monthly contact and they asked me to inspect.	
Corrective Action: I authorized replacement as good will due to several areas of rust through.	
Did this action resolve condition? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Condition verified by personal inspection of company employee? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Were Photos Taken? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Parts Inspected? <input checked="" type="radio"/> Yes <input type="radio"/> No	
Parts Sent? <input type="radio"/> Yes <input checked="" type="radio"/> No	
Comment:	